

# Up/Down/Cross Format Converter with HD/SD-SDI Input, Embedded Audio Support and Frame Sync

# Product Manual



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Congratulations on choosing the Cobalt<sup>®</sup> 9062 Up/Down/Cross Format Converter with HD/SD-SDI Input, Embedded Audio Support and Frame Sync. The 9062 is part of a full line of modular processing and conversion gear for broadcast TV environments. The Cobalt Digital Inc. line includes video decoders and encoders, audio embedders and de-embedders, distribution amplifiers, format converters, remote control systems and much more. Should you have questions pertaining to the installation or operation of your 9062, please contact us at the contact information on the front cover.

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# Introduction

#### **Overview**

This manual provides installation and operating instructions for the 9062 Up/Down/Cross Format Converter with HD/SD-SDI Input, Embedded Audio Support and Frame Sync card (also referred to herein as the 9062).

This manual consists of the following chapters:

- Chapter 1, "Introduction" Provides information about this manual and what is covered. Also provides general information regarding the 9062.
- Chapter 2, "Installation and Setup" Provides instructions for installing the 9062 in a frame, and optionally installing a 9062 Rear I/O Module.
- Chapter 3, "Operating Instructions" Provides overviews of operating controls and instructions for using the 9062.

**This chapter** contains the following information:

- 9062 Card Software Versions and this Manual (p. 1-2)
- Manual Conventions (p. 1-3)
- Safety Summary (p. 1-4)
- 9062 Functional Description (p. 1-5)
- Technical Specifications (p. 1-16)
- Warranty and Service Information (p. 1-19)
- Contact Cobalt Digital Inc. (p. 1-20)

#### 9062 Card Software Versions and this Manual

When applicable, Cobalt Digital Inc. provides for continual COMPASS<sup>TM</sup> card product enhancements through software updates. As such, functions described in this manual may pertain specifically to cards loaded with a particular software build. Cobalt Digital Inc. releases an updated manual whenever a card's software is updated. Therefore, **if you received your 9062 and this manual at the same time, this issue is not a concern**.

This manual (9062-OM (V3.0)) was specifically written for:

Software Release Number	Software Build Number	
3.0	1476	

If your 9062 was purchased **earlier** than receiving this manual make certain the Software Release Number/Software Build Number of your 9062 matches the Software Release Number/Software Build Number covered by this manual. If necessary, the Software Release Number/Software Build Number of your 9062 can be checked by viewing this information as displayed on the **Info** submenu on the card-edge display, or by checking the **Card Info** menu in DashBoard<sup>TM</sup>. See Checking 9062 Card Information (p. 3-11) in Chapter 3, "Operating Instructions" for more information.

Proceed as follows if your 9062 card's software does not match this manual:

Card Software <b>earlier</b> than version in manual	Card is not loaded with the latest software.  Not all functions described in this manual may be available.
	Contact Cobalt Digital Inc. to receive the latest Update software for your 9062. Software is typically sent by e-mail.
	Update your 9062 by uploading the new Update software as described in COMPASS™ Card Update Using DashBoard™ in "COMPASS™ Remote Control User Guide" (available as a download from Cobalt® or by requesting Cobalt PN 9000RCS-RM).
Card Software <b>newer</b> than version in manual	A new manual is expediently released whenever a card's software is updated. A manual earlier than a card's software version may not completely or accurately describe all functions available for your card.
	If your 9062 displays a Software Build Number newer than that shown in this manual, the latest manual can be downloaded from the Cobalt Digital Inc. website: www.cobaltdigital.com (at Products — Downloads).

**Introduction** Manual Conventions

#### **Manual Conventions**

In this manual, display messages and connectors are shown using the exact name shown on the 9062 itself. Examples are provided below.

• Card-edge display messages are shown like this:

Ch01

• Connector names are shown like this: **SDI IN** 

In this manual, the terms below are applicable as follows:

- **9062** refers to the 9062 Up/Down/Cross Format Converter with HD/SD-SDI Input, Embedded Audio Support and Frame Sync card.
- Frame refers to the 8310 (or similar) frame that houses the Cobalt<sup>®</sup> COMPASS<sup>TM</sup> cards.
- **Device** and/or **Card** refers to a COMPASS<sup>TM</sup> card.
- **System** and/or **Video System** refers to the mix of interconnected production and terminal equipment in which the 9062 and other COMPASS<sup>TM</sup> cards operate.

#### Warnings, Cautions, and Notes

Certain items in this manual are highlighted by special messages. The definitions are provided below.

#### **Warnings**

Warning messages indicate a possible hazard which, if not avoided, could result in personal injury or death.

#### **Cautions**

Caution messages indicate a problem or incorrect practice which, if not avoided, could result in improper operation or damage to the product.

#### **Notes**

Notes provide supplemental information to the accompanying text. Notes typically precede the text to which they apply.

**1** Safety Summary

#### **Labeling Symbol Definitions**

$\triangle$	Attention, consult accompanying documents.
	Electronic device or assembly is susceptible to damage from an ESD event. Handle only using appropriate ESD prevention practices.  If ESD wrist strap is not available, handle card only by edges and avoid contact with any connectors or components.
	Symbol (WEEE 2002/96/EC) For product disposal, ensure the following:  • Do not dispose of this product as unsorted municipal waste.  • Collect this product separately.  • Use collection and return systems available to you.

#### **Safety Summary**

#### Warnings

! WARNING!

To reduce risk of electric shock do not remove line voltage service barrier cover on frame equipment containing an AC power supply. NO USER SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.

#### **Cautions**

**CAUTION** 

This device is intended for environmentally controlled use only in appropriate video terminal equipment operating environments.

CAUTION

This product is intended to be a component product of an openGear™ frame. Refer to the openGear™ frame Owner's Manual for important safety instructions regarding the proper installation and safe operation of the frame as well as its component products.

CAUTION

Heat and power distribution requirements within a frame may dictate specific slot placement of cards. Cards with many heat-producing components should be arranged to avoid areas of excess heat build-up, particularly in frames using only convection cooling. The 9062 has a moderate power dissipation (24 W max.). As such, avoiding placing the card adjacent to other cards with similar dissipation values if possible.

CAUTION

If required, make certain Rear I/O Module(s) is installed before installing the 9062 into the frame slot. Damage to card and/or Rear I/O Module can occur if module installation is attempted with card already installed in slot.

CAUTION

If card resists fully engaging in rear I/O module mating connector, check for alignment and proper insertion in slot tracks. Damage to card and/or rear I/O module may occur if improper card insertion is attempted.

#### 9062 Functional Description

Figure 1-1 shows a functional block diagram of the 9062. The 9062 format converter also includes embedded audio support and routing and a full video frame synchronizer. The 9062 also handles AFD code detection and processing, timecode insertion, and closed captioning support.

The video source can be either an HD or SD-SDI. The video can be up, down, or cross-converted to a different format, and aspect ratio can be corrected to provide proper output aspect.

Note: Some of the functions described below are available only when using the DashBoard™, or Cobalt® OGCP-9000 or OGCP-9000/CC Control Panels user interfaces. Refer to User Control Interface (p. 1-13) for user interface descriptions.

#### 9062 Input/Output Formats

The 9062 provides the following inputs and outputs:

- Inputs:
  - HD/SD-SDI IN dual-rate HD/SD-SDI input
- **Outputs:** 
  - HD/SD-SDI OUT four dual-rate HD/SD-SDI buffered video outputs
  - RCK OUT four dual-rate HD/SD-SDI reclocked buffered video outputs

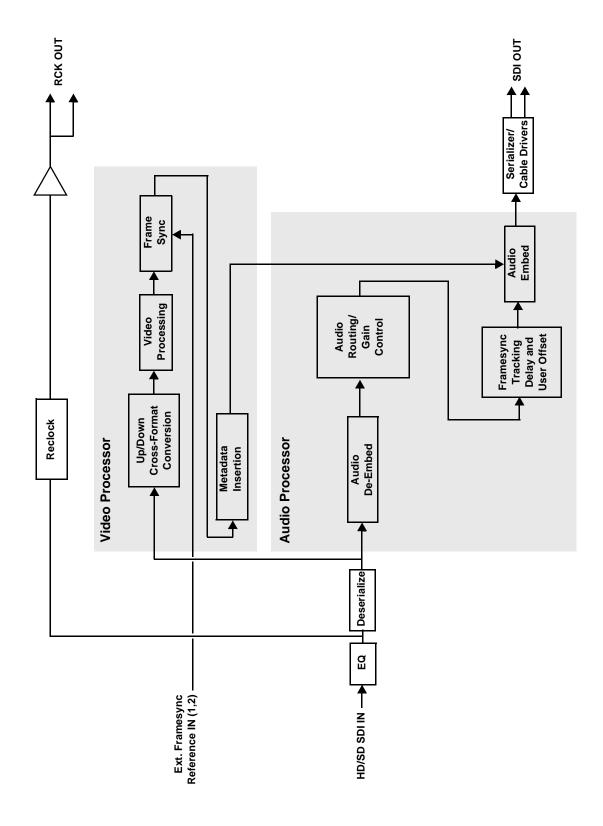


Figure 1-1 9062 Functional Block Diagram

#### **Video Processor Description**

The 9062 features a scaler that provides up, down, and cross-conversion using de-interlacing and motion adaptation for high quality up-conversions. The scaler also provides user-adjustable aspect ratio control and zoom control. Separate controls are provided for SD and HD inputs that allow the card to flexibly handle mixed input formats.

The 9062 video subsystem also provides the functions described below.

#### **Video Processor**

The 9062 provides full color processing control (luma gain and lift, chroma saturation, and color phase) of the output video.

#### **Frame Sync Function**

This function provides for frame sync control using either one of two external **Ext. Framesync Reference IN (1,2)** reference signals distributed with the card frame, or the input video as a frame sync reference.

This function allows horizontal and/or vertical offset to be added between the output video and the frame sync reference.

A video/audio delay offset function allows adding or reducing audio delay from the matching video delay. This function is useful for correcting lip sync problems when video and audio paths in the chain experience differing overall delays. A Reset Framesync function resets the frame sync following any horizontal or vertical offset changes, clearing any buffered audio and video and re-establishing the frame sync. The 9062 re-establishes video/audio sync following framesync changes by applying an offset in small, progressive amounts to provide a seamless, glitch-free retiming.

In the event of framesync loss of signal, this function provides for disabling the video or going to a desired color raster.

#### Scaler (Up/Down/Cross-Convert) Function

The scaler function provides up-conversion and down-conversion between multiple standard SD and HD video formats, multiple frame rates, film frame rates, and cross-conversion between interlaced and progressive formats. Table 1-1 lists the 9062 conversion choices available for various input formats and frame rates.

Table 1-1 Scaler Function Conversions

Input Format	SD (NTSC/ PAL)	720p	720p half-rate	720p (film rates)	1080i	1080p	1080p (film rates)	1080PsF (film rates)
525i 59.94	525i 59.94	720p 59.94	720p 29.97	720p 23.98 <sub>(4)</sub>	1080i 59.94	1080p 29.97	1080p 23.98 <sub>(4)</sub>	1080PsF 23.98 <sub>(4)</sub>
625i 50	625i 50	720p 50	720p 25	Х	1080i 50	1080p 25	Х	Х
720p 60	Х	720p 60	720p 30	720p 24 <sub>(4)</sub>	1080i 60	1080p 30	1080p 24 <sub>(4)</sub>	1080PsF 24 <sub>(4)</sub>
720p 59.94	525i 59.94	720p 59.94	720p 29.97	720p 23.98 <sub>(4)</sub>	1080i 59.94	1080p 29.97	1080p 23.98 <sub>(4)</sub>	1080PsF 23.98 <sub>(4)</sub>
720p 50	625i 50	720p 50	720p 25	Х	1080i 50	1080p 25	Х	Х
720p 30	Х	720p 60	720p 30	720p 24 <sub>(5)</sub>	1080i 60	1080p 30	1080p 24 <sub>(5)</sub>	1080PsF 24 <sub>(5)</sub>
720p 29.97	525i 59.94	720p 59.94	720p 29.97	720p 23.98 <sub>(5)</sub>	1080i 59.94	1080p 29.97	1080p 23.98 <sub>(5)</sub>	1080PsF 23.98 <sub>(5)</sub>
720p 25	625i 50	720p 50	720p 25	Х	1080i 50	1080p 25	Х	Х
720p 24	Х	720p 60	720p 30	720p 24	1080i 60	1080p 30	1080p 24	1080PsF 24
720p 23.98	525i 59.94	720p 59.94	720p 29.97	720p 23.98	1080i 59.94	1080p 29.97	1080p 23.98	1080PsF 23.98
1080i 60	Х	720p 60	720p 30	720p 24 <sub>(4)</sub>	1080i 60	1080p 30	1080p 24 <sub>(4)</sub>	1080PsF 24 <sub>(4)</sub>
1080i 59.94	525i 59.94	720p 59.94	720p 29.97	720p 23.98 <sub>(4)</sub>	1080i 59.94	1080p 29.97	1080p 23.98 <sub>(4)</sub>	1080PsF 23.98 <sub>(4)</sub>
1080i 50	625i 50	720p 50	720p 25	X	1080i 50	1080p 25	X	X
1080p 30	X	720p 60	720p 30	720p 24 <sub>(5)</sub>	1080i 60	1080p 30	1080p 24 <sub>(5)</sub>	1080PsF 24 <sub>(5)</sub>
1080p 29.97	525i 59.94	720p 59.94	720p 29.97	720p 23.98 <sub>(5)</sub>	1080i 59.94	1080p 29.97	1080p 23.98 <sub>(5)</sub>	1080PsF 23.98 <sub>(5)</sub>
1080p 25	625i 50	720p 50	720p 25	Х	1080i 50	1080p 25	X	Х
1080p 24	Х	720p 60	720p 30	720p 24	1080i 60	1080p 30	1080p 24	1080PsF 24
1080p 23.98	525i 59.94	720p 59.94	720p 29.97	720p 23.98	1080i 59.94	1080p 29.97	1080p 23.98	1080PsF 23.98
1080PsF 24	Х	720p 60	720p 30	720p 24	1080i 60	1080p 30	1080p 24	1080PsF 24
1080PsF 23.98	525i 59.94	720p 59.94	720p 29.97	720p 23.98	1080i 59.94	1080p 29.97	1080p 23.98	1080PsF 23.98

Notes: 1. The drop-down list choice of "Same as Input" is used when no conversion is desired. For clarity, it is not redundantly listed here.

- 2. "X" denotes conversions not available or invalid conversions.
- 3. Interlaced formats rates listed are field rates. Progressive format rates listed are frame rates.
- 4. If the original material does not have a proper 3-2 cadence suitable for conversion to film rates, the conversion reverts to standard de-interlacing. While this video can be converted to film rates, the resulting image motion will lack smoothness. Therefore, make certain interlaced video is appropriately constructed for 3-2 reverse pulldown when converting video to film rates. See 3-2 Pulldown Conversion and Considerations (p. 1-10).
- 5. Formats using a 30/29.97 Hz progressive frame rate can be converted to a 24/23.98 Hz progressive frame rate, however some image motion irregularity will appear in the converted output.

When output video is set to 720p for either SD or HD video, the 720p output can be converted to 720p half-rate formats as listed in Table 1-1. When output video is set to 1080 film (1080p23.98) for either SD or HD inputs, the 9062 can convert the output to 1080PsF23.98 (segmented frame progressive). Both of these functions can be independently applied to either SD and/or HD video inputs.

The scaler function also provides aspect ratio conversion that provides a choice from several standard aspect ratios. Additionally, user defined and "Follow AFD Settings" conversion can be applied. User defined settings allow custom user-defined H and V aspect ratio control. "Follow AFD Settings" sets the output aspect ratio to track with AFD (Active Format Description) settings embedded in the video signal.

#### **Timecode Inserter**

This function provides for the enable or disable of timecode insertion, and selects and prioritizes among SDI VITC and SDI ATC timecode sources. The function also allows the selection of the ancillary data line number where the HD-SDI ATC data is stored when the output is HD.

#### **Closed Captioning Inserter**

This function provides support for closed captioning setup by allowing the selection of the ancillary data line number where the ancillary closed caption data is stored when the output is HD.

#### **AFD Inserter**

This function provides aspect ratio controls and assignment of AFD codes to the SDI output video. Using this function, aspect ratios in accordance with the standard 4-bit AFD codes can be applied to the output video. Additionally, custom aspect ratios can be independently defined and applied for any of the AFD codes. Also, this function can be used to apply an AFD code to a signal for processing with this card, or to mark the signal for processing by a downstream card. Separate, independent AFD controls are provided for both 16:9 coded and 4:3 coded frames.

This function checks for any existing AFD code within the received video input; if a code is present, the code is displayed. The aspect ratio described by the AFD code can be applied, or custom horizontal/vertical scaling can be applied independently to any of the received AFD codes. The function also allows the selection of the ancillary data line number where the AFD code is stored when the output is HD.

