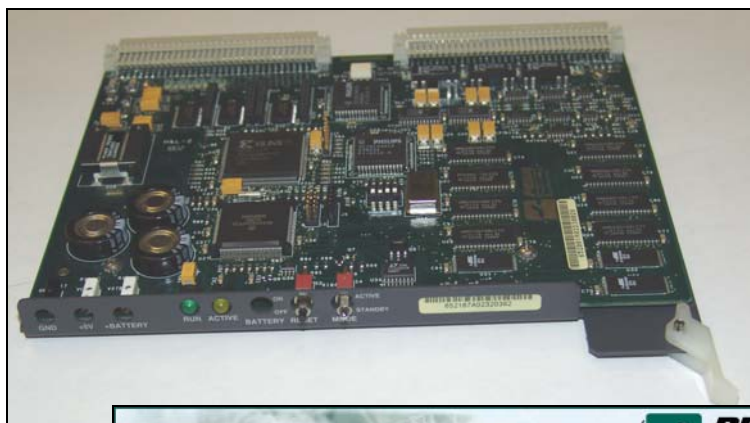




## 3500PRO AND 3500PROLE SOFTWARE AND SYSTEM CONTROLLER



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## ABOUT THIS MANUAL

### DOCUMENTATION AND SAFETY OVERVIEW

This manual provides detailed instructions for the installation, operation, and maintenance of the PESA equipment.

It is the responsibility of all personnel involved in the installation, operation, and maintenance of the equipment to know all the applicable safety regulations for the areas they will be working in. ***Under no circumstances should any person perform any procedure or sequence in this manual if the procedural sequence will directly conflict with local Safe Practices. Local Safe Practices shall remain as the sole determining factor for performing any procedure or sequence outlined in this document.***

### WARNINGS, CAUTIONS, AND NOTES

Throughout this manual you should notice various Warnings, Cautions, and Notes. These addendum statements supply invaluable information pertaining to the text that they address. It is imperative that audiences read and understand the statements to avoid possible loss of life, personal injury, destruction/damage to the equipment, and/or added information that could enhance the operating characteristics of the equipment (i.e., Notes). The following subsections represent a description of the Warnings, Cautions, and Notes statements contained in this manual:

#### WARNING



**Warning statements identify conditions or practices that can result in loss of life or permanent personal injury if the instructions contained in the statement are not complied with.**

#### CAUTION



**Caution statements identify conditions or practices that can result in personal injury and/or damage to equipment if the instructions contained in the statement are not complied with.**

#### NOTE



**Notes are for information purposes only. However, they may contain invaluable information important to the correct installation, operation, and/or maintenance of the equipment.**

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## **FCC Statement**

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.



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# Section I: Getting Started

Welcome to the 3500Pro manual! This section describes the system and explains how to set up both the hardware and software. For more detailed information about the hardware and software, refer to Section II and Section III.

The following topics are included in this section:

- Chapter 1 – Introduction (Includes product description and specifications)
- Chapter 2 - Installing and Setting Up the System
- Chapter 3 - Installing 3500ProLE Software

---

# Chapter 1 – Introduction

---

## 1.1 PRODUCT DESCRIPTION

The 3500Pro System Controller is a low cost, full-featured, microprocessor-based unit designed to interface with various configurations of PESA video and audio routing switchers. The 3500Pro System Controller, working in conjunction with the 3500Pro Control System software, enables users to configure and operate a routing switcher system from a standard IBM-compatible personal computer. Both the 3500Pro System Controller and the 3500Pro Control System software are inherently flexible and easily configured. The 3500ProLE has a smaller feature set, which is designed for customers with smaller systems.

The 3500Pro System Controller utilizes the Motorola 68332 embedded microprocessor. In addition, it is equipped with 4 MB of RAM, 2 MB of FLASH memory, and 8 serial UARTS making the 3500Pro System Controller a high-powered control platform for its size.

The 3500Pro System Controller is capable of controlling up to a 1024 input by 1024 output, sixteen level routing switcher system. Standard features include independent control of each level, audio-follow-video switching, virtual matrix mapping, and software reentry. Matrix segmentation (breakup) is also a standard feature. Matrix segmentation enables RGB, Y/C, or multiple levels of audio to be configured as smaller matrixes within a larger matrix. Multiple levels of lock priority, 128 salvo capability, full diagnostics, and all-call switching are also included in the 3500Pro Controller's standard features plus the ability to configure 1200 sources and destinations.

The controller supports the low-cost RCP control panels manufactured by PESA. The control panels are connected via twisted pair cable and can be remotely located up to 4000 feet from the controller. The control panels communicate with the 3500Pro Controller over a standard RS-485 interface. Two RS422 ports and two RS232 ports are provided for communications interface with the routing switcher system, the control system computer, and additional equipment items.

The 3500Pro System Controller is available as a stand-alone unit (rack mountable) or as a plug-in unit for routing switchers. The 3500Pro Controller is fully compatible with PESA's System 5, Lynx, Cougar, Jaguar, Tiger, and Cheetah lines of audio and video routing switchers.

## 1.2 MODELS OF THE 3500Pro CONTROLLER

The six models of the 3500Pro System Controller are described in the following table.

**Table 1: 3500Pro System Controller Basic Models**

Model	Description
3500Pro	Internal controller. One or two may be installed in any large-scale router (except the TDM3000).
3500Pro-S	Single: One controller in a 1RU chassis.
3500Pro-D	Dual: Two controllers in a 2RU chassis.
3500Pro-SE	Single Expandable: One controller installed in a 2RU chassis. Expand with Model 3500Pro-DE.
3500Pro-LE	Internal controller. One or two may be installed in any large-scale router (except the TDM3000).
3500Pro-LE-S	Single: One controller in a 1RU chassis.
3500Pro-LE-D	Dual: Two controllers in a 2RU chassis.
3500Pro-LE-SE	Single Expandable: One controller installed in a 2RU chassis. Expand with Model 3500Pro-LE-DE.



## **1.3 SPECIFICATIONS**

### **1.3.1 Operational Environment**

Temperature.....0-40°C  
Operational Humidity ..... 0-90% Non-Condensing

### **1.3.2 Physical Characteristics**

#### **3500Pro-S**

Height ..... 1.75 in (45 mm) (1 Rack Unit)  
Width ..... 19 in (483 mm)  
Depth..... 8 in (203 mm)

#### **3500Pro-D**

Height .....3.50 in (89 mm) (2 Rack Units)  
Width ..... 19 in (483 mm)  
Depth..... 10 in (254 mm)

### **1.3.3 Power**

#### **3500Pro-S**

Input ..... 8.5  $\pm$ 1.5 VDC  
Input Connector, 3500-S..... 3-Contact Proprietary

#### **3500Pro-D**

Input ..... 8.5  $\pm$ 1.5 VDC  
Input Connector, 3500-D ..... 6-Contact Proprietary

#### **PS130 Internal Power Supply (Optional for 3500Pro-D Only)**

Part Number..... 81-9065-2048-0  
Input ..... 105-240 VAC, 50-60 Hz  
Input Connector ..... IEC 320 Receptacle  
Output .....  $\pm$ 8.9 VDC at 5.5 A

### **1.3.4 SRU Power Pack**

Part Number..... 81-9065-2215-0  
AC to DC Power. Pack .....Input AC 95 to 240 VAC  
.....Output DC +12 VDC and -12 VDC

### **1.3.5 IEC 320 Line Cords**

US

Part Number ..... 81-9028-0403-0

Connectors ..... IEC 320-C13 to NEMA 5-15P

UK

Part Number ..... 81-9028-TBD-0

Connectors ..... IEC 320-C13 to BS 1363A

Euro

Part Number ..... 81-9028-0411-0

Connectors ..... IEC 320-C13 to CEE 7/7 Schuko

### **1.3.6 Communications**

Number of RS-232 Ports ..... 2

Number of RS-422 Ports ..... 2\*

Data Rate ..... 9600/38400 baud

\* = One port is dedicated to use as PRC interface. It is an RS422, but customer can't utilize it for 3<sup>rd</sup>-party installs.

---

## Chapter 2 – Installing and Setting up the System


---

To get started with the 3500Pro system, first you need to install and set up the hardware. Next, you need to connect the hardware to the computer that will run the 3500Pro software. Finally, you will install the 3500Pro software and establish communication with the hardware. This chapter describes how to perform these steps. Additionally, this chapter provides basic instructions for setting up your system. For detailed information about the hardware and how to operate it, refer to Section II. For detailed information about the software and how to work with it, refer to Section III.

### 2.1 SHIPPING DAMAGE INSPECTION

Immediately upon receipt, all shipping containers should be inspected for damage caused in transit. If any damage is noted, save all packing material and contact both PESA and the carrier as soon as possible.

### 2.2 UNPACKING

 A yellow diamond-shaped label with the word 'CAUTION' in black capital letters.	<b>This equipment contains static sensitive devices. A grounded wrist strap and mat should be used when handling the 3500Pro System Controller.</b>
---	---

Carefully unpack the equipment and compare the parts received against the packing list. If any parts appear to be missing, please contact PESA immediately.

### 2.3 INSTALLATION LOCATION

This controller was designed for installation in a standard 19-inch equipment rack located in an environment conforming to the specifications shown in Chapter 1. Each unit should be located as close as possible to its associated equipment to minimize cable runs. Sufficient space must be provided behind the equipment racks to allow for control, signal, and power cables. All panel mounting holes should be utilized and mounting hardware tightened securely.

Consideration should be given to the connection of this equipment to the supply circuit and the effect that possible overloading could have on overcurrent protection circuits and supply wiring. Refer to the nameplate ratings when addressing this concern.

Install the equipment into the rack as follows:

1. Insert the panel assembly into the equipment rack and support the bottom of the panel assembly until all mounting hardware has been installed and properly tightened.
2. Install the bottom two panel-mounting screws.
3. Install the top two panel-mounting screws.
4. Install any remaining panel-mounting screws.
5. Tighten all panel-mounting screws until they are secure.

## **2.4 INTERNAL INSTALLATION - MODEL 3500Pro**

One or two 3500Pro or 3500ProLE System Controllers can be installed in a any of the large scale routers except for the TDM3000. For detailed instructions for installing the controller, refer to the related product manual.

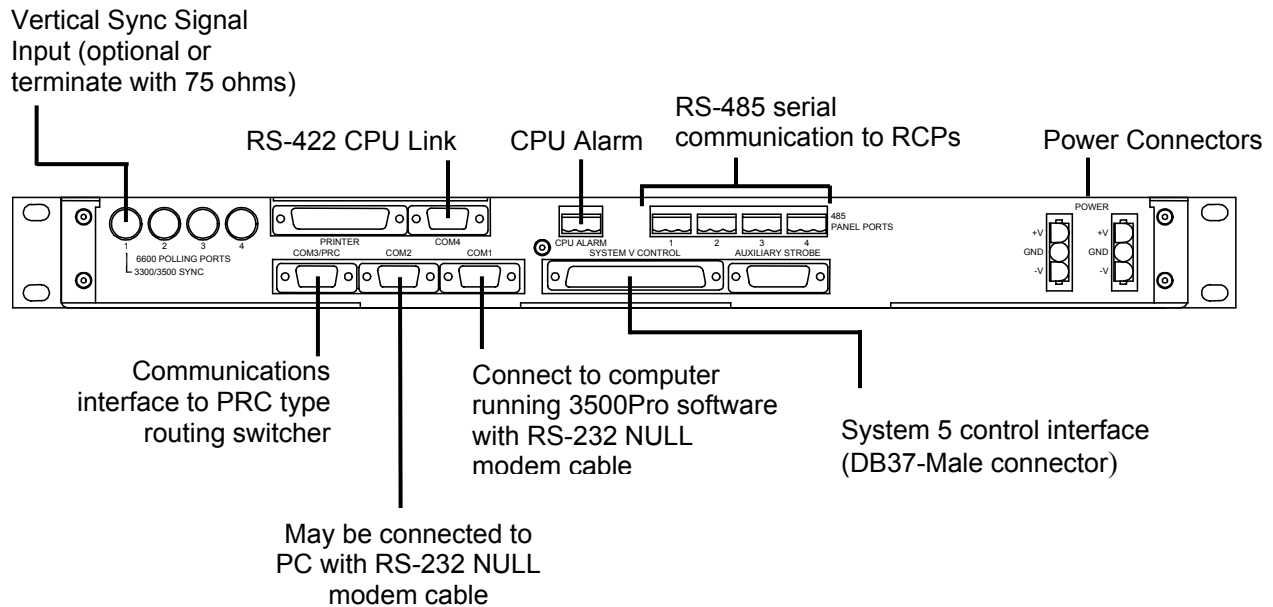
## **2.5 INTERFACE CONNECTIONS**

For reasons of personal safety, and to prevent damage to the equipment or cables, the following guidelines should be followed when connecting cables to this equipment.

1. Install the equipment in the rack before connecting cables.
2. All cables should be carefully strain relieved to prevent connector separation.
3. To the extent possible, separate control, signal, and power cables to minimize crosstalk and interference.
4. The liberal use of nylon cable ties to secure cables to the rack is encouraged. This will minimize the amount of force transmitted to the equipment and help route cables away from hazardous areas.
5. Route cables away from walk areas to avoid creating a safety hazard.

### 2.5.1 Model 3500-S Connection Guide

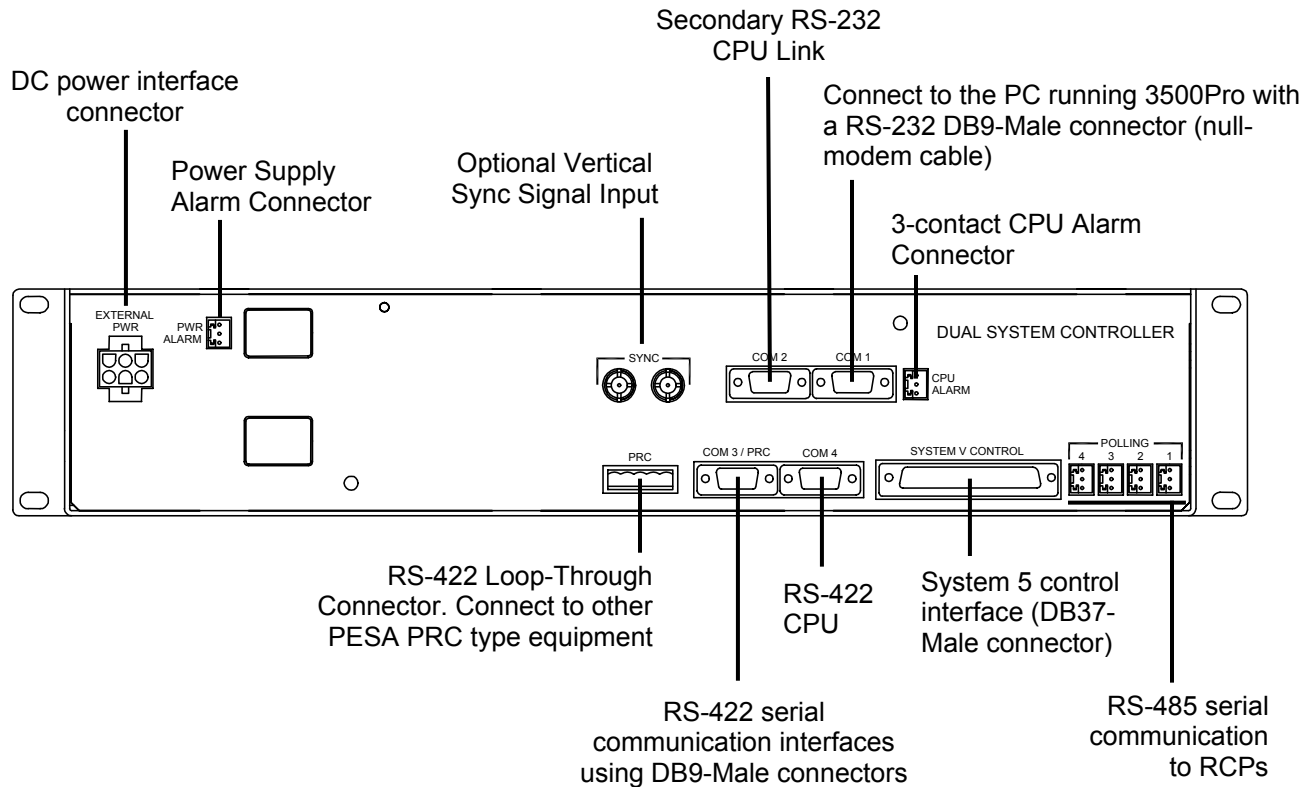
The following section shows how to connect the 3500Pro and 3500Pro-S. For detailed information about each available option, refer to Section II.



**Figure 1: 3500Pro-S Connection Guide**

### 2.5.2 Models 3500Pro-D (and 3500Pro-SE/3500Pro-DE) Connection Guide

The following section shows how to connect the 3500Pro-D, SE, and DE. For detailed information about each available option, refer to Section II.



**Figure 2: 3500Pro-D (and 3500Pro-SE / 3500Pro-DE)**

### 2.5.3 Model 3500Pro Connection Guide

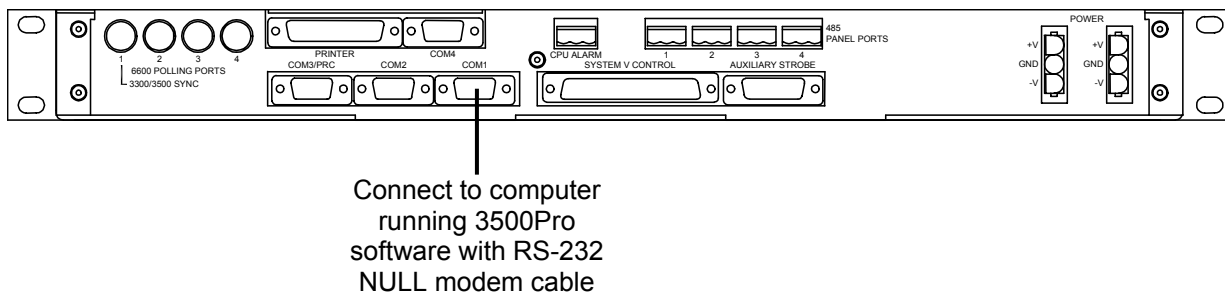
Installing internal 3500Pro models are different for each switcher. For detailed information about how to install 3500Pro internal models and how to connect the hardware, refer to the appropriate switcher manual.

However, you will *always* need to establish a connection from the COM1 port or Serial 1 port on the rear of the router switcher to the PC that will run the 3500Pro software.

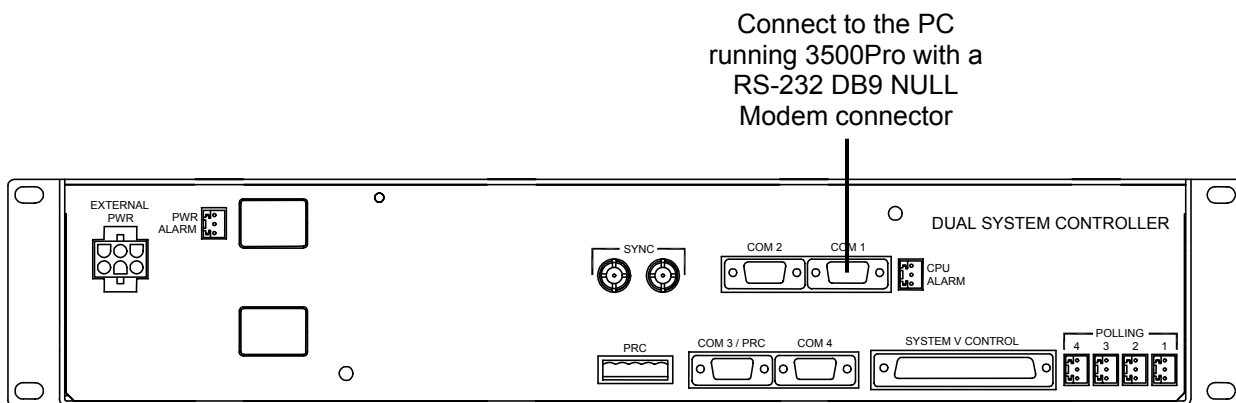
## 2.6 INSTALLING THE SOFTWARE

After installing the hardware and establishing a connection with the computer where you will install the software, you need to install the 3500Pro software. Then you can create a basic configuration to communicate with the controller. This chapter describes how to do this.

Before you start this procedure, make sure you have connected the 3500Pro System Controller to the PC where you will install the software (see Figures 3 and 4).



**Figure 3: Connecting the 3500Pro-S to the PC**



**Figure 4: Connecting the 3500Pro-D, DE, and SE to the PC**

<p><b>NOTE</b></p>	<p>Systems using an internal 3500Pro are different depending on the type of system you purchased. However, you will always need to establish a connection from the COM1 port or the Serial 1 Port to the PC.</p>
--------------------	--

### **2.6.1    *Hardware and Software Requirements***

The minimum PC requirements to run Win3500Pro are:

- Processor: 500 MHz or above
- Memory: 128 MB of RAM or more
- Monitor: 800X600 SVGA or better
- Serial Port: One serial port available from COM1 through COM4 available for CPU Link use (Minimum of a 16550 UART preferred.)
- Hard Disk: 100 MB of available space
- Operating System: Microsoft® Windows® NT™ 4.0, Microsoft Windows 2000/Professional, or Microsoft Windows XP (Home and Pro)




## 2.6.2 General Specifications Table


**Table 2: Specifications Table**

<b>Specification</b>	<b>3500Pro</b>	<b>3500ProLE</b>
Max. Number of Levels	16	8
Max Number of Inputs/Outputs per Level	1024	144
Max Number of Components	32	16
Max Number of Tielines	64	0
Max Number of Categories	254	254
Max Number of Sources	1200	180
Max Number of Destinations	1200	180
Max Number of Reentries	8	0
Max Number of Salvos	128 (1024 switches can be allocated across all 128 salvos)	64
<b>Component Types</b>	<b>RM5 (System 5)</b>	<b>PRC, XTN, TGR</b>
Offset Range	0-255	0-4094
Strobe Range	1-5	1-63
<b>Specification</b>	<b>3500Pro and 3500ProLE</b>	
Lock Priority Range	0-255 ("0" is Highest Priority)	
Max Number of Control Panels	500	
Panel Address Range	1-1023	
Panel Requestor Code Range	1-65535	
Chop Rate	1-255 Frames	

## Chapter 3 Installing 3500Pro/ LE Software


### 3.1 READ THIS FIRST!

	<ul style="list-style-type: none"><li>• Installing the 3500Pro/3500ProLE software is not a simple procedure. You must follow the instructions in this guide <b>EXACTLY</b>. Please read this document before you install the software.</li><li>• PESA highly recommends that you use either Microsoft Windows 2000 or Microsoft Windows XP Professional.</li><li>• Installation of the 3500Pro/3500ProLE must be performed by a user with Administrator privileges. Please refer to your System Administrator for more information about acquiring these privileges.</li><li>• The 3500Pro software suite requires the installation of Microsoft Transaction Server (MTS), Microsoft Data Access Components (MDAC) V2.8, and the Microsoft Desktop Engine (MSDE2000) database. These components must be properly installed before the 3500Pro/3500ProLE will operate properly. This document details how these component are installed.</li></ul>
---	---

	<p>This document describes the installation process for both the 3500Pro and 3500ProLE tool suite. Though many of the figures in the document describe the 3500ProLE installation, they apply to the 3500Pro as well.</p>
---	---

### 3.2 HARDWARE AND SOFTWARE REQUIREMENTS

The minimum PC requirements to run 3500Pro/3500ProLE are:

	<p>PESA highly recommends that you use either Microsoft Windows 2000 or Microsoft Windows XP Professional.</p>
---	--

- Processor: 500 MHz
- Memory: 128 MB of RAM
- Monitor: 800X600 SVGA

- Serial Port: One serial port (Minimum of a 16550 UART preferred.)
- Hard Disk: 300 MB of available space on your C drive
- Operating System: Microsoft® Windows® 2000, Microsoft Windows XP (Home and Pro), or Microsoft Windows NT™ 4.0.


### **3.3 IMPORTANT INFORMATION FOR WINDOWS NT USERS!**

Although the 3500Pro/3500ProLE runs on Windows NT 4.0, it is **strongly** suggested that you migrate your operating system to Windows 2000 or Windows XP (Professional). Upgrading your software allows you to take advantage of newer Microsoft technologies that are marginally supported under Windows NT 4.0.


If you are going to install the 3500Pro/3500ProLE under Windows NT 4.0, you **must** install the Microsoft Transaction Server (MTS). The MTS installation package is included in the Windows NT Option Pack available from Microsoft:

**<http://www.microsoft.com/ntserver/nts/downloads/recommended/NT4OptPk/default.asp>**

The web page provides instructions for installing the service pack. Follow the instructions exactly!

