

Release Notes Addendum

software release **1.5.2**

071815402

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ENCORE
CONTROL SYSTEM

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Grass Valley Group Web Site

The www.grassvalleygroup.com web site offers the following:

Online User Documentation — Current versions of product catalogs, brochures, data sheets, ordering guides, planning guides, manuals, and release notes in.pdf format can be downloaded.

FAQ Database — Solutions to problems and troubleshooting efforts can be found by searching our Frequently Asked Questions (FAQ) database.

Software Downloads — Software updates, drivers, and patches can be downloaded.

Encore Control System Release Notes Addendum

Known Product Issues

Table 1. Known Software Issues

Area	Problem	ID
NetConfig	On a flat network, NetConfig fails to update Encore control panels and Concerto Client code. Use the Autoupdate tool instead.	29916
System Controller	After loading a new Encore image, reboot the System Controller using either the Reset button or NetConfig to apply your changes..	23939

Issues Resolved in Release 1.5.2

Table 2. Issues Resolved in This Release

Area	Issue	ID
Concerto & Control Panels	Specific procedures must be followed when updating Concerto and Control Panel boot code. See version 1.5.1 of the <i>Encore Control System Release Notes</i> for details.	24074
Concerto	Intermittent video glitches on SD output can be resolved by connecting both Concerto reference signals to both Encore reference connections.	23709
Concerto	The last (fourth) octet in the IP Address of the top (Enet1) Controller Module in the Concerto frame must be an even number.	23513
Control Panel Server	Exclusion Sets are not configurable or viewable in the GUI.	20987
Control Panel Server	Numerical values in the Configuration Attributes and Flags screen are always the minimum allowed for the attribute.	20938
Control Panel Server	Control Panel Server database export fails intermittently. Export again if error message is displayed. .	19698
Display	You may experience unpredictable Encore OUI appearance and resulting usability issues if you adjust your display property color palette settings to less than 65,536 colors. The graphics card(s) in your Configuration PC and workstation(s) must also support these higher color palette settings.	19063
Encore Control Frame	SIO ISA Mezzanine Port 1 unavailable. Use Ports 2 - 4 (RS-232 or RS-422/485) or 5-8 (dedicated RS422/485)	23685

Table 2. Issues Resolved in This Release - (continued)

Area	Issue	ID
NetConfig	DHCP is not supported in this release. Please define IP Addresses instead. See the <i>User Manual</i> for directions on using the NetConfig application to define these IP Addresses.	19595
Router Control	Output Attributes for Analog Audio do not show Audio mode. In the Logical Matrix Screen click on Output Attributes . Click on Dunk . Click on Modify to save.	18799
System Controller	When replacing a System Controller, it can take a moment to display correct crosspoint status.	23583
Concerto & Control Panels	Specific procedures must be followed when updating Concerto and Control Panel boot code. See version 1.5.1 of the <i>Encore Control System Release Notes</i> for details.	24074
Concerto	Intermittent video glitches on SD output can be resolved by connecting both Concerto reference signals to both Encore reference connectitons.	23709



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