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## 7700 MultiFrame Manual 7700PTX-D20 Network-Controlled Protocol Translator



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## **REVISION HISTORY**

REVISION	L	DESCRIPTION	DATE
1.0	Preliminary		Feb 07
1.1	Standardized Format		Mar 07
1.2	Updated card edge drawing		Nov 07

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## 1. OVERVIEW

The 7700PTX-D20 is designed to communicate with a Datatek D2000 bi-directional router or router system for router control or monitoring. The 7700PTX-D20 can operate in either or both of two modes:

- 1. A control mode; VistaLINK<sub>®</sub> Pro performs router cross-point switches.
- 2. A monitor mode; the 7700PTX-D20 retrieves the input label associated with a monitored output and sends that label to a UMD (Under Monitor Display). This permits the dynamic updates of labels associated with feeds on a monitor wall.

The 7700PTX-D20 is a network-controlled protocol translator that translates SNMP (Simple Network Management Protocol) application commands into Datatek D-2000 protocol packets. The translated packets are then transmitted to one of up to four D-2000 protocol-based routers or D-2426 data bridges. These routers are connected serially to the 7700PTX-D20.



Figure 1-1 shows a typical 7700PTX-D20 setup.

Figure 1-1: Typical 7700PTX-D20 Setup

When one Datatek router is designated as the control point for a multiple router system, the 7700PTX-D20 need only be connected to the controlling router.



# 2. CARD EDGE CONTROLS

## 2.1. DETERMINING CURRENT IP ADDRESS SETTINGS

To read the current IP address during normal operation, press the toggle switch DOWN. The IP address can be read on the four-character alphanumeric display.

#### 2.2. RESTORING FACTORY DEFAULTS

To restore all settings to factory defaults, apply power to the card while holding the toggle switch UP until the green LED is illuminated.

#### 2.3. CARD EDGE LEDS

LED 22 is illuminated when Ethernet activity is detected.

All other card edge LEDs are for factory use only.



Figure 2-1: PTX Card Edge



## 3. CONFIGURATION

## 3.1. CONFIGURATION STEPS

Perform the following steps to configure the 7700PTX-D20:

- 1. Connect a PC running a console application to the PTX debug/monitor port via the adapter cable.
- 2. Configure the 7700PTX-D20's network parameters.
- 3. Configure the parameters of each serial port to match those of the router(s).
- 4. Configure which router levels the 7700PTX-D20 will control/monitor.
- 5. Configure the number of inputs and outputs to match those of the router(s).
- 6. Configure the number of router input and output descriptions.
- 7. Configure UMD peers if required.
- 8. Power off the 7700PTX-D20.
- 9. Physically wire the serial port(s) of the 7700PTX-D20 to the router(s).
- 10. Power on the 7700PTX-D20.

## 3.2. DEBUG/MONITOR PORT CONNECTION

The 7700PTX-D20 is configured via the debug/monitor port, the header of which is labelled J1. A special Evertz adapter cable allows this port to connect to the COM port of a personal computer. The following steps describe this procedure.

- 1. Locate the small, keyed, four-pin end of the upgrade cable provided by Evertz.
- 2. Connect it to the four-pin interface (J1) near the front of the 7700PTX, directly above the card unlock latch.



Figure 3-1: Upgrade Jumper

- 3. Connect the other end of the upgrade cable to a straight-through serial cable. Connect the serial cable to the serial or COM port of the computer.
- 4. Initiate HyperTerminal on your computer by selecting: "Start\Programs\Accessories\Communications\HyperTerminal".
- 5. Enter a name for your connection, for example: PTX.
- 6. Press the <Enter> key. A new "Connect To" window opens.



Connect To 💦 🔀
NP VIP
Enter details for the phone number that you want to dial:
Country/region: United States of America (1)
Area code: 905
Phone number:
Connect using:
OK Cancel

Figure 3-2: 'Connect To' Window

- 7. Select COM1 for the "Connect using' setting. If COM1 is in use, choose an alternate COM port.
- 8. Press the <Enter> key or select OK. This opens the "COM Properties" window.