 A yellow downward-pointing triangle with the word 'NOTE' in black capital letters inside.	<p><b>Microsoft Transaction Server (MTS) must be installed on your machine in order for the 3500Pro/3500ProLE to operate. The installation software provides no indication of whether the MTS software is installed or not. What appears to be a valid installation will not work if the MTS is not already installed.</b></p> <p><b>Installing the MTS will require you to reboot your machine.</b></p>
---	--

### **3.4 3500Pro/3500ProLE SOFTWARE INSTALLATION SEQUENCE**

 A yellow downward-pointing triangle with the word 'NOTE' in black capital letters inside.	<p><b>Installation of the 3500Pro/3500ProLE must be performed by a user with Administrator privileges. Please refer to your System Administrator for more information about acquiring these privileges.</b></p>
---	---

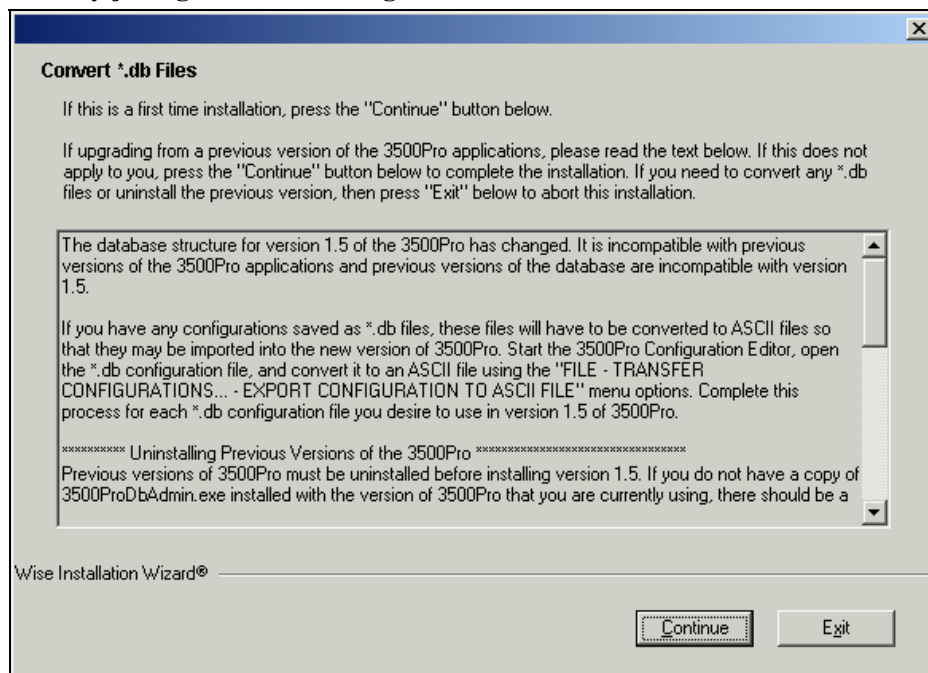
Follow these steps to install the software.

1. Insert the 3500Pro/3500ProLE CD into the CD drive. The installation program should automatically start when the PC recognizes the installation program.

If the program does not automatically start, you can double-click the executable installation program on CD drive. (3500ProVx.xInstall.EXE or 3500ProLEVx.xInstall.EXE depending upon the type of control software you are installing.)



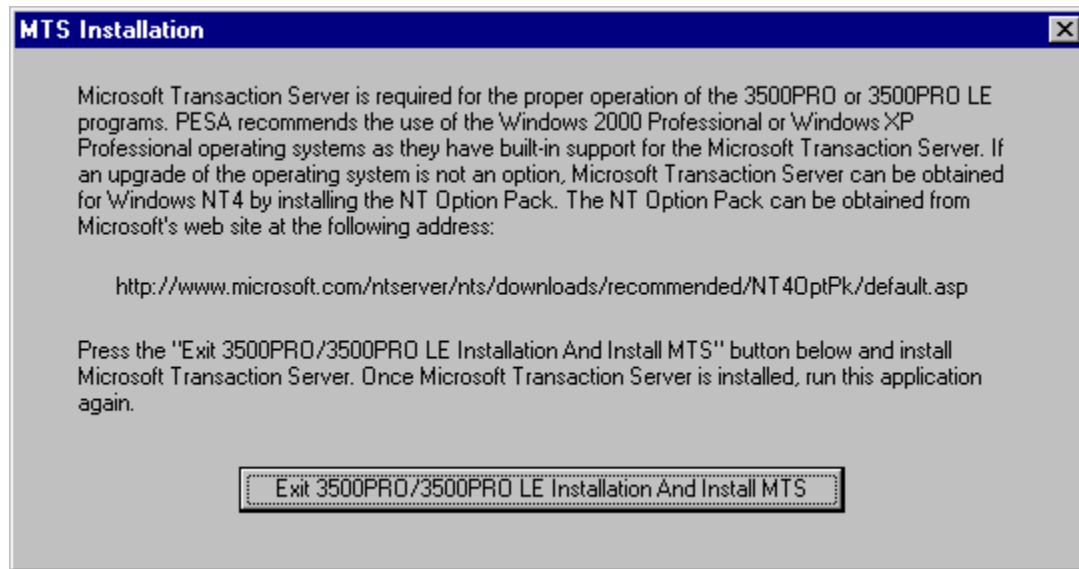
**The first dialog encountered during the installation process is a README file about converting the \*.db extension files. If this is a first-time installation, the user may just ignore this message and continue.**



**If this is an upgrade installation from a previous version, the README file explains the necessity and the process to save all configurations that were previously saved as \*.db files to \*.txt files so that the new \*.db file that this upgrade creates can be populated to include the old data that is pertinent to the controller configuration.**

**The \*.db files are the actual database files that contain ALL of the database information and will typically change from version to version. However, after an upgrade, some data in the older version may be required to be included in the new upgrade. That is the reason \*.txt files are created from the old \*.db files to include just the data that is required to be imported.**

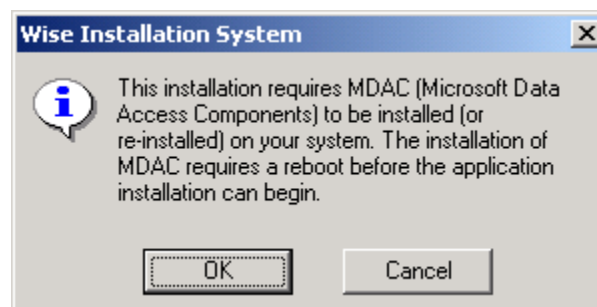
2. If you are installing the program on Windows NT and do not have the Microsoft Transaction Server (MTS) installed on your PC, you will see the following message (see Figure 5):



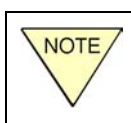
**Figure 5: MTS Installation Not Detected**

You will need to acquire the Windows NT option pack from Microsoft and install it before continuing with the 3500Pro/3500ProLE installation.

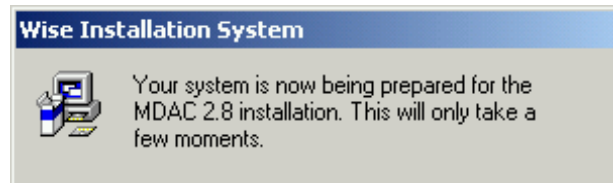
3. The first items installed by the installation program are the Microsoft Data Access Components (MDAC). Select OK in the following window (see Figure 6).



**Figure 6: MDAC Installation Notice**

	<b>If your computer already has MDAC installed, this step will simply be skipped and you will not need to reboot. Instead, go directly to MSDE installation (Step 4).</b>
---	---

The following prompt (see Figure 7) displays while the MDAC components are installed.



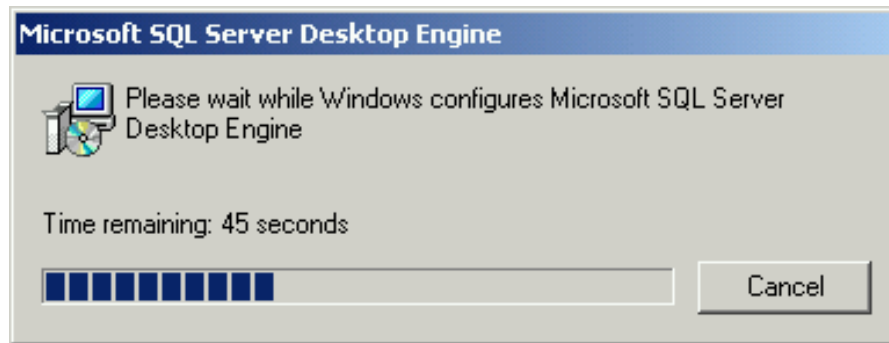
**Figure 7: Second MDAC Installation Notice**

After MDAC is successfully installed, the following prompt (see Figure 8) displays. You must reboot your computer to proceed with the installation of 3500Pro/3500ProLE. Make sure all other applications are closed, then select OK in this window.



**Figure 8: MDAC Successful Installation Notice**

4. After you reboot, the installation program will restart and begin installation of the Microsoft Desktop Engine (MSDE2000). The software will install the installation files into temporary directories on your machine's C drive and then install the software. This process will take a number of minutes to complete (see Figures 9 and 10).




**Figure 9: MSDE2000 Install Progress Window**

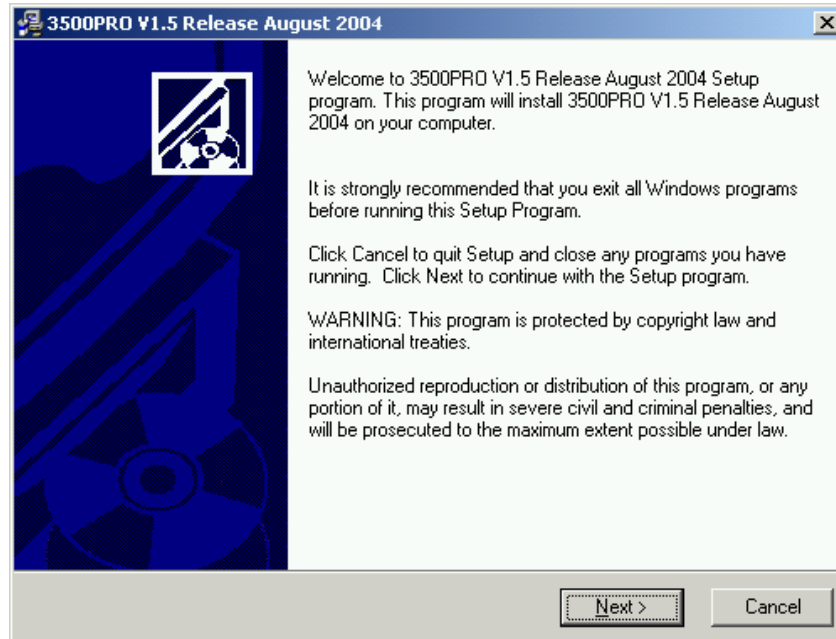


**Figure 10: MSDE2000 Install Notice**

Upon completion of installing the MSDE2000, the PC will reboot.

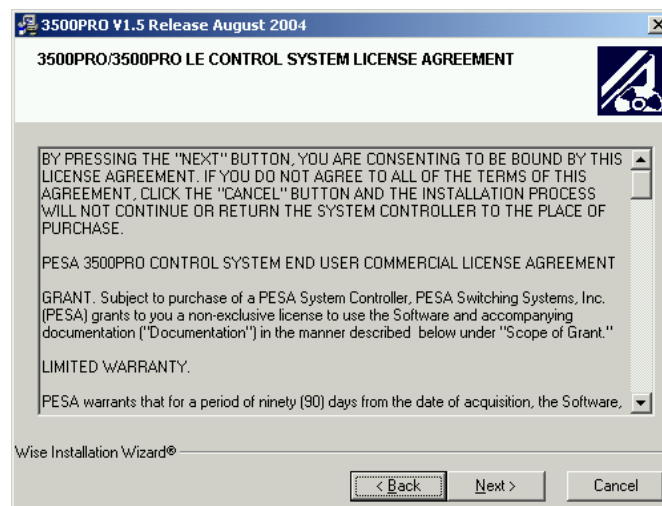
	<b>If your computer already has MSDE2000 installed, this step will simply be skipped and your PC will not reboot.</b>
---	---

5. After installation of the MSDE2000, the actual 3500Pro/3500ProLE components are installed. This portion of the install displays a greeting window (see Figure 11) indicating that you have reached the portion where the actual 3500Pro/3500ProLE is installed.



**Figure 11: 3500Pro Install Greeting Window**

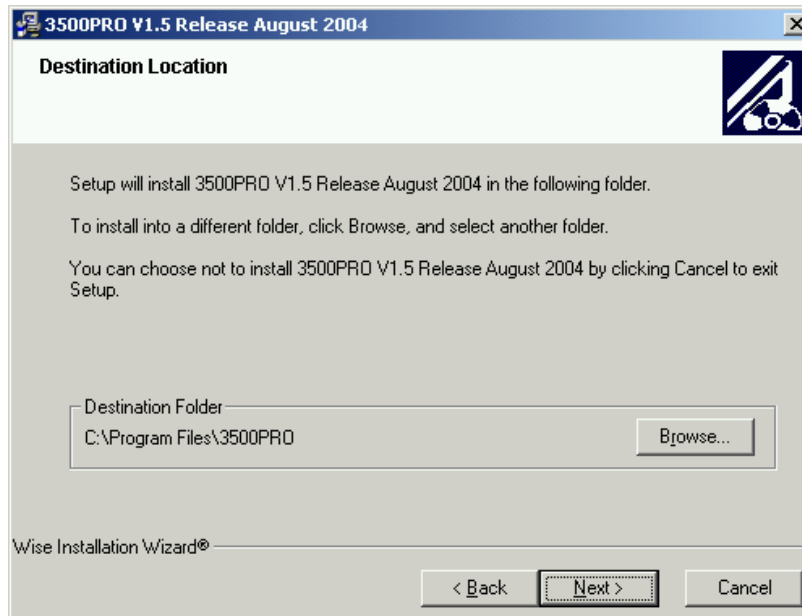
The software then presents End User License Agreement (EULA) for the 3500Pro/3500ProLE (see Figure 12). The user must accept the license by clicking the NEXT button for the installation to continue.



**Figure 12: 3500Pro License Agreement**

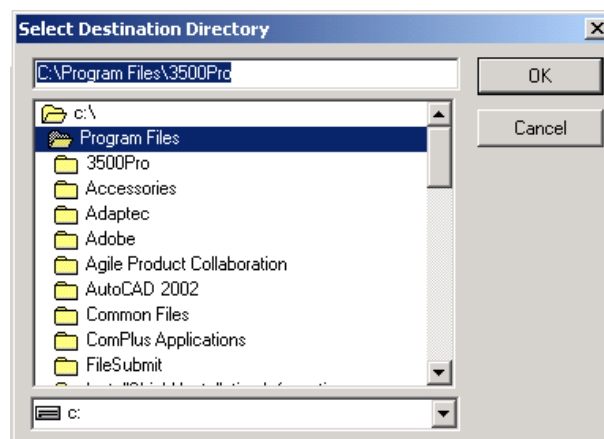


After accepting the license, the software prompts for a location where the 3500Pro/3500ProLE software is to be installed. Use the **Browse** button to select the location for the 3500Pro/3500ProLE software. You can install it in any directory on your computer, or you can create a new directory. When the correct directory location displays in the following window (see Figure 13), select **NEXT**.



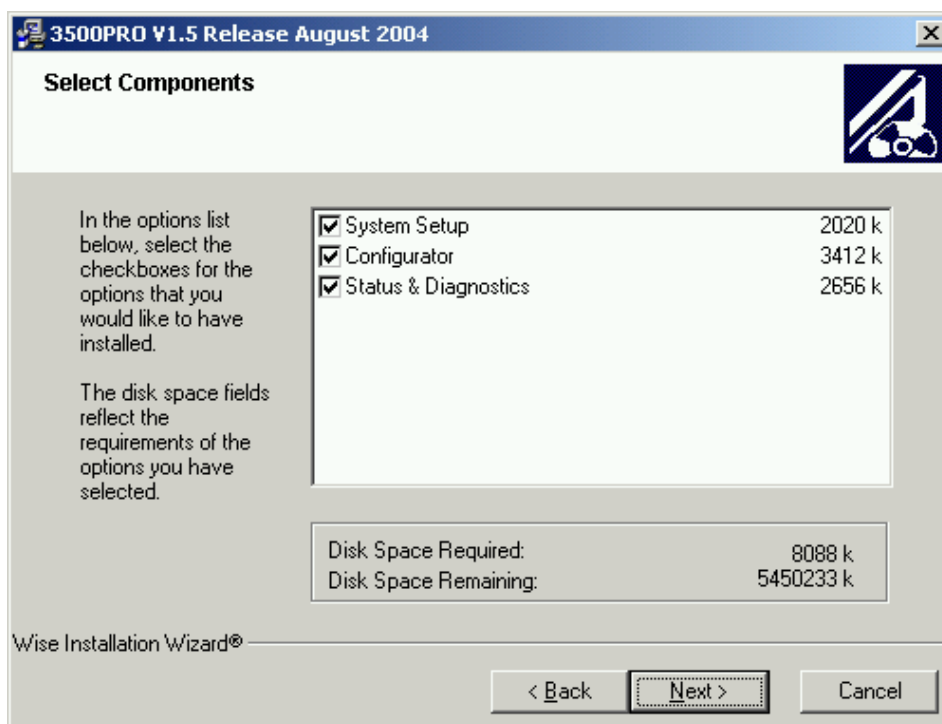
**Figure 13: Install Location Window**

If you select the **Browse** button, this window will display (see Figure 14). Select the drive where you want to install the software. If you want to create a new directory, type in the new directory path in the top of the window. When the correct directory location displays, select **OK**.



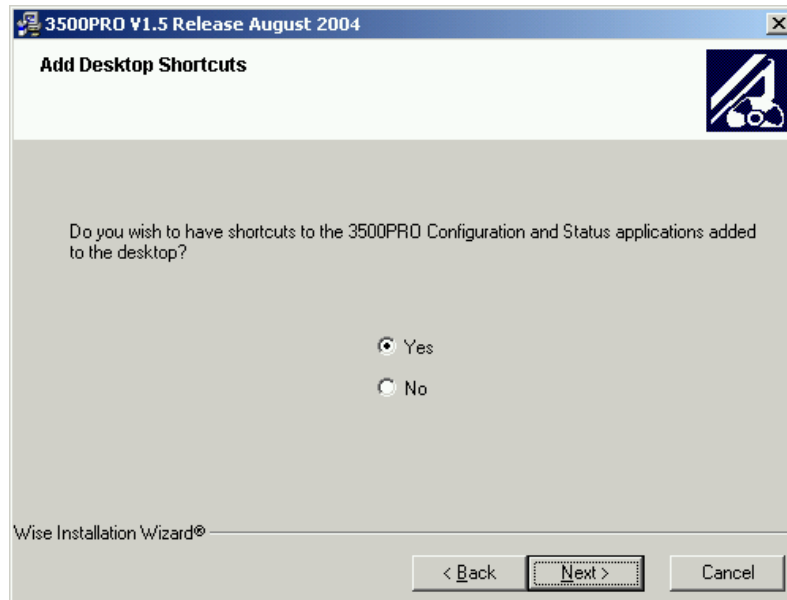
**Figure 14: Select Destination Directory Window**

Next, select the components you want to install. Each item that you want to install should have a check mark displayed (see Figure 15). “Configurator” is the Configuration Editor where you set up configuration files. “Status” is the Status module that allows you to monitor the 3500Pro/3500ProLE system. Select the options you want to install and select NEXT.



**Figure 15: Select Components Window**

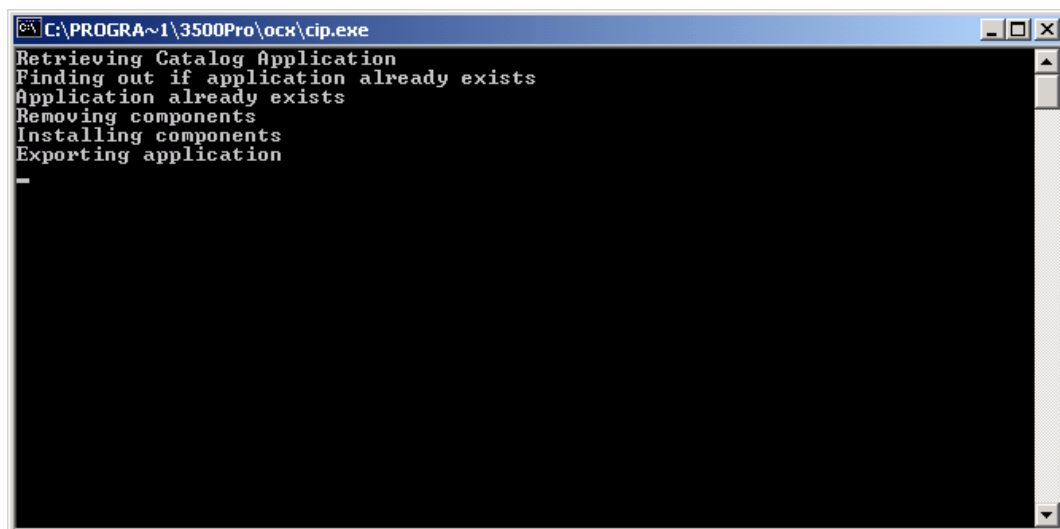
The resulting screen (see Figure 16) allows you to add the associated icons of the previously selected components to your desktop.



**Figure 16: Desktop Icon Selection**

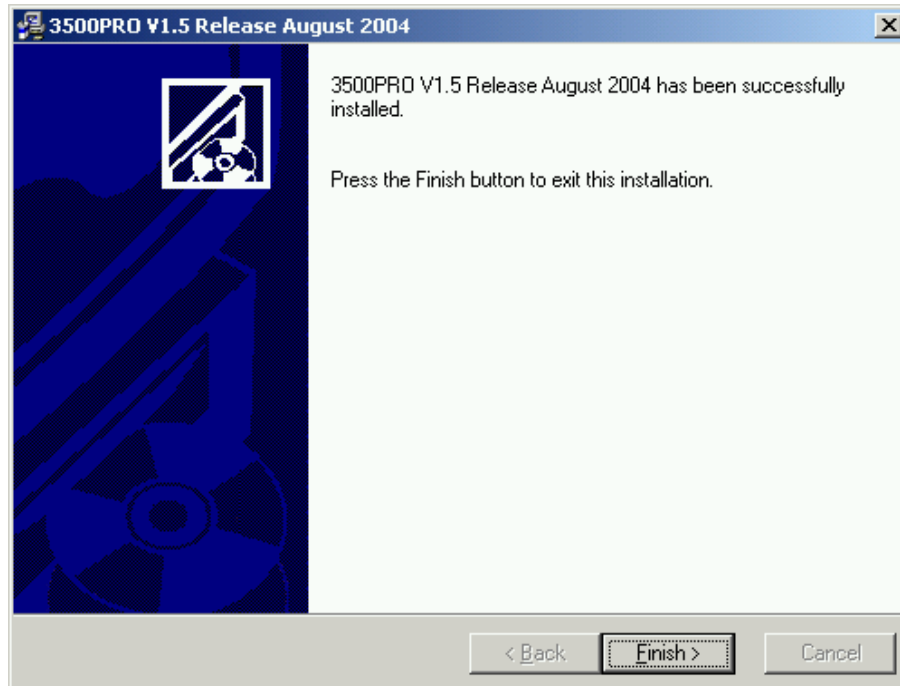
If desired, click in the **Yes** radio button. If not desired, click in the **No** radio button. Then, click on **Next**, which will continue the installation sequence.

6. After the 3500Pro/3500ProLE software has been installed, the 3500Pro COM+ modules are registered with MTS and the runtime database tables are initialized (see Figure 17). You do not have to do anything during this process.



**Figure 17: COM+ Registration Installation Progress**

After this process completes, the final window displays (see Figure 18). Select Finish to complete the software installation process.



**Figure 18: Finish the Installation**

The installation of the 3500Pro/3500ProLE is now complete.

You can invoke the 3500Pro/3500ProLE programs through the START menu:

**START->PROGRAMS->PESA 3500Pro Vx.x** (where x.x is the current version)


**or:**


**START->PROGRAMS->PESA 3500ProLE Vx.x**

The programs can also be invoked by using the icons installed on the user's desktop.

### 3.5 DOWNLOADING A CONFIGURATION TO THE CONTROLLER

You can test the connection between the computer and the controller by downloading a sample configuration file to the controller. A sample file is available on the product CD and is called “cougar combo numeric”.

	<b>This will change the settings on the controller. Do not perform these steps if you do not want the current configuration to be overwritten!</b>
---	--

	<b>If you have an existing configuration file, you can use it to test the connection instead of the delivered sample file.</b>
---	--

1. When you are done with all the installation steps, you can open the 3500Pro Configuration Editor by selecting **Start > Programs > 3500Pro > Configuration Editor**.
2. Select **File > New Configuration Database**. Enter a name for the new configuration and select **Open**.
3. The software will ask if you want to create the file. Select **Yes**.
4. Select **File > Transfer Configuration**.
5. Select **Import Configuration From ASCII File**, then select **Execute**.
6. Change to the CD drive with the 3500Pro installation CD. You will see a file called “cougar combo numeric”. Select this file then select **Open**. When **Import is Complete** displays, select **OK**.
7. Now, select **Download Configuration to Controller** and select **Execute**. A prompt asks if you want to continue. Select **OK**.
8. This will send the information in the configuration file you just opened to the controller. You will see:
  - Exporting the configuration to a file
  - Downloading to the Controller
  - Committing the configuration to Flash
  - Configuration Download is complete

Congratulations! You have established a connection.

Now, you can start to customize the configuration file to suit your requirements. Go on to Section III for detailed instructions for adding to your configuration and customizing it for your applications.

## Section II: Hardware Reference Guide

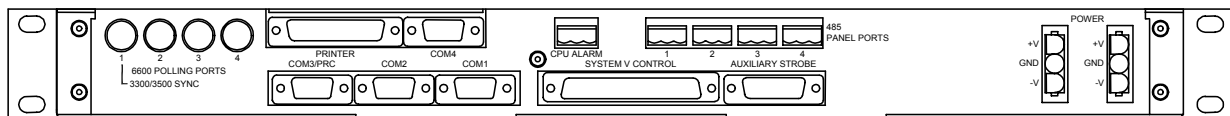
The section provides detailed information about the 3500Pro System Controller hardware. The 3500Pro-S and 3500Pro-D are both described.

## Chapter 4 – Hardware Description

This chapter provides descriptions for all of the available features in the 3500Pro-S and 3500Pro-D System Controllers. For details about internal 3500Pro controllers, refer to the appropriate routing switcher manual.

### 4.1 MODEL 3500Pro-S

All interface connections are made at the rear of this equipment as shown in Figure 19.



