To access to the configurations files of each multiviewer, in Internet Explorer: \\192.168.200.XX\c$\Program Files\Harris\Harris Multiviewer\

Edit the XML file called settings (right click and Edit).

Change the line

<ActiveIOAutoDeskTopMode>true</ActiveIOAutoDeskTopMode>

 By

<ActiveIOAutoDeskTopMode>false</ActiveIOAutoDeskTopMode>

Restart the MVP.

*From Danny Park:*

*This happens when the rear Active IO (SDI converter) module fails to receive the field tagging from the graphics card.
However, it gets corrected automatically again on next sync process.

I would like to try setting this parameter to FALSE on this unit in
settings.xml file and monitor it.

Current: <ActiveIOAutoDeskTopMode>true</ActiveIOAutoDeskTopMode>
Change to: <ActiveIOAutoDeskTopMode>false</ActiveIOAutoDeskTopMode>

If we set this condition to false, it may mask this problem.*