COM1 Properties	? ×
Port Settings	
Bits per second:	5200 💌
Data bits: 8	
Parity: N	one
<u>S</u> top bits: 2	
Elow control:	one
	<u>R</u> estore Defaults
ОК	Cancel Apply

Figure 3-3: COM1 Properties

- 9. Enter the information as listed in the screen above.
- 10. Press the <Enter> key or select OK. The "COM Properties" window closes, leaving the HyperTerminal window open.
- 11. Apply power if the 7700PTX-D20 does not have power. The boot sequence and Main Menu are displayed in the HyperTerminal window.
- 12. If the 7700PTX-D20 has power, press the <Enter> key to view the 7700PTX-D20's menu system.
- 13. Various 7700PTX-D20 parameters are configurable via the 7700PTX-D20's menu system, the root of which is called *Main Menu*.



#### 3.3. MAIN MENU

Table 3-1 lists the entries available in the 7700PTX-D20's Main Menu.

Entry	ltem	Notes
1	Network Configuration	IP address, subnet mask, gateway, etc.
2	Serial Port Setup	Baud rate, number of data bits, etc. of serial ports which connect to Datatek router(s)
3	SNMP Setup	IP address of SNMP manager(s) to receive traps
4	D-2000 Protocol Settings Setup	Settings specific to the D-2000 protocol
5	Under Monitor Display Setup	IP address and TCP port of PPV to receive the description of the input associated with a particular output
6	Engineering/Debug	Used for troubleshooting

#### Table 3-1: 7700PTX-D20 Main Menu

#### 3.4. NETWORK CONFIGURATION

- 1. From the Main Menu, select Network Configuration.
- 2. If DHCP (Dynamic Host Configuration Protocol) is desired, then the *Use DHCP* field is set to *True*. Otherwise, the IP address, subnet mask, and gateway (if any) are set and the Use DHCP field is set to *False*.
- 3. Once the network settings are configured, select *Save* and *Exit* before exiting the *Network Configuration* to save the settings, otherwise select *Exit*.



The 7700PTX-D20 must be rebooted for any network setting changes to take effect.

#### 3.5. SERIAL PORT SETUP

#### 3.5.1. Parameters

The 7700PTX-D20 has 4 serial ports. The parameters associated with each serial port are listed in Table 3-2. Typically, port 1 of the Datatek router is set to RS-232, 38400 baud, 8 data bits, no parity, 1 stop bit, and port 2 is set to RS-232, 9600 baud, 8 data bits, no parity, 1 stop bit.

Parameter	Special Notes				
Baud					
Rate					
Data Bits					
Parity					
Stop Bits					
Standard	For serial port 4, only RS-232 is valid.				

Table 3-2	: Serial	Port	Paramet	ters
-----------	----------	------	---------	------





The serial port settings of the 7700PTX-D20 must match those of the router(s). The 7700PTX-D20 must be rebooted for any serial parameter changes to take effect.

## 3.5.2. Back Plate



Figure 3-4: 7700PTX Back Plate



## 3.5.3. RS-232 Wiring

Figure 3-5 shows which pins of the back plate are used for RS-232 serial connections.



Figure 3-5: RS-232 Pins

Table 3-3 details how to connect the 7700PTX-D20 to the router for RS-232 operation.

	7700PTX-D20	Router		
Port	Pin Name	Pin	Pin	Pin Name
1	TXA	1	8	RX
	RXA	2	2	TX
	GND	6	6	GND
2	TXB	7	8	RX
	RXB	8	2	ΤX
	GND	12	6	GND
3	TXC	13	8	RX
	RXC	14	2	TX
	GND	22	6	GND
4	TXD	23	8	RX
	RXD	24	2	TX
	GND	26	6	GND

Table 3-3: RS-232 Wiring



## 3.5.4. RS-422 Wiring

Figure 3-6 shows which pins of the back plate are used for RS-422 serial connections.



Figure 3-6: RS-422 Pins

Table 3-4 details how to connect the 7700PTX-D20 to the router for RS-422 operation.

7700PTX-D20			Router	
Port	Pin Name	Pin	Pin	Pin Name
1	TX-A	1	8	RX-
	TX+A	3	3	RX+
	RX-A	2	2	TX-
	RX+A	4	7	TX+
	GND	6	6	GND
2	TX-B	7	8	RX-
	TX+B	9	3	RX+
	RX-B	8	2	TX-
	RX+B	10	7	TX+
	GND	12	6	GND
3	TX-C	13	8	RX-
	TX+C	15	3	RX+
	RX-C	14	2	TX-
	RX+C	16	7	TX+
	GND	22	6	GND

Table 3-4: RS-422 Wiring



The 7700PTX-D20's fourth serial port is not RS-422 capable.



