Kaleido Remote Control Protocol (Gateway)

User's Guide

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A BELDEN BRAND

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Introduction

Kaleido-K2, Kaleido-Alto/Quad/Quad-Dual, Kaleido-X, Kaleido-X16, KMV-3901/3911, and Kaleido-IP multiviewers can execute commands received via a gateway, allowing third-party developers and individual users remote access to some functions of the multiviewer's operating system. This document describes the Gateway functionality, and defines the commands that are available.

In this document, the term *Kaleido* is used to describe features common to the Kaleido-K2, Kaleido-Alto/Quad/Quad-Dual, and Kaleido-X series of multiviewers. The term *Kaleido-X series* refers to the Kaleido-X, Kaleido-X16, KMV-3901/3911, Kaleido-XQUAD, Kaleido-IP, Kaleido-MX, and Kaleido-Modular-X multiviewer models. Features exclusive to any one of these products will be described using the full product name (e.g., Kaleido-K2, Kaleido-X, Kaleido-X, Kaleido-IP, etc.).

Software Versions

The information in this document applies to software released up to the date of publication, beginning with the versions given here for each Kaleido product:

Kaleido-X series	Kaleido-X Software version 3.00 or later (see Kaleido-X Series Support History, on page 31, for a detailed breakdown by command and multiviewer model)
Kaleido-Alto, Kaleido-Quad, Kaleido-Quad-Dual	Kaleido-Alto/Quad/Quad-Dual Software version 3.01 or later
Kaleido-K2	Kaleido Software version 5.30 or later

Remote Operation of a Multiviewer via TCP/IP

To send commands to your multiviewer's Gateway, you can use a Terminal Emulation (telnet) program or create your own application using the language of your choice (e.g., C++, Visual Basic, Java). Refer to A Typical Session, on page 25, for a sample scenario using HyperTerminal. The commands are described in the next chapter (see Gateway Commands, on page 5).

- Kaleido-Alto/Quad/Quad-Dual and Kaleido-X series multiviewer systems can execute commands received on port 13000 via TCP/IP (Transmission Control Protocol/Internet Protocol). On these multiviewers, the port 13000 is always ON, and no configuration is required.
- Kaleido-K2 multiviewers can execute commands received via either the multiviewer's internal gateway (preferred), or via its MT-gateway (deprecated). The internal gateway supports all Kaleido-K2 Gateway commands when connected via port 13000. When connected via port 10001, it supports the <listnodes/> command only. (This command is exclusive to the Kaleido-K2.)

In an environment containing many Kaleido-K2 multiviewers, there is a gateway running on each Kaleido-K2. Remember that in such an environment you should configure your system to have at most two lookups running (refer to *How to configure the Kaleido-K2 in systems including more than two units and application servers?* in the Kaleido-K2 documentation, for more information).

Gateway Options for the Kaleido-K2

Two gateways are available for use with the Kaleido-K2:

- The internal gateway is implemented within the Kaleido-K2 software. See Kaleido-K2 Internal Gateway below.
- The MT-Gateway runs as a Windows service on the Kaleido-K2's operating system. See Kaleido-K2 MT-Gateway on page 3.

IMPORTANT

The internal gateway is the preferred gateway, and Miranda strongly recommends that it be used instead of the MT-Gateway, as it is more robust. The MT-Gateway might be used for legacy applications, or in specific situations based on design considerations, but its use is deprecated.

Only one gateway can be operating at a time: you must manage the gateway resources to ensure that this is the case.

Kaleido-K2 Internal Gateway

The internal gateway is implemented in the Kaleido-K2 software itself, and is therefore internal to and exclusively functional with a specific Kaleido-K2 frame. It is configured through the Kaleido.properties file, and is turned on or off by editing that file.

The internal gateway and the MT-Gateway must *not* be running concurrently: refer to Disabling the Kaleido-K2's MT-Gateway, on page 3, to verify that the MT-Gateway is turned off.

Enabling or Disabling the Kaleido-K2's Internal Gateway

To enable or disable the Kaleido-K2's internal gateway

- 1 On your Kaleido-K2's desktop, double-click My Computer.
- 2 Navigate to C:\iControl\Startup\ and open the file Kaleido.properties using Notepad (right-click the Kaleido.properties file, and then select Notepad from the Open With menu).
- 3 Search the file for either of the following lines:

activateInternalGateway=TRUE activateInternalGateway=FALSE

- If activateInternalGateway is TRUE, the internal gateway is ON by default at startup. Disable the internal gateway at startup by replacing TRUE with FALSE in this line.
- If activateInternalGateway is FALSE, the internal gateway is OFF by default at startup. Enable the internal gateway at startup by replacing FALSE with TRUE in this line.

- 4 On the File menu, click Save to save your changes.
- 5 Close Notepad.
- 6 Restart the Kaleido-K2.

Kaleido-K2 MT-Gateway

The MT-Gateway is shipped with current versions of the Kaleido-K2 in support of legacy applications (the internal gateway was not available in early versions of the software), but its use is *not* recommended.

Disabling the Kaleido-K2's MT-Gateway

To disable the Kaleido-K2 MT-Gateway

- 1 On the Kaleido-K2, display the desktop (use the desktop icon on the menu bar).
- 2 Double-click the **Services** icon.

The **Services** management console will appear. You can see if the MT-Gateway service is running, and whether it is configured to start automatically when the Kaleido-K2 is booted.

- 3 Right-click MT_Gateway and then click Properties on the shortcut menu.
- 4 Select Manual as the startup type, and then click OK.
- 5 Click the Stop Service button on the toolbar to turn the gateway off.