#### 3-2 Pulldown Conversion and Considerations

Figure 1-2 depicts the 3-2 pulldown process used for conversions between progressive film video formats and interlaced video formats. (Although the term "3-2" is used here per convention, it is more accurately described as 2-3 per the diagram here and SMPTE definitions which stipulate that first film frame **A** be represented exclusively by 2 fields). As shown in Figure 1-2, the term 2-3 is derived from the pattern, or *cadence*, in which four consecutive film video frames are converted into five consecutive interlaced video frames (i.e., 10 interlaced video fields). Odd and even interlaced fields are denoted in Figure 1-2 by "o" and "E" (for example, "Ao" and "AE"). Note the considerations described in Figure 1-2 for converting to film rates.

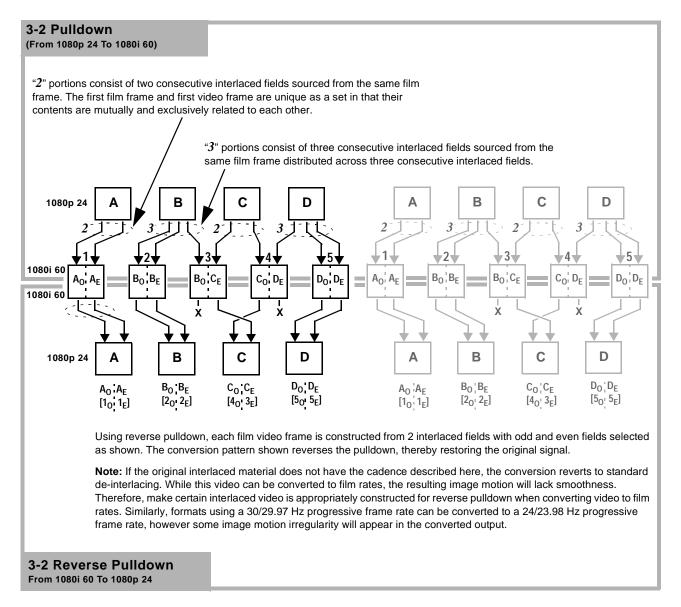


Figure 1-2 3-2 Pulldown and Reverse Pulldown

#### Timecode Inserter

This function provides for the enable or disable of timecode insertion, and selects and prioritizes among SDI VITC and SDI ATC timecode sources. The function also allows the selection of the ancillary data line number where the HD-SDI ATC data is stored when the output is HD.

#### **Closed Captioning Inserter**

This function provides support for closed captioning setup by allowing the selection of the ancillary data line number where the ancillary closed caption data is stored when the output is HD.

#### **AFD Inserter**

This function provides aspect ratio controls and assignment of AFD codes to the SDI output video. Using this function, aspect ratios in accordance with the standard 4-bit AFD codes can be applied to the output video. Additionally, custom aspect ratios can be independently defined and applied for any of the AFD codes. Also, this function can be used to apply an AFD code to a signal for processing with this card, or to mark the signal for processing by a downstream card. Separate, independent AFD controls are provided for both 16:9 coded and 4:3 coded frames.

This function checks for any existing AFD code within the received video input; if a code is present, the code is displayed. The aspect ratio described by the AFD code can be applied, or custom horizontal/vertical scaling can be applied independently to any of the received AFD codes. The function also allows the selection of the ancillary data line number where the AFD code is stored when the output is HD.

#### **Audio Processor Description**

The audio processor operates as an internal audio router. The router function chooses from the following inputs:

- 16 channels of embedded AES from the SDI video input
- Four independent internal tone generators (described below)
- Down Mix Left (DM-L) and Down Mix Right (DM-R) (described below)
- Digital silence (mute) setting

The router function provides up to 16 channels of embedded AES audio on the **SDI OUT** outputs. The router acts as a full audio cross point. Each of the 16 embedded output channels can receive signal from any one of the 16 embedded AES input channels, four internal tone generators, or the Down Mix Left and/or the Down Mix-Right mixer outputs. Unused output channels can be mapped to a "Silence" source. Each output also provides gain adjustment and selectable polarity inversion.

Output audio rates are always 48 kHz locked to output video. (AES must be nominally 48 kHz input; 32, 44.1, 96, and 192 kHz inputs are not compatible with the 9062.) Embedded output AES is always precisely synchronized with the output video.

As set with the default settings, the routing between embedded audio channels is basic 1-for-1 for the 16 embedded audio channels (with embedded Ch 1 being embedded to embedded Ch 1 at the SDI output, and so on). Other sources and/or destinations for each channel are selected using the card edge controls or a remote control system.

#### **Audio Mixing Function**

(See Figure 1-3.) The Audio Mixing function provides for the selection of any five embedded audio sources serving as Left (L), Right (R), Center (C), Left Rear (LR), and Right Rear (RR) individual signals to be multiplexed into a stereo pair (Down Mix Left (DM-L) and Down Mix Right (DM-R)). The resulting stereo pair DM-L and DM-R can in turn be routed and processed just like any of the other audio sources described earlier.

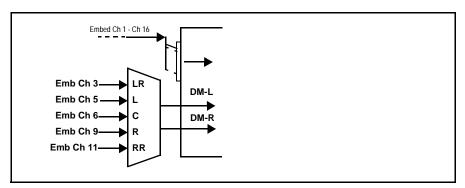


Figure 1-3 Audio Mixing Functional Block Diagram with Example Sources

#### **Tone Generator Function**

The 9062 contains four built-in tone generators (Tone Generator 1 thru Tone Generator 4). Each of the four tone generators can be set to a different frequency, and are available as audio sources for the embedded audio outputs.

18 discrete sine wave frequencies are available, ranging from 50 Hz to 16 kHz (default frequency is 1.0 kHz).

#### **User Control Interface**

Figure 1-4 shows the user control interface options for the 9062. These options are individually described below.

**Note:** All user control interfaces described here are cross-compatible and can operate together as desired. Where applicable, any control setting change made using a particular user interface is reflected on any other connected interface.

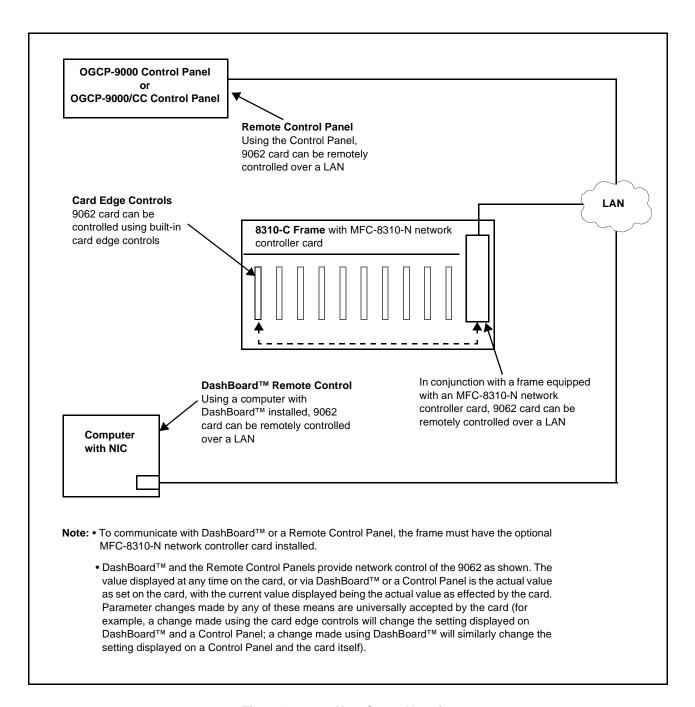


Figure 1-4 9062 User Control Interface

• **Built-in Card Edge User Interface** – Using the built-in card edge controls and display, card control settings can be set using a front panel menu which is described later in this manual.

**Note:** Some of the 9062 functions described in this manual are available only when using the DashBoard<sup>™</sup>, or Cobalt<sup>®</sup> OGCP-9000 or OGCP-9000/CC Control Panels user interfaces.

• DashBoard<sup>TM</sup> User Interface – Using DashBoard<sup>TM</sup>, the 9062 and other cards installed in openGear<sup>TM</sup> frames such as the Cobalt<sup>®</sup> 8310-C Frame can be controlled from a computer and monitor. DashBoard<sup>TM</sup> allows users to view all frames on a network with control and monitoring for all populated slots inside a frame. This simplifies the setup and use of numerous modules in a large installation and offers the ability to centralize monitoring. Cards define their controllable parameters to DashBoard<sup>TM</sup>, so the control interface is always up to date.

The DashBoard<sup>TM</sup> software can be downloaded from the Cobalt Digital Inc. website: <a href="www.cobaltdigital.com">www.cobaltdigital.com</a> (enter "DashBoard" in the search window).

Note: If network remote control is to be used for the frame and the frame has not yet been set up for remote control, Cobalt® reference guide "COMPASS™ Remote Control User Guide" (PN 9000RCS-RM) provides thorough information and step-by-step instructions for setting up network remote control of COMPASS™ cards using DashBoard™.

Download a copy of this manual by clicking on the **DashBoard Control and Monitoring** link at www.cobaltdigital.com and then select DashBoard Remote Control Manual as a download, or contact Cobalt<sup>®</sup> as listed in Contact Cobalt Digital Inc. (p. 1-20).

• Cobalt® OGCP-9000 and OGCP-9000/CC Remote Control Panels – The OGCP-9000 and OGCP-9000/CC Remote Control Panels conveniently and intuitively provide parameter monitor and control of the 9062 and other video and audio processing terminal equipment meeting the open-architecture Cobalt COMPASS<sup>TM</sup> cards for openGear<sup>TM</sup> standard.

In addition to circumventing the need for a computer to monitor and control signal processing cards, the Control Panels allow quick and intuitive access to hundreds of cards in a facility, and can monitor and allow adjustment of multiple parameters at one time.

The Remote Control Panels are totally compatible with the openGear<sup>TM</sup> control software DashBoard<sup>TM</sup>; any changes made with either system are reflected on the other. The Remote Control Panel user interface is described in Chapter 3, "Operating Instructions".

#### 9062 Rear I/O Modules

The 9062 physically interfaces to system video connections at the rear of its frame using a Rear I/O Module.

All inputs and outputs shown in the 9062 Functional Block Diagram (Figure 1-1) enter and exit the card via the card edge backplane connector. The Rear I/O Module breaks out the 9062 card edge connections to BNC connectors that interface with other components and systems in the signal chain.

These required BNC connections are provided by either an 8310-BNC or 8310-C-BNC frame (which both have a built-in BNC connector backplane module), or by using an optional RM-9062-A Rear I/O Module.

#### Audio and Video Formats Supported by the 9062

The 9062 supports all current SMPTE standard SD and HD video formats. Table 1-2 lists and provides details regarding the audio and video formats supported by the 9062.

Table 1-2 Supported Audio and Video Formats

Item	Desc	Description/Specification			
Input / Output Video	Raster Structure:	Frame Rate <sub>(1)</sub> :			
	1080PsF	23.98; 24			
	1080p	23.98; 24			
	1080i <sub>(1)</sub>	25; 29.97; 30			
	720p	23.98; 24; 25; 29.97; 30; 50; 59.94; 60			
	486i <sub>(1)</sub>	29.97			
	575i <sub>(1)</sub>	25			
Embedded Audio		The 9062 supports all four groups (16 channels) of embedded audio at full 24-bit resolution in both SD (with extended data packets) and HD.			
(1) All rates displayed as frame rat	es; interlaced ("i") field rates are two times t	he rate value shown.			

### **Technical Specifications**

Table 1-3 lists the technical specifications for the 9062 Up/Down/Cross Format Converter, Video/Audio In with Frame Sync card.

Table 1-3 Technical Specifications

Item	Characteristic
Part number, nomenclature	9062 Up/Down/Cross Format Converter with HD/SD-SDI Input, Embedded Audio Support and Frame Sync
Installation/usage environment	Intended for installation and usage in frame meeting openGear™ modular system definition.
Power consumption	< 24 Watts maximum
Environmental: Operating temperature: Relative humidity (operating or storage):	32° – 104° F (0° – 40° C) < 95%, non-condensing
Frame communication	10/100 Mbps Ethernet with Auto-MDIX.
Indicators	Card edge display and indicators as follows:  • 4-character alphanumeric display  • Status/Error LED indicator  • Input Format LED indicator
Controls	Card edge switches as follows:  • Menu Enter pushbutton switch  • Menu exit pushbutton switch  • Up/down selection toggle switch
Internal Tone Generators	Four built-in tone generators, each configurable for 18 discrete sine wave frequencies ranging from 50 Hz to 16kHz.  Generator source signal level is equivalent to -20 dBu.
Serial Digital Video Input	Data Rates Supported:  SMPTE 292 HD-SDI: 1.485 Gbps or 1.485/1.001 Gbps  SMPTE 259M-C SD-SDI: 270 Mbps  Impedance:  75 Ω terminating  Equalization (HD):  328 ft (100 m) Belden 1694A  Equalization (SD):  1000 ft (305 m) Belden 1694A  Return Loss:  > 18dB at 5 MHz – 1.485 GHz

Table 1-3 Technical Specifications — continued

Item	Characteristic
Post-Processor Serial Digital Video Outputs	Number of Outputs: Four HD/SD-SDI BNC per IEC 60169-8 Amendment 2
	Impedance: 75 $\Omega$
	Return Loss: > 15 dB at 5 MHz – 270 MHz > 12 dB at 270 MHz – 1.485 GHz
	Signal Level: 800 mV ± 10%
	DC Offset: 0 V ± 50 mV
	Jitter (HD): < 0.15 UI (all outputs)
	Jitter (SD): < 0.06 UI (all outputs)
	Overshoot: < 0.2% of amplitude
Pre-Processor (Reclocked) Serial Digital Video Outputs	Number of Outputs: Four HD/SD-SDI BNC per IEC 60169-8 Amendment 2
	Impedance: 75 $\Omega$

Table 1-3 Technical Specifications — continued

Item	Characteristic
Reference Video Input	Number of Inputs:  Two non-terminating (looping) Frame Reference inputs
	Standards Supported (HD): 720p 24; 25; 29.97; 30; 50; 59.94 1080i 25; 29.97 1080p 23.98; 24; 25; 29.97; 30 1080p/sF 23.98; 24
	Standards Supported (SD): 486i 29.97 (NTSC) 575i 25 (PAL)
	Signal Level: 1 Vp-p nominal
	Signal Type: Analog video sync (black burst or tri-level)
	Impedance: $75~\Omega$
	Return Loss: > 30 dB to 30 MHz
	Allowable Maximum DC on Ref Input: ±1.0 V

#### **Warranty and Service Information**

#### **Cobalt Digital Inc. Limited Warranty**

This product is warranted to be free from defects in material and workmanship for a period of five (5) years from the date of shipment to the original purchaser, except that power supplies, cooling fans, and Dolby<sup>®</sup> modules (where applicable) are warranted to be free from defects in material and workmanship for a period of one (1) year.

Cobalt Digital Inc.'s ("Cobalt") sole obligation under this warranty shall be limited to, at its option, (i) the repair or (ii) replacement of the product, and the determination of whether a defect is covered under this limited warranty shall be made at the sole discretion of Cobalt.

This limited warranty applies only to the original end-purchaser of the product, and is not assignable or transferrable therefrom. This warranty is limited to defects in material and workmanship, and shall not apply to acts of god, accidents, or negligence on behalf of the purchaser, and shall be voided upon the misuse, abuse, alteration, or modification of the product. Only Cobalt authorized factory representatives are authorized to make repairs to the product, and any unauthorized attempt to repair this product shall immediately void the warranty. Please contact Cobalt Technical Support for more information.

To facilitate the resolution of warranty related issues, Cobalt recommends registering the product by completing and returning a product registration form. In the event of a warrantable defect, the purchaser shall notify Cobalt with a description of the problem, and Cobalt shall provide the purchaser with a Return Material Authorization ("RMA"). For return, defective products should be double boxed, and sufficiently protected, in the original packaging, or equivalent, and shipped to the Cobalt Factory Service Center, postage prepaid and insured for the purchase price. The purchaser should include the RMA number, description of the problem encountered, date purchased, name of dealer purchased from, and serial number with the shipment.

#### Cobalt Digital Inc. Factory Service Center

2406 E. University Avenue Office: (217) 344-1243 Urbana, IL 61802 USA Fax: (217) 344-1245 www.cobaltdigital.com Email: info@cobaltdigital.com

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Feel free to contact our friendly and professional support representatives for any of the following:

- Name and address of your local dealer
- Product information and pricing
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- Upcoming trade show information

Phone:	(217) 344-1243
Fax:	(217) 344-1245
Web:	www.cobaltdigital.com
General Information:	info@cobaltdigital.com
Technical Support:	support@cobaltdigital.com

# Installation and Setup

#### Overview

This chapter contains the following information:

- Installing the 9062 Into a Frame Slot (p. 2-1)
- Installing a Rear I/O Module (p. 2-3)
- Setting Up 9062 Network Remote Control (p. 2-4)

#### Installing the 9062 Into a Frame Slot

#### CAUTION

Heat and power distribution requirements within a frame may dictate specific slot placement of cards. Cards with many heat-producing components should be arranged to avoid areas of excess heat build-up, particularly in frames using only convection cooling. The 9062 has a moderate power dissipation (24 W max.). As such, avoiding placing the card adjacent to other cards with similar dissipation values if possible.