**Figure 19: 3500Pro-S Rear View**

#### 4.1.1 3300/3500Pro SYNC / 6600 POLLING PORT 1 (J1)

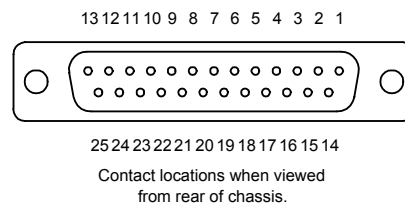
This BNC connector is used for an optional vertical sync signal input. If it will not be used, install a 75 Ohm terminator (Part No. 81-9029-0668-4). This signal allows the switches to be scheduled for vertical, interval timing.

#### 4.1.2 6600 POLLING PORTS 2, 3, and 4 (J2, J3, J4)

These BNC connectors are reserved for future use. There are no internal connections and they do not need to be terminated.

#### 4.1.3 PRINTER (J5)

This DB25-Female connector is reserved for future use. See Figure 20 for an orientation view showing contact locations.



**Figure 20: 3500Pro-S J5 (PRINTER) Connector**

#### 4.1.4 COM 1 (J14), COM 2 (J13)

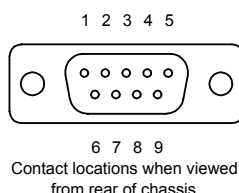
These DB9-Male connectors provide RS-232 serial communication interfaces. See Figure 21 for an orientation view showing contact locations.

- COM 1 is the primary RS-232 CPU Link and may be connected to the PC running 3500Pro Control System software with a null modem cable (Part No. 81-9028-0393-0). COM 1 may only be used with the P1E protocol, at either 9600 or 38400 baud. The communication rate is selected with switch S1 as described in “S1-3 COM 1 Rate” on page 45.
- COM 1 may also be connected to an external modem using an AT Serial Modem cable (Part No. 81-9028-0400-0).
- COM 2 is a secondary RS-232 CPU Link, which may also be connected to a PC or external modem. COM 2 may be used with any of the protocols shown in the following table and may operate at either 9600 or 38400 baud. The communication rate for COM 2 is determined by settings made in the 3500Pro software. COM2 has the same pinout as COM1.

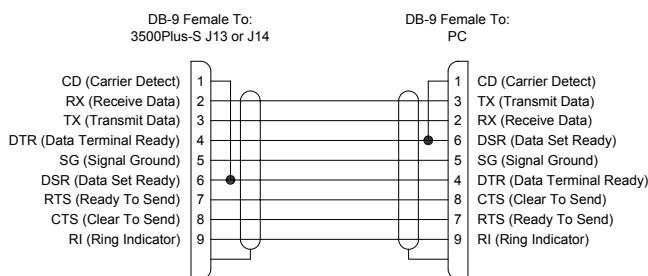
If necessary, a cable up to 50 feet in length may be fabricated in the field. For a Null-Modem cable, see Figure 22. For an AT Serial-Modem cable, see Figure 23.

**Table 3: PESA CPU Link Protocols**

Protocol	Document No.
CPU Link Protocol No. 1 (P1)	81-9062-0407-0
CPU Link Protocol No. 1 Extensions (P1E)	81-9062-0408-0
Unsolicited Status Protocol (USP)	81-9062-0409-0
Truck Link Protocol (TRK)	81-9062-0410-0

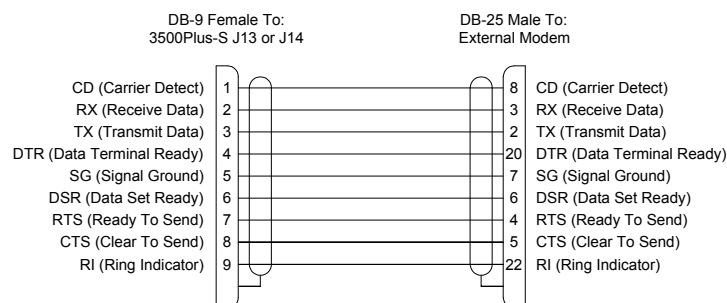


**Figure 21: 3500Pro-S J13, J14 (COM 1, COM 2) Connectors**



**Figure 22: 3500Pro-S RS-232 CPU Link (Null Modem) Cable**



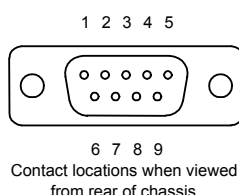


**Figure 23: 3500Pro-S RS-232 CPU Link (AT Serial Modem) Cable**

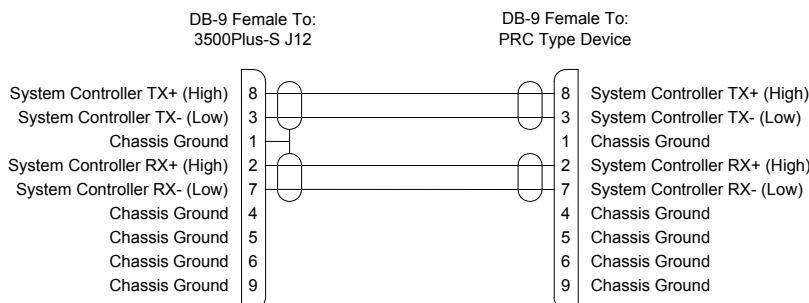
#### 4.1.5 COM 3/PRC (J12), COM 4 (J6)

These DB9-Male connectors provide RS-422 serial communication interfaces. See Figure 24 for an orientation view showing contact locations.

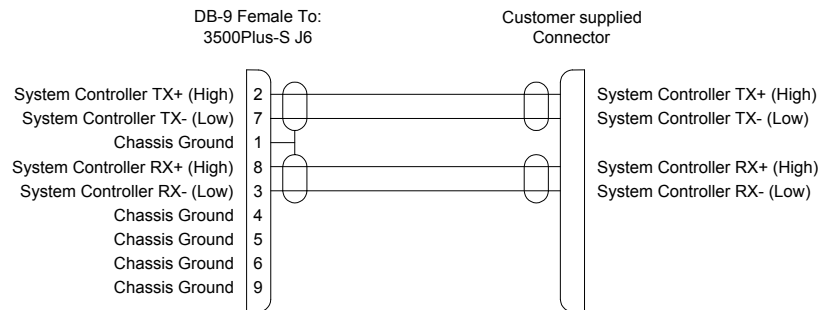
- COM 3/PRC is the communications interface to a PRC type routing switcher system and is connected to a routing switcher. If necessary, a cable up to 4000 feet in length may be fabricated in the field as shown in Figure 25.
- COM 4 is an RS-422 CPU Link and may be connected to a PC with the 3500Pro software installed. The cable may be up to 4000 feet in length and an RS-422 interface card must be installed in the PC. COM 4 may be used with any of the protocols shown in Figure 26 on the next page. If necessary, a cable may be fabricated in the field as shown in Figure 26.



**Figure 24: 3500Pro-S J6, J12 (COM 3/PRC, COM 4) Connectors**



**Figure 25: 3500Pro-S RS-422 Serial Cable**




**Figure 26: 3500Pro-S RS-422 CPU Link Cable**

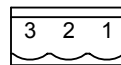
#### 4.1.6 CPU ALARM (J7)

This 3-contact connector provides the interface for the CPU alarm. See Figure 27 for an orientation view showing contact locations.

The 3500Pro operating software determines when an alarm condition is declared. During an alarm condition, an optically isolated, closed circuit exists between contacts 1 and 3. The customer supplied external alarm circuit is connected with a cable constructed as shown in Figure 28.

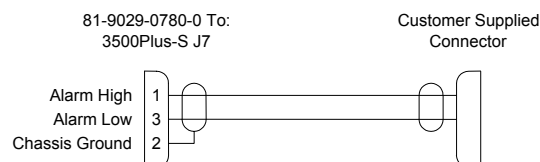
The 81-9029-0780-0 connector body has an integral strain relief, which requires the use of a nylon cable tie included with the connector. If this is not available, cable tie Part No. 81-9021-0028-8 may be used.

	<p><b>The alarm circuit connected to this connector must not exceed 12VDC or 10mA.</b></p>
---	--



Contact locations when viewed  
from rear of chassis.

**Figure 27: 3500Pro-S J7 (CPU ALARM) Connector**

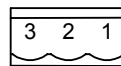


**Figure 28: 3500Pro-S CPU Alarm Cable**

#### 4.1.7 485 PANEL PORTS 1-4 (J8, J9, J10, J11)

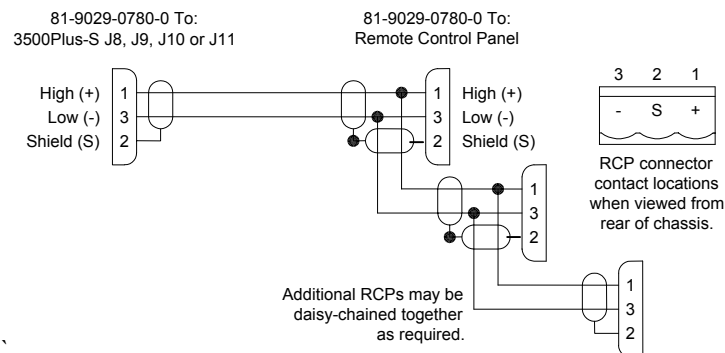
These 3-contact connectors are wired in parallel, which provide RS-485 serial communication interfaces using the PESA RCP Protocol (Document No. 81-9062-0300-0). See Figure 29 for an orientation view showing contact locations.

J8, J9, J10, and J11 are connected to PESA Remote Control Panels with daisy-chained cables constructed with 3-contact connectors (Part No. 81-9029-0780-0) and shielded, twisted-pair audio cable (Part No. 81-9028-0043-2, Belden 8451, or equivalent) as shown in Figure 30. The connector body has an integral strain relief, which requires the use of a nylon cable tie, which is included with the connector. If this cable tie is not available, Part No. 81-9021-0028-8 may be used.



Contact locations when viewed from rear of chassis.

**Figure 29: 3500Pro-S J8, J9, J10, J11 (485 PANEL PORTS 1-4) Connectors**

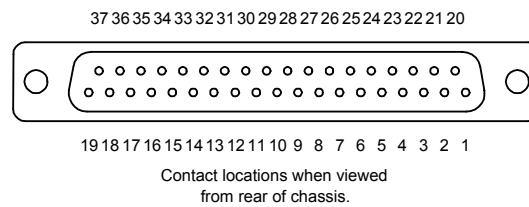


**Figure 30: 3500Pro-S RS-485 Serial Cable**

#### 4.1.8 **SYSTEM V CONTROL (J15)**

This DB37-Male connector provides the System 5 control interface and uses the RM5 Protocol (Document No. 81-9062-0155-3). See Figure 31 for an orientation view showing contact locations.

J15 is connected to a Lynx or RM5 type routing switcher with cable assembly Part No. 81-9065-1189-2. If necessary, a cable may be fabricated in the field as shown in Figure 32. If more than one System 5 Routing Switcher will be connected to the System Controller, refer to Drawing No. WI50-0262 for bifurcated cable construction details.



**Figure 31: 3500Pro-S J15 (SYSTEM V CONTROL) Connector**

DB-37 Female To:  
3500Plus-S J15

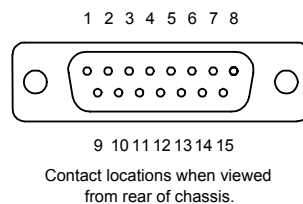
DB-37 To:  
Routing Switcher

1	Input Address Bit 1	1
2	Input Address Bit 2	2
3	Input Address Bit 3	3
4	Input Address Bit 4	4
5	Input Address Bit 5	5
6	Input Address Bit 6	6
7	Input Address Bit 7	7
8	Input Address Bit 8	8
9	Input Address Bit 9	9
10	Output Address Bit 1	10
11	Output Address Bit 2	11
12	Output Address Bit 3	12
13	Output Address Bit 4	13
14	Output Address Bit 5	14
15	Output Address Bit 6	15
16	Output Address Bit 7	16
17	Output Address Bit 8	17
18	Output Address Bit 9	18
19	Confidence	19
20	Readback Data Bit 1	20
21	Readback Data Bit 2	21
22	Readback Data Bit 3	22
23	Readback Data Bit 4	23
24	Readback Data Bit 5	24
25	Readback Data Bit 6	25
26	Readback Data Bit 7	26
27	Readback Data Bit 8	27
28	Readback Data Bit 9	28
29	Strobe 1	29
30	Strobe 2	30
31	Strobe 3	31
32	Strobe 4	32
33	Strobe 5	33
34	Read/Write	34
35	Primary/Secondary	35
36	Vertical Trigger Inhibit	36
37	Ground	37

**Figure 32: 3500Pro-S RM5 Control Cable**

#### 4.1.9 *AUXILIARY STROBE (J16)*


This DB15-Male connector is reserved for future use. See Figure 33 for an orientation view showing contact locations.



**Figure 33: 3500Pro-S J16 (AUXILIARY STROBE) Connector**

#### 4.1.10 POWER (J17, J18)

These 3-contact connectors are the power connectors. See Figure 34 for an orientation view showing contact locations.

	<p><b>To avoid damage to the 3500Pro-S System Controller, the power connectors (J17 and J18) must never be connected to any of the following:</b></p> <ul style="list-style-type: none"> <li>• A Lynx, Cougar or Jaguar audio routing switcher</li> <li>• An external audio power supply (PS140A or PS270A)</li> <li>• An RM5000 video routing switcher or its external power supply (PS270V)</li> </ul>
---	--

The Model 3500Pro-S has no internal power supply. J17 and J18 are connected in parallel. One is used for power input and the other may be used as a loop-through connector to provide power to another device. Input power may be drawn from the following sources:

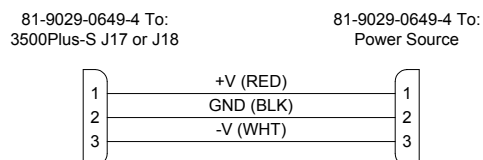
The 3500Pro-S may obtain power from PESA system components having 3-contact power connectors by using a power cable assembly (Part No. 81-9065-1183-7) constructed as shown in Figure 35. If this cable is to be constructed in the field, refer to Drawing No. WI50-0172 for assembly details.

The 3500Pro-S may obtain power from PESA system components having 6-contact power connectors by using a power cable assembly (Part No. 81-9065-1653-0) constructed as shown in Figure 36. If this cable is to be constructed in the field, consult Drawing No. WI50-0238 for assembly details.

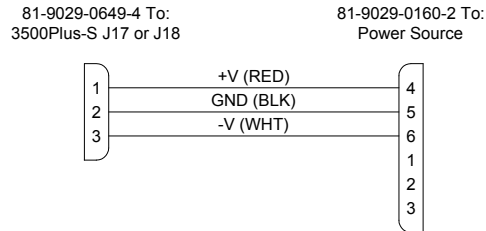


Contact locations when viewed  
from rear of chassis.

**Figure 34: 3500Pro-S J17, J18 (POWER) Connectors**



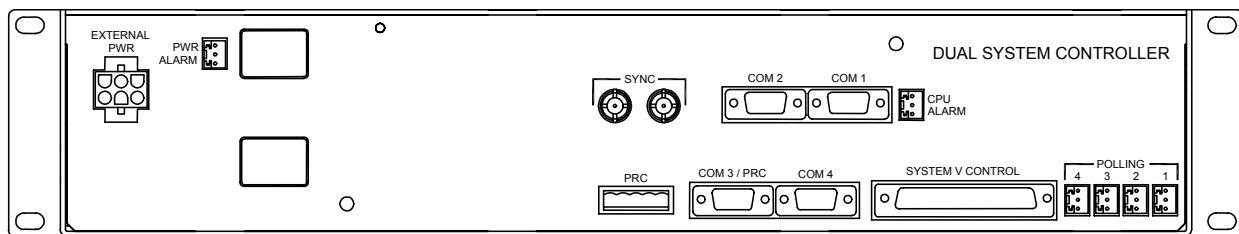
**Figure 35: 3500Pro-S Power Cable with 3-Contact Plug**



**Figure 36: 3500Pro-S Power Cable with 6-Contact Plug**

## 4.2 MODELS 3500PRO-D (AND 3500PRO-SE / 3500PRO-DE)


All interface connections are made at the rear of this equipment as shown in Figure 37.



**Figure 37: 3500Pro-D Rear View**

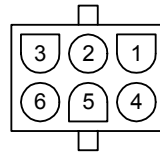
### 4.2.1 EXTERNAL POWER (J5)

This 6-contact connector is the DC power interface connector. See Figure 38 for an orientation view showing contact locations.

	<p><b>To avoid damage to the 3500Pro-D System Controller, the External Power connector (J5) must never be connected to any of the following:</b></p> <ul style="list-style-type: none"> <li>• A Lynx, Cougar or Jaguar audio routing switcher</li> <li>• An external audio power supply (PS140A or PS270A)</li> <li>• An RM5000 video routing switcher or its external power supply (PS270V)</li> </ul>
---	---

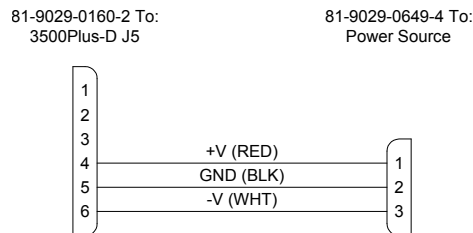
The Model 3500Pro-D may be configured with or without internal power supplies. If either of the internal power supplies are installed, J5 may be used to provide power to other equipment. If neither of the internal power supplies is installed, J5 is used to connect the 3500Pro-D to an external power source. Input power may be drawn from the following sources:

- The 3500Pro-D may obtain power from PESA system components having 3-contact power connectors by using a power cable assembly (Part No. 81-9065-1653-0) constructed as shown in Figure 39. If this cable must be constructed in the field, consult Drawing No. WI50-0238 for assembly details.
- The 3500Pro-D may obtain power from PESA system components having 6-contact power connectors by using a power cable assembly (Part No. 81-9065-TBD-0) constructed as shown in Figure 40. If this cable must be constructed in the field, consult Drawing No. WI50-TBD for assembly details.

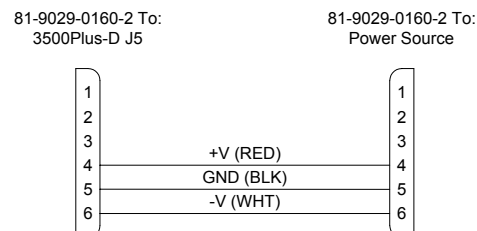


Contact locations when viewed  
from rear of chassis.

**Figure 38: Orientation View - 3500Pro-D J5 (EXTERNAL POWER) Connector**



**Figure 39: 3500Pro-D Power Cable with 3-Contact Plug**



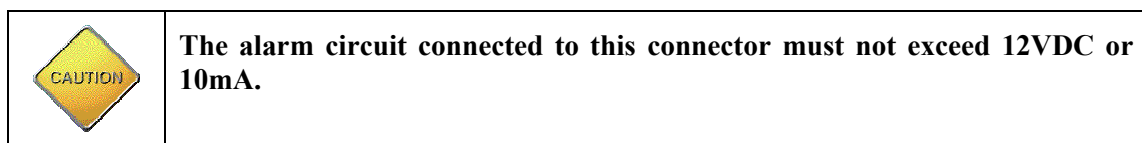
**Figure 40: 3500Pro-D Power Cable with 6-Contact Plug**



#### 4.2.2 *PWR ALARM (J22)*

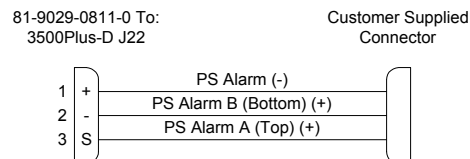
This 3-contact connector provides the interface for the Power Supply alarms. See Figure 41 for an orientation view showing contact locations.

Each of the two PS130 Power Supplies has its own internal low voltage alarm, which will be enabled when the output voltage varies from 9VDC by  $\pm 12\%$ . During an alarm condition, an optically isolated, closed circuit exists between contacts 3 and 1 for Power Supply A (top), and contacts 2 and 1 for Power Supply B (bottom). The customer supplied external alarm circuit is connected with a cable constructed as shown in Figure 42.



Contact locations when viewed  
from rear of chassis.

**Figure 41: 3500Pro-D J22 (PWR ALARM) Connector**



**Figure 42: 3500Pro-D PS Alarm Cable**

#### 4.2.3 *SYNC (J16, J17)*

These BNC connectors are wired in parallel and are used for an optional vertical sync signal input. The second connector is to allow the signal to be looped through the 3500Pro-D chassis and routed to other equipment. Unused connectors must be terminated with a 75 $\Omega$  terminator (Part No. 81-9029-0668-4).

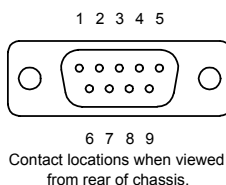
#### 4.2.4 COM 1 (J7), COM 2 (J8)

These DB9-Male connectors provide RS-232 serial communication interfaces. See Figure 43 for an orientation view showing contact locations.

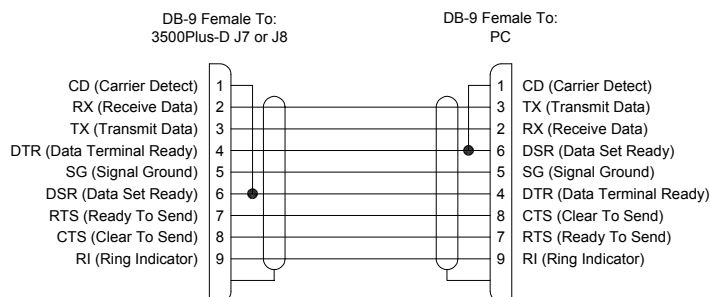
- COM 1 is the primary RS-232 CPU Link and may be connected to the PC running 3500Pro Control System software with a null modem cable (Part No. 81-9028-0393-0). If necessary, a cable up to 50 feet in length may be fabricated in the field as shown in Figure 44. COM 1 may only be used with the P1E protocol, at either 9600 or 38400 baud. The communication rate is selected with switch S1 as described in “S1-3 COM 1 Rate” on page 45.
- COM 1 may also be connected to an external modem using an AT Serial Modem cable (Part No. 81-9028-0400-0). If necessary, a cable up to 50 feet in length may be fabricated in the field as shown in Figure 45.
- COM 2 is a secondary RS-232 CPU Link, which may also be connected to a PC or external modem. COM 2 may be used with any of the protocols shown in the following Table 4 and may operate at either 9600 or 38400 baud. The communication rate for COM 2 is determined by settings made in the 3500Pro software. COM2 has the same pinout as COM1.

**Table 4: PESA CPU Link Protocols**

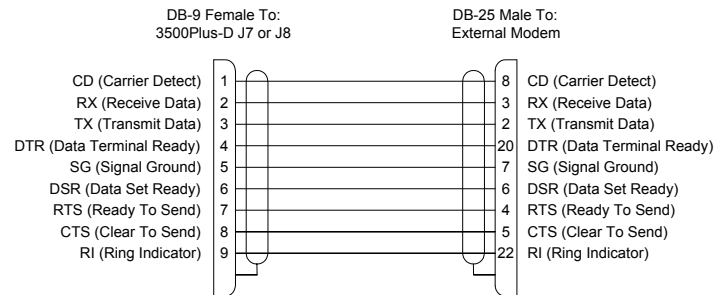
Protocol	Document No.
CPU Link Protocol No. 1 (P1)	81-9062-0407-0
CPU Link Protocol No. 1 Extensions (P1E)	81-9062-0408-0
Unsolicited Status Protocol (USP)	81-9062-0409-0
Truck Link Protocol (TRK)	81-9062-0410-0



**Figure 43: 3500Pro-D J7, J8 (COM 1, COM 2) Connectors**



**Figure 44: 3500Pro-D RS-232 CPU Link (Null Modem) Cable**

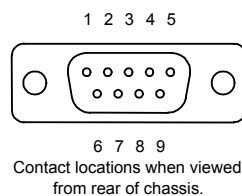


**Figure 45: 3500Pro-D RS-232 CPU Link (AT Serial Modem) Cable**

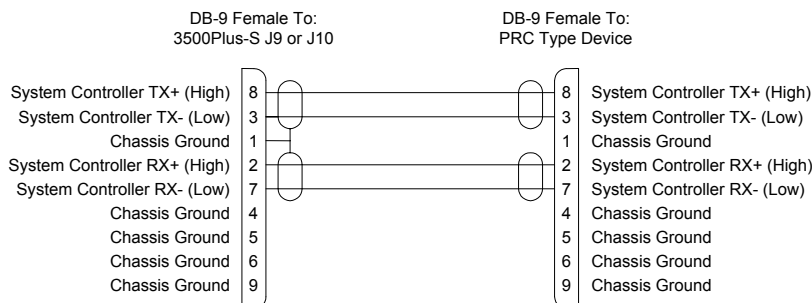
#### 4.2.5 COM 3/PRC (J9), COM 4 (J10)

These DB9-Male connectors provide RS-422 serial communication interfaces. See Figure 46 for an orientation view showing contact locations.

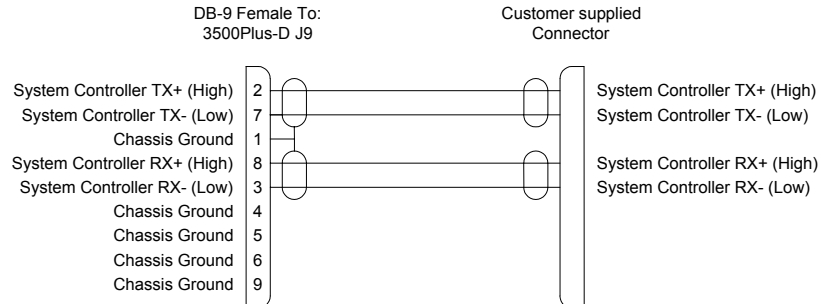
- COM 3/PRC is the communications interface to a PRC type routing switcher system and is connected to a routing switcher. If necessary, a cable up to 4000 feet in length may be fabricated in the field as shown in Figure 47. It contains the same physical connections as in 5-pin, PRC connector.
- COM 4 is an RS-422 CPU Link. The cable may be up to 4000 feet in length and an RS-422 interface card must be installed in the PC that has the 3500Pro software program. COM 4 may be used with any of the protocols shown in Table 4 on the previous page. If necessary, a cable may be fabricated in the field as shown in Figure 47.