🍇 Services					_ [IX
<u>A</u> ction ⊻iew	· 🛍 🔟 🔯 É	ያ ▶ ■				
Tree	Name 🛆	Description	Status	Startup Type	Log On As	
Services (Local)	🖏 Computer Browser	Maintains a	Started	Automatic	LocalSystem	
	🖏 DHCP Client	Manages n	Started	Automatic	LocalSystem	
	🖏 Distributed Link Tra	Sends notif	Started	Automatic	LocalSystem	
	🖏 Distributed Transac	Coordinate		Manual	LocalSystem	
	🖏 DNS Client	Resolves a	Started	Automatic	LocalSystem	
	🖏 Event Log	Logs event	Started	Automatic	LocalSystem	
	🖏 Fax Service	Helps you		Manual	LocalSystem	
	🆓 Indexing Service			Manual	LocalSystem	
	🖏 Internet Connectio	Provides n		Manual	LocalSystem	
	🖏 IPSEC Policy Agent	Manages I	Started	Automatic	LocalSystem	
	🆓 Logical Disk Manager	Logical Disk	Started	Automatic	LocalSystem	
	🖏 Logical Disk Manage	Administrat		Manual	LocalSystem	
	Ressenger	See do and	Charled	Automotio	LocalSystem	
	MT_Gateway		Started	Automatic	LocalSystem	>
	MT_JiniLookup		Starcea	Accomacic	LocalSystem	
	SMT_RCP		Started	Automatic	LocalSystem	
	🆓 Net Logon	Supports p		Manual	LocalSystem	
	NetMeeting Remote	Allows aut		Manual	LocalSystem	
	Network Connections	Manages o	Started	Manual	LocalSystem	
	🖏 Network DDE	Provides n		Manual	LocalSystem	
	Network DDE DSDM	Manages s		Manual	LocalSystem	-

Gateway Commands

Kaleido multiviewers support the following commands through the Gateway access. Most of these apply to all Kaleido multiviewer models, but some only apply to one platform, as indicated in the list. Furthermore, there may be differences in the use or syntax of some commands depending on the platform. All of these points are clarified in the detailed description of each command that follows.

Note: All gateway commands must be followed by a carriage return. In scripts, add \n at the end of each gateway command.

Index of Gateway Commands

The applicable Kaleido systems are indicated as follows:

Code	System	Multiviewer Models
КХ	Kaleido-X Software	Kaleido-X, Kaleido-X16, KMV-3901/3911, Kaleido-XQUAD, Kaleido-IP, Kaleido-MX, Kaleido-Modular-X
K2	Kaleido-K2 Software	Kaleido-K2
AQ	Kaleido-Alto/Quad/Quad-Dual	Kaleido-Alto, Kaleido-Quad, Kaleido-Quad-Dual

The star (\star) symbol indicates a new command, or a command with new parameters.

Command		Applies to		Description	Page
openID	KX	K2	AQ	Opens a session with the specified Kaleido	
closeID	KX	K2	AQ	Closes a previously opened session	8
getParameterInfo	KX			Gets the system name, or its software version	8
getKCurrentLayout	KΧ	K2	AQ	Gets the name of the current layout	8
setKCurrentLayout	KX	K2	AQ	Loads a specific layout	9
getKLayoutList	KX	K2	AQ	Gets the list of available layouts	10
getKRoom	KX			Gets information on how the heads are positioned within the specified room	10
getKRoomList	KΧ			Gets the list of available rooms	11
setKStatusMessage	KΧ	K2	AQ	Sets a Gateway alarm to the specified state	11
setKUnlatch	KX			Acknowledges the global alarm for the specified source (channel)	12
getKChannel	KX			Gets the source (channel) currently assigned to the specified monitor	13

Command		Applies to		Description	Page
setKChannel	КΧ	K2	AQ	Associates a source (channel) to the specified monitor	
setKDynamicText	КΧ	K2	AQ	Sends text to the specified layout element	14
getKDynamicText	КΧ			Retrieves text from the specified layout element	14
getKMetaData		K2		Gets metadata from a MultiData component	15
setKTimer	КX	K2	AQ	Configures the specified countdown timer	16
setKTimer2	КΧ	K2		Configures the specified timer	16
setKTimerTrigger	КΧ	K2	AQ	Starts, stops or resets a countdown timer	17
setKFireAction	КΧ	K2	AQ	Fires the specified action	17
getKActionList	КΧ			Gets the list of available actions	18
setKEnableAlarmGroup	КΧ	K K2 Enables an alarm group		18	
setKDisableAlarmGroup	КΧ	K2		Disables an alarm group	
setKSaveLayout		K2	AQ	Saves the current layout	19
getKAudioOut	КX	K2	AQ	Identifies the current audio output	19
setKAudioOut	КX	K2	AQ	Selects the audio to be monitored	20
getKAudioOutVolume	КΧ	K2	AQ	Gets the current audio monitoring output volume	21
setKAudioOutVolume	КX	K2	AQ	Sets the volume of the audio monitoring output	22
getKAudioOutMode	КX	K2	AQ	Gets the current audio monitoring output mode	22
setKAudioOutMode	КΧ	K2	AQ	Sets the audio monitoring output mode	23
setKVerticalOffset			AQ	Offsets the graphic from display	23
setKlcontrolMode			AQ	Enables/Disables mouse color keying over video	23
setKMouseColorA			AQ	Sets the mouse color to be keyed over the video	23
setKMouseColorB			AQ	Sets the mouse color to be keyed over the video	24
setKMouseColorC			AQ	Sets the mouse color to be keyed over the video	24

Document Conventions

Each command in this document is presented in the following format:

Command Name

- Applicable Kaleido Systems
- Command description

The proper command syntax with variables

Gateway response — A list of possible answers:

- a For a successful execution of the command
- b For an unsuccessful execution of the command
- Special notes for the command or specific platform

Gateway Command Descriptions

The syntax must be exactly replicated when sending a command. Use the UTF-8 format to send Unicode text messages via the Gateway.

openID

KX K2 AQ This command opens a session with the specified Kaleido multiviewer.

Note: It is not necessary to open a session every time you want to send a command to the Gateway. Since opening a session takes a few seconds, it is recommended that you keep a session open as long as commands need to be sent.

- On a Kaleido-K2 or Kaleido-Alto/Quad/Quad-Dual multiviewer: <openID>IP_ADDRESS_0_4_0_0</openID>
- On a Kaleido-X series multiviewer:
 - To open a session without room context: <openID/>
 - To open a session with a room context: <openID>ROOM_NAME</openID>
 - To open a session with user privilege validation with MD5 password hash: <openID>mirandagateway://
 - USERNAME: PASSWORD_MD5_HASH@SYSTEM_NAME/ROOM_NAME</openID>
 - To open a session with user privilege validation without MD5 password hash: <openID>mirandagateway://USERNAME:CLEAR_PASSWORD @SYSTEM_NAME/ ROOM_NAME</openID>

Where:

IP_ADDRESS is the IP address of your destination Kaleido frame.

ROOM_NAME is the room context for the session (see getKCurrentLayout, setKCurrentLayout and getKLayoutList).

USERNAME is the user name of the RCP user (authorized for the room) that will be used to validate permissions.

PASSWORD_MD5_HASH is the md5 hash of the user password, encoded in base 64.¹

CLEAR_PASSWORD is the user password.

SYSTEM_NAME is the system name as specified in XAdmin.