#### CAUTION



This device contains semiconductor devices which are susceptible to serious damage from Electrostatic Discharge (ESD). ESD damage may not be immediately apparent and can affect the long-term reliability of the device.

Avoid handling circuit boards in high static environments such as carpeted areas, and when wearing synthetic fiber clothing. Always use proper ESD handling precautions and equipment when working on circuit boards and related equipment.

Note: • If installing the 9062 in an 8310-C-BNC or 8310-BNC frame (which is pre-equipped with a 100-BNC rear I/O module installed across the entire backplane) or a slot already equipped with a suitable I/O module, proceed to card installation steps below.

• If installing the 9062 in a slot with no rear I/O module, a Rear I/O Module is required before cabling can be connected. Refer to Installing a Rear I/O Module (p. 2-3) for rear I/O module installation procedure.

#### **CAUTION**

If required, make certain Rear I/O Module(s) is installed before installing the 9062 into the frame slot. Damage to card and/or Rear I/O Module can occur if module installation is attempted with card already installed in slot.

**Note:** Check the packaging in which the 9062 was shipped for any extra items such as a Rear I/O Module connection label. In some cases, this label is shipped with the card and to be installed on the Rear I/O connector bank corresponding to the slot location of the card.

Install the 9062 into a frame slot as follows:

- 1. Determine the slot in which the 9062 is to be installed.
- **2.** Open the frame front access panel.
- **3.** While holding the card by the card edges, align the card such that the plastic ejector tab is on the bottom.
- **4.** Align the card with the top and bottom guides of the slot in which the card is being installed.
- **5.** Gradually slide the card into the slot. When resistance is noticed, gently continue pushing the card until its rear printed circuit edge terminals engage fully into the rear I/O module mating connector.

#### **CAUTION**

If card resists fully engaging in rear I/O module mating connector, check for alignment and proper insertion in slot tracks. Damage to card and/or rear I/O module may occur if improper card insertion is attempted.

- **6.** Verify that the card is fully engaged in rear I/O module mating connector.
- **7.** Close the frame front access panel.
- **8.** Connect the input and output cables as shown in Figure 2-1.
- **9.** Repeat steps 1 through 8 for other 9062 cards.

**Note:** The 9062 BNC inputs are internally 75-ohm terminated. It is not necessary to terminate unused BNC inputs or outputs.

**Note:** To remove a card, press down on the ejector tab to unseat the card from the rear I/O module mating connector. Evenly draw the card from its slot.

**10.** If network remote control is to be used for the frame and the frame has not yet been set up for remote control, perform setup in accordance with Setting Up 9062 Network Remote Control (p. 2-4).

Note: If installing a card in a frame already equipped for, and connected to DashBoard™, no network setup is required for the card. The card will be discovered by DashBoard™ and be ready for use.

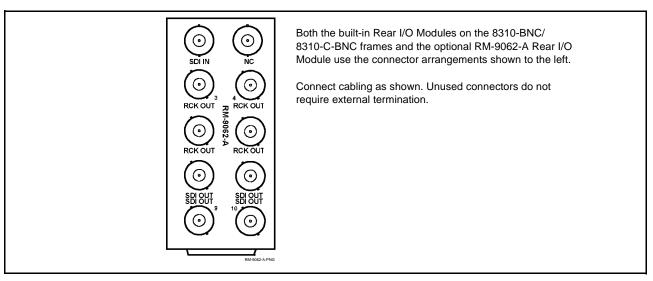


Figure 2-1 9062 Rear I/O Module Connections

#### Installing a Rear I/O Module

**Note:** This procedure is applicable **only if a Rear I/O Module is not currently installed** in the slot where the 9062 is to be installed.

If installing the 9062 in a 8310-C-BNC or 8310-BNC frame (which is pre-equipped with a 100-BNC rear I/O module installed across the entire backplane) or a slot already equipped with a suitable I/O module, omit this procedure.

Install a Rear I/O Module as follows:

- 1. On the 8310 frame, determine the slot in which the 9062 is to be installed.
- **2.** In the mounting area corresponding to the slot location, install Rear I/O Module as shown in Figure 2-2.

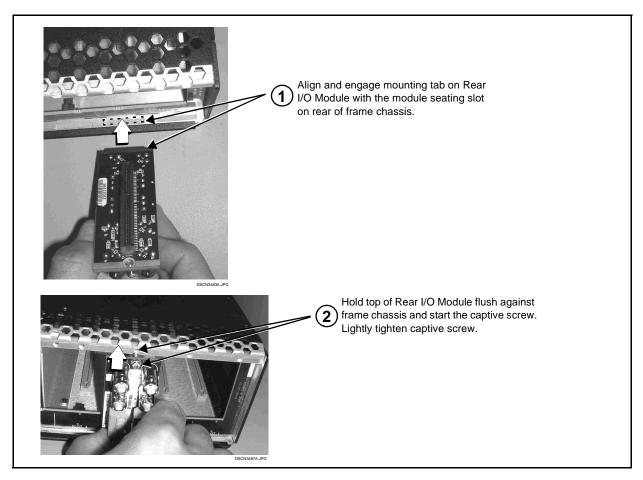


Figure 2-2 Rear I/O Module Installation

#### **Setting Up 9062 Network Remote Control**

Perform remote control setup in accordance with Cobalt® reference guide "COMPASS<sup>TM</sup> Remote Control User Guide" (PN 9000RCS-RM).

Note: • If network remote control is to be used for the frame and the frame has not yet been set up for remote control, Cobalt® reference guide "COMPASS™ Remote Control User Guide" (PN 9000RCS-RM) provides thorough information and step-by-step instructions for setting up network remote control of COMPASS™ cards using DashBoard™. (Cobalt® OGCP-9000 and OGCP-9000/CC Remote Control Panel product manuals have complete instructions for setting up remote control using a Remote Control Panel.)

> Download a copy of this manual by clicking on the DashBoard Control and Monitoring link at www.cobaltdigital.com and then select DashBoard Remote Control Manual as a download, or contact Cobalt® as listed in Contact Cobalt Digital Inc. (p. 1-20).

• If installing a card in a frame already equipped for, and connected to DashBoard™, no network setup is required for the card. The card will be discovered by DashBoard™ and be ready for use.

# Operating Instructions

#### Overview

This chapter contains the following information:

- Control and Display Descriptions (p. 3-1)
- Accessing the 9062 Card via Remote Control (p. 3-9)
- Checking 9062 Card Information (p. 3-11)
- 9062 Function Submenu List and Descriptions (p. 3-12)
- Troubleshooting (p. 3-46)

#### **Control and Display Descriptions**

This section describes the user interface controls, indicators, and displays (both on-card and remote controls) for using the 9062 card. The 9062 functions can be accessed and controlled using any of the user interfaces described here.

The format in which the 9062 functional controls, indicators, and displays appear and are used varies depending on the user interface being used. Regardless of the user interface being used, access to the 9062 functions (and the controls, indicators, and displays related to a particular function) follows a general arrangement of Function Submenus under which related parameters can be accessed (as described in Function Submenu/Parameter Submenu Overview below).

After familiarizing yourself with the arrangement described in Function Submenu/Parameter Submenu Overview, proceed to the subsection for the particular user interface being used. Descriptions and general instructions for using each of the three user interfaces are individually described in the following subsections:

- 9062 Card Edge Controls, Indicators, and Display (p. 3-3)
- DashBoard<sup>TM</sup> User Interface (p. 3-7)
- Cobalt® Remote Control Panel User Interfaces (p. 3-8)

Note: Instructions provided here are applicable for all available user control meth-

ods. However, DashBoard<sup>™</sup> and the Remote Control Panel all provide a greatly simplified user interface as compared to using the 9062 card edge controls. For this reason, **it is strongly recommended** that DashBoard<sup>™</sup> or a Remote Control Panel be used for all 9062 applications other than the most

basic cases.

Note: Not all functions available using DashBoard™ or the Control Panel are avail-

able using the card edge controls.

**Note:** When a setting is changed, settings displayed on DashBoard<sup>™</sup> (or the

Remote Control Panel) are the settings as effected by the 9062 card itself and reported back to the remote control; the value displayed at any time is the

actual value as set on the card.

#### Function Submenu/Parameter Submenu Overview

The functions and related parameters available on the 9062 card are organized into function **submenus**, which consist of parameter groups as shown below.

Figure 3-1 shows how the 9062 card and its submenus are organized, and also provides an overview of how navigation is performed between cards, function submenus, and parameters.

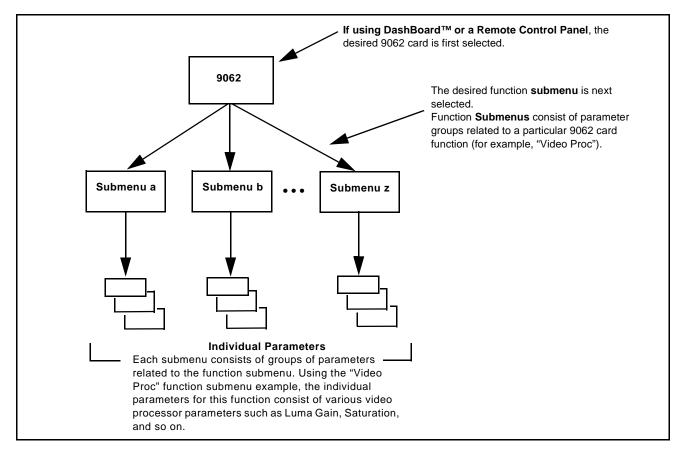


Figure 3-1 Function Submenu/Parameter Submenu Overview

#### 9062 Card Edge Controls, Indicators, and Display

Figure 3-2 shows and describes the 9062 card edge controls, indicators, and display.

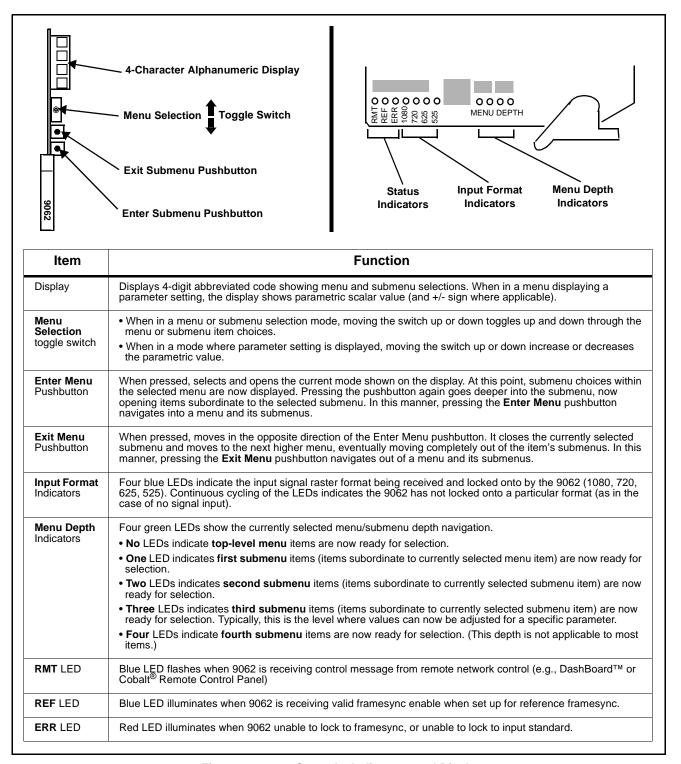


Figure 3-2 9062 Controls, Indicators, and Display

#### 9062 Card Edge Control Menu/Submenu Structure

(See below.) Using the menu system of group menus and submenus described earlier, the 9062 parameters/controls are organized into menus and submenus. As appropriate, a submenu similarly may have its own further additional subordinate submenus.

	Menu Depth	Menu depth as indicated by 9062 Menu Depth LEDs)
Menu Group Item		none
Submenu 1 (Submenu 1 selection items)	1	• 0 0 0
Submenu 2 (Submenu 2 selection items)	2	• • 0 0
Submenu 3 (Submenu 3 selection items and/or parameter values)	3	• • • 0
Submenu 4 (Submenu 4 selection items and/or parameter values)	4	• • •

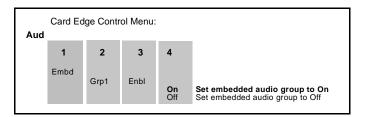
Figure 3-3 shows an example of using the card edge controls to access the Embedded Audio processing group menu (along with some of its submenus) to set the routing and signal processing parameters for an embedded audio channel. (A) through (K) in Figure 3-3 denote the discrete tasks required in performing the example setup using the 9062 card edge controls.

In this example, the following input processing and routing is being performed:

- Embedded Channel 3 is selected as the source for Embedded Channel 1 within Embedded Audio Group 1.
- Gain is increased over unity default by 12.1.
- Phase is inverted.

Due to the limited control available when using the built-in card edge control user interface, the navigation into and out of submenus shown in Figure 3-3 is required to perform the setup described above.

**Note:** In Table 3-1, "9062 Function Submenu/Parameter List" abbreviated diagrams (as shown below) show the navigation required to access a particular submenu item or parameter when using the card edge controls. In this example, group enable for Embedded Audio Group 1 is being enabled.



Aud					Select a top-level menu item (in this example, select <b>Aud</b> (embedded audio routing/control)
	Submenu Depth				
	1	2	3	4	
A	<b>Embd</b> Tone				Go to submenu 1 and in this example, select <b>Embd</b> (Embedded Audio Groups). This selects embedded audio function of the Audio processor.
B		Grp1 Grp2 Grp3 Grp4			Go to submenu 2 and in this example, select <b>Grp1</b> (Embedded Audio Group 1). This selects the embedded audio group to be accessed.
©			Enbl		Go to submenu 3 and in this example, select <b>Enbl</b> (Enable).
<b>D</b>				On Off	Go to submenu 4 and in this example, select <b>On</b> . This sets the selected embedded audio group to <b>Enabled</b> .
E			Ch01 Ch02 Ch03 Ch04		Go back to submenu 3 and in this example, select <b>Ch01</b> (Destination: Embedded Channel 1). This selects the embedded channel to be accessed.
F				Src Gain Pol	Go to submenu 4 and select in this example, <b>Src</b> (source for embedded channel 1). This selects the source for the embedded channel.
G				Em01 Em02 Em03	Again press <b>Enter Menu</b> and in this example, select <b>Em03</b> (embeddded channel 3 as source for embedded channel 1). This selects embedded channel 3 as the source for embedded channel 1.
H				Src <b>Gain</b> Pol	Press <b>Exit Menu</b> and in this example, select <b>Gain</b> (gain adjustment field for selected embedded audio channel).
(1)				(gain value)	Again press <b>Enter Menu</b> and in this example, select a gain value of 12.1 for this channel.
J				Src Gain <b>Pol</b>	Press <b>Exit Menu</b> and in this example, select <b>Pol</b> (phase for embedded channel 1).
(K)				Norm Inv	Again press <b>Enter Menu</b> and in this example, select <b>Inv</b> (invert polarity for embedded channel 1).

Figure 3-3 Card Edge Controls Setup of Example Embedded Audio Function

#### **Card Edge Display Orientation and Brightness Adjust**

The card edge 4-Character Alphanumeric Display can be changed between vertical or horizontal character orientation to suit the mounting position of the card as shown and described below.

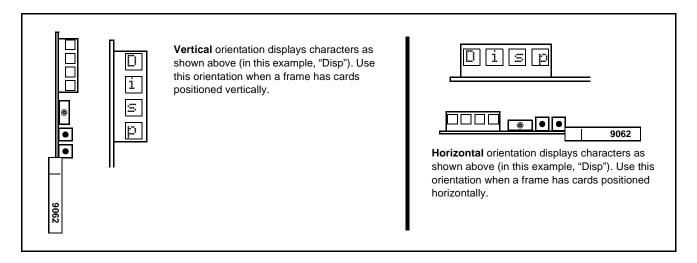
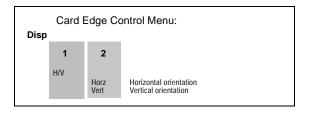
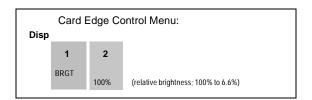


Figure 3-4 Card Edge Display Orientation

- 1. Access the **Displ** (Display) menu.
- 2. Select between Horizontal or Vertical as shown below.



**3.** Select from the relative brightness levels as shown below.



#### DashBoard™ User Interface

(See Figure 3-5.) The 9062 function submenus are organized in DashBoard<sup>TM</sup> using tabs (for example, "Embedded Audio Group 1/2" in Figure 3-5). When a tab is selected, each parametric control or selection list item associated with the function is displayed. Scalar (numeric) parametric values can then be adjusted as desired using the GUI slider controls. Items in a list can then be selected using GUI drop-down lists. (In this manner, the setting effected using controls and selection lists displayed in DashBoard<sup>TM</sup> are comparable to the submenu items accessed and committed using the 9062 card edge controls.)