**Figure 46: 3500Pro-D J9, J10 (COM 3/PRC, COM 4) Connectors**



**Figure 47: 3500Pro-D RS-422 Serial Cable**



**Figure 48: 3500Pro-D RS-422 CPU Link Cable**

#### 4.2.6 CPU ALARM (J18)

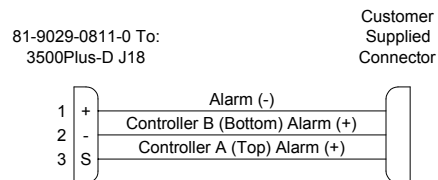
This 3-contact connector provides the interface for the CPU alarm. See Figure 49 for an orientation view showing contact locations.

The 3500Pro operating software determines when an alarm condition is declared. During an alarm condition, an optically isolated, closed circuit exists between contacts 3 and 1 for Controller A (top), and contacts 2 and 1 for Controller B (bottom). The customer supplied external alarm circuit is connected with a cable constructed as shown Figure 50.



Contact locations when viewed  
from rear of chassis.

**Figure 49: 3500Pro-D J18 (CPU ALARM) Connector**

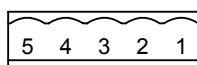


**Figure 50: 3500Pro-D CPU Alarm Cable**

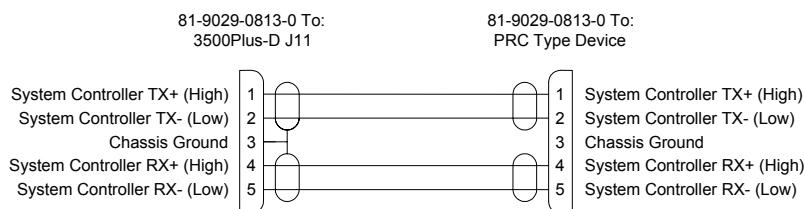
#### 4.2.7 PRC (J11)

This 5-contact connector is a loop-through connector used to provide an RS-422 serial communication interface using the PESA PRC Protocol (Document No. 81-9062-0316-0). It is wired in parallel with J9 (COM 3/PRC). See Figure 51 for an orientation view showing contact locations.

J11 may be connected to other PESA PRC type equipment with a cable assembly (Part Number 81-9028-0395-0) constructed as shown in Figure 52. If this cable is to be constructed in the field, consult Drawing No. WI50-0250 for assembly details.



**Figure 51: 3500Pro-D J11 (PRC) Connector**

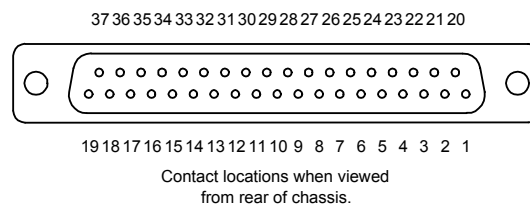


**Figure 52: 3500Pro-D RS-422 System Expansion Cable**

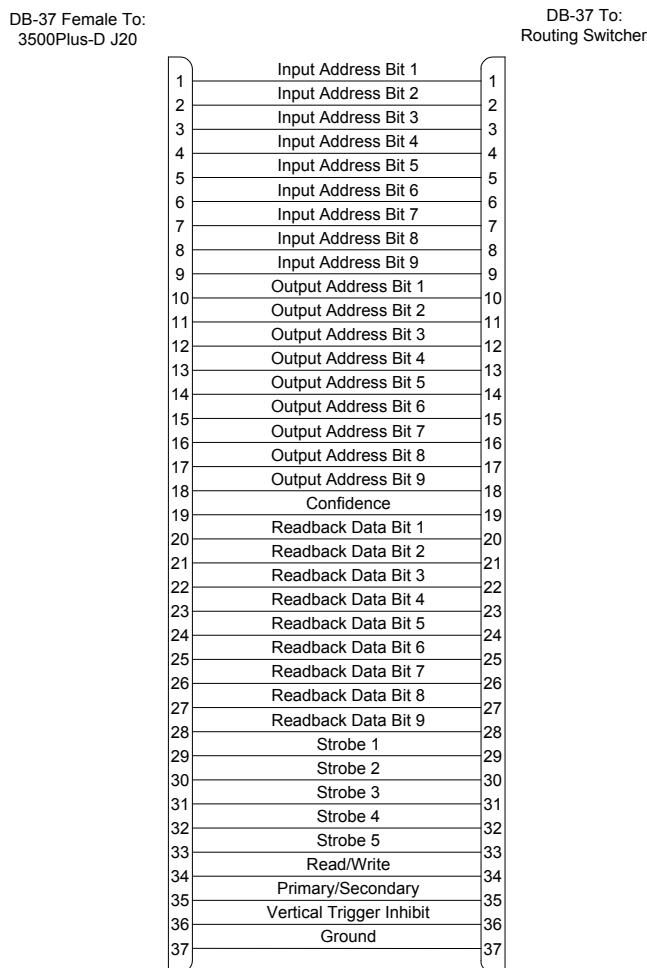
#### 4.2.8 **SYSTEM V CONTROL (J20)**

This DB37-Male connector provides the System 5 control interface and uses the RM5 Protocol (Document No. 81-9062-0155-3). See Figure 53 for an orientation view showing contact locations.

J20 is connected to a Lynx or RM5 type routing switcher with cable assembly Part No. 81-9065-1189-2. If necessary, a cable up to 8 feet in length may be fabricated in the field as shown in Figure 54. If more than one System 5 Routing Switcher will be connected to the System Controller, consult Drawing No. WI50-0262 for bifurcated cable construction information.



**Figure 53: 3500Pro-D J20 (SYSTEM V CONTROL) Connector**




**Figure 54: 3500Pro-D RM5 Control Cable**

#### 4.2.9 **POLLING 1-4 (J12, J13, J14, J15)**

These 3-contact connectors are wired in parallel and provide RS-485 serial communication interfaces that use the PESA RCP Protocol (Document No. 81-9062-0300-0). See Figure 55 for an orientation view showing contact locations.

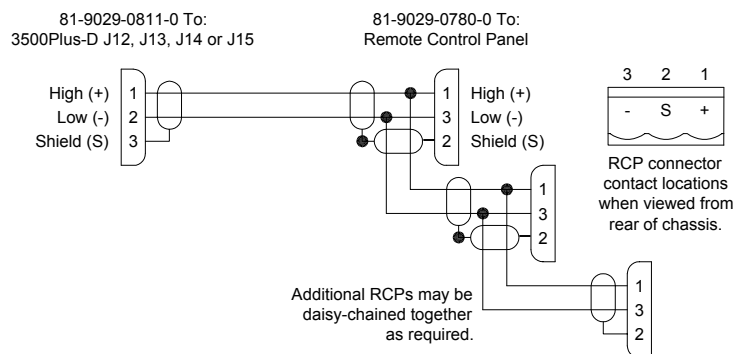
J12, J13, J14, and J15 are connected to PESA Remote Control Panels with daisy-chained cables constructed with 3-contact connectors (Part No. 81-9029-0780-0) and shielded, twisted-pair audio cable (Part No. 81-9028-0043-2, Belden 8451, or equivalent) as shown in Figure 56. The connector body has an integral strain relief, which requires the use of a nylon cable tie that is included with the connector. If this cable tie is not available, Part No. 81-9021-0028-8 may be used.

	<p><b>When connecting RS-485 cables between the dual controller and the actual panels, the ordering of the pins is different. Look closely at the diagrams below.</b></p>
---	---




Contact locations when viewed from rear of chassis.


**Figure 55: 3500Pro-D J12, J13, J14, J15 (POLLING 1-4 ) Connectors**



**Figure 56: 3500Pro-D RS-485 Serial Cable**

### 4.3 PS130 POWER SUPPLY LINE CORDS

	<p><b>Always use a grounded AC receptacle to avoid a potentially lethal shock hazard in the event of an equipment power line fault.</b></p>
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	<p><b>This equipment will not meet FCC EMI limits unless both AC line cords are plugged into properly grounded AC receptacles.</b></p>
---	--

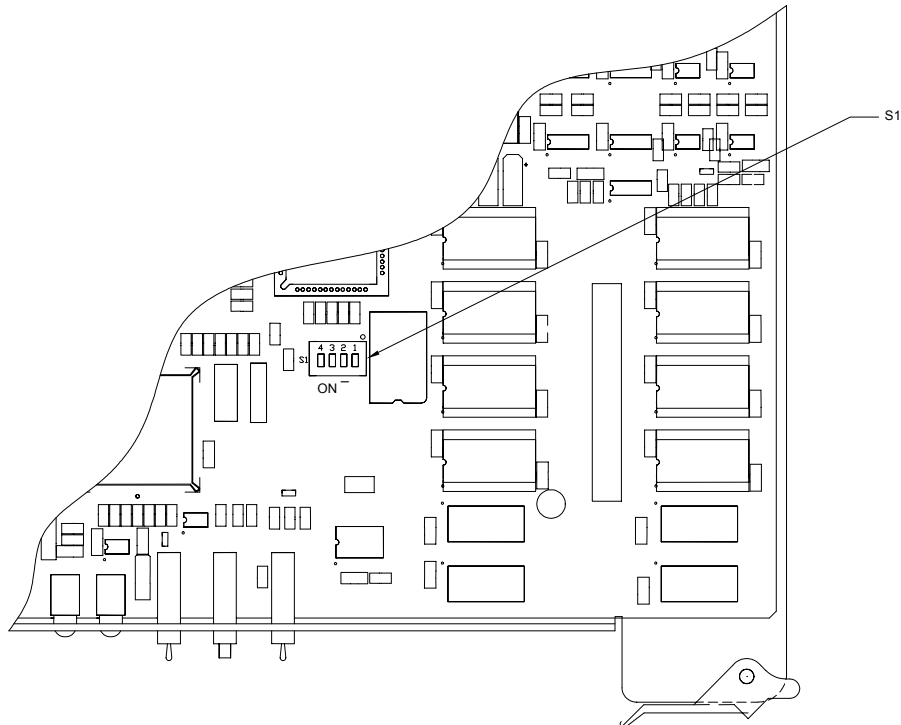
Each PS130 Power Supply requires a line cord (Part No. 81-9028-0403-0) to connect it to the AC mains.



## 4.4 PC BOARD SWITCH AND JUMPER SETTINGS

### 4.4.1 *S1 - Operational Mode/Config Bypass/COM 1 Rate*

S1 is a four-position, slide-style, dipswitch consisting of four, single-pole, single-throw (SPST) switches numbered 1 through 4. Position 1 is used to set the operational mode, position 2 is used to enable/disable configuration bypass, and position 3 is used to select the serial communication rate. Position 4 is reserved for future use. See Table 5 on the next page for switch settings.



**Figure 57: 3500Pro S1 (Operational Mode/Config Bypass/Comm Rate)**

#### 4.4.2 3500Pro Switch Operational Descriptions

**Table 5: 3500Pro Switch S1**

<b>3500Pro S1 Operational Mode/ Config Bypass/Comm Rate</b>	<b>Switch S1-1</b>	<b>Switch S1-2</b>	<b>Switch S1-3</b>	<b>Switch S1-4</b>
Software Upgrade Mode	ON			
Normal Operation Mode	OFF			
Configuration Bypass Enabled		ON		
Configuration Bypass Disabled		OFF		
COM 1 Rate: 38400 Baud			ON	
COM 1 Rate: 9600 Baud			OFF	
Reserved – Set S1-4 to OFF				OFF

##### 4.4.2.1 S1-1 Operational Mode

This switch is used to place the 3500Pro into software upgrade mode for use with Load3500, the software installation utility. For more information on the use of Load3500, consult the technical bulletin that came with your software upgrade.

For normal operation, this switch should be in the OFF position.

##### 4.4.2.2 S1-2 Configuration Bypass

For normal operation, this switch should be in the OFF position. For information on using the configuration bypass feature, see “Configuration Bypass” on page 50.

##### 4.4.2.3 S1-3 COM 1 Rate

This switch is used to select the communications rate used by COM 1 on the 3500Pro. The communication rate for COM 2 is determined by settings made in the 3500Pro software.

##### 4.4.2.4 S1-4 Reserved

S1-4 is reserved for future use.

## **4.5 SUBASSEMBLY INSTALLATION**

### **4.5.1 *Model 3500Pro-S***

The 3500Pro-S consists of an external chassis and a 3500Pro System Controller board. There is no internal power supply.

The 3500Pro System Controller board is installed in the chassis as follows:

1. Align the board support tray with the card guides in the chassis.
2. Carefully, insert the board into the chassis until the connectors on the board make contact with the connectors on the backplane. If possible, inspect the mating connectors to ensure proper alignment.
3. Firmly, push the board into the chassis until the board connectors are fully mated with the backplane connectors. If the contact insertion force seems excessive, gently push up on the bottom of the board with one hand, while pushing on the front of the board with the other.

### **4.5.2 *Model 3500Pro-D, Model 3500Pro-SE, and Model 3500Pro-DE***


The 3500Pro-D consists of an external chassis and two 3500Pro System Controller boards and two PS130 Power Supplies. It may also be ordered as the 3500Pro-SE, which has only one 3500Pro System Controller board and one PS130 Power Supply installed in the same chassis. The 3500Pro-DE is the expansion kit required to convert a 3500Pro-SE to a 3500Pro-D.

### **4.5.3 *3500Pro System Controller Board Installation***

The 3500Pro System Controller boards are installed in the chassis as follows:

1. Align the support tray of the first board with the card guides in the chassis.
2. Carefully, insert the board into the chassis until the connectors on the board make contact with the connectors on the backplane. If possible, inspect the mating connectors to ensure proper alignment.
3. Firmly, push the board into the chassis until the board connectors are fully mated with the backplane connectors.
4. Repeat the above steps for the second board.

#### **4.5.4 PS130 Power Supply Installation**

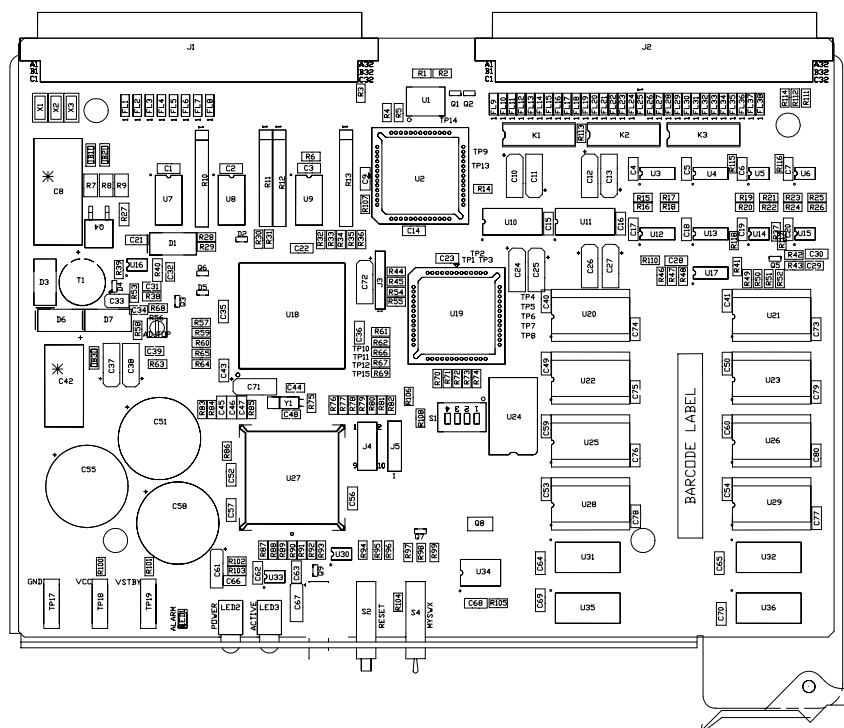
 A yellow downward-pointing triangle with the word 'NOTE' in black text inside.	<b>A fully configured 3500Pro-D contains two PS130 Power Supplies connected in parallel. Either power supply is capable of powering both system controller boards, with the second power supply serving as a backup for the first. One power supply may be removed and replaced while the other is connected to the power source, and the 3500Pro-D is operational.</b>
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The PS130 Power Supplies are installed in the chassis as follows:

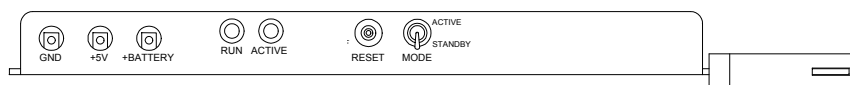
1. Align the shield plate of the first power supply with the card guides in the chassis.
2. Carefully, insert the power supply into the chassis until the connectors on the power supply make contact with the connectors on the backplane. If possible, inspect the mating connectors to ensure proper alignment.
3. Firmly, push the power supply into the chassis until the power supply connectors are fully mated with the backplane connectors, and the power supply latch engages the corresponding slot in the chassis.
4. Repeat the above steps for the second power supply.

## 5.1 GENERAL

Figures 58 and 59 show typical views of the 3500Pro System Controller board. The configuration shown is that used in Models 3500Pro, 3500Pro-D, 3500Pro-SE, and 3500Pro-DE. Other models use a different support tray; but are operated in the same way.



**Figure 58: 3500Pro System Controller Board Assembly Top View**



**Figure 59: 3500Pro System Controller Board Assembly Front View**

## **5.2 FRONT PANEL SWITCHES**

### **5.2.1 *Reset (S2)***

This SPDT momentary pushbutton switch is used to manually reset the 3500Pro System Controller in the event of system failure or lockup (similar to a warm boot on a PC). To reset the controller, press and hold this switch for about three seconds.

### **5.2.2 *Mode (S4)***

This SPDT toggle switch is used in a dual controller system to designate, which controller is the primary controller, and which is the backup controller. Set the Mode switch to ACTIVE on the primary controller, and to STANDBY on the backup controller.

In a single controller system, this switch has no effect.

## **5.3 FRONT PANEL LEDs**

See “LEDs” on page 51.

## Chapter 6 – Maintenance and Repair

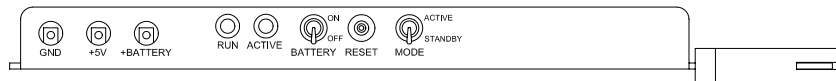
### 6.1 PERIODIC MAINTENANCE

There are no periodic maintenance requirements for this equipment.

### 6.2 CONFIGURATION BYPASS

If the configuration being used by the 3500Pro System Controller becomes corrupt, it may be bypassed to allow the loading of another configuration as follows:

1. Remove power from the 3500Pro.
2. Remove the 3500Pro from the chassis to allow access to switch S1 (see Figure 57 on page 44). Set switch S1-2 to the ON position in accordance with Table 5 on page 45.
3. Reinstall the 3500Pro and apply power.
4. Load the new configuration. This will overwrite the corrupted configuration.
5. Remove power from the 3500Pro.
6. Remove the 3500Pro from the chassis and return switch S1-2 to the OFF position.
7. Reinstall the 3500Pro and apply power.



**Figure 60: 3500Pro System Controller Board Assembly Front View**

### 6.3 FRONT PANEL TEST POINTS

#### 6.3.1 3500Pro System Controller Board

The 3500Pro System Controller board has three test points accessible from the front panel, GND, +5V, and +BATTERY, as shown in Figure 60.

#### 6.3.2 GND (TP17)

This test point provides a convenient ground when measuring voltages at the other test points.

#### 6.3.3 +5V (TP18)

The voltage measured between this test point and GND (TP1) is the output of the voltage regulation circuit and should be 5VDC,  $\pm 0.1$ VDC.

### 6.3.4 +BATTERY (TP19)

The voltage measured between this test point and GND (TP1) is the output voltage of the backup memory power source and should be >2VDC when power has been removed from the board. This voltage is stored in a “super-cap” and has limited capability to retain memory for more than 48 hours.

## 6.4 LEDs

In the rare event this equipment fails to operate correctly, check the appropriate LEDs listed below for information concerning operational status.

### 6.4.1 3500Pro System Controller Board

The 3500Pro System Controller board has two front panel LEDs, RUN and ACTIVE, as shown in Figure 60 on the previous page.

LED	Color	Panel Legend	Normal State	Troubleshooting Info
LED1	RED	N/A	OFF	Controller board is in reset state or is in program download mode.
LED2	GRN	RUN	ON	Indicates that input voltage to this board is within design parameters. <u>If LED is OFF:</u> <ol style="list-style-type: none"> <li>1. Remove and reinstall board to verify backplane connector is properly seated.</li> <li>2. Check power supplies for proper operation.</li> <li>3. Contact PESA Customer Service.</li> </ol>
LED3	YEL	ACTIVE	ON	Indicates that the board is currently in active control of a routing switcher system. In a dual controller system, the primary controller ACTIVE LED will be ON and the backup controller ACTIVE LED will be OFF. <u>If the LED is OFF:</u> <ol style="list-style-type: none"> <li>1. Remove and reinstall board to verify backplane connector is properly seated.</li> <li>2. Ensure the board has been configured to be active.</li> <li>3. Contact PESA Customer Service.</li> </ol>



### 6.4.2 PS130 Power Supply

LED	Color	Panel Legend	Normal State	Troubleshooting Info
D27	GRN	n/a	ON	<p>Indicates that output voltage is within design parameters.</p> <p>If LED is OFF:</p> <ol style="list-style-type: none"> <li>1. Check input power connections.</li> <li>2. Check internal fuse (3.15A 250VAC)</li> <li>3. Replace the power supply.</li> <li>4. Contact PESA Customer Service.</li> </ol>



## 6.5 PESA CUSTOMER SERVICE

If the troubleshooting information above has not solved your problem, contact the PESA Customer Service Department. Skilled technicians are available to assist you 24 hours per day, seven days per week.

Detailed contact information for the Customer Service Department is located inside the front cover of this document.

## 6.6 REPAIR

Before attempting to repair this equipment, please consult your warranty documents and/or the PESA Customer Service Department. Unauthorized repairs may void your warranty.

	<p><b>The PS130 Power Supply assemblies in this equipment are not field/user serviceable. These offline switching power supplies contain internal voltages that are not isolated from the AC power source. They should only be serviced by qualified service personnel using appropriate equipment. Because of this, it is strongly suggested that power supplies be returned to the PESA Customer Service Department for service.</b></p>
	<p><b>Many of the PC boards in this equipment contain large numbers of SMT (Surface Mount Technology) components. Special tools are required to replace these components without causing damage to adjacent areas. It is strongly recommended that PESA Customer Service be consulted prior to attempting to repair any of the PC boards in this equipment</b></p>

### **6.6.1    *Replacement Parts***

Only parts of the highest quality have been used in the design and manufacture of this equipment. If the inherent stability and reliability are to be maintained, replacement parts must be of the same high quality. For this reason, we suggest that you consult our Customer Service Department before installing any parts not purchased from PESA.

### **6.6.2    *Factory Service***

Before returning any equipment to our factory for service or repair, please contact our Customer Service Department for an RMA number.

Detailed contact information for the Customer Service Department is located inside the front cover of this document.

## Section III: Software Reference Guide

This section describes the 3500Pro software and how to use the software. The following modules are described:

- **3500Pro Configuration Editor:** Defines the environment under which the control system operates.
- **3500 Pro Status:** Provides a way to monitor the status of the system as well as providing a selection of diagnostic tools..
- **3500 Pro User Manager:** Sets up the PC communications and allows you to create and edit users who can access the 3500Pro software.
- **Runtime Database Initialization:** Provides a fresh copy of the runtime databases used for online monitoring of the router.



**For further information, refer to the descriptions in Chapter 7 on the next page.**

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## Chapter 7 – 3500Pro Configuration Editor

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This section describes in detail each command available in the software, and how the command is integrated into the overall workflow. This section begins with a general overview of a typical workflow you might use when just getting started with the 3500Pro software.

The 3500Pro software is designed for users who require more control levels, components, sources, destinations, and tielines. The 3500Pro expands upon its proven capabilities to bring you the industry's easiest and most comprehensive control solution. The graphic-oriented, point-and-click interface permits error-free, offline/online configuration and editing.



**This section describes both the 3500Pro and the 3500ProLE. The 3500ProLE has a smaller feature set and is designed for customers with smaller systems.**

There are seven modules in the software. To access each module, select **Start > Programs > PESA 3500Pro Vx.x** (where Vx.x is the version) and then, select the module you want to open.

- **3500Pro Configuration Editor:** Defines the environment under which the control system operates.
- **3500 Pro Help:** Provides user-friendly help tools.
- **3500 Pro Status:** Provides a way to monitor the status of the system(s) and provides troubleshooting/diagnostic tools.
- **3500 Pro User Manager:** Sets up the PC communications and allows you to create and edit users who can access the 3500Pro software.
- **3500Pro Db Admin:** Database administration tool that provides useful troubleshooting information, version of MSDE, Version of databases, allows databases to be closed when inadvertently left open, and allows runtime database initialization to be performed.
- **3500Pro Db-to-Textfile:** A utility that is used to convert earlier version database (\*.db) files to a text (\*.txt) file. Text file(s) may be imported into the current version's database.
- **Runtime Database Initialization:** Provides a fresh copy of the runtime databases used for online monitoring of the router.

## 7.1 HOW TO USE THE 3500Pro

### 7.1.1 *Setup Overview*

This section describes how to use the 3500Pro to set up configuration files to interface with 3500Pro Controllers. When you are starting your 3500Pro setup, the following represent the main workflows that you will need to follow:

- Setting up your computer
  - Initializing the Databases
  - Creating 3500Pro Users
  - Creating a New Configuration
- OR
- Importing an Existing Configuration
  - Downloading the configuration to the controller

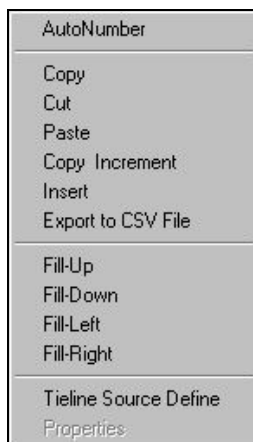
Each of these sections provides general information for your workflow. The following sections provide in-depth information about the different steps in the workflow.