Gateway response:

- <ack/>: The command was recognized by the Gateway.
- <nack/>:
 - The Gateway was not able to recognize the command.
 - The room name was invalid.
 - The user name did not match the password provided.

^{1.}For information on md5 see http://www.ietf.org/rfc/rfc1321.txt; for information on base 64 see RFC 3548.

- The system name was invalid.
- The IP address was wrong.

closeID

KX K2 AQ

This command closes a session with the specified Kaleido.

- On a Kaleido-X series multiviewer:
 <closeID/>
- On a Kaleido-K2 or Kaleido-Alto/Quad/Quad-Dual multiviewer: <closeID>IP_ADDRESS_0_4_0_0</closeID>

Where IP_ADDRESS is the IP address of the Kaleido-K2 or Kaleido-Alto/Quad/Quad-Dual

Gateway response:

- <ack/>: The command was recognized by the Gateway.
- <nack/>: The Gateway was not able to recognize the command.

Note: This command closes the current connection on port 13000. This connection must be re-established before another session can be opened. If you are using HyperTerminal, it will automatically re-establish the previous connection if you begin typing new commands, but other clients may require you to manually reconnect.

getParameterInfo

KX

This command serves two purposes: it can retrieve the current system's name, or the version of the Kaleido-X Software installed on this system.

 To obtain the software version, the command is: <getParameterInfo>get key="softwareVersion"</getParameterInfo>

Gateway response:

• <kParameterInfo>softwareVersion="Software Version"</kParameterInfo> Example:

<kParameterInfo>softwareVersion="7.20 build 5401"</kParameterInfo>

- <nack/>: The Gateway was not able to recognize the command.
- To obtain the system name, the command is: <getParameterInfo>get key="systemName"</getParameterInfo>

Gateway response:

- <kParameterInfo>systemName="System Name"</kParameterInfo>
 Example: <kParameterInfo>systemName="Cougar-X"</kParameterInfo>
- <nack/>: The Gateway was not able to recognize the command.

getKCurrentLayout

KX K2 AQ This command retrieves the name of the current layout.

<getKCurrentLayout/>

Note: On a Kaleido-X series multiviewer, the session must have a room context for the command to be used. If the session was opened using the <openID/> command the gateway will return <nack/>.

Gateway response:

For a Kaleido-Alto/Quad/Quad-Dual multiviewer:

<kCurrentLayout>Currentlayout.xml</kCurrentLayout>

Where CurrentLayout.xml is the name of the layout currently loaded to the monitor wall

For a Kaleido-K2 or a Kaleido-X series multiviewer:

<kCurrentLayout>name="CurrentLayout.kg2"</kCurrentLayout>

Where ${\tt CurrentLayout.kg2}$ is the name of the layout currently loaded to the monitor wall

• <nack/>: The Gateway was not able to recognize the command.

setKCurrentLayout

KX K2 AQ This command loads the specified layout.

- For a Kaleido-K2 or a Kaleido-X series multiviewer:
 - <setKCurrentLayout>set LayoutToLoad.kg2</setKCurrentLayout>
 - For a Kaleido-Alto/Quad/Quad-Dual multiviewer: <setKCurrentLayout>set LayoutToLoad.xml</setKCurrentLayout>

Where LayoutToLoad is the name of the layout to load.

Notes

- This Layout must be available on the multiviewer prior to executing this command.
- You can use getKLayoutList to retrieve the names of the available layouts before sending this command.
- For a Kaleido-Alto/Quad/Quad-Dual multiviewer, the layout suffix is .xml instead of .kg2.
- For a Kaleido-X series multiviewer, if the session does not have a room context, the layout name must be prefixed with the room name and a "/".
 Example: <setKCurrentLayout>set Room1/Layout1.kg2</setKCurrentLayout>

Gateway response:

- <ack/>: The command was recognized by the Gateway, and the layout has been fully loaded.
- <nack/>: The Gateway was not able to recognize the command, or the layout could not be found.

getKLayoutList

KX K2 AQ

This command returns the list of layouts that are available on the multiviewer. <getKLayoutList/>

Gateway response:

• <kLayoutList> Layout1.kg2 Layout2.kg2 ... AnAvailableLayout.kg2</ kLayoutList>

Where: Layout1, Layout2 and AnAvailableLayout are the names of the layouts that are available on the multiviewer.

• <nack/>: The Gateway was not able to recognize the command.

Notes

- For a Kaleido-X series multiviewer:
 - If the session does not have a room context, the layout names will be prefixed with the room name and a "/". Example:
 - <kLayoutList>Room1/MAIN.kg2 Room1/BACKUP1.kg2 Room2/ MAIN.kg2</kLayoutList>
 - If the session has a room context, only layouts for that room will be returned and the layout names will not be prefixed with the room name.
- For Kaleido-Alto/Quad/Quad-Dual multiviewers, the layout suffix is .xml instead of .kg2.

getKRoom

KΧ

This command is used to obtain information on how the heads are positioned relatively to each other within the specified room.

- For a session without room context, the command is: <getKRoom>ROOM_NAME</getKRoom>
- For a session with a room context, the command is: <getKRoom/>

Gateway response:

• The response is the specified room exactly as it is stored in the database but without the XML header. Example:

```
<room UUID="4afa6407-a753-11dc-9fb9-e3bbad2712e5"
beanType="monako.data.rooms" createdTime="1197313709663"
currentLayoutUrl="miranda.data.access:MultiHeadLayoutBean/
d8b14b99-8321-11dd-8648-49f166ea7203" friendlyName="Room1"
lastModifiedTime="1228233770264" path="/" readOnly="false"
version="824" xmlVersion="273114">
```

```
<defaultRoomPreferences>
```