#### 3.6. SNMP SETUP

Table 3-5 lists the parameters associated with the SNMP setup.

Parameter	Notes
Read-only community	Community string used for SNMP gets. The default is public.
Read-write	Community string used for SNMP gets or sets. The default is
community	private.

#### **Table 3-5: SNMP Parameters**



These parameters must match those of the SNMP manager. Changes to these parameters do not require a reboot of the 7700PTX-D20.

## 3.7. D-2000 PROTOCOL CONFIGURATION



Changes to any of these parameters do not require a reboot of the 7700PTX-D20.

#### 3.7.1. Router Level

To set the router levels that the 7700PTX-D20 will control/monitor via serial port 1 follow these steps:

- 1. From the Main Menu select D-2000 Protocol Settings Setup.
- 2. Select D-2000 Protocol Setup For Serial Port 1.
- 3. Select Set level.
- 4. Select the level. It is strongly recommended to leave the level as the default All levels.

#### 3.7.2. Number of Router Inputs

To set the number of inputs for the router associated with serial port 1 of the 7700PTX-D20, follow these steps:

- 1. From the *Main Menu* select *D-2000 Protocol Settings Setup*.
- 2. Select D-2000 Protocol Setup For Serial Port 1.
- 3. Select Set number of router inputs.
- 4. Enter the number of router inputs.

#### 3.7.3. Number of Router Outputs

To set the number of outputs for the router associated with serial port 1 of the 7700PTX-D20, follow these steps:

- 1. From the Main Menu select D-2000 Protocol Settings Setup.
- 2. Select D-2000 Protocol Setup For Serial Port 1.
- 3. Select Set number of router outputs.
- 4. Enter the number of router outputs.



### 3.7.4. Input & Output Descriptions

To set the textual descriptions of the inputs and outputs for the router associated with serial port 1 of the 7700PTX-D20, follow the steps outlined below:

- 1. From the Main Menu select D-2000 Protocol Settings Setup.
- 2. Select D-2000 Protocol Setup For Serial Port 1.
- 3. Select Set input description.
- 4. Enter the input number 1 and its description.
- 5. Repeat steps 2 & 3 for the remaining inputs.
- 6. Select Set output description
- 7. Enter the output number 1 and its description.
- 8. Repeat steps 5 & 6 for the remaining outputs.

## 3.7.5. Save & Exit

To save the D-2000 protocol configuration settings select Save & Exit prior to returning to the Main Menu.

## 3.8. UNDER MONITOR DISPLAY SETUP

The 7700PTX-D20 has the ability to transmit router source label information to the UMDs of up to 12 PPVs.

As an example, suppose we have the setup of Figure 3-7.



Figure 3-7: UMD Example



Where:

- A router has 3 inputs connected (labelled Input 1, Input 2, and Input 3) and 1 output (labelled Output 1)
- A 7700PTX-D20 monitors the router cross points
- An MVP contains a PPV with IP address 192.168.18.30
- The PPV is set to receive UMD data via the Image Video protocol over a TCP, with TCP port configured at 9800
- Protocol ID (PID) set to 1
- A PC running VistaLINK<sub>®</sub> Pro configures the 7700PTX-D20 so that the UMD PID associated with router Output 1 matches the PID of the UMD (for example, 1)

The Under Monitor Display Setup menu allows the configuration of the IP address and TCP port of the PPV to receive router source label information. In keeping with the above example, the 7700PTX-D20 would be configured to have a peer 1 IP address of 192.168.18.30 and a TCP port of 9800. When router input 1 is on output 1, the UMD of the display should display INPUT 1. If the cross point is switched to input 3, the UMD should display INPUT 3.



The 7700PTX-D20 must be rebooted for any UMD peer changes to take effect.



# 4. TROUBLESHOOTING TIPS

### 4.1. VLPRO NOTES

- 1. The 7700PTX-D20 must be able to communicate with any connected routers in order for VLPro to operate properly.
- 2. The 7700PTX-D20 must be able to communicate with its configured UMD peers before UMD information can be transmitted.
- 3. VLPro must associate a UMD protocol ID with a router output in order for UMD information to be transmitted.