### 7.1.2 *Time Saving Tools*

The 3500Pro provides many new, timesaving options that make it much faster for you to enter repetitive information into your configuration.

#### 7.1.2.1 Right-click mouse commands

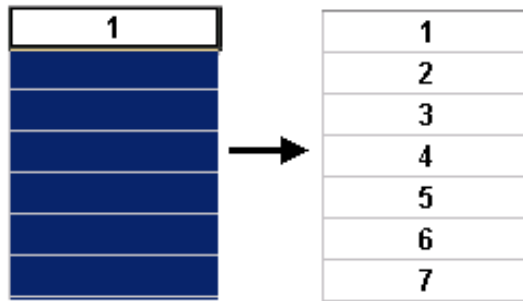
For many fields that require you to enter repetitive information, such as Inputs, Outputs, etc., there are additional commands available if you click the right mouse button. These commands vary depending on the window you are working with:



**Figure 61: Right-click mouse commands**

#### 7.1.2.2 Autnumber

Automatically numbers selected fields, starting with the number at the top of the selected column. For example, if you select a range of fields with a “1” in the top field, then select this command and they will automatically number (see Figure 62):



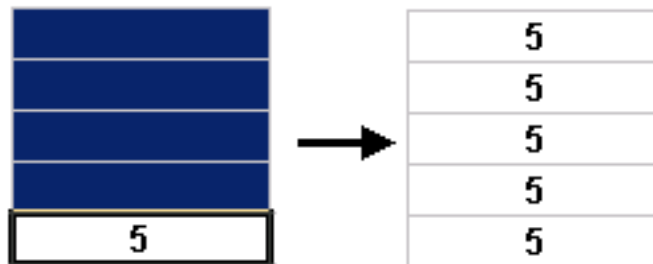
**Figure 62: Autnumber**

#### 7.1.2.3 Cut, Copy, Paste

This activates the Cut, Copy, and Paste commands.

#### 7.1.2.4 Fill-Up

This fills in fields above a selected field with the same information. First, select the field with the number you want to duplicate and then, select the fields above it. Right-click and select Fill-Up to fill in the fields with the selected information (see Figure 63).



**Figure 63: Fill-Up**

#### 7.1.2.5 Fill-Down

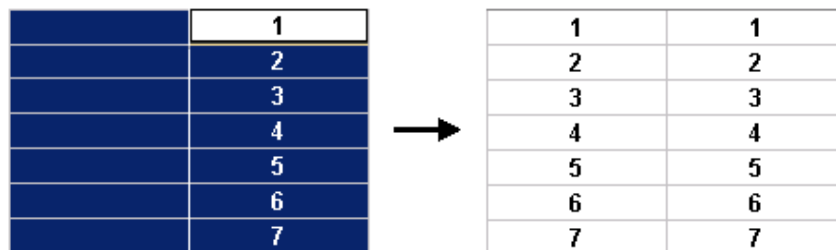
This fills in the fields below a selected field with the selected number. First, select the field with the number you want to duplicate and then, select the fields below it. Right-click and select Fill-Down to fill in the fields with the selected number (see Figure 64).



**Figure 64: Fill-Down**

#### 7.1.2.6 Fill-Left

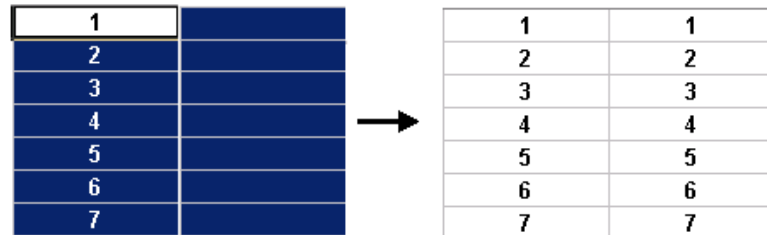
This fills in the fields to the left of a selected field with the selected number(s). First, select the fields with the numbers you want to duplicate and then, select the fields to the left. Right-click and select Fill-Left to fill in the fields with the selected numbers. You can select either one field or several fields with this option (see Figure 65).



**Figure 65: Fill-Left**

#### 7.1.2.7 Fill-Right


This fills in the fields to the right of a selected field with the selected number(s). First, select the fields with the numbers you want to duplicate and then, select the fields to the right. Right-click and select **Fill-Right** to fill in the fields with the selected numbers. You can select either one field or several fields with this option (see Figure 66).



**Figure 66: Fill-Right**

#### 7.1.2.8 Delete Rows

This deletes the selected rows. You only have to select one item in a row to delete it.

	<p><b>Make sure you really want to delete the row before selecting this command. You cannot "Undo" this action.</b></p>
---	---

#### 7.1.2.9 Clear Selected

This removes information from the selected fields (does not delete the row).

#### 7.1.2.10 Clear All

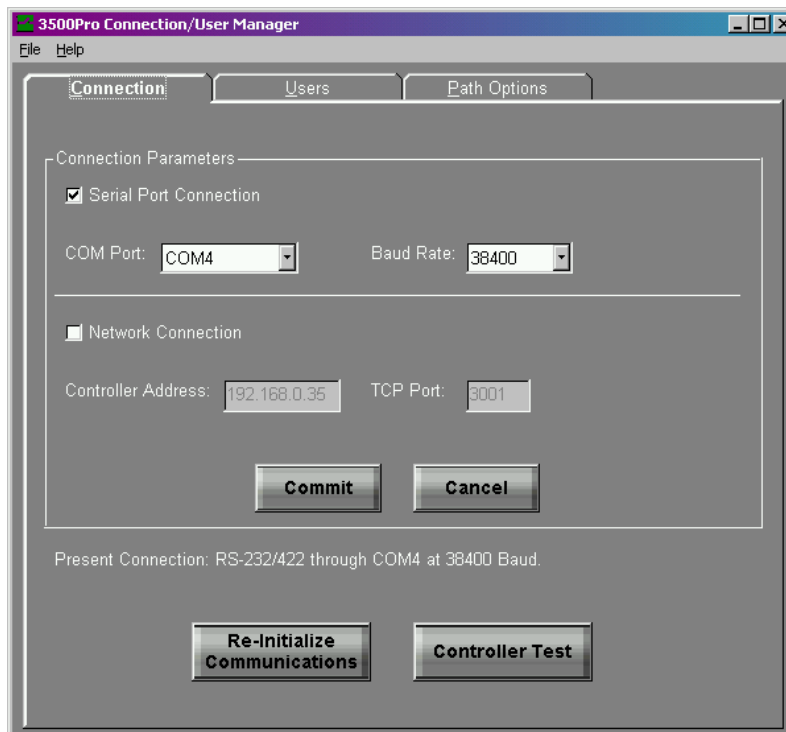
This removes information from the entire window.



## 7.2 GETTING STARTED

The first thing you need to do with the 3500Pro software is to define the serial port connection and the baud rate.

1. Connect the computer that has the 3500Pro software program installed to the COM1 Connector on the 3500Pro Controller using a 9-pin NULL modem RS232 cable.
2. Select **Start > Programs > 3500Pro > 3500Pro User Manager**. The 3500Pro Connection/User Manager window displays (see Figure 67).



**Figure 67: Connection Tab**

3. In the Connection Parameters section, make sure there is a check mark next to the Serial Port Connection option.
4. In the COM Port pull-down window, select the COM port you are using to connect to the 3500Pro Controller.
5. In the Baud Rate field, select the baud rate you want to use. The baud rate is defined by a dipswitch setting on the Controller board. Refer to the 3500Pro Controller documentation for details.
6. Select **Commit** to save your changes.

### 7.3 INITIALIZING THE DATABASE

After setting up your computer, initialize the configuration and runtime databases. To accomplish this, select **Start > Programs > 3500Pro > Runtime Database Initialization**. This will purge any old runtime databases from your system and makes a new copy of the master database.

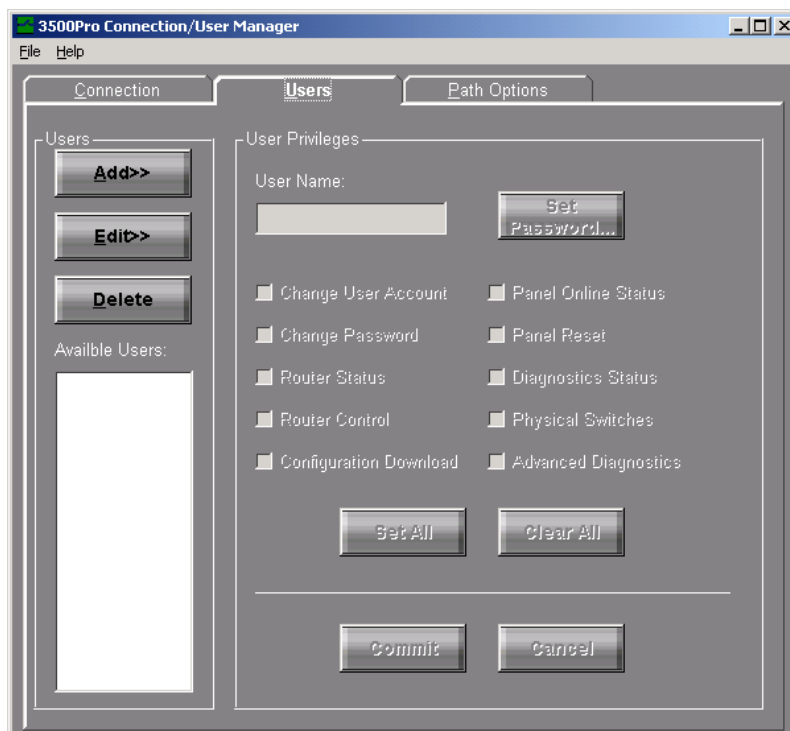
### 7.4 CREATING USERS

After your computer is properly configured, you can create users for the 3500Pro software.



**User accounts are optional. If used, at least one user account must be assigned all privileges. If no user accounts are configured, all users have all privileges.**

1. If the 3500Pro Connection/User Manager window is not open, select **Start > Programs > 3500Pro > 3500Pro User Manager**. The 3500Pro Connection/User Manager window displays.
2. Select the **Users** tab (see Figure 68).



**Figure 68: Users Tab**

### **7.4.1 Create a User With Access to Everything**

1. First, you need to create a user who has access to everything in the system. Select the **Add>>** button to start.
2. In the **User Name** field, type in a name for the user.
3. Select the **Set Password** button to define a password for the user.
4. Type in the password you want to use in the **New Password** field. Re-enter the exact same password in the **Confirm New Password** field.



**You must enter the exact same password in both fields!**

5. Select **OK** to accept the new password. The password window will close, and you will return to the User Manager window.
6. Now select the **Set All** button and check marks will display next to each field. This means that the user will have access to everything in the 3500Pro software.
7. Select **Commit** and the user will be added to the system and will display in the Available Users box on the left side of the window.

### **7.4.2 Create the Rest of the Users**

1. Now, you can create additional users with access to specific sections of the software. Select the **Add>>** button.
2. Enter a **User Name**.
3. Select the **Set Password** button and enter a password. Select **OK** to accept the password and close the password window.
4. Now, select the specific sections of the software you want the user to be able to access. When you are finished, select **Commit** and the user will be added to the system and will display in the **Available Users** section.
5. Repeat this process for as many users as necessary.

## 7.5 CREATING A NEW CONFIGURATION

If you do not have an existing configuration file, you need to create one. You will use the Configuration Editor to create a configuration file.

### 7.5.1 *Create a New Configuration File*

1. Select **Start > Programs > 3500Pro > 3500Pro Configuration Editor**. The Configuration Editor window is displayed.
2. Select **File > New Configuration Database** to create a new database on your computer. Select the directory location for the file, enter a name and then, select **OK**. A new configuration file will be created on your computer. The name of the file will display at the top of the window.



There is a sample configuration test file provided on the 3500Pro software installation compact disk (CD). You may import this file into a configuration database to become familiar with some of the configuration options. To import the file, perform the following steps:

1. Select **File>Transfer Configuration...**
2. When the Transfer window appears, select the **Import Configuration From ASCII File** radio button and then, click on the **Execute** function button.
3. When the **File Open** window appears, navigate to the drive containing the 3500Pro software installation CD and then, click on the **Cougar Combo Numeric.txt** file to highlight it.
4. Click the **Open** button. The configuration text file will be imported into the database.

### 7.5.2 *Setting Up The Configuration File*

Each configuration file will be different depending on the specific configuration you are working with. However, the following are some basic steps that are common to each configuration file.

1. Select **Configuration > System Configuration > Level/Comp** to set up Levels and Components.
2. Select **Configuration > System Configuration > CPU Link/Port** to set up serial communications link to the controller.
3. Select **Configuration > Matrix Configuration** to define sources and destinations that match the equipment connected to the router.
4. Select **Configuration > Panels** to define the settings for different RCP remote control panels in your system.

### 7.5.3 *Optional Features Setup*

The remainder configuration commands are optional depending on how you want to set up your system. If you choose, you can define the following options:

1. Select Configuration > Salvo to define salvos.
2. Select Configuration > Categories to define categories.
3. Select Configuration > Tielines to define tielines.
4. Select Configuration > Reentry to define reentries.

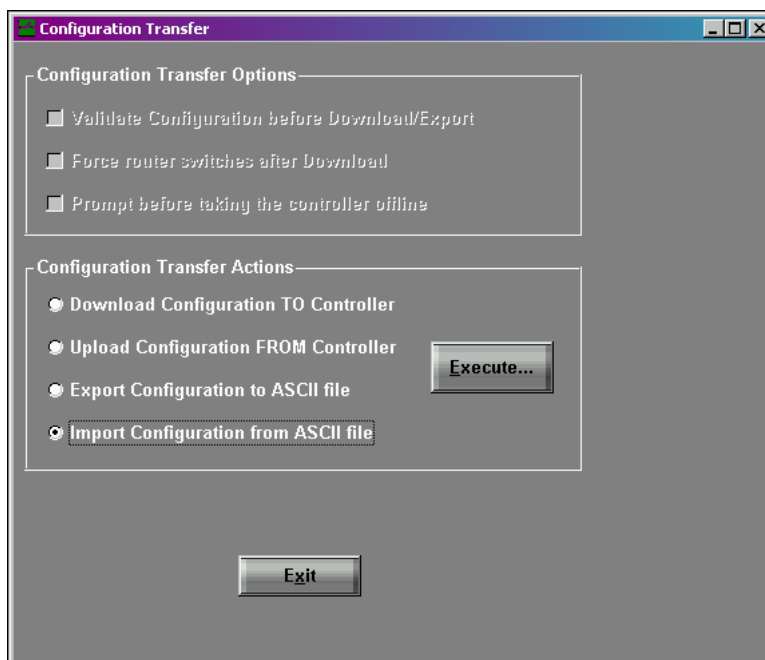
## 7.6 IMPORTING AN EXISTING CONFIGURATION

If you have an existing configuration file from an older version of 3500, you can import it into the software.

### 7.6.1 *Importing an ASCII File*

Make sure you have the configuration file on your computer and stored in ASCII format (.txt or .dat extension).

1. Select Start > Programs > 3500Pro > 3500Pro Configuration Editor. The Configuration Editor window displays.
2. Select File > Transfer Configuration (see Figure 69).



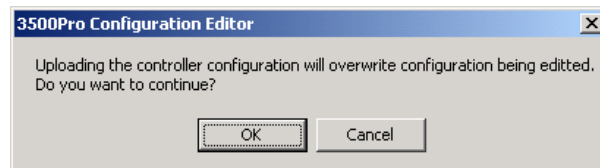
**Figure 69: Import a Configuration from an ASCII File**

3. Select the Import Configuration From ASCII file button, then select Execute.
4. The Import window will display. Change to the directory where the configuration file you want to import is located. Select the file and select the Open button.
5. The message Importing Text File displays. When the process is complete, the message “Import is Complete” displays. You can now work with the configuration file.

### 7.6.2 *Uploading The Current Configuration*

If you have a system already set up you can just load the existing configuration file from the 3500 Controller to the 3500Pro software.

1. Select Start > Programs > 3500Pro > 3500Pro Configuration Editor. The Configuration Editor window displays.
2. Select File > Upload Configuration From Controller. If a configuration file is currently open, the following message displays (see Figure 70):



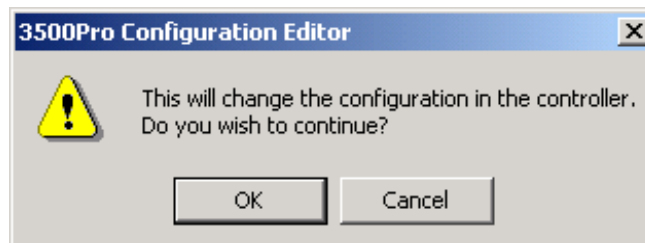
**Figure 70: Confirm Configuration File Upload**

3. The current configuration will be loaded to the 3500Pro software, and you can then save the configuration to your computer and start working with it.

## 7.7 **DOWNLOADING THE CONFIGURATION TO THE CONTROLLER**


After you are done creating your configuration file, you need to download it to the controller.

1. From the Configuration Editor window, select File > Transfer Configuration.
2. Select the Download Configuration TO Controller option, then select Execute. The following prompt displays (see Figure 71):



**Figure 71: Download Configuration Prompt**

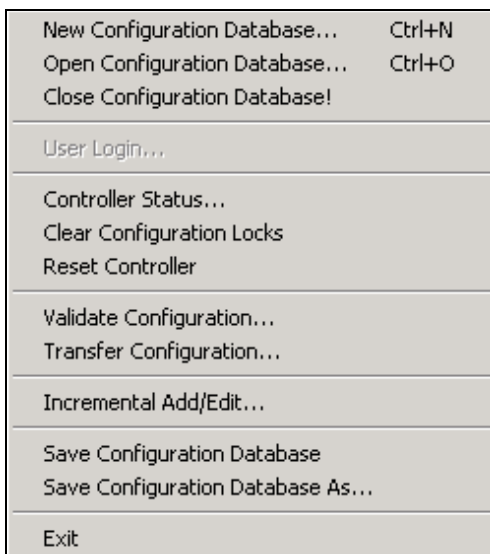
3. If you are sure you want to download the configuration file, select **OK**.
4. The following prompts display in the Status Bar at the bottom of the window:
  - Exporting the configuration to a file.
  - Downloading to the Controller
  - Committing the Configuration to Flash
5. The configuration file will be sent to the controller and you can then use additional 3500Pro tools to monitor the controller and perform diagnostics.

 A yellow triangle with the word 'NOTE' in black capital letters.	<b>The controller is non-operational while it is committing the configuration to Flash.</b>
--	---

You have now established a basic connection with the system controller. Continue to modify and customize your configuration file and upload the configuration file to the controller. The following chapters provide in-depth information about each command available in the Configuration Editor.

## 7.8 3500PRO CONFIGURATION EDITOR FILE MENU

The File menu (see Figure 72) provides tools to open, save, close, upload, and download configuration files. In addition, there are tools to import ASCII files and export to a database.



**Figure 72: Configuration Editor File Menu**

### 7.8.1 *Shortcuts*

There are several "shortcuts" available to quickly access commonly used commands. The following shortcut keys and buttons are available:

- **Keys:**

To use the following shortcuts, press the Control (Ctrl) key and the additional letter at the same time.

Ctrl+N: File > New Configuration Database:

Ctrl+O: File > Open Configuration Database:

Ctrl+X: Edit > Cut:

Ctrl+C: Edit > Copy:

Ctrl+V: Edit > Paste:

- **Buttons:**



Accesses the File > New Configuration Database command



Accesses the File > Open Configuration Database command



Accesses the File > Save Configuration Database command (if you have already save the configuration file) OR the Save Configuration Database As command if you have not saved the configuration file.



Accesses the Edit > Cut command



Accesses the Edit > Copy command



Accesses the Edit > Paste command



### 7.8.2 *New Configuration Database*


The File > New Configuration Database command creates a new 3500Pro configuration file. Configuration files contain all of the information required to communicate with the 3500Pro Controller.

- **Creating a New Configuration Database**

When you select this command, the **New Config Database** window displays. Select a location for the new configuration file, and enter a file name. Select **Open**, and an empty configuration will be created. The new configuration file is automatically saved to your hard drive to the directory location and file name you entered. If a configuration file is currently open, you will be given the option to save or discard any changes that you have entered before making a new configuration file active.

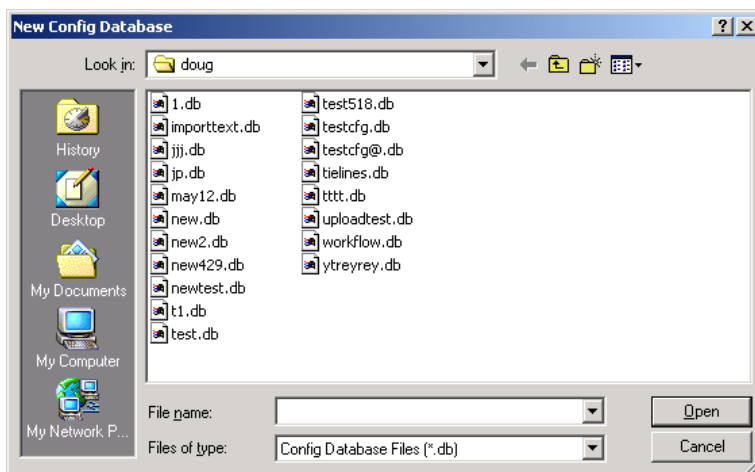
After you have entered all of the information describing your Routing Switcher into the new configuration file, you can use the File > Download Configuration TO Controller command to load the configuration file to the controller.

### 7.8.3 *Open Configuration Database*

The File > Open Configuration Database command  opens a previously saved configuration file list (see Figure 73).



**Before using this command, you must have a valid configuration file available on your computer or computer network. If you need to access a configuration file stored on a controller but is not on your computer, use the File > Configuration Transfer > Upload Configuration FROM Controller command.**



**Figure 73: New Configuration Database**

#### 7.8.4 Close Configuration Database

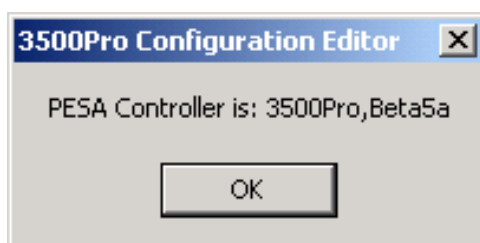
The File > Close Configuration Database! command closes the active configuration file.

Before using this command:

- Close all of the open windows.
- You will have the option to save the configuration file with either the File > Save Configuration or File > Save Configuration Database As commands before closing the file, otherwise you will lose your changes.

#### 7.8.5 Controller Status

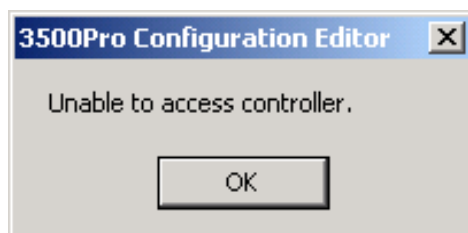
The File > Controller Status command verifies the communication to the controller. The command displays a window with the name and version number of the controller software. Select OK to dismiss the window (see Figure 74).



*\*Text Varies with the controller that is in use.*

**Figure 74: Controller Status Message**

If there is a problem with the connection to the controller, the following message will display (see Figure 75):



**Figure 75: Controller Status Error Message**

If you get this error, ensure that the physical connections to the controller are in place. Refer to your 3500Pro Controller Manual for detailed information about hardware setup.

- **Before Using this Command**

Connect the computer that has the 3500Pro software program installed to the COM1 Connector on the 3500Pro Controller using a 9-pin NULL Modem RS232 cable.

### 7.8.6 *Clear Configuration Locks*

In the rare event that a power failure, hardware malfunction, or other occurrence prevents a configuration upload or download from terminating in a normal manner, the configuration lock may latch in place. To manually clear a configuration lock, select **File > Clear Configuration Locks**.

If the malfunction occurred while downloading a configuration to the controller (sometimes referred to as writer's lock), the controller will also be reset. You will be warned in this event.

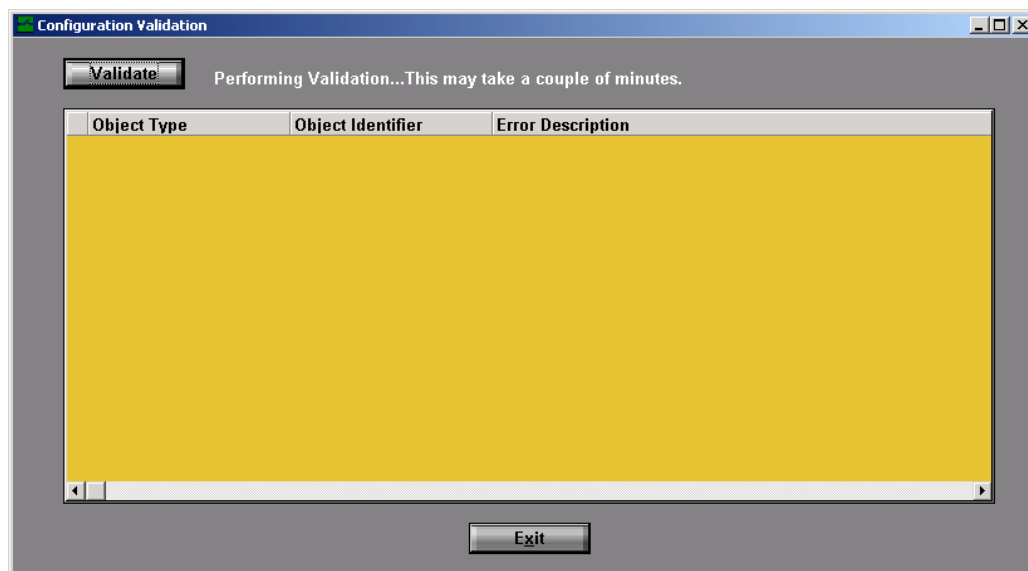
### 7.8.7 *Reset Controller*

In the event that it is determined the controller hardware should be reset, this function provides a mechanism to reset the system without pressing the actual reset button (switch) located on the controller card. You will be prompted to verify that you understand the impact of what is about to be performed.