<preferences>

```
<preference editable="true" editablePerUser="true" type="audioOut"
uid="audioOut" value="miranda.monako.daq://local/data/master/9/
card/head:O/port:Analog%20AES%20Audio%20Out"/>
```

```
<preference editable="true" editablePerUser="true" type="Preset" uid="MultiHeadLayoutBean.10"</pre>
```

```
value="miranda.data.access:MultiHeadLayoutBean/3aadaaff-df2b-11dc-
86c6-b5c2f6a72665"/>
```

```
<preference editable="false" editablePerUser="true"</pre>
type="useLargeCursor" uid="useLargeCursor" value="true"/>
<preference editable="true" editablePerUser="true" type="Preset"</pre>
uid="MultiHeadLayoutBean.9"
value="miranda.data.access:MultiHeadLayoutBean/5a475f81-df1b-11dc-
a920-9d4ecc32cf8e"/>
. . .
</preferences>
</defaultRoomPreferences>
<heads>
<head allowDashboard="true" frameName="Cougar-X"</pre>
friendlyName="Default Display" headID="23" headNumber="1"
id="Cougar-X.23" logicalID="2" resolutionSettingsUuid="8af91a81-
Oaf1-11dd-a25a-f534b3d6bOd3" rotated="false" rotation="normal"
slotNumber="11">
<dimension x="1398" y="874"/>
<position x="4408" y="32"/>
<resolution height="1200" width="1920"/>
<rotDimension x="1398" y="874"/>
<rotResolution height="1200" width="1920"/>
</head>
<head allowDashboard="true" frameName="Cougar-X"</pre>
friendlyName="Default Display" headID="21" headNumber="1"
id="Cougar-X.21" logicalID="1" resolutionSettingsUuid="9016b92b-
cdbe-11db-ae68-a122768fdba0" rotated="false" rotation="normal"
slotNumber="10">
<dimension x="1400" y="875"/>
. . .
</head>
. . .
</heads>
</room>
```

• <nack/>: The Gateway was not able to recognize the command.

getKRoomList

KX

This command is used to obtain the list of rooms known to your multiviewer system. $\verb||| getKRoomList||||$

Gateway response:

- <kRoomList><room>Room A</room><room>Room B</room></kRoomList>
- <nack/>: The Gateway was not able to recognize the command.

setKStatusMessage

KX K2 AQ This command associates an alarm state with an ID. The multiviewer can be configured to listen to alarm status messages from the Gateway, and thus report the state it receives. This is a convenient way of reporting alarms to multiviewers.

<setKStatusMessage>set id="ID" status="Status" message="Message" </setKStatusMessage>

Where:

• ID is the identifier that will receive the new state.

Note: Kaleido-Alto/Quad/Quad-Dual will only accept numeric values for this parameter, in the range 0 to 1024. The Kaleido-K2 and Kaleido-X series do not have this limitation.

• Status is any of the available statuses:

Status	Alternate status ^a	Kaleido-X series	Kaleido-K2/Alto/Quad/Quad-Dual
DISABLE	DISABLE	Disabled	Disabled
NORMAL	ОК	Normal	ОК
MINOR	WARNING	Minor	Warning
MAJOR	MAJOR	Major	(not supported)
CRITICAL	ERROR	Critical	Error

a.Legacy

• Message is reserved for future use, and is ignored.

Gateway response:

- <ack/>: The command was recognized by the Gateway.
- <nack/>: The Gateway was not able to recognize the command.

setKUnlatch

KX

This command is used to acknowledge the global alarm for a given logical source (channel). It can also be used to acknowledge specific alarms.

The command supports three parameter types: channelName, id or uri.

• Use channelName to acknowledge the global alarm associated with the specified source:

<setKUnlatch>set channelName="ChannelName"</setKUnlatch>

Example:

<setKUnlatch>set channelName="/Input A/Channel 01"</setKUnlatch>

 Use uri to acknowledge the alarm with the specified URI: <setKUnlatch> set uri="AlarmURI"</setKUnlatch>

Example:

<setKUnlatch>set uri="miranda.monako.daq://local/data/master/3/card/ av1/DTVCCData#dtvccService1Presence"</setKUnlatch>

Example: <setKUnlatch>set id="my_gateway_alarm_1"</setKUnlatch>

Note: Only one parameter can be specified, otherwise the Gateway will return <nack/>.

Gateway response:

- <ack/>: The command was recognized by the Gateway.
- <nack/>: The Gateway was not able to recognize the command.

getKChannel

KΧ

Note: This command is currently supported on the **Kaleido-IP** multiviewer models only.

This command is used to obtain the logical source (channel) currently assigned to the specified monitor in the current layout.

<getKChannel>set monitor="MonitorName"</getKChannel>

Where MonitorName is the name of the monitor whose source you wish to obtain. The monitor name must be prefixed with the room name and a "/" if the session does not have a room context. Example: *Room1/composite42*. To find the monitor name, open the layout in XEdit (see **Name**, under **Assignments** in the **Properties** tab).

Gateway response:

• <kChannel>channelname="ChannelName"</kChannel>

Where ChannelName is the full path to the source (channel) currently assigned to the specified monitor. Example: /Input A/Channel 1.

• <nack/>: The Gateway was not able to recognize the command, or a parameter could not be resolved.

setKChannel

KX K2 AQ This command is used to assign a logical source (channel) to the specified monitor in the current layout.

<setKChannel>set channelname="ChannelName" monitor="MonitorNumber"
</setKChannel>

Where:

- ChannelName is the name of the logical source you wish to assign to the specified monitor. On a Kaleido-X series multiviewer this is the full path to the source (channel). Example: /Input A/Channel 1.
- MonitorNumber is the identifier of the monitor to which the source is to be assigned. On a Kaleido-X series multiviewer the monitor number must be prefixed with the room name and a "/" if the session does not have a room context. Example: *Room1*/

composite42. The monitor name is the name you see (under **Assignments** in the **Properties** tab) when you open the layout in XEdit and select this monitor.

Note: On the Kaleido-K2, to get the monitors' identifiers for your current layout press the Tab key on the keyboard, or the select key on the Kaleido-RCP2.

Gateway response:

- <ack/>: The command was recognized by the Gateway.
- <nack/>: The Gateway was not able to recognize the command, or a parameter could not be resolved.

setKDynamicText

KX K2 AQ This command is used to set the text of a UMD or text label component that is configured to use dynamic text. Note that the Service ID for this component must be set to "Gateway" when the layout is created in KEdit/XEdit in order for this command to work.

```
<setKDynamicText>set address="Address" text="NewText"</
setKDynamicText>
```

Where:

• Address is the configured text address of the UMD or text label component.

Note: The Kaleido-Alto/Quad/Quad-Dual systems require a numeric value in the range 0-1024. The Kaleido-K2 and Kaleido-X series do not have this limitation.

• NewText is the text to display.

Gateway response:

- <ack/>: The command was recognized by the Gateway.
- <nack/>: The Gateway was not able to recognize the command.

getKDynamicText

KX

This command is used to retrieve dynamic text previously sent to a multiviewer by a peripheral device (e.g., a router or tally interface device).

<getKDynamicText>set address="Address"</getKDynamicText>

Where Address is the configured text address of the UMD or text label component whose text you wish to retrieve.

Gateway response:

- <kDynamicText>RetrievedText</kDynamicText>
- <nack/>: The Gateway was not able to recognize the command.