Figure 3-5 shows the same setup described in Figure 3-3 as performed using DashBoard<sup>TM</sup>. Note how this setup is greatly simplified using DashBoard<sup>TM</sup> with most of the discrete tasks ( A through K in Figure 3-3) performed with the card edge controls now rolled into simple actions using DashBoard<sup>TM</sup>.

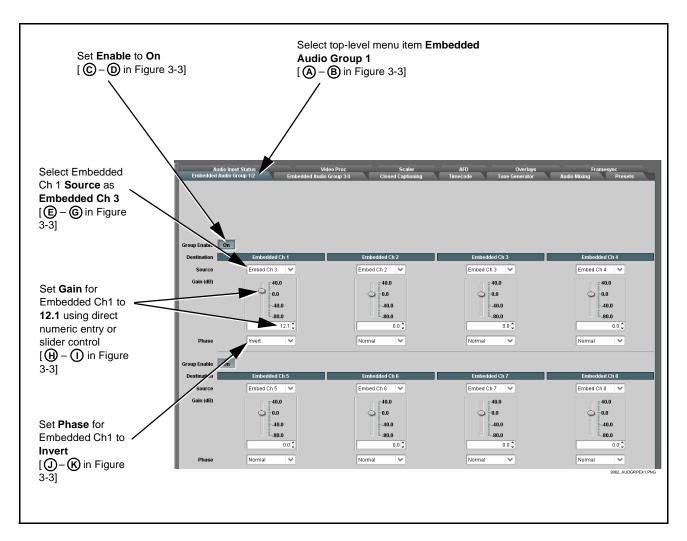


Figure 3-5 DashBoard™ Setup of Example Embedded Audio Function

#### Cobalt® Remote Control Panel User Interfaces

(See Figure 3-6.) Similar to the function submenu tabs using DashBoard<sup>TM</sup>, the Remote Control Panels have a Select Submenu key that is used to display a list of function submenus. From this list, a control knob on the Control Panel is used to select a function from the list of displayed function submenu items.

When the desired function submenu is selected, each parametric control or selection list item associated with the function is displayed. Scalar (numeric) parametric values can then be adjusted as desired using the control knobs, which act as potentiometers. Items in a list can then be selected using the control knobs which correspondingly act as rotary switches. (In this manner, the setting effected using controls and selection lists displayed on the Control Panel are comparable to the submenu items accessed and committed using the 9062 card edge controls.)

Figure 3-6 shows accessing a function submenu and its parameters (in this example, "Video Proc") using the Control Panel as compared to using the card edge controls.

Note:

Refer to "OGCP-9000 Remote Control Panel User Manual" (PN OGCP-9000-OM) or "OGCP-9000/CC Remote Control Panel User Manual" (PN OGCP-9000/CC-OM) for complete instructions on using the Control Panels.

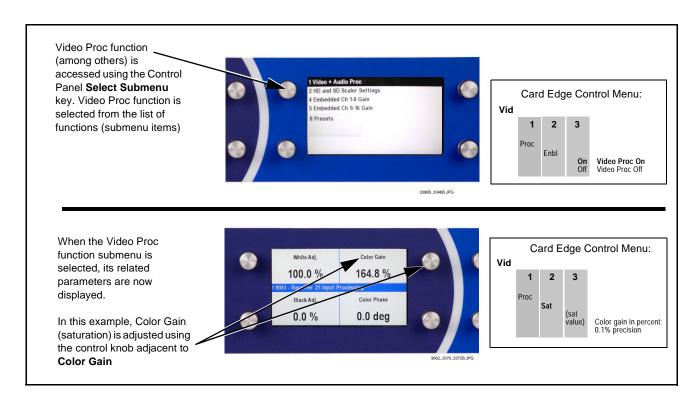


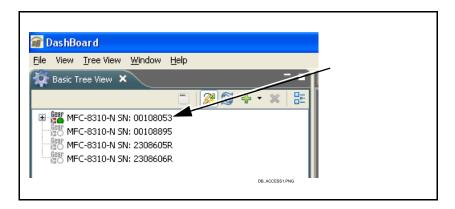
Figure 3-6 Remote Control Panel Setup of Example Video Proc Function

# Accessing the 9062 Card via Remote Control

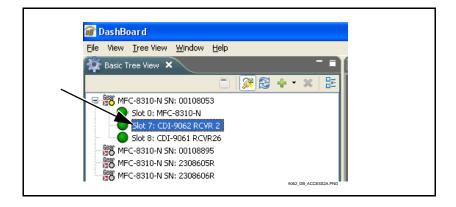
Access the 9062 card using DashBoard<sup>TM</sup> or Cobalt<sup>®</sup> Remote Control Panel as described below.

### Accessing the 9062 Card Using DashBoard™

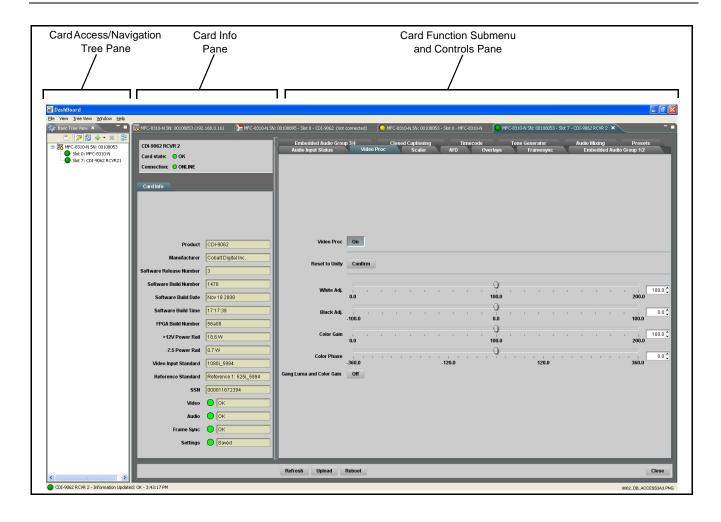
- 1. On the computer connected to the frame LAN, open DashBoard<sup>TM</sup>.
- 2. As shown below, in the left side Basic View Tree locate the Network Controller Card associated with the frame containing the 9062 card to be accessed (in this example, "MFC-8310-N SN: 00108053").



**3.** As shown below, expand the tree to access the cards within the frame. Click on the card to be accessed (in this example, "Slot 7: CDI-9062 RCVR21").

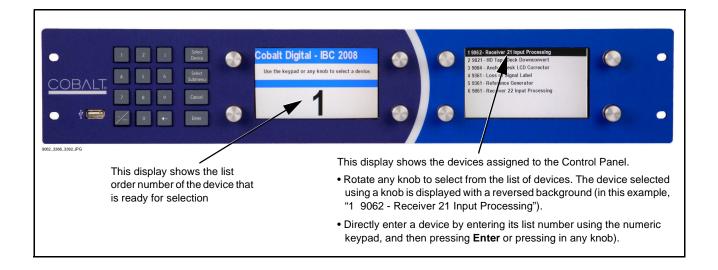


As shown on the next page, when the card is accessed a DashBoard<sup>TM</sup> function submenu screen is displayed. (The particular submenu screen displayed is the previously displayed screen from the last time the card was accessed by DashBoard<sup>TM</sup>).



## Accessing the 9062 Card Using a Cobalt® Remote Control Panel

Press the **Select Device** key and select a card as shown in the example below.



# **Checking 9062 Card Information**

The operating status and software version the 9062 card can be checked using DashBoard<sup>TM</sup> or the card edge control user interface. Figure 3-7 shows and describes the 9062 card information screen using DashBoard<sup>TM</sup> and accessing card information using the card edge control user interface.

**Note:** Proper operating status in DashBoard<sup>™</sup> is denoted by green icons for the status indicators shown in Figure 3-7. Yellow or red icons respectively indicate an alert or failure condition. Refer to Troubleshooting (p. 3-46) for corrective action.

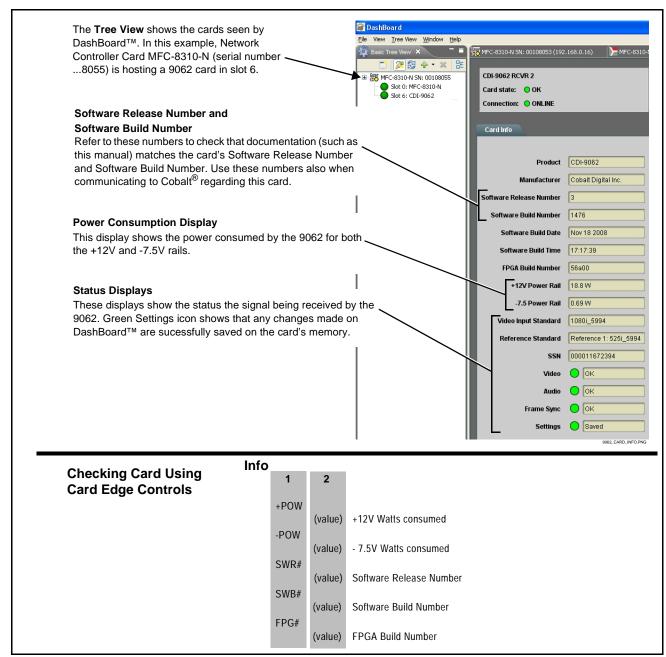


Figure 3-7 9062 Card Info Utility

# 9062 Function Submenu List and Descriptions

Table 3-1 individually lists and describes each 9062 function submenu and its related list selections, controls, and parameters. Where helpful, examples showing usage of a function are also provided. Table 3-1 is primarily based upon using DashBoard™ to access each function and its corresponding submenus and parameters.

Note:

All numeric (scalar) parameters displayed on DashBoard<sup>™</sup> can be changed using the slider controls, arrows, or by numeric keypad entry in the corresponding numeric field. (When using numeric keypad entry, add a return after the entry to commit the entry.)

Note:

Table 3-1 also provides abbreviated menu structure charts showing the menu structure for accessing the function/parameter using the card edge controls.

If using card edge controls, refer to 9062 Card Edge Control Menu/Submenu Structure (p. 3-4) and Figure 3-3 for an explanation and an example of card edge control menu structure navigation.

On DashBoard<sup>TM</sup> itself and in Table 3-1, the function submenu items are organized using tabs as shown below.



The table below provides a quick-reference to the page numbers where each function submenu item can be found.

Function Submenu Item	Page	Function Submenu Item	Page
Audio Input Controls	3-13	Embedded Audio Group 3/4	3-39
Video Proc	3-14	Closed Captioning	3-40
Scaler	3-16	Timecode	3-41
AFD	3-23	Tone Generator	3-43
Overlays	3-27	Audio Mixing	3-43
Framesync	3-31	Presets	3-44
Embedded Audio Group 1/2	3-35		

Table 3-1 9062 Function Submenu/Parameter List

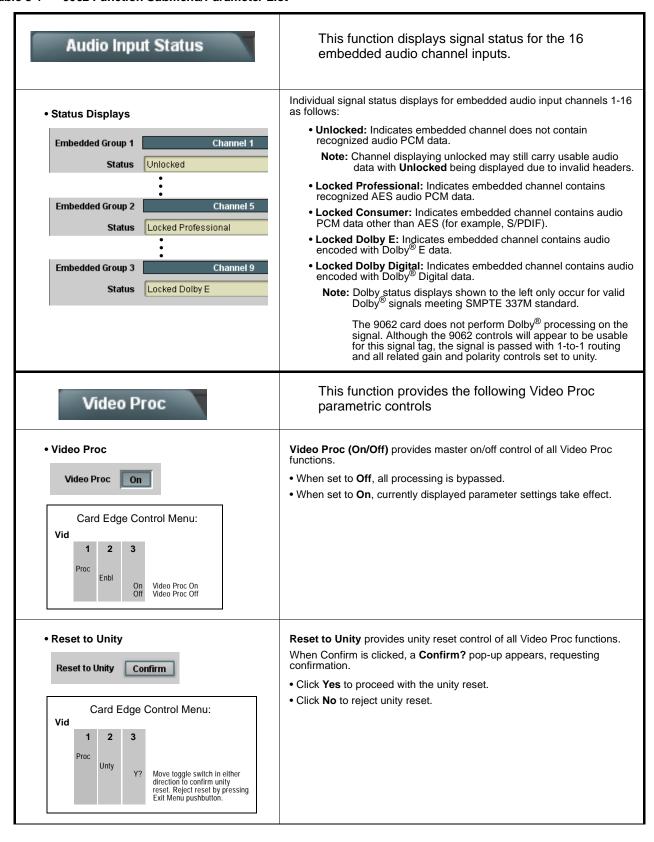


Table 3-1 9062 Function Submenu/Parameter List — continued

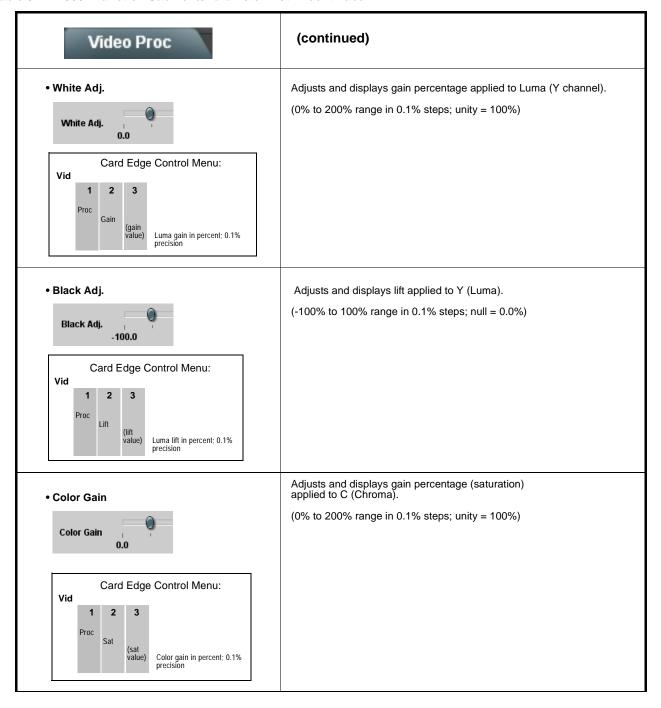


Table 3-1 9062 Function Submenu/Parameter List — continued

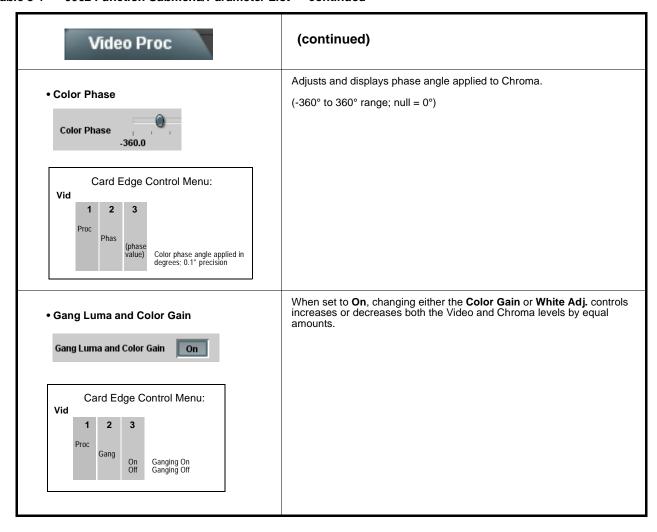


Table 3-1 9062 Function Submenu/Parameter List — continued

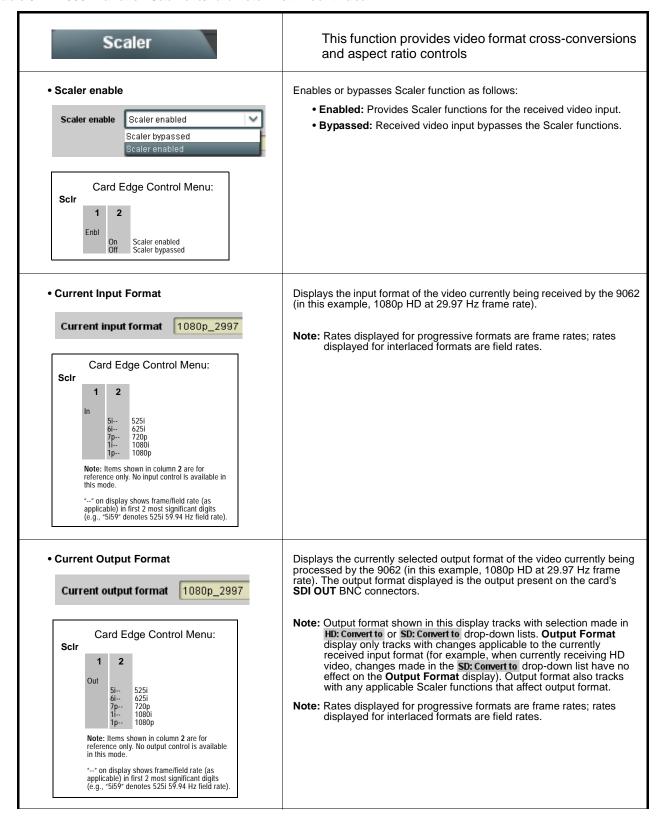


Table 3-1 9062 Function Submenu/Parameter List — continued

Scaler (continued)

#### Scaler Video Format Conversions

The Scaler **HD: Convert to:** and **SD: Convert to:** drop-down lists (as shown and described in the following pages) allows selection of up/down cross-conversion (or no conversion) for various input formats. The table below lists the conversion choices available for various input formats and frame rates provided by the Scaler **Convert to:** function. Also shown are the resulting frame rates for the converted outputs.