### 7.8.8 *Validate Configuration*

The **File > Validate Configuration** command checks the currently open configuration file to make sure it does not contain any errors. Use this command before transferring the configuration file to the controller.

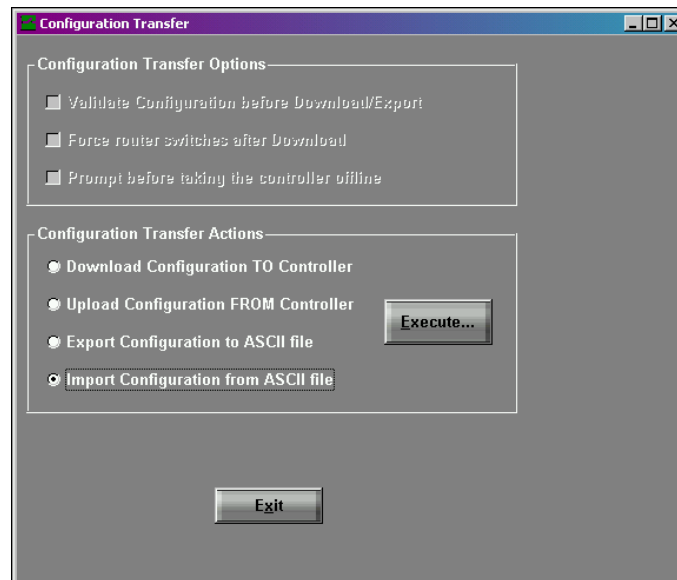
You can also validate the configuration before you download or export the configuration with the "Validate" option in the **Transfer Configuration** window (see Figure 76).



**Figure 76: Validate Window**

### 7.8.9 *Transfer Configuration*

The File > Transfer Configuration command provides a way to transfer a configuration file to the controller, upload a configuration file stored on the controller, and to import and export configuration files to and from ASCII files (see Figure 77).



**Figure 77: Configuration Transfer Window**

#### 7.8.9.1 Before Using This Command

- If you are uploading a configuration file from the controller, close any configuration files you are currently working with.
- If you are importing a configuration from an ASCII file, make sure the file you want to use is stored in a location you can access.

#### 7.8.9.2 Configuration Transfer Options:

The following options are available in this window:

1. **Force Router Switches After Download:** After downloading a configuration file to the controller, automatically performs switches.
2. **Validate Configuration before Download/Export:** Validates the configuration file before you download it to the controller to export it to a file.
3. **Prompt Before Taking the Controller Offline:** Displays a message box informing you that the following procedure will take the controller offline.

4. **Configuration Transfer Actions:** For detailed information about each of these options, see the following sections.
  - Upload Configuration FROM Controller (Section 7.8.9)
  - Download Configuration TO Controller (Section 7.8.10)
  - Import ASCII File TO Database (Section 7.8.11)
  - Export Database TO ASCII File (Section 7.8.12)
5. **Execute:** Performs the action you selected in this window. After you select Execute, messages will display in this window to let you know the progress of the selected action, and when the action is complete.

### **7.8.10 Upload Configuration FROM Controller**

The File > Upload Configuration FROM Controller command uploads a configuration from the 3500Pro System Controller to the PC.


#### **7.8.10.1 Before Using This Command**

This command overwrites the configuration information in the 3500Pro Configuration Editor. To avoid data loss, be sure to save and/or close the configuration currently open in 3500Pro before overwriting it with the uploaded configuration.

#### **7.8.10.2 Uploading a Configuration from the Controller**

When you select this command, the following messages display in the Status Bar at the bottom of the 3500Pro window:

- Pulling the configuration from the controller
- Importing the configuration into the database
- Configuration Upload is Complete

 A yellow triangle with the word 'NOTE' inside.	<b>If a status bar does not display at the bottom of the window, select View &gt; Status Bar.</b>
--	---


After the process is complete, the configuration settings will be available in the Configuration Editor.

### 7.8.11 Download Configuration TO Controller

The File > Download Configuration TO Controller command downloads a configuration file from your computer to the controller.

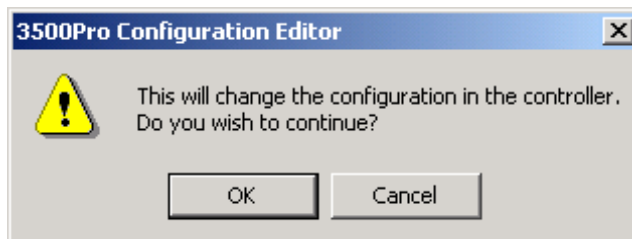
#### 7.8.11.1 Before Using This Command

- Save the configuration file on the controller before downloading a new file.
- Create or Open the configuration file you want to use with the controller.
- Save the configuration file before downloading it.

	<b>This command causes the controller and switchers to be temporarily unavailable until the download is complete.</b>
---	---

#### 7.8.11.2 Downloading a Configuration to the Controller

When you select this command, the following prompt displays (see Figure 78):



**Figure 78: Download Configuration Message**

If you are sure you want to download the new configuration, select OK. The following prompts display in the Status Bar at the bottom of the window:

- Exporting the configuration to a file
- Downloading to the Controller
- Committing the Configuration to Flash
- Configuration Download is Complete

The configuration file will be sent to the controller and you can then use additional 3500Pro tools to monitor the controller and perform diagnostics.

### 7.8.12 *Import ASCII File To Database*

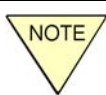
The File > Import ASCII File to Database option imports an ASCII configuration from the PC into 3500Pro. If you have a configuration file from an older version of 3500, you can import the ASCII .txt file into this version of the software.

A configuration may exist in two different formats:

1. A DB configuration is stored as a .db style database. This is the format that 3500Pro uses when storing a configuration on the PC.
2. An ASCII configuration is stored as an ASCII text file (.txt). 3500Pro converts a configuration from an ASCII text file to a DB file when it is uploaded from a 3500Pro system controller or imported from an ASCII text file.

#### 7.8.12.1 Before Using This Command

A configuration file must be open before you can import an ASCII file. Open an existing configuration file or create a new configuration file.



**If you import the ASCII text file into an existing configuration file, the current configuration will be overwritten.**

#### 7.8.12.2 Importing an ASCII File

1. When you select this option, the Import window will be displayed.
2. Use the Look in drop-down list to select the directory where the configuration file is stored. The available files will display in the middle part of the window.
3. Select the file you want to import and then, select Open.
4. The configuration settings will be imported into the software and you can review the information with the menus.

### 7.8.13 *Export Database To ASCII File*

The File > Export Database to ASCII File exports an ASCII configuration from 3500Pro to the PC.

A configuration may exist in two different formats:

1. A DB configuration is a configuration stored as a (.db) file extension. This is the format that 3500Pro uses when storing a configuration on the PC.
2. An ASCII configuration is a configuration stored as an ASCII text file. 3500Pro converts a configuration from DB to ASCII when it is downloaded to a 3500Pro System Controller or exported to an ASCII text file.

This option is useful if you need to transfer the database file to another computer, or easily look at the data in the database. You can open the ASCII file in a simple text editor or a word processing program such as Microsoft Word® to review the information. If you open the file, just make sure you do not change the file extension (.txt).

#### 7.8.13.1 Before Using This Command

- The configuration file you want to export must be open.
- Save the configuration file before you export it.

#### 7.8.13.2 Exporting a Database File

1. When you select this command, the **Export** window will be displayed.
2. Use the **Save in** drop-down list to select the directory where you want to save the file.
3. Then, type a name in the **File name** field. Select **Save** and the file will be saved to your computer.

#### 7.8.14 *Save Configuration Database*


The **File > Save Configuration Database**  command saves the configuration file to your hard drive (or network).

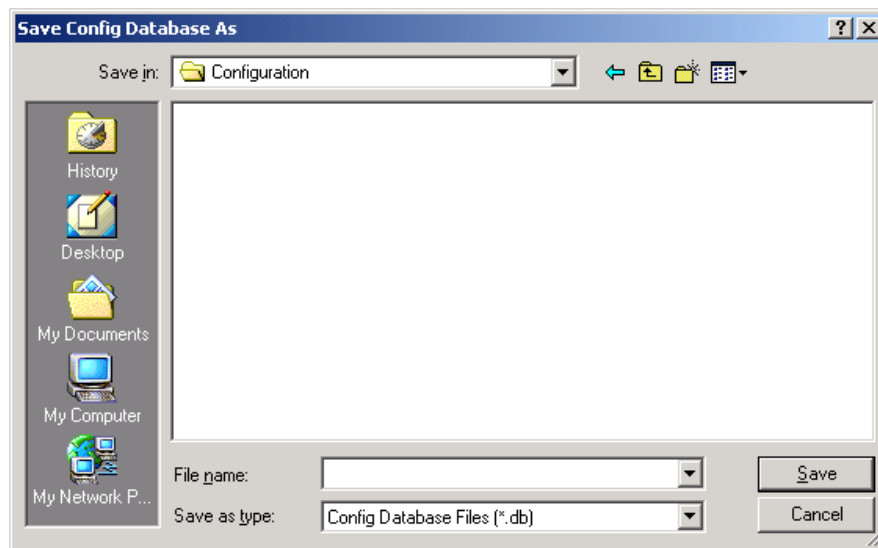
If this is the first time you have saved the configuration file, the **Save Config Database As** window will be displayed. You can then enter a name for the file and select a location to save the file.

- Before using this command, a configuration file must be open.





### 7.8.15 *Save Configuration Database As*

The File > Save Configuration Database As  command allows you to enter a name and directory location for the configuration file, and then saves the file to the specified location (see Figure 79).



**Figure 79: Save Configuration Database As**

	<b>If this is the first time you have saved the configuration file, the <b>Save Config Database As</b> window will automatically display.</b>
---	---

	<b>Use this command to save an existing configuration file to another file name or directory location.</b>
---	--

- Before using this command, a configuration file must be open.

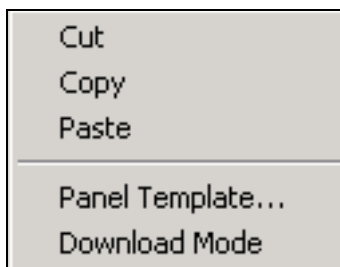
### 7.8.16 *Exit*

The File > Exit command closes the 3500Pro Configuration Editor

- Before using this command, save the configuration file you are working with.


## 7.9 CONFIGURATION EDITOR EDIT MENU

The Edit commands allow you to cut, copy, and paste information in the 3500Pro workspace. The following commands are available (see Figure 80):



**Figure 80: Edit Menu**

### 7.9.1 Cut

The Edit > Cut  command removes information from a selected field or fields (see Figure 81). To use this option, you must highlight an area that contains information you want to "cut". When the area is highlighted, as shown below, select this command and the information will be removed and placed on the "clipboard" (temporary storage location on your computer).

Sources				
	Name	Src #	VIDEO	LevXX10
	CAM 11	26	11	
	CAM 12	27	12	
	CAM 13	28	13	
	CAM 14	29	14	
	CAM 15	30	15	
	CAM 16	31	16	
	CAM 17	32	17	

**Figure 81: Highlighted Field**

**TIP:** *If you need to remove the information from an entire column, highlight the entire column. Select the first field you want to cut, then hold down the left mouse button and move the cursor so all of the fields you want to cut are highlighted. Then, select the Cut command and all of the information will be removed (see Figure 82).*

Sources				
	Name	Src #	VIDEO	LevXX10
	CAM 11	26	11	
	CAM 12	27	12	
	CAM 13	28	13	
	CAM 14	29	14	
	CAM 15	30	15	
	CAM 16	31	16	
	CAM 17	32	17	
	CAM 18	33	18	
	CAM 19	34	19	
	CAM 20	35	20	


Figure 82: Highlighted Column

**NOTE** Each time you use the "Cut" or "Copy" command, the information stored on the clipboard will be overwritten.

**CAUTION** If you Cut information, you cannot "Undo" the action. Make sure you cut the correct information. If you accidentally cut the wrong information, immediately use the **Edit > Paste** command to replace the cut information.

**TIP:** *In many 3500Pro windows, you can also access this command by clicking the right mouse button. A menu will display, and you can select **Cut**.*

### 7.9.2 Copy

The Edit > Copy  command copies highlighted information to the clipboard (a temporary storage location on your computer). Then, you can **Paste** the information into another location. This saves time when you have to type information in several different places.

To copy information, select a field. When it highlights, as shown in Figure 83, select **Copy** and the information will be pasted to your clipboard.

Sources				
	Name	Src #	VIDEO	LevXX10
	CAM 11	26	11	
	CAM 12	27	12	
	CAM 13	28	13	
	CAM 14	29	14	
	CAM 15	30	15	
	CAM 16	31	16	
	CAM 17	32	17	

Figure 83: Highlighted Field




Each time you use the "Cut" or "Copy" command, the information stored on the clipboard will be overwritten.



*In many 3500Pro windows, you can also access this command by clicking the right mouse button. A menu will display, and you can select **Copy**.*

### 7.9.3 Paste

The Edit > Paste  command places information stored on the clipboard in the selected location. Use this command to place information you either Cut or Copied to a different location in the 3500Pro interface.



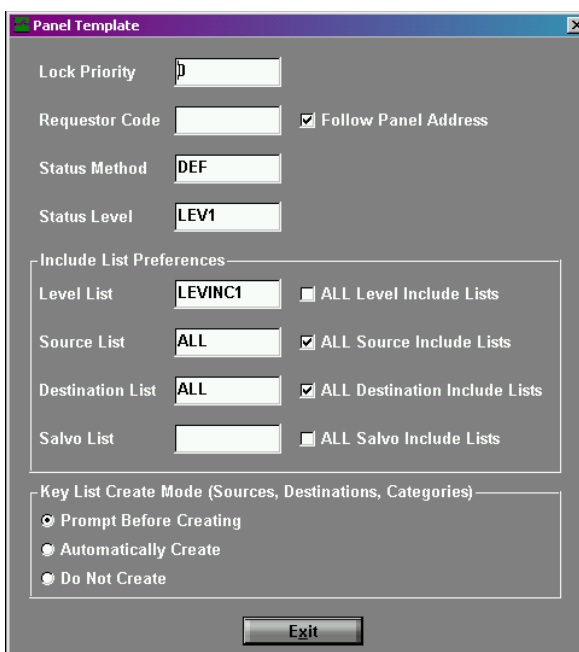
Each time you use the "Cut" or "Copy" command, the information stored on the clipboard will be overwritten. If you want to "Paste" information, make sure you do so before overwriting the information.



*In many 3500Pro windows, you can also access this command by clicking the right mouse button. A menu will display, and you can select **Paste**.*

### 7.9.4 Panel Template

The Edit > Panel Template command allows you to set up defaults for panel information (see Figure 84). These settings will be set as a default each time you create a new panel (with the Configuration > Panels option).



The Panel Template dialog box contains the following fields and options:

- Lock Priority:
- Requestor Code:  ☒ Follow Panel Address
- Status Method:
- Status Level:
- Include List Preferences:
  - Level List:  ☐ ALL Level Include Lists
  - Source List:  ☒ ALL Source Include Lists
  - Destination List:  ☒ ALL Destination Include Lists
  - Salvo List:  ☐ ALL Salvo Include Lists
- Key List Create Mode (Sources, Destinations, Categories):
  - ☒ Prompt Before Creating
  - ☐ Automatically Create
  - ☐ Do Not Create

Exit button at the bottom.

**Figure 84: Panel Template Window**

#### 7.9.4.1 Lock Priority

The lock priority is used with the requester code to determine if a lock or protect can be removed. When a lock or protect has been assigned by a panel or port, it can only be removed by another panel or port with a higher lock priority, or with the same lock priority and same requester code. The lower the lock priority number, the higher the priority.

Panel lock priorities not explicitly defined automatically default to "0", which gives absolute authority to clear any lock or protect on the system. The acceptable range of lock priorities is shown in the General Specifications Table.

#### 7.9.4.2 Requestor Code

The requester code is used with the lock priority to determine if a lock or protect can be removed. When a lock or protect has been assigned by a panel (or serial communications port), it can only be removed by another panel (or port) with a higher lock priority or with the same lock priority and same requester code.

Requestor codes are also used with protects. When a destination is placed into protect, only those panels/users with the same requester code can switch the destination.

Requester codes that are not explicitly defined, automatically default to the panel address. You can also select the "Follow Panel Address" box to ensure that the Requestor Code is always identical to the Address.

#### 7.9.4.3 Status Method

When a panel is in all levels mode (ALL LEVS), the status shown will be the source on the Status Level assigned to that panel. If the destination is not defined on the Status Level, Status Method is used to control the resulting display:

- If DEF (Default Method) is selected, NO XXXXX will be displayed where XXXXX is the Status Level assigned to the panel.
- If GRP (Group Method) is selected, the controller will examine every level sequentially, starting with the level designated as Level Order 1. The source switched on the first level found where the destination is defined, will be displayed as the destination status.

#### 7.9.4.4 Status Level

One function of the LCD display on a panel is to show which source is currently switched to a selected destination. This is known as destination status. Although more than one source can be switched to a single destination (limited to one source per level), the status display can only show one source at a time. When the panel is in all levels mode (ALL LEVS), Status Level is used to designate a default level to be used when displaying status. Only the source on this default level will be displayed. Pushbutton only panels also use the status level. It is used to determine which tally LED to light on a panel in a split/breakaway condition.



**For the following items (7.9.4.5 through 7.9.4.8), if you need to find out the names of current lists, select **Configuration > Panel**. Use the various List pull-down menus on the far right side of the Panel Specific Data tab to review the available lists.**

#### 7.9.4.5 Level Include List

The Levels Include List is a named list of all levels the panel (or remote client) is authorized to control. Enter the name of the list that you want to assign to new panels, or select the ALL Level Include List to assign all of the available levels.

#### 7.9.4.6 Source Include List

A source include list is a named list of the sources a specific control panel (or remote client) is authorized to control. A source include list may be shared by multiple panels. Enter the name of the list that you want to assign to new panels, or select the ALL Source Include List to assign all of the available sources.

#### 7.9.4.7 Destination Include List

A destination include list is a named list of the destinations a specific control panel (or remote client) is authorized to control. A destination include list may be shared by multiple panels. Enter the name of the list that you want to assign to new panels, or select the **ALL Destination Include List** to assign all of the available destinations.

#### 7.9.4.8 Salvo Include List

A salvo include list is a named list of the salvos a specific control panel (or remote client) is authorized to control. A salvo include list may be shared by multiple panels. Enter the name of the list that you want to assign to new panels, or select the **ALL Salvo Include List** to assign all of the available salvo groups.

#### 7.9.4.9 Key List Create Mode

The **Key List Create Mode** allows you to reset the default method of handling the entry of certain objects into a key list. The objects that this mode applies to are entered in a key list and the database is queried to see if they exist. If they do not exist, this setting determines the action taken. The following mode selections appear:

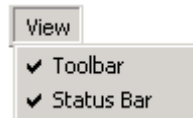
- **Prompt Before Creating:** This mode will ask you if you want to create the object.
- **Automatically Create:** This mode will automatically create the object.
- **Do Not Create:** This mode will not create the object and you will have to manually create the objects.

#### 7.9.5 *Download Mode*

The **Download Mode** always defaults to “Compressed Block Download Method”. This should never be changed unless you are unable to download a configuration to the controller. The modes are used in sequence from the fastest method to the slowest method. The software will automatically switch down to the next slower method if problems are encountered. The setting of this mode determines which method the download will start with.

## 7.10 CONFIGURATION EDITOR VIEW MENU

The View commands display or hide the toolbar and status bar. The following commands are available (see Figure 85):



**Figure 85: View Menu**

### 7.10.1 Toolbar

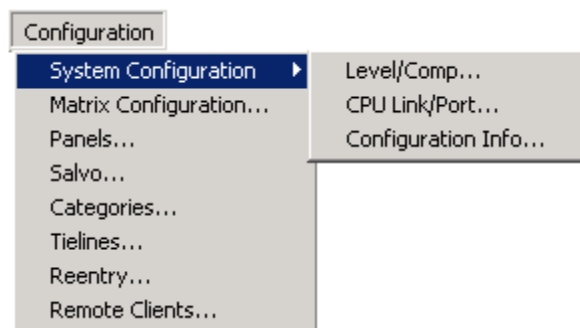
The View > Toolbar command hides or displays the bar with the shortcut icons. Select this command to display or hide the toolbar.

### 7.10.2 Status Bar

The **View > Status Bar** command hides or displays the bar with the status information that displays at the bottom of the 3500Pro window. Select this command to display or hide the status bar.

## 7.11 CONFIGURATION EDITOR CONFIGURATION MENU

The Configuration commands define all of the settings in the configuration file that allow you to customize the configuration of your 3500Pro system controller. Use these commands to set up the configuration file and then, download the configuration file to the controller. The following commands are available (see Figure 86):



**Figure 86: Configuration Menu**

If the configuration menu is “grayed out”, this indicates that you do not have a configuration database open. In the File Menu, create a New or Open an existing configuration database.

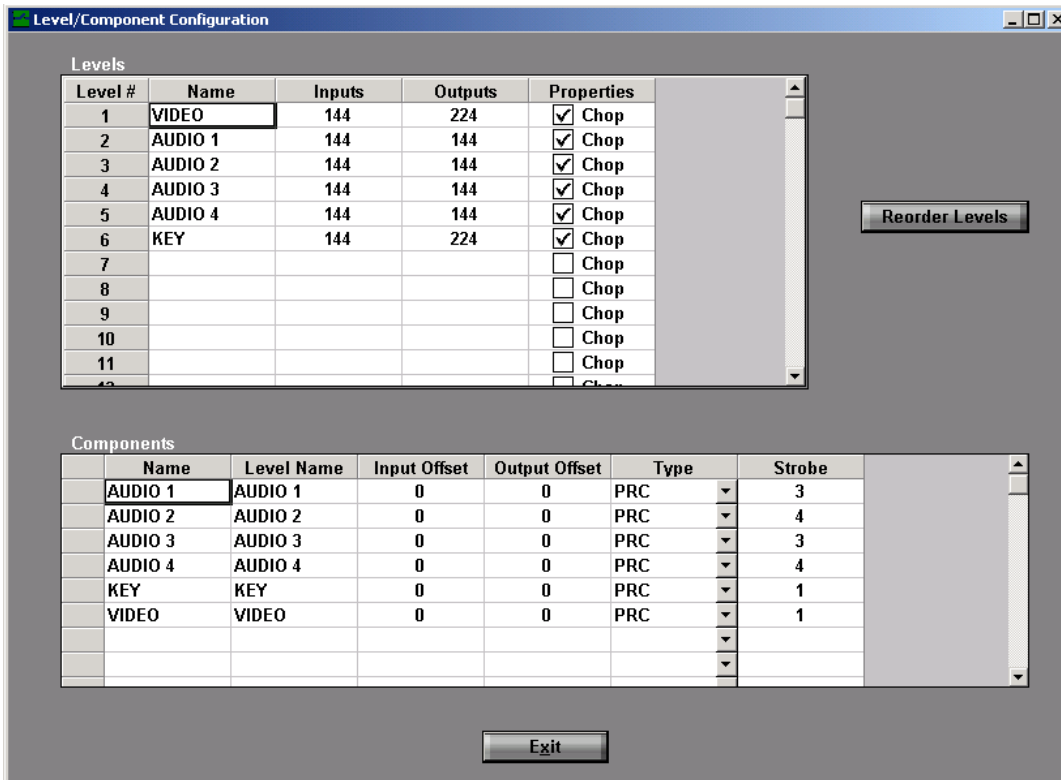


### 7.11.1 Level/Comp

The Configuration > System Configuration > Level/Comp provides an interface to work with Levels and Components. The following sections describe what levels and components are and how to work with them.

#### 7.11.1.1 Levels

The Levels section of the window allows you to add, edit, and delete levels (see Figure 87).



The screenshot shows the 'Level/Component Configuration' window. It contains two main sections: 'Levels' and 'Components'.

**Levels Section:**

Level #	Name	Inputs	Outputs	Properties
1	VIDEO	144	224	<input checked="" type="checkbox"/> Chop
2	AUDIO 1	144	144	<input checked="" type="checkbox"/> Chop
3	AUDIO 2	144	144	<input checked="" type="checkbox"/> Chop
4	AUDIO 3	144	144	<input checked="" type="checkbox"/> Chop
5	AUDIO 4	144	144	<input checked="" type="checkbox"/> Chop
6	KEY	144	224	<input checked="" type="checkbox"/> Chop
7				<input type="checkbox"/> Chop
8				<input type="checkbox"/> Chop
9				<input type="checkbox"/> Chop
10				<input type="checkbox"/> Chop
11				<input type="checkbox"/> Chop
12				<input type="checkbox"/> Chop

A 'Reorder Levels' button is located to the right of the Levels table.

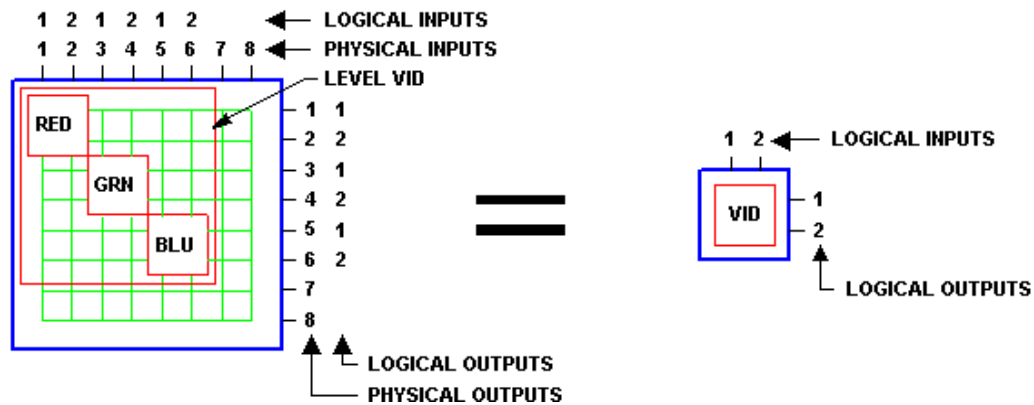
**Components Section:**

Name	Level Name	Input Offset	Output Offset	Type	Strobe
AUDIO 1	AUDIO 1	0	0	PRC	3
AUDIO 2	AUDIO 2	0	0	PRC	4
AUDIO 3	AUDIO 3	0	0	PRC	3
AUDIO 4	AUDIO 4	0	0	PRC	4
KEY	KEY	0	0	PRC	1
VIDEO	VIDEO	0	0	PRC	1

An 'Exit' button is located at the bottom center of the window.