Note: This command will only return text that was previously set via the <setKDynamicText> command.

getKMetaData

K2

This command is used to get metadata that is assigned to a MultiData component assigned to a text label in the Kaleido-K2. The Kaleido-K2 will return XDS, Dolby-E and video format data in response to this command.

<getKMetaData>get dataname=MultiDataName</getKMetaData>

Where MultiDataName is the name of the MultiData source, as defined in the MultiData Configuration panel.

Gateway response:

- <kMetaData><error>MultiDataName not found</error></kMetaData>:The MultiData entity does not exist in the Kaleido-K2.
- <kMetaData><input id="1" stationID="1234" channelNumber="12"/> <input id="2" stationID="RDS" channelNumber="25"/></kMetaData>

Where the returned information (shown in *italics* above) is the data contents of the MultiData element. This example shows a typical return of data; the actual data returned will depend upon the configuration and definition of the MultiData component on the Kaleido-K2.

The response is grouped by input, and the inputs sorted in ascending order (from input 1 to 32).

For each input, all the data is presented as attributes.

The data legends is mapped to valid XML attribute names, which are listed here:

- inputFormat
- WSS
- scansys
- AFD
- AFD3Bits
- AFDANC
- SID
- programConfig
- dialogLevel
- networkName
- stationID
- channelNumber
- TSID
- programName
- programType
- vChipRating
- programDescription
- programLength
- elapsedTime
- programID
- timeOfDay

• timeZone

The value field is escaped as defined in the XML protocol for an attribute value. For example, ABC "DEF\GHI<JKL>MN0/PQR&STU; VWX'YZ becomes ABC" DEF\GHI< JKL> MN0/PQR& STU; VWX' YZ

The attributes order is not guaranteed and may change for two consecutive calls to the same command.

• <nack/>: There is a syntax error in the XML command.

Note: If the MultiData component is not assigned to a text component, no values will be included in the information returned to the user from the gateway. Make sure to assign the MultiData component to a text label component.

setKTimer

KX K2 AQ

This command is used to configure the specified countdown timer component. <setKTimer>set id="TimerID" preset="hh:mm:ss" direction="Direction" loop="Loop" </setKTimer>

Where:

- TimerID is the ID of the countdown timer component to modify.
- hh:mm:ss is the preset value for the countdown timer component.
- Direction is the direction to count, either UP or DOWN.
- Loop indicates if the counter must count continuously. This value can be either ON or OFF.

Gateway response:

- <ack/>: The command was recognized by the Gateway.
- <nack/>: The Gateway was not able to recognize the command.

setKTimer2

KX K2

This command is used to configure a timer in a Kaleido-K2 or Kaleido-X series multiviewer system.

```
<setKTimer2>set TimerName="NAME" StartTime="HH:MM:SS:FF"
PresetTime="HH:MM:SS:FF" TimerMode="Timer mode" EndMode="End mode"
</setKTimer2>
```

Where:

- NAME is the name assigned to the timer in the Timer configuration panel accessed from the **Timer Browser** window in KEdit, or in the **Timer Editor** window in XEdit.
- StartTime may be one of the following:
 - HH:MM:SS:FF time in hours:minutes:seconds:frames at which this timer will start its count, depending on its configuration and presence of triggers. Note that if the hour value is 00, the start time is deemed to be the previous midnight, whereas 24 is considered to be the next midnight. This allows the timer to decide whether it

should be counting or waiting to start when it compares the start time to the current time.

Note: Although the current implementation of this command allows you to specify frame values, they are not used by the timer, which will start on the exact second.

- NOW the timer will start counting immediately upon receiving the command.
- *WAIT* the timer will not start until it receives a setKTimerTrigger gateway command with the argument *START*.
- PresetTime may be one of the following:
 - Count duration (hours:minutes:seconds:frames) for UP and DOWN timer modes.
 - End time (hours:minutes:seconds:frames) for the REMAINING timer mode.

Note: Although the current implementation of this command allows you to specify frame values, they are not used by the timer, which will start on the exact second.

- TimerMode is the operating mode of the timer. Possible values are: up, down, remaining.
- EndMode defines what is to happen when the timer reaches the end of its count. Possible values are: *LOOP, STOP*, and *OVERRUN*.

Gateway response:

- <ack/>: The command was recognized by the Gateway.
- <nack/>: The Gateway was not able to recognize the command.

setKTimerTrigger

KX K2 AQ This command is used to control the specified countdown timer component. The countdown timer can be started, stopped or reset.

```
<setKTimerTrigger>set id="TimerID" trigger="Trigger"
</setKTimerTrigger>
```

Where:

- TimerID is the ID of the countdown timer component to control.
- Trigger is the action that the countdown timer must do. This value can either be *START, STOP,* or *RESET.*

Gateway response:

- <ack/>: The command was recognized by the Gateway.
- <nack/>: The Gateway was not able to recognize the command.

setKFireAction

KX K2 AQ This command is used to fire the specified Action (for example, by an external third-party system that is unable to use the GPI in as a trigger).

<setKFireAction>set name="NameOfTheActionToFire"</setKFireAction>

Where NameOfTheActionToFire is the friendly name of the action to be executed.

Notes

- For a Kaleido-X series multiviewer, the friendly name is specified under the **Properties** tab in XEdit.
- The action must be available on the multiviewer in order to be executed.
- On a Kaleido-X series multiviewer, background actions listed in the **On Change/Gateway** column under XEdit's **Actions** tab will be executed when the action is fired by the Gateway command.

Gateway response:

- <ack/>: The command was recognized by the Gateway.
- <nack/>: The Gateway was not able to recognize the command, or the command could not be executed.

Note: On a Kaleido-X series multiviewer, an action that consists of multiple action items will stop as soon as one of the action items cannot be executed. The Gateway would then return $\langle nack / \rangle$.

getKActionList

KX

This command is used to obtain the list of actions known to your multiviewer system. <getKActionList/>

Gateway response:

- <kActionList><action>Action1</action><action>Action2<//action><action>Action3</action></kActionList>
- <nack/>: The Gateway was not able to recognize the command.

setKEnableAlarmGroup

KX K2

This command enables the specified alarm group or virtual alarm. <setKEnableAlarmGroup>set name="NameOfTheGroupToEnable" </setKEnableAlarmGroup>

Where NameOfTheGroupToEnable is the name of the alarm group (for a Kaleido-K2 multiviewer), or virtual alarm (for a Kaleido-X series multiviewer model) you wish to enable. In the case of a Kaleido-X series multiviewer model, this parameter can be the path/friendlyName of the virtual alarm, or its URI.

