

Installing Software ON WINDOWS 10

ChyronHego pre-reqs for installations

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Administrative Permissions

You should install and run ChyronHego software as Administrator using the right click "Run as" option.

UAC - User Account Control settings

In your control panel, navigate to User Account Control Settings.

• Please make sure your settings are set to "Never Notify":

Suser Account Control Settings Choose when to User Account Control Tell me more about User Always notify	be notified about changes to your computer helps prevent potentially harmful programs from making changes to you ser Account Control settings	r computer.
	 Never notify me when: Programs try to install software or make changes to my computer I make changes to Windows settings 	
 Never notify	Not recommended. Choose this only if you need to use programs that are not certified for Windows 7 because they do not support User Account Control.	
	СК	Cancel

Local Security Policy

Run > secpol.msc

In your Security settings, Local Policies > Security Options, please disable the following six (6) Local Security Policies:

- User Account Control: Detect application installations and prompt for elevation
- User Account Control: Only elevate executable files that are signed and validated
- User Account Control: Only elevate UIAccess applications that are installed in secure locations
- User Account Control: Turn on Admin Approval Mode
- User Account Control: Switch to the secure desktop when prompting for elevation
- User Account Control: Virtualize file and registry write failures to per-user locations

File Action View Help		
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 Security Settings Account Policies Local Policies Local Policies Local Policy Local Policy Security Options Windows Firewall with Advanced Security Options Windows Firewall with Advanced Security Opticies Public Key Policies Software Restriction Policies Application Control Policies IP Security Policies on Local Compute Advanced Audit Policy Configuration 	Policy Image: System objects: Require case insensitivity for non-Windows subsystems Image: System objects: Require case insensitivity for soft interval system objects: Strengthen default permissions of interval system systems	Security Setting Not Defined Disabled Disabled Disabled Disabled Disabled Disabled Disabled Disabled Enabled Enabled Enabled Posix
< <u> </u>	 System settings: Use Certificate Rules on Windows Executables for Software Restriction Policies User Account Control: Admin Approval Mode for the Built-in Administrator account User Account Control: Allow UIAccess applications to prompt for elevation without using the secure User Account Control: Behavior of the elevation prompt for administrators in Admin Approval Mode User Account Control: Behavior of the elevation prompt for standard users User Account Control: Detect application installations and prompt for elevation User Account Control: Only elevate executables that are signed and validated User Account Control: Run all administrators in Admin Approval Mode User Account Control: Null administrators in Admin Approval Mode User Account Control: Run all administrators in Admin Approval Mode User Account Control: Switch to the secure desktop when prompting for elevation User Account Control: Virtualize file and registry write failures to per-user locations 	Disabled Disabled Elevate without prompti Prompt for credentials Disabled Disabled Disabled Disabled Disabled Disabled Disabled

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.Net Framework 2.0 and 3.5

.Net 2.0 and 3.5 Framework are essential windows features items needed to run software like ChyronHego Lyric Pro 8.7 and 8.8 as well as ChyronHego Click Effects Pro Audio. As a general rule, please turn them on.

- In Control Panel, under Programs, select "Turn Windows features on or off"
- Select the checkbox for .NET framework 3.5 (includes .NET 2.0 and 3.0)
- Allow windows to download and install components.

Reboot

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If you have changed any settings per above, please perform a full reboot of your system to take effect



ABOUT CHYRONHEGO

ChyronHego, a portfolio company of Vector Capital, is a global leader in products, services, and solutions for the broadcast and sports industries. Specializing in live television, news, and sports production, ChyronHego offers some of the industry's most widely deployed solutions — including Lyric[®], the world's most popular broadcast graphics creation and playout offering; the all-new CAMIO[®] Universe newsroom workflow; and TRACAB[®] Optical Tracking, the global leader in optical sports tracking systems as well as Click Effects, the most proven and versatile stadium broadcast family of graphics products. Headquartered in Melville, New York, ChyronHego also has offices in the Czech Republic, Denmark, Finland, Germany, Mexico, the Netherlands, Norway, Singapore, Slovak Republic, Sweden, and the United Kingdom.

For more information on ChyronHego, visit www.chyronhego.com.

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