**Figure 87: Level/Component Configuration Window**

A level is a group of related components that are switched together by 3500Pro. Levels are the lowest element that the user can manipulate in the control system. The maximum number of levels in a configuration is 16 (8 for the 3500ProLE). The example shown in Figure 88 is a 2x2 RGB video level named VID, which is made up of three components named RED, GRN and BLU.



**Figure 88: 2x2 RGB Video Level**

### Column Descriptions

- Level #: Defines the number for the level. You cannot edit this field. If you want to change the Level #, use the Reorder Levels button. The number implies the order of levels for use on serial commands and panel operation.
- Name: Specifies the name of the level. Level names are one to eight characters in length and are constructed using uppercase letters, numbers, and spaces. The first character must be a letter.
- Inputs: specifies the number of inputs associated with the level. The maximum number of inputs per level is 1024 (144 for the 3500ProLE).

**TIME SAVING TIP:** *If the Input value is the same for several different levels (for example, 144), type "144" in the first Input field. Then, select the number you just entered, and highlight the rest of the fields below it that have the same value. Click the right-mouse button and select Fill Down. All of the fields will populate with the same Input value.*

Example: Enter the first Input (see Figure 89).

Levels		
Level #	Name	Inputs
1	VIDEO	144
2	AUDIO 1	
3	AUDIO 2	
4	AUDIO 3	
5	AUDIO 4	
6		

**Figure 89: Entering an Input**

Select the first input and then, highlight the rest of the Input fields with the same value. Click the right mouse button and select Fill-Down (see Figure 90).

Levels				
Level #	Name	Inputs	Outputs	P
1	VIDEO	144		
2	AUDIO 1			
3	AUDIO 2			
4	AUDIO 3			
5	AUDIO 4			
6				
7				
8				
9				
10				
11				

AutoNumber  
 Copy  
 Cut  
 Paste  
 Copy Increment  
 Fill-Up  
**Fill-Down**  
 Fill-Left  
 Fill-Right  
 Timeline Source Define  
 Properties

**Figure 90: Fill Down**

The highlighted fields are populated (see Figure 91).

Levels			
Level #	Name	Inputs	
1	VIDEO	144	
2	AUDIO 1	144	
3	AUDIO 2	144	
4	AUDIO 3	144	
5	AUDIO 4	144	
6			

**Figure 91: Populated Fields**

- Outputs: Specifies the number of Outputs associated with the level. The maximum number of inputs per level is 1024 (144 for the 3500ProLE).



**TIP:** Use the same method described in the Inputs section to quickly enter Outputs. Or, if the Outputs values are the same as the Inputs, highlight all of the Inputs and the corresponding cells in the output column, right-click your mouse and then, select **Fill-Right**.

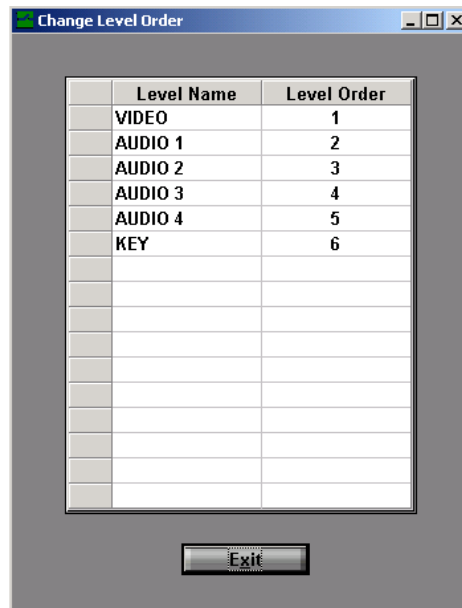
- Properties: Determines if the level is "Chop Enabled". Select the gray box to enable or disable "Chop". When a red check mark displays, Chop is enabled.

## Working with Levels

- Adding a Level: You can have a maximum of 16 levels (8 with the 3500ProLE). To add a level, simply type new level information into a blank row.
- Deleting a Level: To delete a level, click on the information you want to remove and press the Delete key. You can delete several entries at one time by highlighting all of the fields you want to delete, then pressing the Delete key. When you are done deleting a level, select OK. Be sure to **Save** the configuration file.
- Reordering Levels: To change the Level numbers, select the **Reorder Levels** button. The Change Level Order window will appear, and you can assign new level numbers to each available level.

### 7.11.1.2 Change Level Order

You can change the order of levels with the **Reorder Levels** button. (Configuration > System Configuration > Level/Comp > Reorder Levels). This window displays all of the defined Level Names and the Level Order (see Figure 92).



**Figure 92: Change Level Order Window**

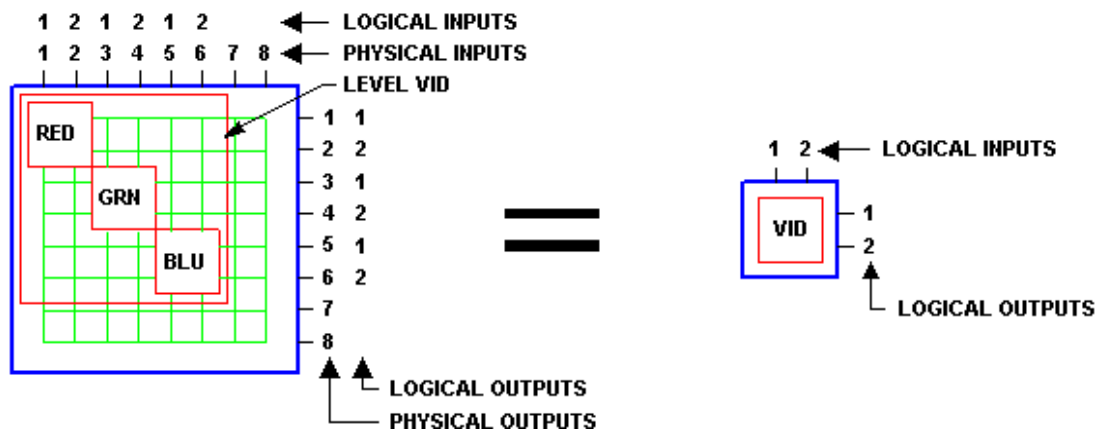
To change the level number, double-click in the field you want to change, and enter a new level number.

	<p><b>Make sure the cursor is blinking inside the field before entering a new level number.</b></p>
---	---

The number you enter in this field will be the position in this window. For example, if you enter a "5" in the Level Order field, the Level Name will move to the fifth row in the window. If another level was already assigned "5", it will move down a row to the "6" row.

### 7.11.1.3 Components

The **Components** section of the window allows you to add, edit, and delete components. A component is the most basic signal element that can be switched by a system controller. Components map level inputs/outputs to the actual physical matrix and are collected under a level to be controlled by users. For example, in RGB video, "Red", "Green", and "Blue" are components; in stereo audio, "Left" and "Right" are components. The example shown in Figure 93 is a 2x2 RGB video level named VID, which is made up of three components named RED, GRN and BLU.



**Figure 93: 2x2 RGB Video Level**

The maximum number of components in a configuration is 32 (16 for the 3500ProLE).

#### Column Descriptions:

- **Name:** defines the name of the component. Component names are one to eight characters in length and are constructed using uppercase letters, numbers, and spaces. The first character must be a letter. The example shown above is a 2x2 RGB video level named VID, which is made up of three components named RED, GRN and BLU. For the example, "RED" would be used for the first component, "GRN" for the second, and "BLU" for the third.
- **Level Name:** specifies the name of the level associated with the component. You must have already created the level you want to use (in the top half on this window) before you enter the value in this field.

- Input Offset: Acceptable values for input offsets are shown in the General Specifications Table. For the example shown above, "0" and "0" would be used for the component "RED"; "2" and "2" would be used for the component "GRN"; and "4" and "4" would be used for the component "BLU".

Physical Input = Level Input + Component Input Offset



**3500Pro allows components to overlap in matrix space. Care should be taken when entering offsets to ensure that any resulting overlap of components is intentional.**



*If the Input value is the same for several different offsets (for example, 0), type "0" in the first Input Offset field. Then, select the number you just entered, and highlight the rest of the fields below it that have the same value. Click the right-mouse button and select Fill-Down. All of the fields will populate with the same Input Offset value.*

- Output Offset: Acceptable values for input offsets are shown in the General Specifications Table. For the example shown above, "0" and "0" would be used for the component "RED"; "2" and "2" would be used for the component "GRN"; and "4" and "4" would be used for the component "BLU".

Physical Output = Level Output + Component Output Offset

- Type: PRC, TGR (Tiger), XTN (External Manufacturer or Third Party), or RM5 (System 5). Select the one you want from the pull-down menu.
- Strobe: Enter the Strobe assigned to the routing switcher that contains the component.

Every routing switcher in a switching system is assigned a strobe. This is usually accomplished by setting a dipswitch on the back of the routing switcher. Strobes do not have to be unique and, in larger systems, each strobe might be associated with several routing switchers.

In many switching systems, strobes are used to group levels of the same type together. For example, video may be on Strobe 1, audio on Strobe 2, etc.

The following table shows the offset, strobe, and address ranges for the RM5 and PRC component types:

COMPONENT TYPES	RM5 (SYSTEM 5)	PRC, XTN, TGR
Offset Range	0-255	0-4094
Strobe Range	1-5	1-63

## Working with Components

- **Adding a Component:** You can have a maximum of 32 components (16 for the 3500ProLE). To add a component, simply type new component information into a blank row and then, select the necessary options described above.
- **Deleting a Component:** To delete a component, click on the information you want to remove and press the Delete key. You can delete several entries at one time by highlighting all of the fields you want to delete, then pressing the Delete key. When you are done deleting a level, select OK. Be sure to **Save** the configuration file.

The **Configuration > System Configuration > CPU Link/Port** command allows you to configure the serial ports on the 3500Pro System Controller. This window (see Figure 94) is divided into two sections. Refer to the following sections for information about the items in each field of the window.

CPU Link Protocol Configuration					
	Link Name	Link Type	Checksum	Terminator	Status Filter
	PROTOCL1E	P1E	PESA	CR-LF	

Port Configuration

	Address	Port Name	Requestor	Lock Priority	Link Name	Baud Rate	Stop Bits
	1		1024	0	PROTOCL1E	9600	2
	2		1025	0	PROTCL1E	9600	2

Exit

**Figure 94: CPU Link/Port Configuration Window**

#### 7.11.2.1 CPU Link Protocol Configuration:

This section of the window allows you to define CPU Link Protocol Configurations. Then, you can assign a specific configuration to a port in the lower portion of the window.

#### 7.11.2.2 CPU Link Protocol Configuration

The Configuration > System Configuration > CPU Link/Port > CPU Link Protocol Configuration section determines the format to be used when sending data through the serial ports on the 3500Pro System Controller. Then, you can assign a specific configuration to a port in the lower portion of the window.

- **Link Name**

This defines the name of the protocol configuration that is being defined. It is used when assigning a protocol variation to a serial port. You will associate a defined configuration with a specific port in the lower portion of this window.

- **Link Type**

This is the protocol, which determines the format to be used when sending data through the serial ports on the 3500Pro System Controller. Select one from the pull-down menu. There are currently three protocols available for use.

1. CPU Link Protocol 1 with Extensions (P1E) (81-9062-0407-0)
2. Unsolicited Status Protocol (USP) (81-9062-0409-0)
3. Truck Link Protocol (TRK) (81-9062-0410-0). Truck link only works when configured for COM4.

- **Checksum**

A checksum determines how the validity of transmitted data will be confirmed. The three available checksum types are:

1. **NONE:** No validity checking.
2. **PESA:** Data validity is checked using PESA's standard method. (See Protocol documentation.)
3. **HEX ASCII:** Data validity is checked using a standard HEX-ASCII checksum.



- **Terminator**

The terminator is the character(s) to be used to denote the end of a data packet or command string. The three terminators available are:

1. CR: A carriage return.
2. LF: A line feed.
3. CL: A carriage return followed by a line feed.

- **Status Filter**

Status filtering allows the user to filter the data sent through the port using USP. This is only available for Unsolicited Status Protocol (USP). The nine filters available are:

1. A - All Unsolicited Items
2. C - Configuration Changes
3. D - Dual Transition Changes (Dual 3500Pro Control Systems Only)
4. E - Confidence Errors
5. G - User Logon/Log Off
6. L - Lock/Protect Changes
7. P - Physical Switches
8. S - Switch Change Requests
9. U - User Account Changes

They can be specified in any combination. Enter the filter you want to use in the Status Filter field.

### 7.11.2.3 Port Configuration

The Configuration > System Configuration > CPU Link/Port > Port Configuration section of the window defines the actual configuration of the three available ports. You can assign specific CPU Link Protocol Configurations defined in the top portion of this window with each port (in the Link Name field).

- **Before Using This Command**

You must have defined the CPU Link Protocol Configurations in the top portion of this window.

- **Address**

This defines the port address. You can configure the following ports:

1. Port 1 - The default CPU link port, which is pre-configured to be used with 3500Pro. The only items that may be changed on this port are the Port Name and the Requester Code.
2. Port 2 - Available for user configuration.
3. Port 3 - Not available. This port is the PRC Communications Port on the 3500Pro System Controller and may not be used for external control.
4. Port 4 - Available for user configuration.

- **Port Name**

Because a port is identified by its address, the assignment of a port name is optional. If used, port names are one to eight characters in length and are constructed using uppercase letters, numbers, and spaces. The first character must be a letter.

- **Requestor**

The requester code is used with the lock priority to determine if a lock or protect function can be removed. When a lock or protect has been assigned by a port (or panel), it can only be removed by another port (or panel) with a higher lock priority or with the same lock priority and same requester code.

Requester codes not explicitly defined automatically default to 1024, 1025, and 1027 for Ports 1, 2, and 4 respectively.

The acceptable range of requester codes is 1 - 65535.

- **Lock Priority**

The lock priority is used with the requester code to determine if a lock or protect function can be removed. When a lock or protect has been assigned by a port or panel, it can only be removed by another port or panel with a higher lock priority, or with the same lock priority and same requester code. The lower the lock priority number, the higher the priority.

Port lock priorities not explicitly defined automatically default to "0" which gives absolute authority to clear any lock or protect on the system. The Lock Priority assigned to Port 1, which may not be changed, is "0".

The acceptable range of lock priorities is 0-255 ("0" is Highest Priority).

- **Link Name**

This defines the CPU Link Protocol Configuration you want to associate with this port. Each configuration in the top portion of this window is identified by its Link Name. Enter the Link Name you want to use from the top portion of the window in this field to assign the correct configuration.

- **Baud Rate**

Baud rate is the data transfer rate through the serial port measured in Baud (bits per second). A baud rate of either 9600 or 38400 may be selected for Port 2 and Port 4. Port 1's baud rate is specified by the dipswitch on the controller board and cannot be set via the configuration software. The baud rate is either 9600 or 38400 baud.

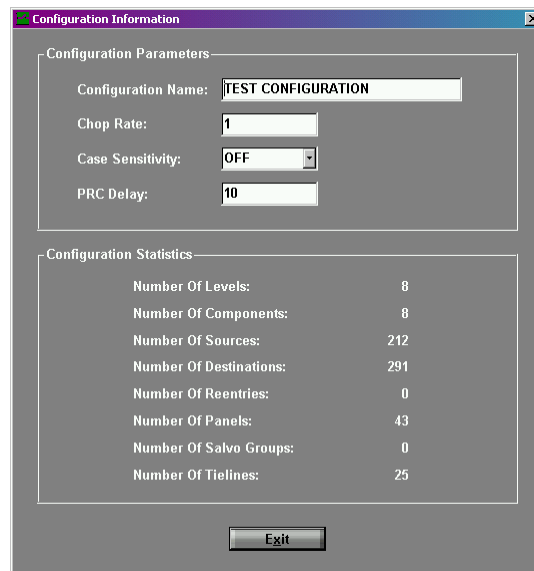
- **Stop Bits**

In asynchronous communications, a stop bit is a bit that indicates that a byte of data has just been transmitted. Every byte of data is preceded by a start bit and followed by a stop bit.

Either 1 or 2 stop bits may be selected for Port 2 and Port 4. The number of stop bits assigned to Port 1, which may not be changed, is 2.

### 7.11.3 Configuration Info


The Configuration > System Configuration > Configuration Info window shows information about the configuration currently open in 3500Pro (see Figure 95).



**Figure 95: Configuration Information Window**

#### 7.11.3.1 Configuration Name

This field allows you to name or rename the current configuration. Type the desired name in the **Configuration Name** box. Configuration names may have up to 32 alphanumeric characters. You can query this name from the 3500Pro System Controller.

 A yellow downward-pointing triangle with the word 'NOTE' in black text inside.	<b>The Configuration Name may be different from the file name.</b>
--	--

#### 7.11.3.2 Chop Rate

The chop rate indicates the frames rate of switches used by the Chop mode of operation. To change the chop rate, enter the desired value in the **Chop Rate** box. The range of chop rates the 3500Pro Control System can be configured for is between 1 and 255.

#### 7.11.3.3 Case Sensitivity

This option specifies whether the 3500Pro software distinguishes between upper and lower case letters when you are entering information in the category, source, destination, and reentry windows. For example, if you have Case Sensitivity turned ON, the software will recognize when you enter information using capital letters. If you have Case Sensitivity turned off, it doesn't matter if you use lower or upper case.

After making changes, click the OK button to close the window. Be sure to save the configuration file.

#### 7.11.3.4 PRC Delay

This option specifies the delay between PRC messages. It applies to PRC, TGR, and XTN types of components. The range of the PRC delay value can be from 5 to 10 ms. The default value is 10 ms.

### 7.11.4 *Matrix Configuration*

The **Configuration > Matrix Configuration** command allows you to define Sources and Destinations. The maximum number of sources and destinations is 1200 (180 for the 3500ProLE).

There are 2 tab sheets in this window, one for sources, and the other for destinations. The Destinations tab displays in yellow so you can easily determine which tab sheet you are working with.

#### 7.11.4.1 Display Error Command

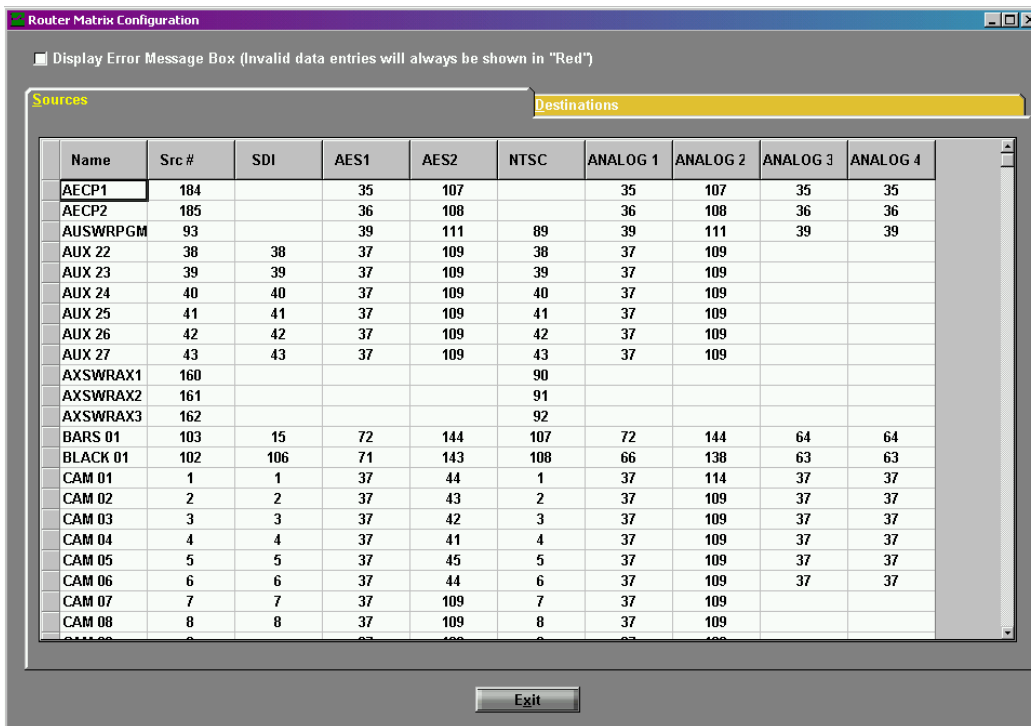
- When selected, entering invalid data in the source or Destination grid will display a popup message box on the screen warning you of the invalid data. You can not continue until you click on the OK button to clear the message box. The invalid data will be changed to a red color.
- When selected, entering invalid data in the source or destination grid causes the invalid box data to be displayed in red, but no message box will be displayed.

#### 7.11.4.2 Before Using This Command

You must have already used the Configuration > System Configuration > Level/Comp command to set up all of the levels.

#### 7.11.4.3 Sources

The Matrix Configuration > Sources tab allows you to define all of the sources in the configuration (see Figure 96). Only one source per level is allowed. A level may be left undefined on a source. Inputs may be shared between different sources. The maximum number of sources is 1200 (180 for the 3500ProLE).



Name	Src #	SDI	AES1	AES2	NTSC	ANALOG 1	ANALOG 2	ANALOG 3	ANALOG 4
AECP1	184		35	107		35	107	35	35
AECP2	185		36	108		36	108	36	36
AUSWRPGM	93		39	111	89	39	111	39	39
AUX 22	38	38	37	109	38	37	109		
AUX 23	39	39	37	109	39	37	109		
AUX 24	40	40	37	109	40	37	109		
AUX 25	41	41	37	109	41	37	109		
AUX 26	42	42	37	109	42	37	109		
AUX 27	43	43	37	109	43	37	109		
AXSWRAX1	160				90				
AXSWRAX2	161				91				
AXSWRAX3	162				92				
BARS 01	103	15	72	144	107	72	144	64	64
BLACK 01	102	106	71	143	108	66	138	63	63
CAM 01	1	1	37	44	1	37	114	37	37
CAM 02	2	2	37	43	2	37	109	37	37
CAM 03	3	3	37	42	3	37	109	37	37
CAM 04	4	4	37	41	4	37	109	37	37
CAM 05	5	5	37	45	5	37	109	37	37
CAM 06	6	6	37	44	6	37	109	37	37
CAM 07	7	7	37	109	7	37	109		
CAM 08	8	8	37	109	8	37	109		

**Figure 96: Matrix Configuration Sources Window**

- **Name**

Specifies the name of each source. Type in the name you want to use in this field.

- **Src # (Source Number)**

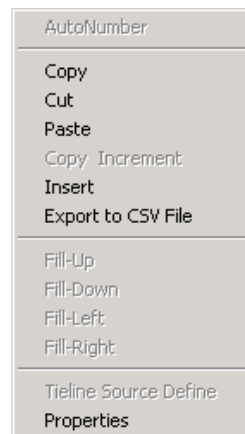
Identifies the source number. As you enter Names, this field will automatically display a number. The source number is a numeric alias that can be used to refer to the source. This is used by the serial protocols and incremental edits.

- **Levels**

The remaining columns identify the input on each level that you defined with the Levels window. For each level, enter the source that corresponds with each Source Name.

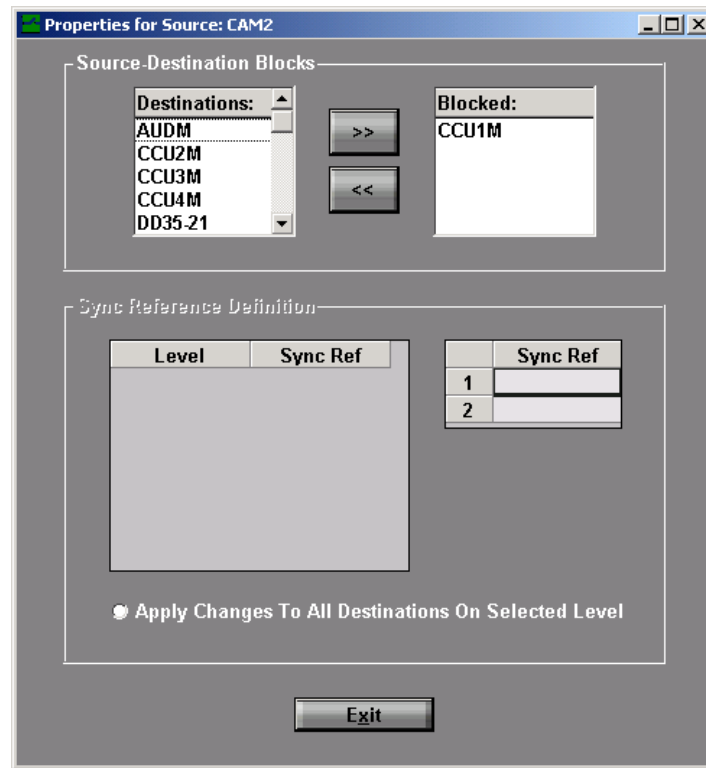
- **Right Click in Source Grid**

When you right-click in the **Source** grid, a pop-up menu will appear, providing menu options for some of the shortcut items mentioned in section 7.1.2 of the manual as well as a few other options. The other options may or may not be enabled, depending on which column the cursor was in when the right-click was performed. If you right-click in the **Name** column, there will be a menu selection enabled called **Properties** (see Figure 97).