Gateway response:

- <ack/>: The command was recognized by the Gateway.
- <nack/>: The Gateway was not able to recognize the command.

setKDisableAlarmGroup

KX K2

K2 This command is used to disable the specified alarm group or virtual alarm. <setKDisableAlarmGroup>set name="NameOfTheGroupToDisable" </setKDisableAlarmGroup> Where NameOfTheGroupToDisable is the name of the alarm group (for a Kaleido-K2 multiviewer), or virtual alarm (for a Kaleido-X series multiviewer model) you wish to disable. In the case of a Kaleido-X series multiviewer model, this parameter can be the path/friendlyName of the virtual alarm, or its URI. The virtual alarm will be set to OFFLINE.

Gateway response:

- <ack/>: The command was recognized by the Gateway.
- <nack/>: The Gateway was not able to recognize the command.

setKSaveLayout

K2 AQ

This command allows the user to save the currently displayed layout to a file. <setKSaveLayout>set name="FileName"</setKSaveLayout>

Where FileName is the name of the file that will contain the layout. Do not specify an extension to the file name. The file extension .kg2 (for Kaleido-K2 layouts) or .xm1 (for Kaleido-Alto/Quad/Quad-Dual layouts) will be automatically added by the system.

Gateway response:

- <ack/>: The command was correctly interpreted and executed.
- <nack/>: The command was not executed, due to wrong spelling or invalid parameter.

getKAudioOut

KX K2 AQ

Notes

- To use this command with a Kaleido-X series multiviewer, you must first open a session with user privilege validation (see openID), otherwise the gateway will return <nack/>.
- The KMV-3901/3911, and Kaleido-IP do not support this command.

This command allows the user to get information on the current source at the analog audio monitoring output.

<getKAudioOut/>

Gateway response:

• <kAudioOut>DETAILS</kAudioOut>: The command was executed.

DETAILS will vary depending on the type of audio output detected.

- When no audio is currently being monitored: <kAudioOut>Type="NONE"</kAudioOut>
- For a streaming source, the returned value indicates the IP address and the Feed ID
 of the source using the following syntax:

```
<kAudioOut>Type="STREAMING" IP="999.999.999.999" FeedID="XX"
</kAudioOut>
```

Where:

- 999.999.999.999 is the IP address of the device from where the stream originates.
- XX is the identifier of the feed to use.

 For an Audio Bridge Terminal (ABT) source, the returned value indicates which ABT input is being monitored:

<kAudioOut> Type="AUDIOCARD" Input="999"</kAudioOut>

Where 999 represents the ABT input number. ABT input numbers 1–64 are associated with the SDTI IN (or ABT/MADI) connector on your multiviewer's INPUT A card; numbers 65-128 to the connector on INPUT B, etc.

Where:

- AAA indicates the video input.
- BB indicates the group. Valid values are from 1 to 4.
- X indicates the AES. Valid value can be either 1 or 2.
- <nack/>: The command was not executed.

setKAudioOut

KX K2 AQ

Notes

- To use this command with a Kaleido-X series multiviewer, you must first open a session with user privilege validation (see openID), otherwise the gateway will return <nack/>.
- The KMV-3901/3911, and Kaleido-IP do not support this command.
- The Kaleido-Alto, Kaleido-Quad, and Kaleido-Quad-Dual do not support streaming sources.
- You may select any audio source for monitoring, independent of whether it is being metered in the current layout, with the exception that a streaming source must be part of the current layout.
 - If the source is included in the layout, the meter assigned to it will be highlighted.
 - If the source is not included in the layout, the sound will be routed to the audio monitors, but there will be no indication of the source, in the layout.

You can select the audio source to be monitored at the analog audio output by using this Gateway command. The syntax of the command depends on whether you wish to monitor audio from a stream, from an Audio Bridge Terminal device, from an embedded source, or no audio at all.

```
<setKAudioOut>DETAILS</setKAudioOut>
```

Where DETAILS will differ depending on the type of audio source being selected for monitoring, as shown below.

- To select a streaming source, format the command as follows:
 - <setKAudioOut>set Type="STREAMING" IP="999.999.999.999" FeedID="XX"</setKAudioOut>

Where:

- 999.999.999.999 is the IP address of the device from where the stream occurs.
- XX is the identifier of the feed to use.
- To select an Audio Bridge Terminal (ABT) source, format the command as follows: <setKAudioOut>set Type="AUDIOCARD" Input="999"</setKAudioOut>

Where 999 represents the ABT input number. ABT input numbers 1–64 are associated with the SDTI IN (or ABT/MADI) connector on your multiviewer's INPUT A card; numbers 65-128 to the connector on INPUT B, etc.

 To select an embedded source, format the command as follows: <setKAudioOut>set Type="EMBEDDED" Input="AAA" Group="BB" AES="X"</setKAudioOut>

Where:

- AAA indicates the video input.
- BB indicates the group. Valid values range from 1 to 4.
- X indicates the AES. Value can be either 1 or 2.
- To stop audio monitoring and mute the audio output: <setKAudioOut>set Type="NONE"</setKAudioOut>

Gateway response:

- <ack/>: The command was correctly interpreted.
- <nack/>: The command was not executed, due to wrong spelling or an invalid parameter.

getKAudioOutVolume

KX K2 AQ

Notes

- To use this command with a Kaleido-X series multiviewer, you must first open a session with user privilege validation (see openID), otherwise the gateway will return <nack/>.
- The KMV-3901/3911, and Kaleido-IP do not support this command.
- This command retrieves the current volume at the analog audio monitoring output. <getKAudioOutVolume/>

Gateway response:

• <kAudioOutVolume>volume="XX"</kAudioOutVolume>

Where XX is the value, expressed in dB, at which the audio monitoring volume is set. This value ranges between 96 dB and +24 dB for a Kaleido-X series multiviewer, and between 90 dB and 0 dB for a Kaleido-K2/Alto/Quad/Quad-Dual. Fractions of dB are supported on the Kaleido-X series multiviewers only.

• <nack/>: The command was not recognized.

setKAudioOutVolume

KX K2 AQ

Notes

- To use this command with a Kaleido-X series multiviewer, you must first open a session with user privilege validation (see openID), otherwise the gateway will return <nack/>.
- The KMV-3901/3911, and Kaleido-IP do not support this command.
- If the audio signal is muted, executing this command will unmute the signal.

This command sets the volume at the analog audio monitoring output.