Input Format	SD (NTSC/ PAL)	720p	720p half-rate	720p (film rates)	1080i	1080p	1080p (film rates)	1080PsF (film rates)
525i 59.94	525i 59.94	720p 59.94	720p 29.97	720p 23.98 <sub>(4)</sub>	1080i 59.94	1080p 29.97	1080p 23.98 <sub>(4)</sub>	1080PsF 23.98 <sub>(4)</sub>
625i 50	625i 50	720p 50	720p 25	Х	1080i 50	1080p 25	Х	Х
720p 60	Х	720p 60	720p 30	720p 24 <sub>(4)</sub>	1080i 60	1080p 30	1080p 24 <sub>(4)</sub>	1080PsF 24 <sub>(4)</sub>
720p 59.94	525i 59.94	720p 59.94	720p 29.97	720p 23.98 <sub>(4)</sub>	1080i 59.94	1080p 29.97	1080p 23.98 <sub>(4)</sub>	1080PsF 23.98 <sub>(4)</sub>
720p 50	625i 50	720p 50	720p 25	Х	1080i 50	1080p 25	Х	Х
720p 30	Х	720p 60	720p 30	720p 24 <sub>(5)</sub>	1080i 60	1080p 30	1080p 24 <sub>(5)</sub>	1080PsF 24 <sub>(5)</sub>
720p 29.97	525i 59.94	720p 59.94	720p 29.97	720p 23.98 <sub>(5)</sub>	1080i 59.94	1080p 29.97	1080p 23.98 <sub>(5)</sub>	1080PsF 23.98 <sub>(5)</sub>
720p 25	625i 50	720p 50	720p 25	Х	1080i 50	1080p 25	Х	Х
720p 24	Х	720p 60	720p 30	720p 24	1080i 60	1080p 30	1080p 24	1080PsF 24
720p 23.98	525i 59.94	720p 59.94	720p 29.97	720p 23.98	1080i 59.94	1080p 29.97	1080p 23.98	1080PsF 23.98
1080i 60	Х	720p 60	720p 30	720p 24 <sub>(4)</sub>	1080i 60	1080p 30	1080p 24 <sub>(4)</sub>	1080PsF 24 <sub>(4)</sub>
1080i 59.94	525i 59.94	720p 59.94	720p 29.97	720p 23.98 <sub>(4)</sub>	1080i 59.94	1080p 29.97	1080p 23.98 <sub>(4)</sub>	1080PsF 23.98 <sub>(4)</sub>
1080i 50	625i 50	720p 50	720p 25	Х	1080i 50	1080p 25	Х	X
1080p 30	Х	720p 60	720p 30	720p 24 <sub>(5)</sub>	1080i 60	1080p 30	1080p 24 <sub>(5)</sub>	1080PsF 24 <sub>(5)</sub>
1080p 29.97	525i 59.94	720p 59.94	720p 29.97	720p 23.98 <sub>(5)</sub>	1080i 59.94	1080p 29.97	1080p 23.98 <sub>(5)</sub>	1080PsF 23.98 <sub>(5)</sub>
1080p 25	625i 50	720p 50	720p 25	Х	1080i 50	1080p 25	X	Х
1080p 24	Х	720p 60	720p 30	720p 24	1080i 60	1080p 30	1080p 24	1080PsF 24
1080p 23.98	525i 59.94	720p 59.94	720p 29.97	720p 23.98	1080i 59.94	1080p 29.97	1080p 23.98	1080PsF 23.98
1080PsF 24	Х	720p 60	720p 30	720p 24	1080i 60	1080p 30	1080p 24	1080PsF 24
1080PsF 23.98	525i 59.94	720p 59.94	720p 29.97	720p 23.98	1080i 59.94	1080p 29.97	1080p 23.98	1080PsF 23.98

**Notes:** 1. The drop-down list choice of "Same as Input" is used when no conversion is desired. For clarity, it is not redundantly listed here.

- 2. "X" denotes conversions not available or invalid conversions.
- 3. Interlaced formats rates listed are field rates. Progressive format rates listed are frame rates.
- 4. If the original material does not have a proper 3-2 cadence suitable for conversion to film rates, the conversion reverts to standard de-interlacing. While this video can be converted to film rates, the resulting image motion will lack smoothness. Therefore, make certain interlaced video is appropriately constructed for 3-2 reverse pulldown when converting video to film rates. (See 3-2 Pulldown Conversion and Considerations (p. 1-10) for more information.)
- Formats using a 30/29.97 Hz progressive frame rate can be converted to a 24/23.98 Hz progressive frame rate, however some image motion irregularity will appear in the converted output.

Table 3-1 9062 Function Submenu/Parameter List — continued

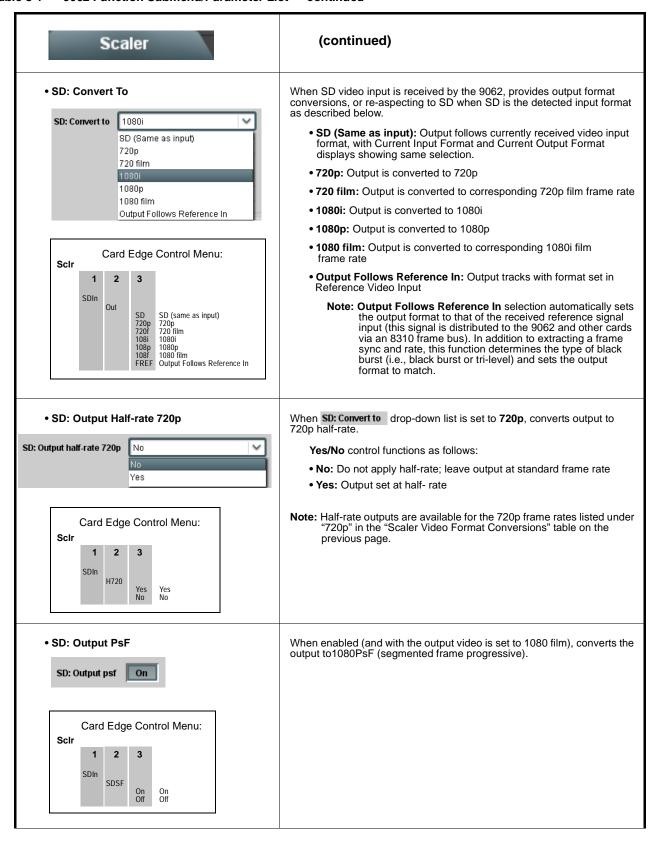


Table 3-1 9062 Function Submenu/Parameter List — continued

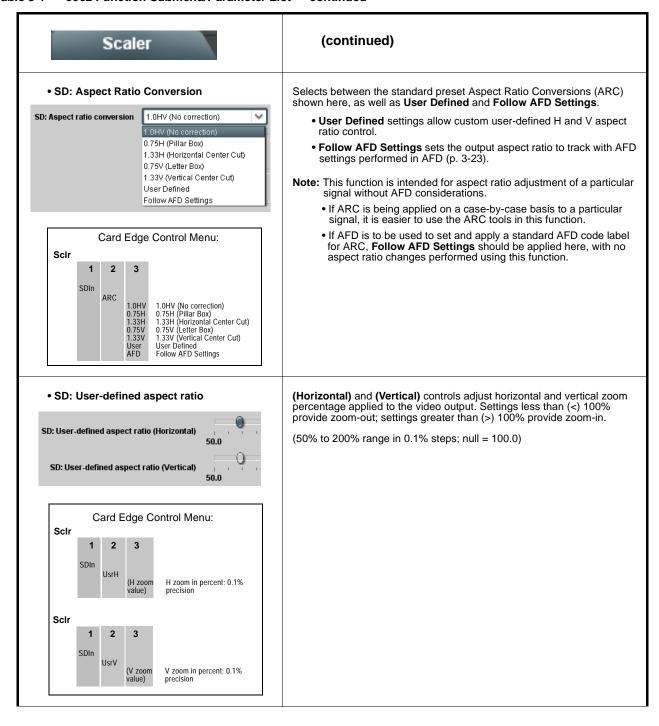


Table 3-1 9062 Function Submenu/Parameter List — continued

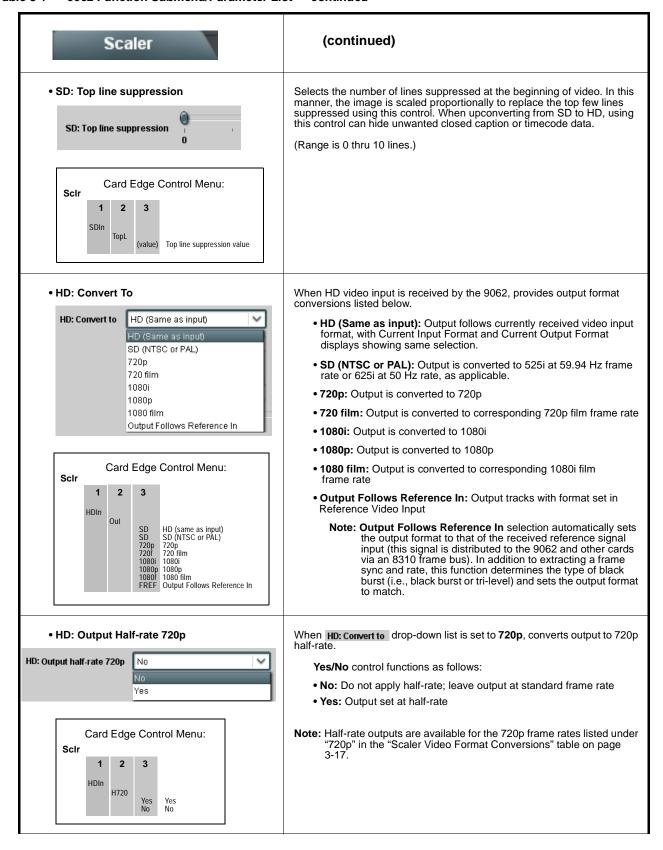


Table 3-1 9062 Function Submenu/Parameter List — continued

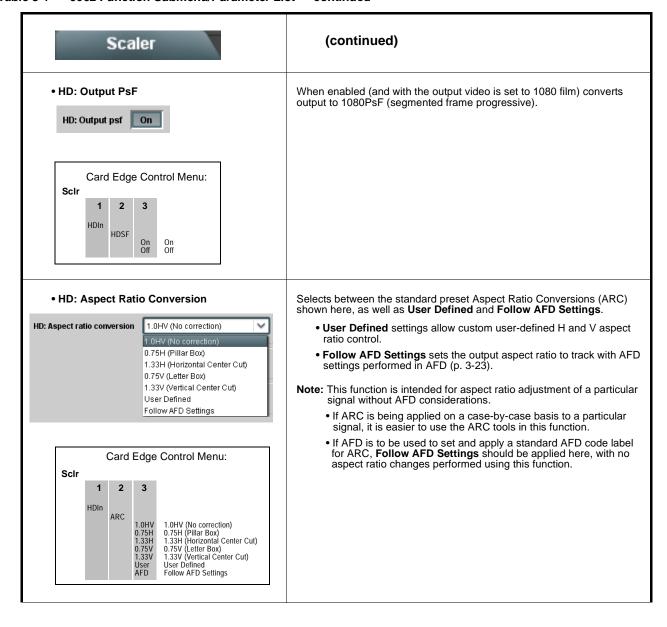


Table 3-1 9062 Function Submenu/Parameter List — continued

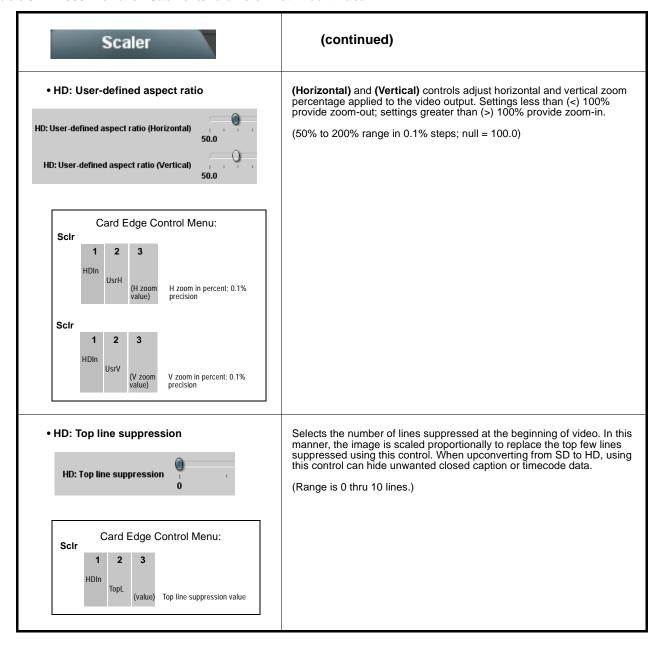


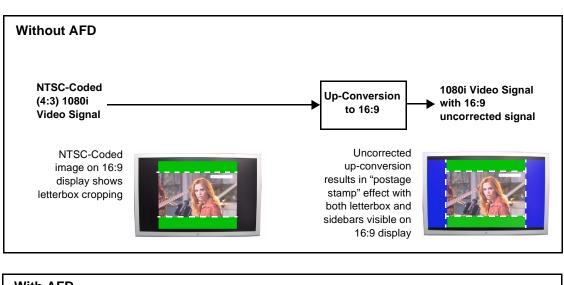
Table 3-1 9062 Function Submenu/Parameter List — continued

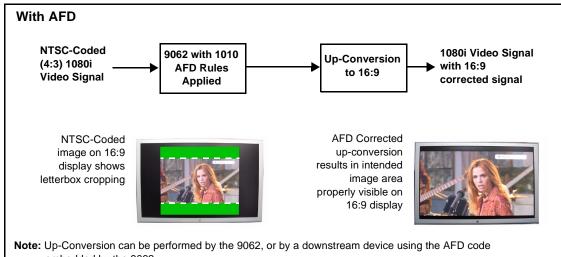
AFD

This function provides aspect ratio controls and assignment of AFD (Active Format Description) codes to the SDI output video.

Using this function, custom aspect ratios can be applied. Also, this function can be used to apply an AFD code to a signal for processing with this card, or to mark the signal for processing by a downstream card. The figure below shows an example of using the AFD function.

Note: This function is not available using the card edge control menu.





embedded by the 9062.