## 4.2. CHECKING ROUTER COMMUNICATION

- 1. From the Main Menu select Engineering/Debug.
- 2. Select Show task state.
- 3. There are four entries, one for each serial port, under the heading router protocol PCB state... If the state associated with the serial port is reported as *ready* then the 7700PTX-D20 is actively communicating with the router on that port. If the state is consistently reported as *down* then the 7700PTX-D20 is unable to communicate with the router in which case the serial port settings or wiring should be checked.
- 4. Figure 4-1 shows the 7700PTX-D20 is able to communicate with a router connected to port 2.

Image: Second					
0 🖻 👩	8 <u>• 12</u> 🖻				
UMD pee Port **** E1 E1 E1 E1 E1 E1 E1 E1 E1 E1 E1	er status Dst Address ***********************************	Tcp Port * ******** 0 9800 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Status ready no address set no address set	-	
router protocol task state: ready					
router protocol PCB state 1 down 2 ready 3 down 4 down					
Connected 2:36:	23 ANSI 1	15200 8-N-2 SCROLL	CAPS NUM Capture Print echo		

Figure 4-1: Communication States



#### 4.3. CHECKING UMD PEER COMMUNICATION

- 1. From the Main Menu select Engineering/Debug.
- 2. Select Show task state.
- 3. There are up to 12 UMD peer entries listed under the heading *UMD peer status*... A status reported as *ready* indicates the 7700PTX-D20 is able to communicate with that UMD peer. A status consistently reported as something other than ready indicates the inability of the 7700PTX-D20 to communicate with that UMD peer. Be sure that the UMD peer has been rebooted after being configured to receive the Image Video over TCP.
- 4. Figure 4-1 shows the 7700PTX-D20 is able to communicate with the UMD peer whose IP address is 192.168.18.40 and who is listening on TCP port 9800.

#### 4.4. ROUTER POLLING

By default, the 7700PTX-D20 polls each router at five-second intervals. A poll consists of a series of Datatek D-2000 Tally request packets – one for each output. Polling detects changes in router cross points, and also determines the 7700PTX-D20-to-Datatek router connection status (active/inactive). A change in router status results in an SNMP trap being sent to any configured trap hosts.

This poll duration can be changed via the *Set Router Poll Status* entry of the *Engineering/Debug* menu. The time between polls can be set on a per-serial port basis. If 0 is selected as the time between polls, polling is disabled.

Once set, the router poll status setting takes effect immediately; no reboot is necessary. It is saved to flash and recalled should the 7700PTX-D20 be powered off, and then on.



## 5. PERFORMING A FIRMWARE UPGRADE

There are two ways to upgrade PTX firmware:

- 1. Using FTP to perform the upgrade via TCP/IP. (*recommended procedure*)
- 2. Using a terminal application such as *HyperTerminal* to perform the upgrade via a serial connection.

## 5.1. FTP

- 1. Open a command prompt window (in Windows: Start/Programs/Accessories/Command Prompt)
- 2. Enter the location of the firmware file. For example, type cd c:\temp.
- 3. Enter the command *ftp* followed by the PTX IP address. For example, type *ftp* –*A* 192.168.18.22.
- 4. Enter the FTP command *put* followed by the firmware file name. For example, *put ptx.bin*.
- 5. When the transfer is complete enter the FTP command: bye.
- 6. Step 5 begins the process of saving the firmware to the non-volatile flash of the PTX. The save process is displayed as a percentage on the PTX LCD. Once the process is complete, the PTX LCD again displays the product name and firmware version.
- 7. Power off the PTX.
- 8. Power on the PTX.

#### 5.2. SERIAL

- 1. Power off the PTX.
- 2. Connect an adapter cable to a PC running a console or terminal application, such as Windows *HyperTerminal*, to the PTX debug/monitor port.
- 3. Configure the port settings of the terminal program as follows:

Baud	115200
Parity	no
Data bits	8
Stop bits	2
Flow Control	None

- 4. Set the PTX run/upgrade jumper to the upgrade position.
- 5. Power on the PTX.
- 6. After a few moments, the prompt *PPCBOOT* > will appear. Enter the command *upload*.
- 7. Start the firmware upload on the terminal application (for instance, in *HyperTerminal* select Transfer/Send File...), use Xmodem as the transfer protocol, and select the firmware file. For example, *ptx.bin*.
- 8. Once the upload is complete the message *upload okay* is displayed.
- 9. Power off the PTX.
- 10. Set the PTX run/upgrade jumper to the run position.
- 11. Remove the serial adapter cable.
- 12. Power on the PTX.