<setKAudioOutVolume>set volume="XX"</setKAudioOutVolume>

Where XX is the value, expressed in dB, at which the volume will be set. Valid values range between 96 dB and +24 dB for a Kaleido-X series multiviewer, and between 90 dB and 0 dB for a Kaleido-K2/Alto/Quad/Quad-Dual. Fractions of dB are supported on the Kaleido-X series multiviewers only.

Gateway response:

- <ack/>: The command was correctly interpreted. The volume was set to the new value.
- <nack/>: The command was not executed, due to a spelling error or invalid parameter. The volume remains unchanged.

getKAudioOutMode

KX K2 AQ

Notes

- To use this command with a Kaleido-X series multiviewer, you must first open a session with user privilege validation (see openID), otherwise the gateway will return <nack/>.
- The KMV-3901/3911, and Kaleido-IP do not support this command.

This command retrieves the audio monitoring mode currently used at the analog audio monitoring output.

<getKAudioOutMode/>

Gateway response:

• <kAudioOutMode>mode="XXXXXX"</kAudioOutMode>

Where XXXXX is the mode, which can be any of NORMAL, MUTE or -20 dB.

• <nack/>: The command was not executed, due to a spelling error or invalid parameter.

setKAudioOutMode

KX K2 AQ

Notes

- To use this command with a Kaleido-X series multiviewer, you must first open a session with user privilege validation (see openID), otherwise the gateway will return <nack/>.
- The KMV-3901/3911, and Kaleido-IP do not yet support this command.

To set the audio monitoring mode at the analog audio monitoring output, the following command is used:

```
<setKAudioOutMode>set mode="XXXXXX"</setKAudioOutMode>
```

Where XXXXX is the value at which the mode must be set. Valid values are NORMAL, MUTE and -20 dB.

Gateway response:

- <ack/>: The command was correctly interpreted. The Audio Monitoring Mode was set to the specified value.
- <nack/>: The command was not executed, due to bad spelling or invalid parameter. The audio monitoring mode remains unchanged.

setKVerticalOffset

AQ

This command is used to position the CPU's graphic output vertically within the final DVI output on the display. The Kaleido-Alto/Quad's CPU includes up to 1024 lines, whereas the final output includes up to 1200 lines.

<setKVerticalOffset>set offset="NN"</setKVerticalOffset>

Where NN is the number of lines (between 0 and 175) by which to offset the CPU's graphic output, from the top of the final DVI output.

Gateway response:

- <ack/>: The command was recognized by the Gateway.
- <nack/>: The Gateway was not able to recognize the command.

setKlcontrolMode

AQ

This command is used to enable the Kaleido-Alto/Quad to key the detected mouse pointer colors on video.

<setKIcontrolMode>set mode="N"</setKIcontrolMode>

Where \mathbb{N} is either 0 (color not keyed), or 1 (color key enabled).

Gateway response:

- <ack/>: The command was recognized by the Gateway.
- <nack/>: The Gateway was not able to recognize the command.

setKMouseColorA

AQ This command is used to set a color to key.

<setKMouseColorA>set mouseColorA="FFBBGGRR"</setKMouseColorA>

Where FFBBGGRR is the hexadecimal triplet for mouseColorA prefixed with the hexadecimal value *FF*.

- BB represents the blue component.
- GG represents the green component.
- RR represents the red component.

For example *FFFF00FF* would set magenta as the key color.

Gateway response:

- <ack/>: The command was recognized by the Gateway.
- <nack/>: The Gateway was not able to recognize the command.

setKMouseColorB

AQ

This command is used to set a color to key.

<setKMouseColorB>set mouseColorB="FFBBGGRR"</setKMouseColorB>

Where FFBBGGRR is the hexadecimal triplet for mouseColorB prefixed with the hexadecimal value *FF*.

- BB represents the blue component.
- GG represents the green component.
- RR represents the red component.

For example *FFFF00FF* would set magenta as the key color.

Gateway response:

- <ack/>: The command was recognized by the Gateway.
- <nack/>: The Gateway was not able to recognize the command.

setKMouseColorC

AQ

This command is used to set a color to key.

<setKMouseColorC>set mouseColorC="FFBBGGRR"</setKMouseColorC>

Where FFBBGGRR is the hexadecimal triplet for mouseColorC prefixed with the hexadecimal value *FF*.

- BB represents the blue component.
- GG represents the green component.
- RR represents the red component.

For example *FFFF00FF* would set magenta as the key color.

Gateway response:

- <ack/>: The command was recognized by the Gateway.
- <nack/>: The Gateway was not able to recognize the command.

A Typical Session

Here is a description of how to open and close a typical session during which you will use the Gateway commands to operate a Kaleido multiviewer. You can open concurrent sessions with multiple Kaleido systems; each session will have its own window on your desktop.

- If you are using a Kaleido-K2, make sure the internal gateway is turned ON, and the MTgateway is turned OFF (see Remote Operation of a Multiviewer via TCP/IP, on page 1).
- If your environment includes a Miranda iControl Application Server, refer to the Application Server's user guide for a discussion of appropriate network configurations.

There is no limit to the number of commands that can be sent in a session, and it is recommended to keep a session open as long as there are commands to send, since opening a session takes a few seconds. Here is a simplified example of a session:

Open a session send command

send command

•••

send command

Close the session.

Opening an HyperTerminal Session

HyperTerminal is a Windows application that was typically installed on every Windows computer, up until Windows XP.² This application can communicate with the machine on which the gateway is running using communications **port 13000**.

To open HyperTerminal from your PC or laptop

- Windows XP and earlier: On the Start menu, point to All Programs, Accessories, Communications, and then click HyperTerminal.
- Windows 7 and later: Navigate to the folder where you installed the HyperTerminal files (typically under C:\Program Files\Windows NT\HyperTerminal), and then open hypertrm.exe.

^{2.,} A number of HyperTerminal replacement applications for Windows 7 and later are available (e.g. Hilgraeve's *HyperTerminal Private Edition*). It is also possible to just copy the files that make up HyperTerminal, from a Windows XP computer, if you still have one available, or to download them from the Web. To install HyperTerminal on Windows 7, copy hypertrm.exe, and htrn_jis.dll from C:\Program Files\Windows NT\, and hypertrm.dll, and hticons.dll, from

C:\Windows\System32\, from Windows XP to a folder in your Windows 7 file system (e.g.,

C:\Program Files\Windows NT\HyperTerminal).