Table 3-1 9062 Function Submenu/Parameter List — continued

AFD	(continu	ed)					
• Incoming AFD	Displays incoming AFD setting as follows:						
				No AFD Present is			
Incoming AFD No AFD Present	displayed (as shown in the example to the left).  • If AFD code is present, one of the 11, four-bit AFD codes is displayed.						
	- II AI D code is present, one of the TT, four-bit AFD codes is displayed.						
Output Line	Ancillary Data sp	ace.		within the video signa			
Output Line	(Kange is o tillu	(Range is 0 thru 10; default is line #9.)					
Restore Defaults	Restore Defaults	s provides defauli the AFD function	t restore of all us description.	ser settings described			
	When Confirm is clicked, a <b>Confirm?</b> pop-up appears, requesting						
Restore Defaults   Confirm	confirmation						
Restore Defaults Confirm	confirmation.	and with rooters	dofoulto				
Restore Defaults Confirm	confirmation.  • Click <b>Yes</b> to pro • Click <b>No</b> to reje						
• 16:9 Controls  Input: 16:9 Coded Frame	Click <b>Yes</b> to pro     Click <b>No</b> to reje	ct restore default	s. V Zoom, and A	AFD Output Code too 16:9 sources:			
• 16:9 Controls	Click Yes to pro Click No to reje Individual user (c	ct restore default	s. V Zoom, and A				
• 16:9 Controls  Input: 16:9 Coded Frame  AFD Code	Click Yes to pro     Click No to reje  Individual user (c for the following and	ct restore default sustom) <b>H Zoom</b> , 12 AFD codes/for Description No code present	V Zoom, and Amats suited for  AFD Code <sup>(1)</sup> 1001	Description 4:3 (center)			
• 16:9 Controls  Input: 16:9 Coded Frame ——  AFD Code  No AFD Present	Click <b>Yes</b> to pro     Click <b>No</b> to reje  Individual user (c for the following	ustom) <b>H Zoom</b> , 12 AFD codes/for	V Zoom, and A mats suited for AFD Code <sup>(1)</sup>	16:9 sources:  Description			
• 16:9 Controls  Input: 16:9 Coded Frame ——  AFD Code	Click Yes to pro     Click No to reje  Individual user (c for the following and	ct restore default sustom) <b>H Zoom</b> , 12 AFD codes/for Description No code present	V Zoom, and Amats suited for  AFD Code <sup>(1)</sup> 1001	Description 4:3 (center)			
• 16:9 Controls  Input: 16:9 Coded Frame ——  AFD Code  No AFD Present	Click Yes to pro     Click No to reje  Individual user (c for the following of the fol	ustom) H Zoom, 12 AFD codes/for  Description No code present Undefined	V Zoom, and Amats suited for  AFD Code <sup>(1)</sup> 1001  1010	Description 4:3 (center) 16:9 (image protected) (2)			
• 16:9 Controls  Input: 16:9 Coded Frame  AFD Code  No AFD Present  Undefined - 0000	Click Yes to pro     Click No to reje  Individual user (c for the following of the fol	ustom) H Zoom, 12 AFD codes/for  Description No code present Undefined Full frame	V Zoom, and Amats suited for  AFD Code <sup>(1)</sup> 1001  1010	Description 4:3 (center) 16:9 (image protected) <sup>(2)</sup> 14:9 (center) 4:3 (with alternate			
• 16:9 Controls  Input: 16:9 Coded Frame  AFD Code  No AFD Present  Undefined - 0000	Click Yes to pro     Click No to reje  Individual user (c for the following of the fol	ustom) H Zoom, 12 AFD codes/for  Description No code present Undefined Full frame 4:3 (center)  Box > 16:9	S.  V Zoom, and Amats suited for  AFD Code <sup>(1)</sup> 1001  1010  1011  1101	Description 4:3 (center) 16:9 (image protected)(2) 14:9 (center) 4:3 (with alternate 14:9 center) 16:9 (with alternate			

Table 3-1 9062 Function Submenu/Parameter List — continued

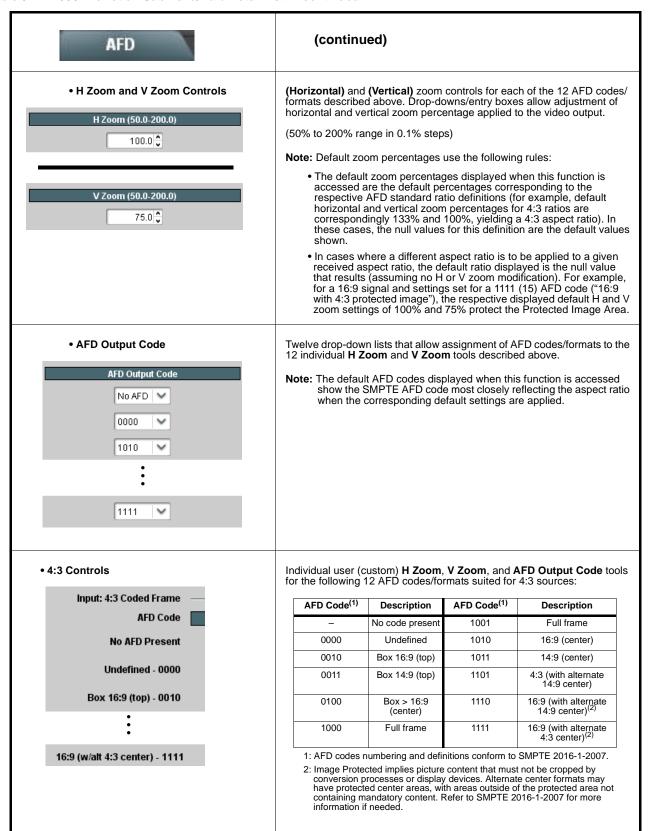


Table 3-1 9062 Function Submenu/Parameter List — continued

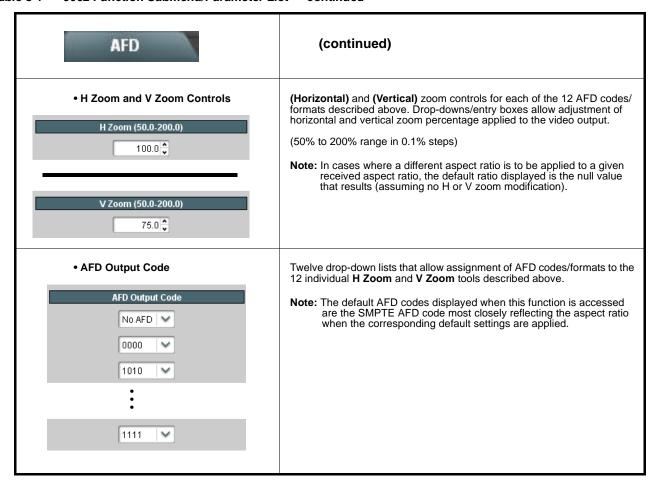


Table 3-1 9062 Function Submenu/Parameter List — continued



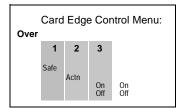
This function allows Safe Action and/or Safe Title overlays to be added to the image. The overlays can be used to identify safe action and safe title areas within the image.

**Note:** Overlay markers using this function are for setup only. When enabled, these markers are embedded in the SDI video output signal and may appear in the image. Use this function **only** on preview video and not on-air video. Make certain any overlay tools are turned **off** when done.

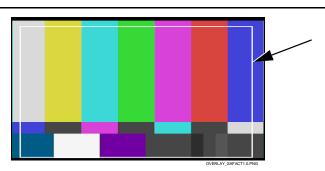
Note: Multiple overlay markers described below can be simultaneously enabled as desired.

Safe Action Area

Safe Action Area On



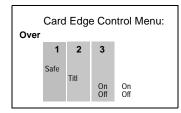
When enabled (On), turns on the Safe Action Area overlay.



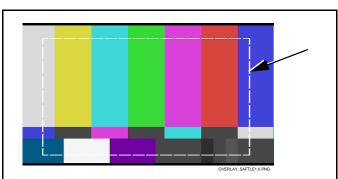
When enabled  $(\mathbf{On})$ , outline shows Safe Action Area boundary. Color of boundary is selected using  $\mathbf{Color}$  drop-down list.

Safe Title Area

Safe Title Area On



When enabled (On), turns on the Safe Title Area overlay.



When enabled (**On**), outline shows Safe Title Area boundary. Color of boundary is selected using **Color** drop-down list.

Table 3-1 9062 Function Submenu/Parameter List — continued

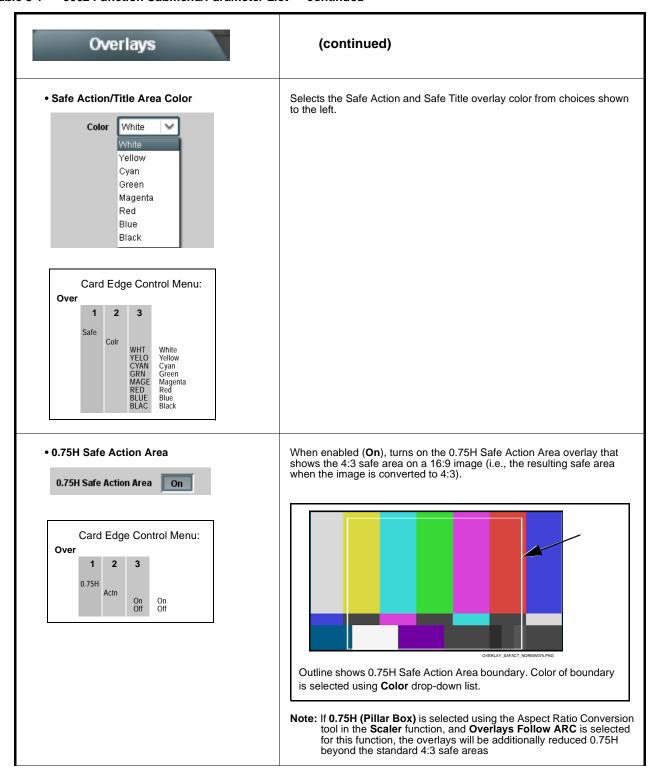


Table 3-1 9062 Function Submenu/Parameter List — continued

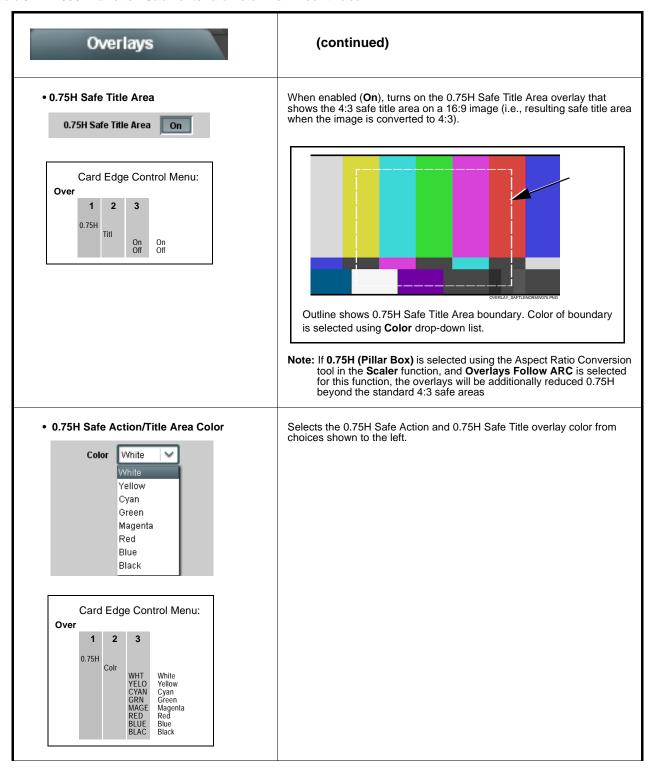


Table 3-1 9062 Function Submenu/Parameter List — continued

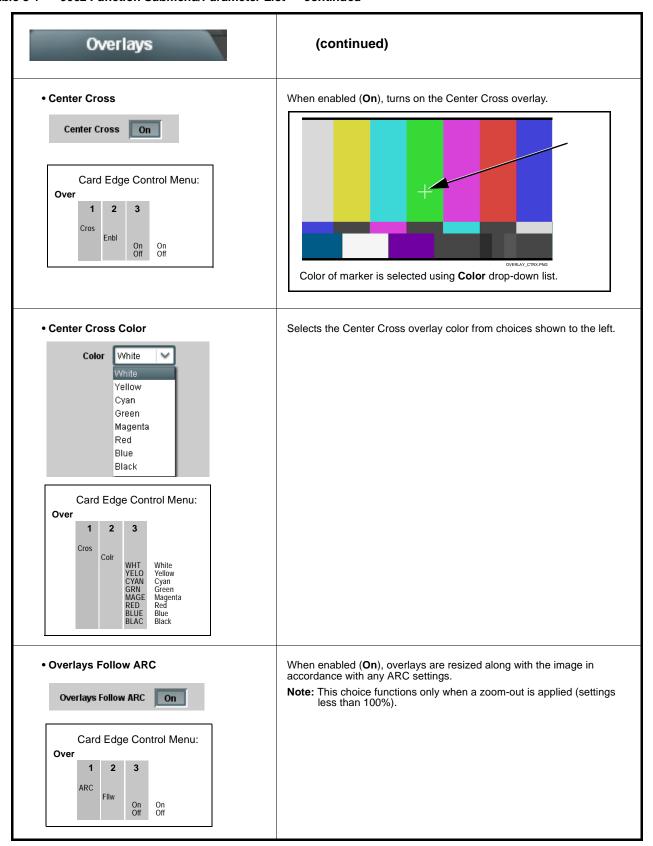


Table 3-1 9062 Function Submenu/Parameter List — continued

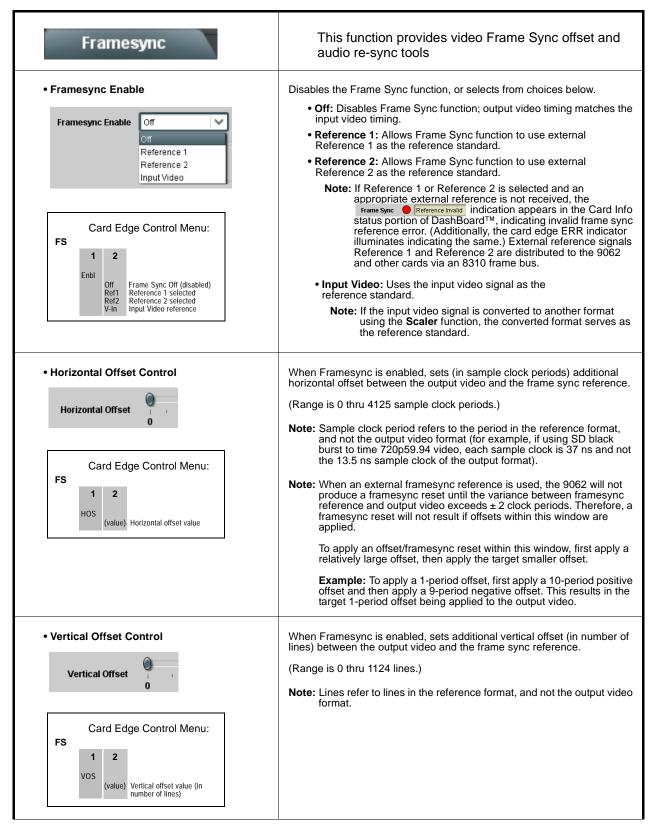


Table 3-1 9062 Function Submenu/Parameter List — continued

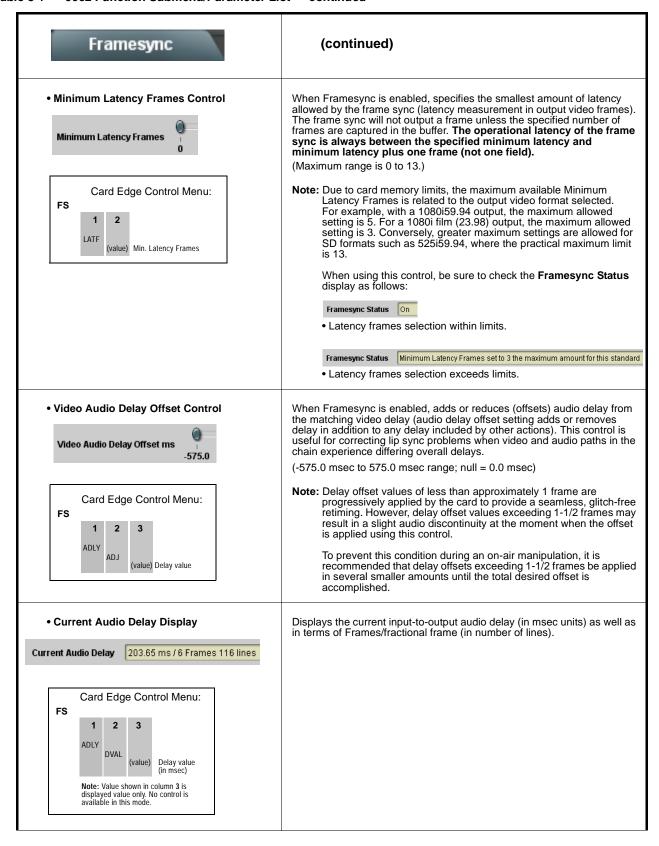


Table 3-1 9062 Function Submenu/Parameter List — continued

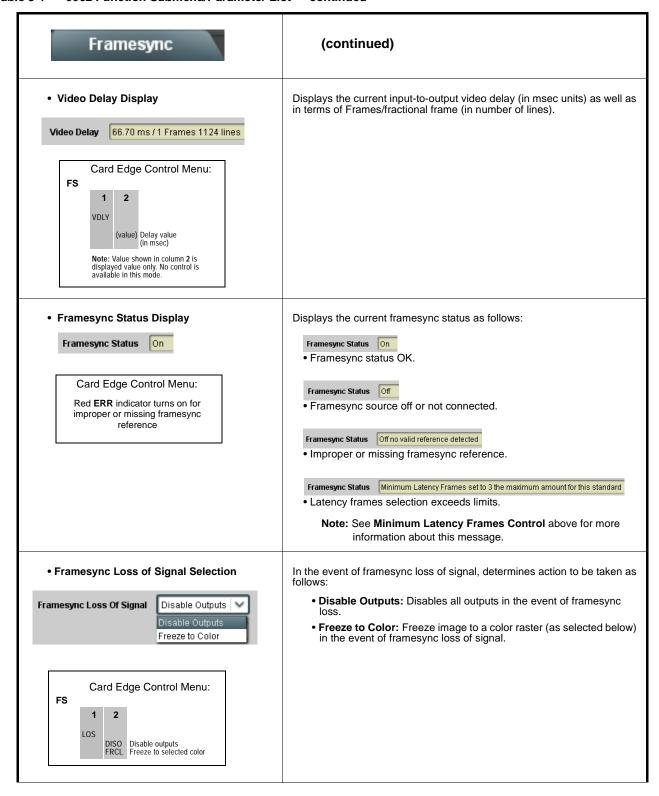


Table 3-1 9062 Function Submenu/Parameter List — continued

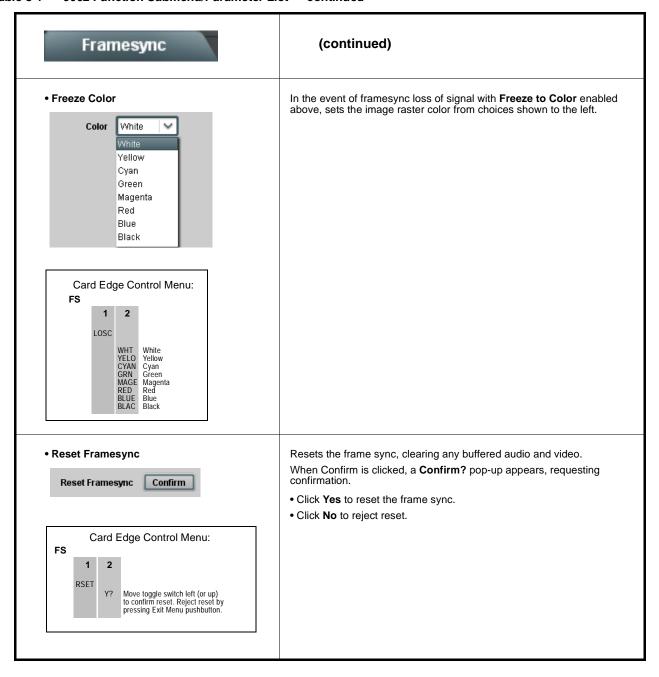


Table 3-1 9062 Function Submenu/Parameter List — continued

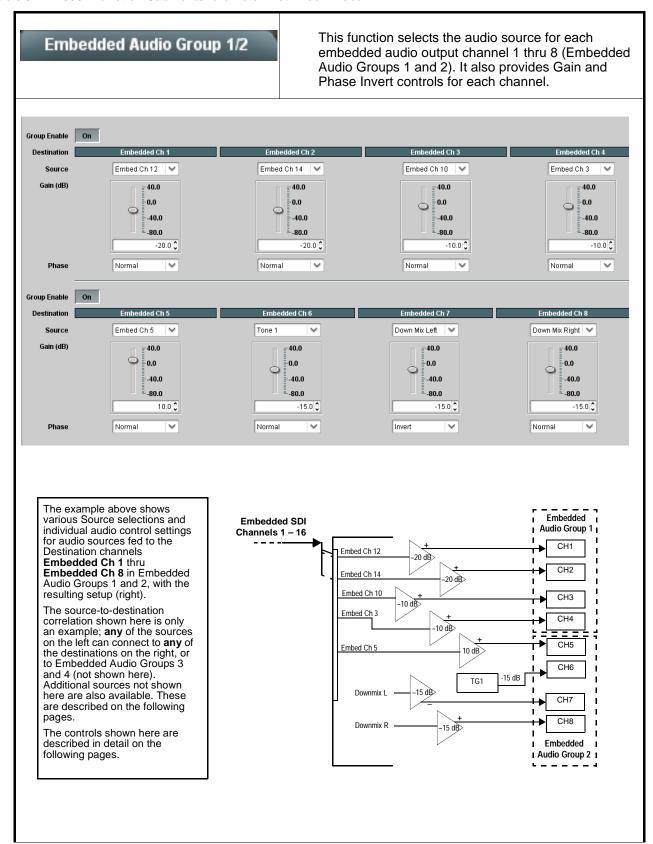


Table 3-1 9062 Function Submenu/Parameter List — continued

### Embedded Audio Group 1/2 (continued) Group Enable When enabled (On), enables the embedding of the corresponding embedded audio group (Embedded Audio Group 1 or Embedded Audio **Group Enable** On • Embedded Audio Group 1 consists of embedded channels 1 thru 4. • Embedded Audio Group 2 consists of embedded channels 5 thru 8. Card Edge Control Menu: Two Group Enable buttons correspondingly enable or disable Embedded Aud Audio Group 1 and Embedded Audio Group 2. Disabling a group removes the entire group of embedded audio channels Embd while preserving the settings of the channels belonging to the group. Grp1 Group 1 select (range is group 1 thru group 4) Enbl On (enabled) Ωn Off (disabled) Note: • Embedded Ch 2 thru Embedded Ch 8 have controls identical to the Source, Gain, and Phase controls described here for Embedded Ch 1. Therefore, only the Embedded Ch 1 controls are shown here. For each channel, its source and destination should be considered and appropriately set. Unused destination channels should be set to the **Silence** selection. • Embedded Channel Source Using the Source drop-down list, selects the audio input source to be embedded in the corresponding embedded channel from the choices Destination Embedded Ch 1 described below. Embed Ch 1 Source Card Edge Control Menu: Aud 2 3 Grp Ch(n) Destination channel number Set up to select Source • Embedded Ch 1 thru Ch 16 as Source Embed Ch 1 thru Embed Ch 16 range in Source drop-down list enables an embedded channel (Ch 1 thru Ch 16) to be the source for the selected destination Embedded Audio Group channel. Destination Embedded Ch 1 (In this example, Embed Ch 1 (embedded Ch 1) is the source for Source Embed Ch 1 destination Embedded Ch 1)

Card Edge Control Menu:

Aud

Embed Ch 16

Table 3-1 9062 Function Submenu/Parameter List — continued

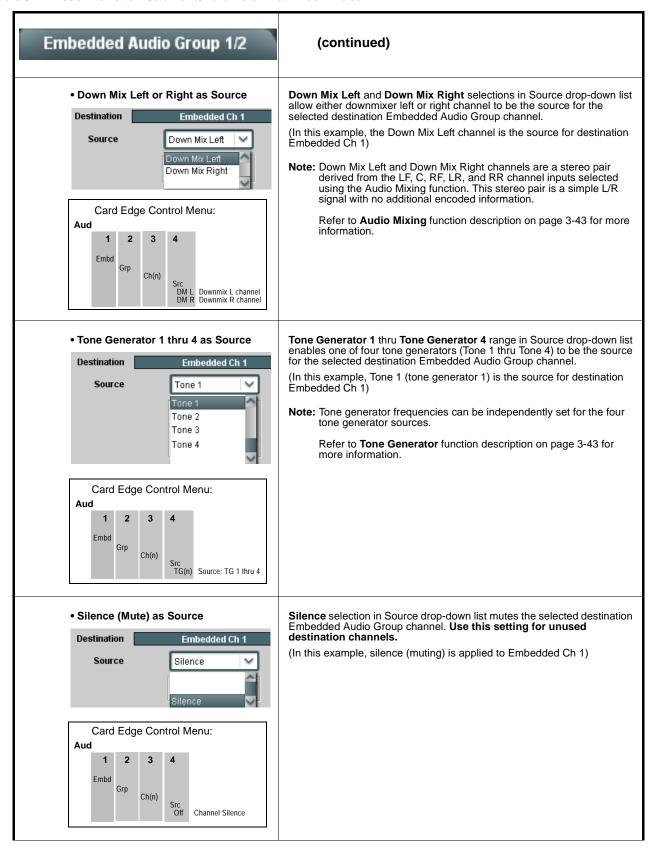


Table 3-1 9062 Function Submenu/Parameter List — continued

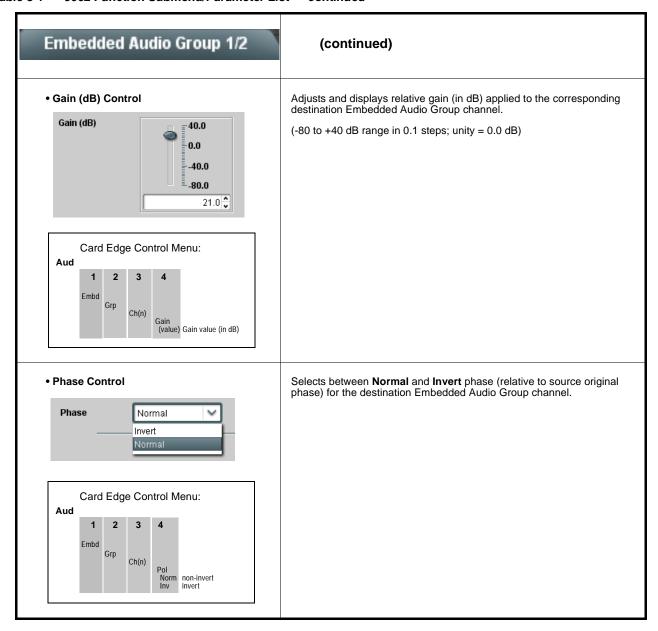


Table 3-1 9062 Function Submenu/Parameter List — continued

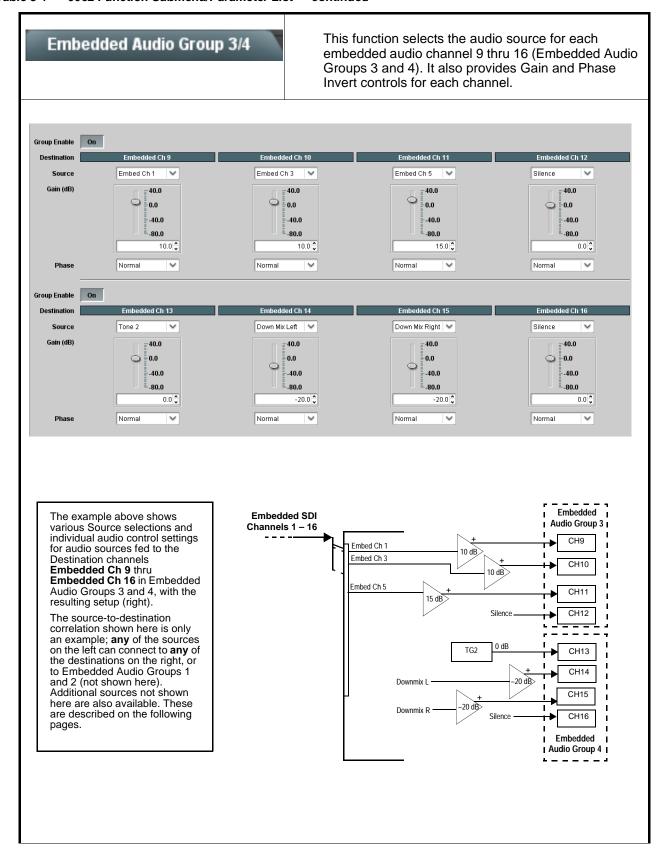


Table 3-1 9062 Function Submenu/Parameter List — continued

### Embedded Audio Group 3/4 (continued) Group Enable When enabled (On), enables the embedding of the corresponding embedded audio group (Embedded Audio Group 3 or Embedded Audio **Group Enable** On • Embedded Audio Group 3 consists of embedded channels 9 thru 12. • Embedded Audio Group 4 consists of embedded channels 13 thru 16. Card Edge Control Menu: Two Group Enable buttons correspondingly enable or disable Embedded Aud Audio Group 3 and Embedded Audio Group 4. Disabling a group removes the entire group of embedded audio channels while preserving the settings of the channels belonging to the group. Embd Group 1 select (range is group 1 Grp3 thru group 4) Enbl On (enabled) Off (disabled) Note: Embedded Ch 9 thru Embedded Ch 16 have controls that are identical to the Source, Gain, and Phase controls described for Embedded Ch 1. Refer to Embedded Audio Group 1/2 on page 3-35 for descriptions of these controls. This function provides support for closed captioning Closed Captioning Closed Captioning On/Off Turns on or turns off the Closed Captioning output. Closed Captioning Card Edge Control Menu: CC 2 Fnbl Closed Captioning function disabled Off On Closed Captioning function enabled Selects the VANC line number (9 thru 41) for the closed caption data • Closed Captioning HD Output Line when the output is HD. (The default is line #10.) 10 🗘 **HD Output Line** Note: • Although any entry can be made within 9 thru 41, the actual range is automatically clamped (limited to) certain ranges to prevent conflict with active picture area depending on video format. Limiting ranges for various formats are as follows: Card Edge Control Menu: **Format Line Number Limiting** CC 525i, 625i preset to 21 2 1 720p 9-25 HDL# 1080i 9-20 HD line number (9 thru 41) (value) 1080p 9-41 The 9062 does not check for conflicts on a given line number. Make certain the selected line is available and carrying no other data unless existing metadata is to be intentionally overwritten.

Table 3-1 9062 Function Submenu/Parameter List — continued

Timecode	This function provides timecode source selection and insertion controls
Timecode Source Status Displays      SDI VITC Status Unlocked      SDI ATC Status Unlocked  Card Edge Control Menu: (This display not available using card edge control menu)	Displays the status of the SDI VITC and SDI ATC timecode formats shown to the left.  • If a format is receiving timecode data, locked is displayed.  • If a format is not receiving timecode data, unlocked is displayed.
Card Edge Control Menu:  TC      1    2     Enbl    Off    Timecode insertion disabled    Timecode insertion enabled	Enables or disables timecode insertion into the video stream.
• Source Priority 1  Source Priority 2  Source Priority 3	As described here, selects the priority assigned to each of the three format choices in the event the preferred source is unavailable.  Each of the three Source Priority selection lists allows assignment of source priority from the following choices.  None SDI VITC ATC
Card Edge Control Menu:  TC  1 2  PRI1 None SUIT Short Spi VITC selected as priority 1 source ATC selected as priority 1 source ATC selected as priority 1 source SUIT Spi VITC selected as priority 2 source ATC selected as priority 2 source ATC selected as priority 2 source ATC selected as priority 3 source	<ul> <li>Source Priority 1 selects the preferred format.</li> <li>Source Priority 2 selects the second-most preferred format. The source selected in Source Priority 2 is used if Source Priority 1 is unavailable.</li> <li>Source Priority 3 selects the third-most preferred format. The source selected in Source Priority 3 is used if Source Priority 1 and Source Priority 2 are unavailable.</li> <li>In the example shown below, the source preference is ATC, SDI VITC, and None in descending order.</li> <li>Source Priority 1 ATC</li> <li>Source Priority 2 SDI VITC</li> <li>Source Priority 3 None</li> </ul>

Table 3-1 9062 Function Submenu/Parameter List — continued

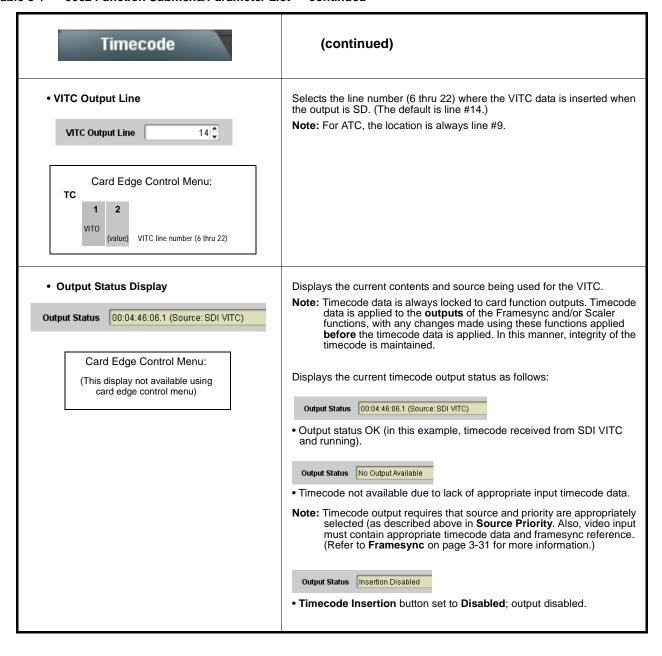


Table 3-1 9062 Function Submenu/Parameter List — continued

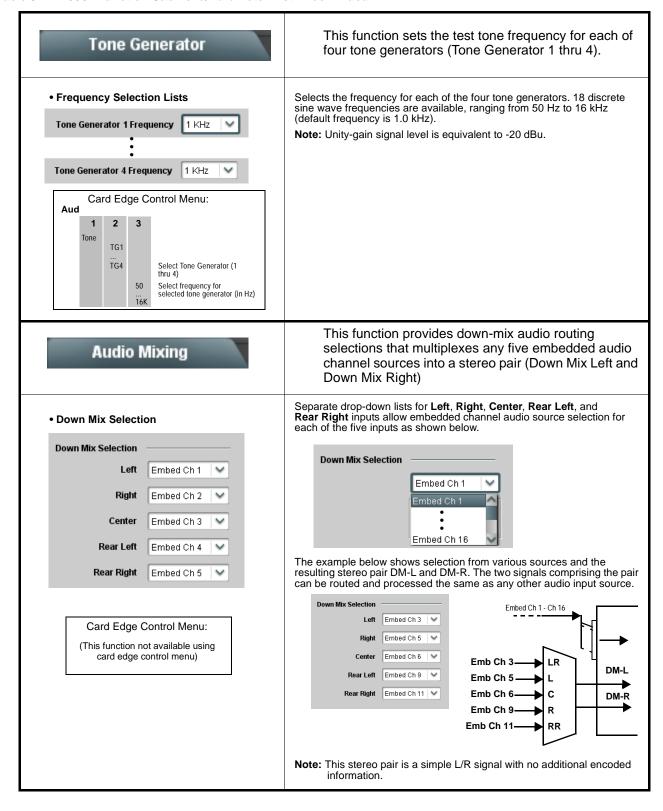
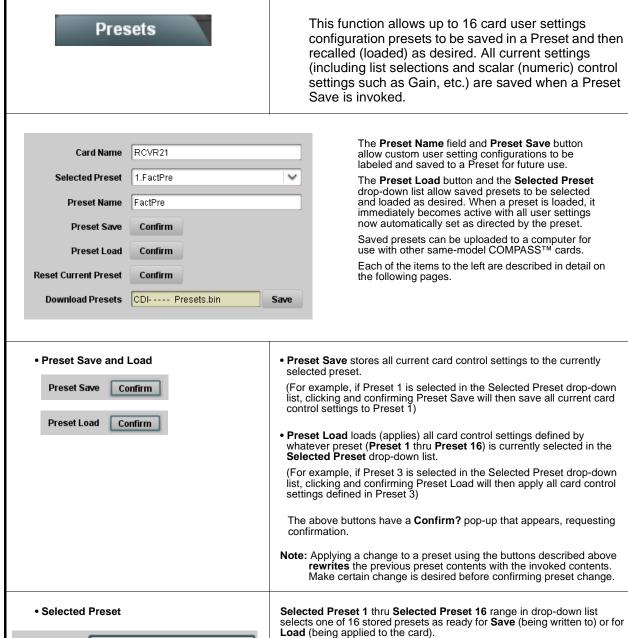


Table 3-1 9062 Function Submenu/Parameter List — continued

16.FactPre

RCVR 21 Input Processing

Card Name



Selected Preset

1.FactPre

Note: The preset names shown to the left are the default (unnamed)

**Note:** The preset names shown to the left are the default (unnamed) preset names. All 16 presets in this case are loaded identically with the factory default settings.