To establish the HyperTerminal session with the multiviewer

1 In **Connection Description**, type a name for the connection, select an icon from the list, and then click **OK**.

New Connection - HyperTerminal						
File Edit View Call Transfer Help						
D 🖻 🍘 🕈 🕮 🖰 Connection Description 🔹 💽						
New Connection	*					
Enter a name and choose an icon for the connection: <u>N</u> ame:						
myGatewaySession						
	E					
OK Cancel						
< m	• •					
Disconnected Auto detect Auto detect SCROLL CAPS NUM Ca	pture Print echo					

The **Connect To** window appears.

2 In Connect To, select TCP/IP (Winsock), from the Connect using list.

Connect To	? 💌
🥳 myGatev	vaySession
Enter details for t	the phone number that you want to dial:
Country/region:	United States (1) 👻
Ar <u>e</u> a code:	HH
Phone number:	
Connect using:	COM1 -
	COM1
	OK Cancel

Two new boxes appear in the window.

- 3 In Host address, type the IP address of the multiviewer system.
- 4 In **Port number**, type 13000. This indicates that the connection to the Kaleido will be established via port 13000.

Connect To	? 💌
MyGatev	waySession
Enter details for	the host that you want to call:
Host address:	10.6.0.104
Port number:	13000
Co <u>n</u> nect using:	TCP/IP (Winsock)
	OK Cancel

5 Click OK.

To be able to see the characters you type in the HyperTerminal console

1 On the File menu, click Properties.

The [connection name] Properties window appears.

2 Click the **Settings** tab.

myGatewaySession Properties
Connect To Settings
Function, arrow, and ctrl keys act as
Terminal keys
Backspace key sends
Emulation:
Auto detect Terminal Setup
Telnet terminal ID: ANSI
Backscroll buffer lines: 500
Play sound when connecting or disconnecting
Input Translation ASCII Setup
OK Cancel

3 On the Settings tab, click ASCII Setup.

The ASCII Setup window appears.

4 In ASCII Setup, select the Echo typed characters locally check box.

ASCII Setup				
ASCII Sending				
Send line ends with line feeds				
Echo typed characters locally				
Line delay: 0 milliseconds.				
Character delay: 0 milliseconds.				
ASCII Receiving				
Append line feeds to incoming line ends				
✓ Wrap lines that exceed terminal width				
OK Cancel				

5 Click OK to close ASCII Setup, and then click OK again to close the Properties window. The next characters you type will appear in the console. Commands can now be sent to the Gateway, while the session remains open.

Opening a Gateway Session With a Multiviewer

To open a Gateway session with a multiviewer

1 Enter the openID command using the IP address of the multiviewer with which the connection has to be established.



3 If the command cannot be recognized the following message will appear: The multiviewer is ready to receive commands.

Sending Commands to the Gateway

To send a command

• Type it in the console, and then press the Enter key.

Closing a Gateway Session

To close the Gateway session

1 Enter the closeID command, to close the link to the multiviewer.



2 To end the communication session, click the Disconnect button on the toolbar.

New State St	<u>_ ×</u>
File Edit View Call Transfer Help	
<pre><closeid>10.6.5.24_0_4_0_0</closeid></pre>	

Kaleido Remote Control Protocol (Gateway) User's Guide

Kaleido-X Series Support History

For each Kaleido Remote Control Protocol (Gateway) command, the following table indicates, for each Kaleido-X series multiviewer model, the version number of the Kaleido-X Software that first supported the command.

Command	Kaleido-X	Kaleido-X16	KMV-3911 ^a	Kaleido-IP	Kaleido-MX ^b
openID	1.00	4.10	5.00	6.00	7.00
closeID	1.00	4.10	5.00	6.00	7.00
getParameterInfo	4.00	4.10	5.00	6.00	7.00
getKCurrentLayout	1.00	4.10	5.00	6.00	7.00
setKCurrentLayout	1.00	4.10	5.00	6.00	7.00
getKLayoutList	1.00	4.10	5.00	6.00	7.00
getKRoom	4.00	4.10	5.00	6.00	7.00
getKRoomList	4.00	4.10	5.00	6.00	7.00
setKStatusMessage	4.00	4.10	5.00	6.00	7.00
setKUnlatch	4.00	4.10	5.00	6.00	7.00
getKChannel	—	_	_	6.00	—
setKChannel	1.00	4.10	5.00	6.00	7.00
setKDynamicText	1.00	4.10	5.00	6.00	7.00
getKDynamicText	4.00	4.10	5.00	6.00	7.00
getKMetaData	N.A.	N.A.	N.A.	N.A.	N.A.
setKTimer	3.00	4.10	5.00	6.00	7.00
setKTimer2	3.00	4.10	5.00	6.00	7.00
setKTimerTrigger	3.00	4.10	5.00	6.00	7.00
setKFireAction	3.00	4.10	5.00	6.00	7.00
getKActionList	5.00	5.00	5.00	6.00	7.00
setKEnableAlarmGroup	5.10	5.10	5.10	6.00	7.00
setKDisableAlarmGroup	5.10	5.10	5.10	6.00	7.00
setKSaveLayout	N.A.	N.A.	N.A.	N.A.	N.A.
getKAudioOut	2.00	4.10	_	—	7.00
setKAudioOut	2.00	4.10	_	—	7.00
getKAudioOutVolume	3.00	4.10	—	—	7.00
setKAudioOutVolume	3.00	4.10	—	—	7.00

Command	Kaleido-X	Kaleido-X16	KMV-3911 ^a	Kaleido-IP	Kaleido-MX ^b
getKAudioOutMode	3.00	4.10	_	_	7.00
setKAudioOutMode	3.00	4.10	_	_	7.00
setKVerticalOffset	N.A.	N.A.	N.A.	N.A.	N.A.
setKlcontrolMode	N.A.	N.A.	N.A.	N.A.	N.A.
setKMouseColorA	N.A.	N.A.	N.A.	N.A.	N.A.
setKMouseColorB	N.A.	N.A.	N.A.	N.A.	N.A.
setKMouseColorC	N.A.	N.A.	N.A.	N.A.	N.A.

a. Also KMV-3901, and Kaleido-XQUAD.

b.Also Kaleido-Modular-X.

Contact Us

Miranda Technical Support

For technical assistance, please contact the Miranda Technical Support center nearest you:

Americas		Asia	
Office hours:	9:00 a.m. – 9:00 p.m. (EST)	Office hours:	9:00 a.m. – 5:00 p.m. (GMT+8)
Telephone:	1-800-224-7882	Telephone:	+852 2539 6987
Fax:	+1 514 335 1614	Fax:	+852 2539 0804
E-mail:	support@miranda.com	E-mail:	asiatech@miranda.com
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