• Card Name

Text entry field provides for optional entry of card name, function, etc. (as shown in this example).

Note: Card name can be 31 ASCII characters maximum.

Table 3-1 9062 Function Submenu/Parameter List — continued

Presets	(continued)		
Reset Current Preset	Reset Current Preset resets all parameters (including preset custom name entered) of the currently selected Preset (as displayed in the Selected Preset field) to factory default settings.		
Reset Current Preset Confirm	The above button has a <b>Confirm?</b> pop-up that appears, requesting confirmation.		
	The factory default settings are as follows:		
	Function	Parameter/Setting	
	Audio Mapping (Embedded Audio Group 1/2 and Embedded Audio Group 3/4)	Audio mapping reset for 1-to-1 channel routing (embedded audio input channels 1-16 are mapped to embedded output channels 1-16).	
	Audio controls (all audio functions)	All <b>Gain</b> and <b>Phase</b> (polarity) controls are set to unity and normal, respectively.	
	Closed Captioning	Closed captioning set to Off.	
	Timecode	Source priority 1 thru 3 all set to None.	
	Video Proc	All parameters set to unity/null settings.	
	Framesync	<b>Framesync</b> is disabled; Reference 1 or 2 must be selected to enable the frame sync.	
	Scaler	<ul> <li>Scaler is enabled, with both SD and HD set to be the same as input.</li> <li>Output half-rate 720p is turned off for both SD and HD.</li> <li>Aspect ratio conversion is turned off for both SD and HD.</li> </ul>	
Preset Name	With one of 16 presets sele preset (as shown in examp	ected, provides for entry of custom name for the below).	
Preset Name FactPre		Name field (in this example, "RCVR21") applies custom name to selected Preset (in this example, Preset 2)	
	Note: • Preset name can be seven ASCII characters maximur • The Preset ID number does not need to be entered; it added automatically.		
Download Presets	Download Presets allows all 16 presets to be stored to a specified location on a network computer for use with other same-model COMPASS™ cards.		
Download Presets CDI Presets.bin Save	Refer to Cobalt <sup>®</sup> reference guide "COMPASS™ Remote Control User Guide" (PN 9000RCS-RM) for instructions on using the Download Preset function.		

## **Troubleshooting**

This section provides general troubleshooting information and specific symptom/corrective action for the 9062 card and its remote control interface. The 9062 card requires no periodic maintenance in its normal operation; if any error indication (as described in this section) occurs, use this section to correct the condition.

#### **Error and Failure Indicator Overview**

The 9062 card itself and its remote control systems all (to varying degrees) provide error and failure indications. Depending on how the 9062 card is being used (i.e, standalone or network controlled through DashBoard<sup>TM</sup> or a Remote Control Panel), check all available indications in the event of an error or failure condition.

The various 9062 card and remote control error and failure indicators are individually described below.

Note:

The descriptions below provide general information for the various status and error indicators. For specific failures, also use the appropriate subsection listed below.

- Basic Troubleshooting Checks (p. 3-50)
- 9062 Processing Error Troubleshooting (p. 3-51)
- Troubleshooting Network/Remote Control Errors (p. 3-53)

### 9062 Card Edge Status/Error Indicators and Display

Figure 3-8 shows and describes the 9062 card edge status indicators and display. These indicators and the display show status and error conditions relating to the card itself and remote (network) communications (where applicable). Because these indicators are part of the card itself and require no external interface, the indicators are particularly useful in the event of communications problems with external devices such as network remote control devices.

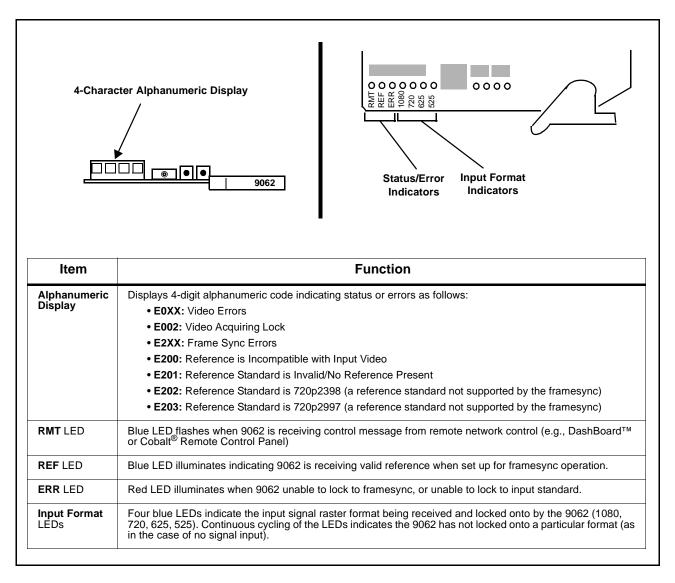


Figure 3-8 9062 Card Edge Status Indicators and Display

### DashBoard™ Status/Error Indicators and Displays

Figure 3-9 shows and describes the DashBoard<sup>TM</sup> status indicators and displays. These indicator icons and displays show status and error conditions relating to the 9062 card itself and remote (network) communications.

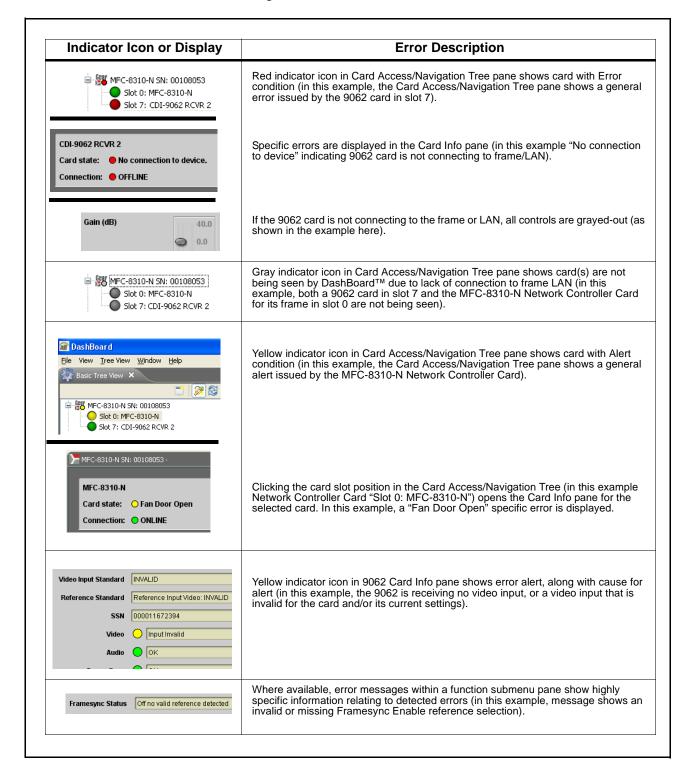


Figure 3-9 DashBoard™ Status Indicator Icons and Displays

Access Card Info panes for specific cards by clicking the card slot position in the Card Access/Navigation Tree pane (as shown in the example in Figure 3-10).

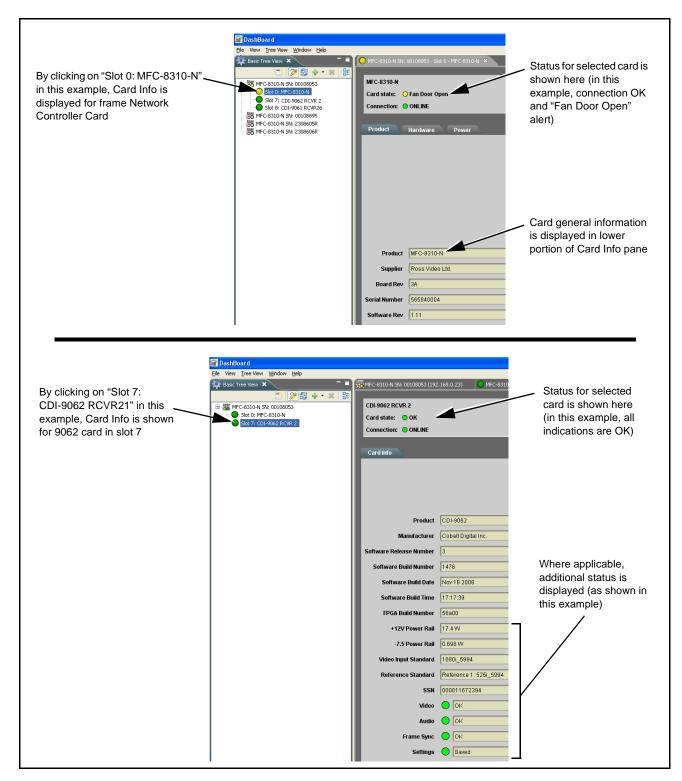


Figure 3-10 Selecting Specific Cards for Card Info Status Display

## **Basic Troubleshooting Checks**

Failures of a general nature (affecting many cards and/or functions simultaneously), or gross inoperability errors are best addressed first by performing basic checks before proceeding further. Table 3-2 provides basic system checks that typically locate the source of most general problems. If required and applicable, perform further troubleshooting in accordance with the other troubleshooting tables in this section.

Table 3-2 Basic Troubleshooting Checks

Item	Checks	
Verify power presence and characteristics	On both the frame Network Controller Card and the 9062, in all cases when power is being properly supplied there is always at least one indicator illuminated. Any card showing no illuminated indicators should be cause for concern.	
	<ul> <li>Check the Power Consumed indications for both the +12 V and -7.5 V supply rails for the 9062 card. This can be observed using the DashBoard™ Card Info pane, or using the card edge controls and indicators as shown in Figure 3-7 on page 3-11.</li> </ul>	
	<ul> <li>If either of the rail supplies show no power being consumed, either the frame power supply, connections, or the 9062 card itself is defective.</li> </ul>	
	<ul> <li>If either of the rail supplies show excessive power being consumed (see Technical Specifications (p. 1-16) in Chapter 1, "Introduction"), the 9062 card may be defective.</li> </ul>	
Check Cable connection secureness and connecting points	Make certain all cable connections are fully secure (including coaxial cable attachment to cable ferrules on BNC connectors). Also, make certain all connecting points are as intended. Make certain the selected connecting points correlate to the intended card inputs and/or outputs. Cabling mistakes are especially easy to make when working with large I/O modules.	
Card seating within slots	Make certain all cards are properly seated within its frame slot. (It is best to assure proper seating by ejecting the card and reseating it again.)	
Check status indicators and displays	On both DashBoard™ and the 9062 card edge indicators, red indications signify an error condition. If a status indicator signifies an error, proceed to the following tables in this section for further action.	
Troubleshoot by substitution	All cards within the frame can be hot-swapped, replacing a suspect card or module with a known-good item.	

### 9062 Processing Error Troubleshooting

Table 3-3 provides 9062 processing troubleshooting information. If the 9062 card exhibits any of the symptoms listed in Table 3-3, follow the troubleshooting instructions provided.

In the majority of cases, most errors are caused by simple errors where the 9062 is not appropriately set for the type of signal being received by the card.

Note: The error indications shown below are typical for the corresponding error conditions listed. Other error indications not specified here may also be displayed on DashBoard™ and/or the 9062 card edge status indicators.

**Note:** Where errors are displayed on both the 9062 card and network remote controls, the respective indicators and displays are individually described in this section.

Table 3-3 Troubleshooting Processing Errors by Symptom

Symptom	Error/Condition	Corrective Action
DashBoard™ shows     Video yellow icon and Input Invalid message in 9062 Card Info pane.      Video	No video input present	Make certain intended video source is connected to appropriate 9062 card video input. Make certain BNC cable connections between frame Rear I/O Module for the card and signal source are OK.
<ul> <li>DashBoard™ shows         Frame Sync red icon and         Reference Invalid message in 9062 Card Info pane.     </li> </ul>	Frame sync reference not properly selected or not being received	If external frame sync reference is not intended to be used, make certain the Framesync Enable selection list is set to Off or Input Video as desired.
Reference Invalid     Card edge red ERR indicator illuminated.		If external frame sync reference is intended to be used, make certain selected external frame sync reference is active on frame sync 8310 frame bus. (External reference signals Reference 1 and Reference 2 are distributed to the 9062 and other cards via an 8310 frame bus.)  Refer to Framesync function submenu
		Refer to <b>Framesync</b> function submenu tab on page 3-31 for more information.

Table 3-3 Troubleshooting Processing Errors by Symptom — continued

Symptom	Error/Condition	Corrective Action	
DashBoard™ shows Framesync Status error message in 9062 Framesync function submenu screen.  Framesync Status Minimum Latency Fram	Specified Minimum Latency Frames setting exceeds 9062 card buffer space for the selected output video format	Reduce the Minimum Latency Frames setting as specified in the error message to correct the error.  Note: Due to card memory limits, the maximum available Minimum Latency Frames is related to the output video format selected.  For example, with a 1080i 5994 output, the maximum setting is 5. For a 1080i film (2398) output, the maximum setting is 3 (due to the increased buffer space needed for the slower frame rate). Conversely, greater maximum settings are allowed for SD formats such as 525i 5994, where the practical maximum limit is 13.	
DashBoard™ shows Output Status error message in 9062 Timecode function submenu screen.  Output Status No Output Available	Timecode not available due to lack of appropriate input timecode data	Timecode output requires that source and priority are appropriately selected. Also, video input must contain appropriate timecode data and framesync reference.  Refer to <b>Timecode</b> function submenutab on page 3-41 for more information.	
Video/audio synchronization or delay noted.	Source synchronization condition	Use the Video Audio Delay Offset Control to compensate for video/audio delay.  Refer to Framesync function submenu tab on page 3-31 for more information.	
Audio Parameter control not available as expected.	Embedded audio contains Dolby <sup>®</sup> E or Dolby Digital signal	When a valid Dolby <sup>®</sup> E or Dolby Digital signal (in accordance with SMPTE 337M) is detected on an embedded audio signal, the signal is automatically passed through the card and routed 1-to-1 along with gain and polarity controls being bypassed (even though controls may appear to be functional). Gain and polarity controls are not available for this signal type.  Refer to Status Displays in <b>Audio Input Controls</b> function submenu tab on page 3-13 for more information.	

Table 3-3 Troubleshooting Processing Errors by Symptom — continued

Symptom	Error/Condition	Corrective Action	
Audio not processed or passed through card.	Input audio of type that cannot be locked by 9062 card	Embedded audio must be nominal 48 kHz input.  Note: Although the Status Displays in Audio Input Controls function submenu tab will show audio formats other than "Locked Professional" as being locked (such as "Consumer Locked"), in any case the audio must be at nominal 48 kHz rate for lock and processing to occur.	
	Enable control not turned on	Group Enable button for Embedded Audio Group 1/2 or Embedded Audio Group 3/4 function submenu must be turned on for sources to be embedded into respective embedded channels.	

### **Troubleshooting Network/Remote Control Errors**

Refer to Cobalt® reference guide "COMPASS™ Remote Control User Guide" (PN 9000RCS-RM) for network/remote control troubleshooting information.

#### In Case of Problems

Should any problem arise with this product that was not solved by the information in this section, please contact the Cobalt Digital Inc. Technical Support Department.

If required, a Return Material Authorization number (RMA) will be issued to you, as well as specific shipping instructions. If required, a temporary replacement item will be made available at a nominal charge. Any shipping costs incurred are the customer's responsibility. All products shipped to you from Cobalt Digital Inc. will be shipped collect.

The Cobalt Digital Inc. Technical Support Department will continue to provide advice on any product manufactured by Cobalt Digital Inc., beyond the warranty period without charge, for the life of the product.

See Contact Cobalt Digital Inc. (p. 1-20) in Chapter 1, "Introduction" for contact information.

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