**Figure 97: Properties Enabled (Source Grid)**

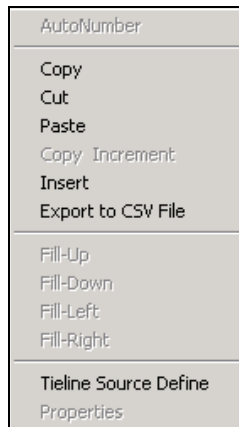
Clicking on **Properties** will display another screen that shows the destinations that the source that you right-clicked on is **Blocked** from (see Figure 98).



**Figure 98: Properties – Source Destination Blocks**

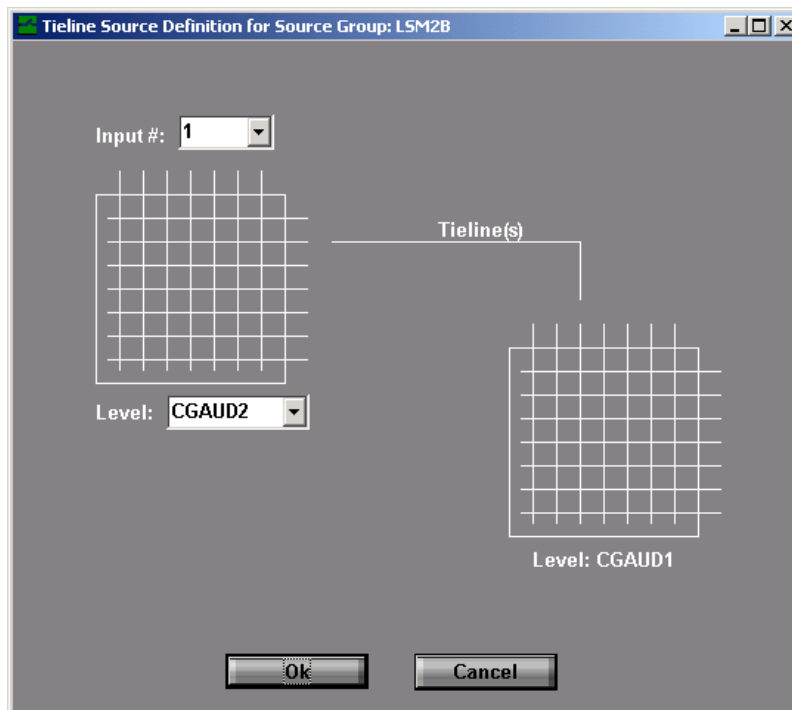
You can block more destinations or remove destinations from the Blocked list. Notice that the Sync Reference Definition frame is disabled. Sync Reference Definition is a destination property and is not available for sources.

If you right-click in one of the level columns, which is any column to the right of the Dst # column, there will be a menu selection enabled called: Tieline Source Define (see Figure 99).



**Figure 99: Tieline Source Define**

Clicking on Tieline Source Define will display another screen that enables the definition of a source on a level connected by a tieline (see Figure 100).



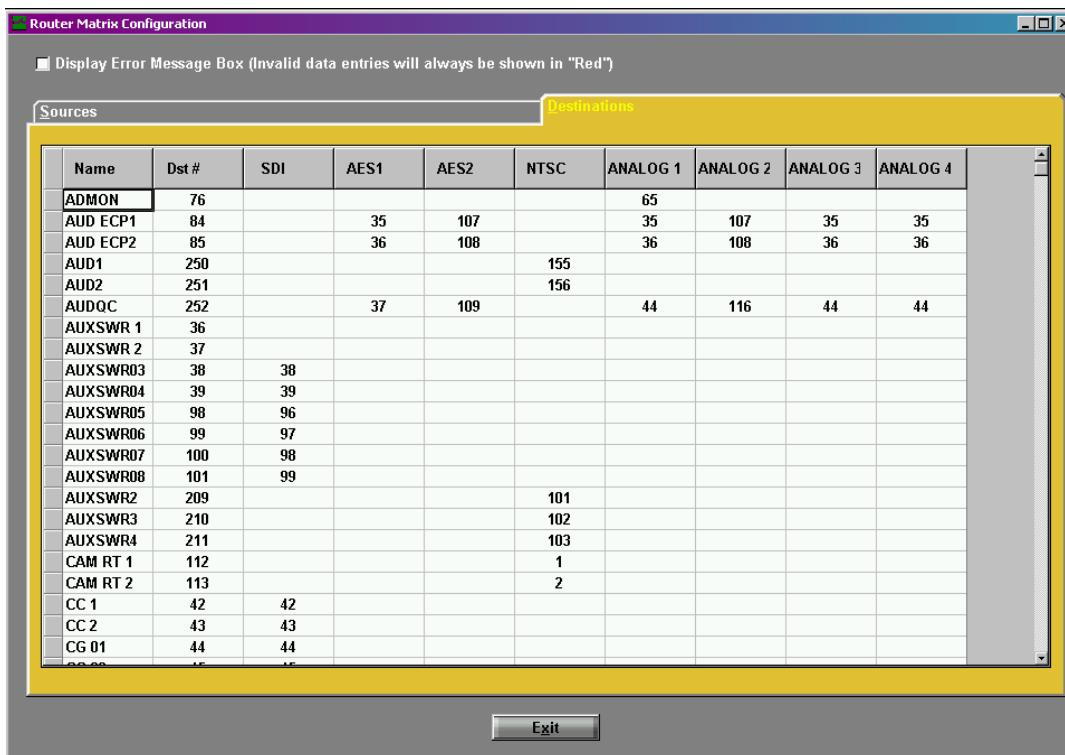
**Figure 100: Tieline Definition Screen**



In the right-click menus shown previously, note the menu item **Export To CSV File**. If you click this item, a standard file save dialog will be displayed allowing you to create a “\*.csv” (comma separated variable) file that contains the source configuration data shown in the **Sources** grid. This \*.csv file can be loaded directly into Excel® and a host of other programs. The file contains a header row followed by the configuration data. Once loaded into Excel®, the data can be formatted to your specifications/requirements and printouts can then be performed.

#### 7.11.4.4 Destinations

The **Matrix Configuration > Destinations** tab (see Figure 101) allows you to define all of the destinations in the configuration. The maximum number of destinations is 1200 (180 for the 3500Pro/LE).



**Router Matrix Configuration**

☐ Display Error Message Box (Invalid data entries will always be shown in "Red")

**Sources** | **Destinations**

Name	Dst #	SDI	AES1	AES2	NTSC	ANALOG 1	ANALOG 2	ANALOG 3	ANALOG 4
ADMON	76					65			
AUD ECP1	84		35	107		35	107	35	35
AUD ECP2	85		36	108		36	108	36	36
AUD1	250				155				
AUD2	251				156				
AUDQC	252		37	109		44	116	44	44
AUXSWR 1	36								
AUXSWR 2	37								
AUXSWR03	38	38							
AUXSWR04	39	39							
AUXSWR05	98	96							
AUXSWR06	99	97							
AUXSWR07	100	98							
AUXSWR08	101	99							
AUXSWR2	209				101				
AUXSWR3	210				102				
AUXSWR4	211				103				
CAM RT 1	112				1				
CAM RT 2	113				2				
CC 1	42	42							
CC 2	43	43							
CG 01	44	44							

Exit

**Figure 101: Matrix Configuration Destinations Window**

- **Name**

This specifies the name of each destination. Type in the name you want to use in this field.

- **Dst # (Destination Number)**

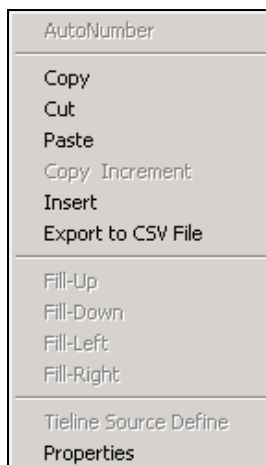
This identifies the destination number. As you enter Names, this field will automatically display a number. The destination number is a numeric alias that can be used to refer to the destination. This is used by the serial protocols and incremental edits.

- **Levels**

The remaining columns identify the input on each level that you defined with the Levels window. For each level, enter the destination that corresponds with each Source Name.

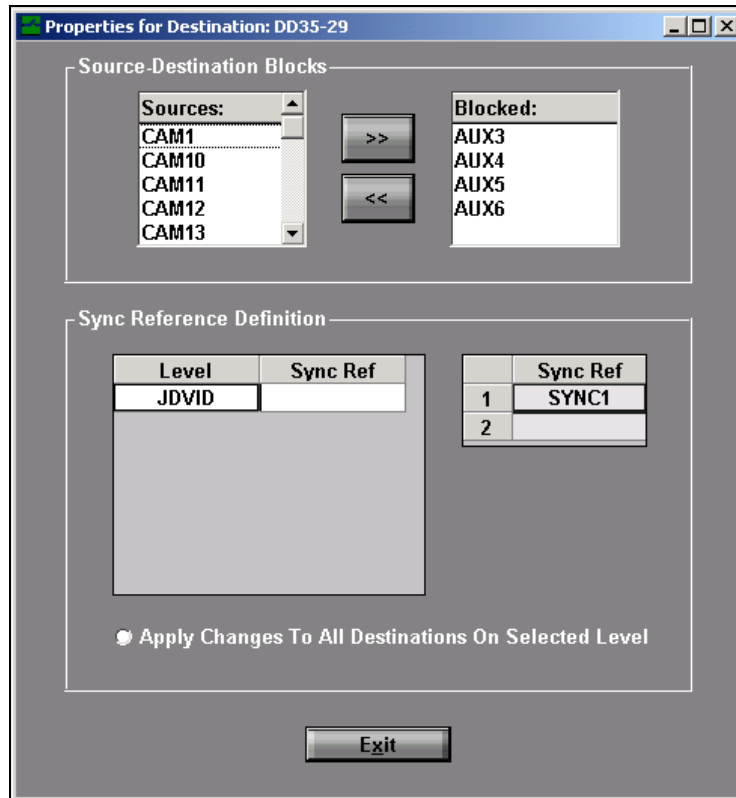
- **Right-Click in Destinations Grid**

When you right-click in the **Destinations** grid, a pop-up menu will appear, providing menu options for some of the shortcut items mentioned in section 7.1.2 of this manual as well as a few other options. The other options may or may not be enabled, depending on which column the cursor was in when the right-click was performed. If you right-click in the **Name** column, there will be a menu selection enabled called **Properties** (see Figure 102).



**Figure 102: Properties (Destinations Grid)**

Clicking on **Properties** will display another screen (see Figure 103) that shows the sources that are **Blocked** from the destination that you right-clicked on as well as the **Sync Reference Definition** for this particular destination. By checking the checkbox at the bottom of the **Sync Reference Definition** frame, any change you make to the **Sync Reference Definition** for a level, will be applied to every destination that is defined on that level.



**Figure 103: Properties For Destinations Display**

In the right-click menus shown previously, note the menu item **Export To CSV File**. If you click this item, a standard file save dialog will be displayed allowing you to create a “\*.csv” (comma separated variable) file that contains the destination configuration data shown in the **Destinations** grid. This file can be loaded directly into Excel® and a host of other programs. The file contains a header row followed by the configuration data. Once loaded into Excel®, the data can be formatted to your specifications/requirements and printouts can then be performed.

### **7.11.5 Panels**

The Configuration > Panels command adds new panels to the configuration. At the top of the window, a graphic illustration of the selected panel displays. Below the graphic, there is a list of all the currently defined panels.

The description field is the only field that can be directly changed. The description is a completely optional field that does not have affect on the configuration of the controller. It is strictly a convenience field for the user to help identify the control panels. The information is stored in the controller so that it will be recalled later when the configuration is uploaded. The address, name, and type fields cannot be directly changed. These fields are populated when you create a new control panel as described in the following subsections.

The following tabs display in this window:

- Panel Specific Data
- Data Key Definition
- Panel Access Lists
- List Assignment
- Salvo Key Definition

#### **7.11.5.1 Before Using This Command**

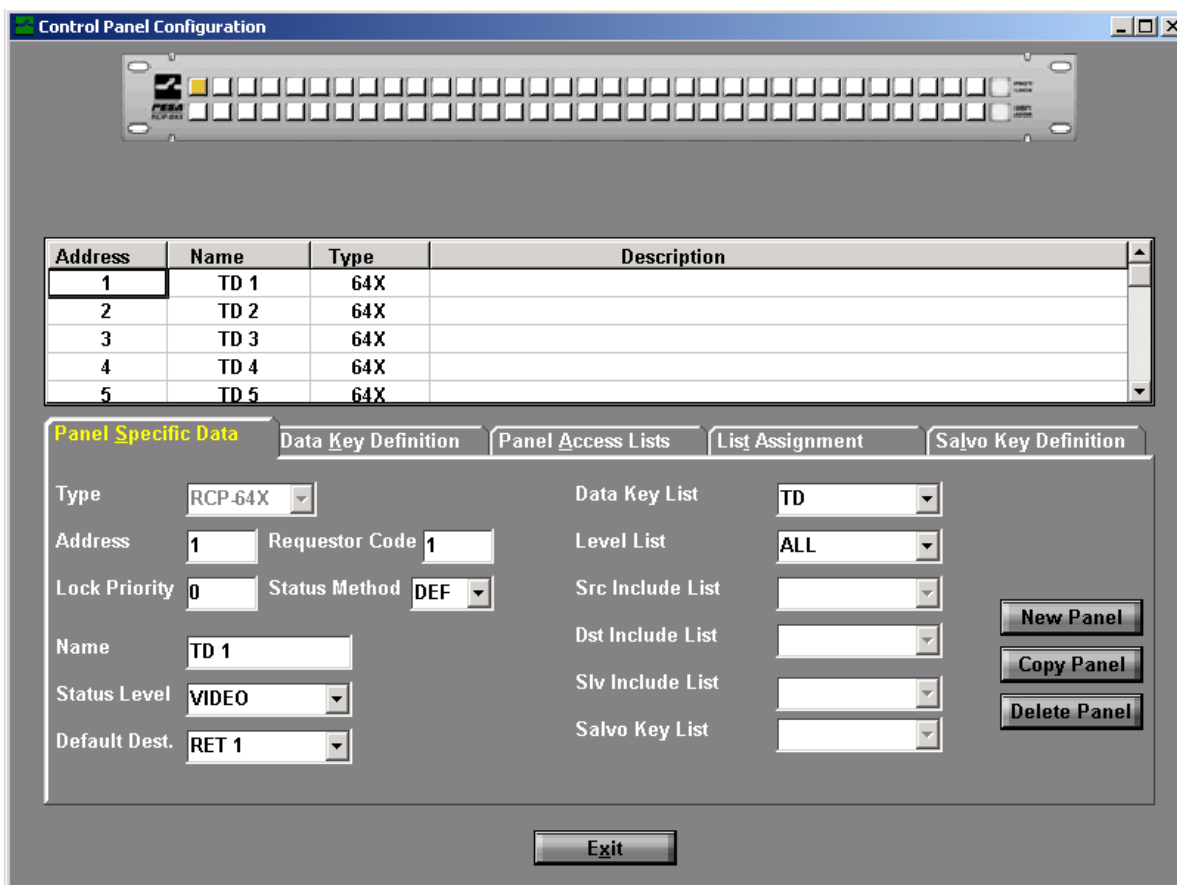
- You must have already set up Levels and Components.
- You must have already set up the Matrix Configuration.

### 7.11.5.2 Adding a New Panel

1. Choose the Specific panel tab
2. Select the New Panel button.
3. Select the panel from the Type list.
4. Enter the Requestor Code.
5. Enter the lock priority
6. Enter the status method.

### 7.11.5.3 Panel Specific Data

The Panel Specific Data tab (see Figure 104) allows you to add new panels, edit existing panels, and delete panels. This tab also allows you to define information about the panel, such as name, address, etc. The following fields are available in this panel:



Address	Name	Type	Description
1	TD 1	64X	
2	TD 2	64X	
3	TD 3	64X	
4	TD 4	64X	
5	TD 5	64X	

**Panel Specific Data** | Data Key Definition | Panel Access Lists | List Assignment | Salvo Key Definition

Type: RCP-64X | Data Key List: TD

Address: 1 | Requestor Code: 1 | Level List: ALL

Lock Priority: 0 | Status Method: DEF | Src Include List: | Dst Include List: | Slv Include List: | Salvo Key List: |

Name: TD 1

Status Level: VIDEO

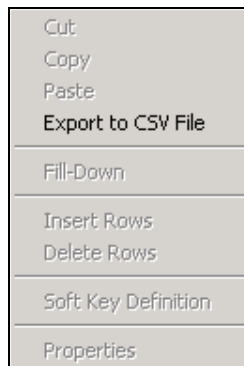
Default Dest.: RET 1

New Panel | Copy Panel | Delete Panel

Exit

**Figure 104: Panel Configuration Window, Panel Specific Data Tab**

If you right-click in the configured panels grid, which is right below the panel image, a pop-up menu (see Figure 105) will be displayed. If you click the item labeled **Export To CSV File**, a standard file save dialog will be displayed allowing you to create a “\*.csv” (comma separated variable) file that contains the control panel configuration data shown in the **Panel Specific Data** tab of the panel screen. The file can be loaded directly into Excel® and a host of other programs. The file contains a header row followed by the configuration data. Once loaded into Excel®, the data can be formatted to your specifications/requirements and printouts can then be performed.



**Figure 105: Exporting To CSV File Menu**

- **Type**

This field identifies the type of panel. This field is read-only unless you select the **New Panel** button. The panel you select here displays in the middle section of the window in the **Type** field.

- **Address**

This indicates the physical address of the control panel. Every control panel has dipswitches on the back. These switches are used to set a unique address for each panel in a switching system. Find out what the address is, and enter it here. The address you enter here displays in the middle section of the window in the **Address** field.

- **Requestor Code**

The requester code is used with the lock priority to determine if a lock or protect function can be removed. When a lock or protect has been assigned by a panel (or serial communications port), it can only be removed by another panel (or port) with a higher lock priority or with the same lock priority and same requester code.

Requestor codes are also used with protects. When a destination is placed into protect, only those panels/users with the same requester code can switch the destination.

Requester codes not explicitly defined automatically default to the panel address.

- **Lock Priority**

The lock priority is used with the requester code to determine if a lock or protect can be removed. When a lock or protect has been assigned by a panel or port, it can only be removed by another panel or port with a higher lock priority, or with the same lock priority and same requester code. The lower the lock priority number, the higher the priority.

Panel lock priorities not explicitly defined automatically default to "0" which gives absolute authority to clear any lock or protect on the system. The acceptable range of lock priorities is shown in the General Specifications Table.

- **Status Method**

When a panel is in all levels mode (ALL LEVS), the status shown will be the source on the Status Level assigned to that panel. If the destination is not defined on the Status Level, **Status Method** is used to control the resulting display:

If DEF (Default Method) is selected, NO XXXXX will be displayed where XXXXX is the Status Level assigned to the panel.

If GRP (Group Method) is selected, the controller will examine every level sequentially, starting with the level designated as Level Order 1. The source switched on the first level found where the destination is defined, will be displayed as the destination status.

- **Name**

Because a panel is identified by its address, the assignment of a panel name is optional. If used, panel names are one to eight characters in length and are constructed using uppercase letters, numbers, and spaces. The first character must be a letter. The name you enter here will display in the middle portion of the window as the "Name" of the panel.

- **Status Level**

One function of the LCD display on a panel is to show, which source is currently switched to a selected destination. This is known as destination status. Although more than one source can be switched to a single destination (limited to one source per level), the status display can only show one source at a time. When the panel is in all levels mode (ALL LEVS), **Status Level** is used to designate a default level to be used when displaying status. Only the source on this default level will be displayed. Pushbutton only panels also use the status level. It is used to determine which tally LED to light on a panel in a split/breakaway condition.

- **Default Dest**

Select the default destination for which status will be displayed when power is applied to a panel, or when a new configuration is downloaded to the controller.

The panel will have control over the destination selected here, even if it is not included in the associated destination include list.

- **Data Key List**

A data key is a user configurable control panel key, whose assigned function is used when the panel is in any mode except **Salvo Select Mode**.

A data key list is a named list of the functions assigned to each data key on a panel. A data key list may be shared by multiple panels as long as they are the same type of panel. Different panel types may not use the same data key list.

Define new **Data Key Lists** with the **Data Key Definition** tab.

- **Level List**

The **Levels of Control List** is a named list of all levels the panel (or remote client) is authorized to control. Two special lists come pre-configured: **ALL** and **NONE**. Define new items that should appear in this list with the **Panel Access Lists** tab (in the **Include List Type** section, select **Level**).

- **Src Include List**

A source include list is a named list of the sources a specific control panel is authorized to control. A source include list may be shared by multiple panels.

The **Source Include List** is a named list of all sources the panel is authorized to control. It functions the same as the **LEVELS OF CONTROL LIST** window. Define new items that should appear in this list with the **Panel Access Lists** tab (in the **Include List Type** section, select **Source**).

- **Dst Include List**

A destination include list is a named list of the destinations a specific control panel is authorized to control. A destination include list may be shared by multiple panels. The default destination assigned to a panel may be controlled even if it is not on the destination include list. Define new items that should appear in this list with the **Panel Access Lists** tab (in the **Include List Type** section, select **Destination**).

- **Slv Include List**

A salvo include list is a named list of the salvos a specific control panel is authorized to control. A salvo include list may be shared by multiple panels. Define new items that should appear in this list with the **Panel Access Lists** tab (in the **Include List Type** section, select **Salvo**).



- **Salvo Key List**

A salvo key is a user configurable control panel key, whose assigned function is used when the panel is in salvo select mode. A salvo key list is a named list of the functions assigned to each salvo key on a panel. A salvo key list may be shared by multiple panels as long as they are the same type of panel. Different panel types may not use the same salvo key list. Define new items that should appear in this list with the **Salvo Key Definition** window.

- **New Panel**

The **New Panel** button adds a new panel to the list in the center of the screen. You need to select the Type of panel to add, and define all of the other information about the panel (on all five tab sheets).

- **Copy Panel**

Copies all of the information about the currently selected panel and creates a new panel with identical information. The new panel will automatically display in the list in the middle of the window with a new panel address. You can then enter a name and description for the new panel.

- **Delete Panel**

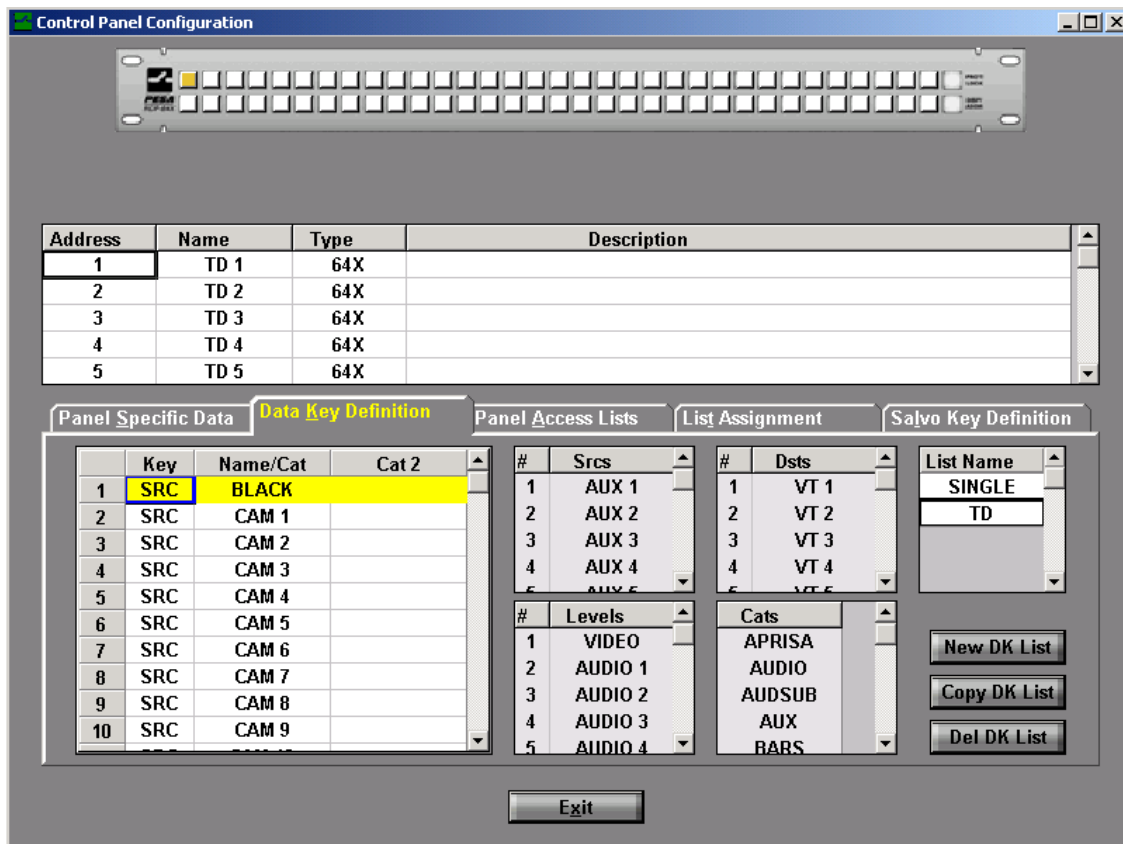
This deletes the currently selected panel.



**Make sure you really want to delete the panel before selecting this command. You cannot "Undo" this action.**

#### 7.11.5.4 Data Key Definition

The Data Key Definition tab (see Figure 106) sheet defines the settings for each configurable control panel key, whose assigned function is used when the panel is in any mode except **Salvo Select Mode**. At the top of the window, a picture of the currently selected panel displays. Click on the buttons on the control panel to see the Data Key that is assigned to the button. You can change which panel you are reviewing by selecting another panel from the middle part of the window (with Address, Name, and Type listed). Also, the List Names that are defined in this tab sheet are the items that display in the Data Key List in the Panel Specific Data tab.



Address	Name	Type	Description
1	TD 1	64X	
2	TD 2	64X	
3	TD 3	64X	
4	TD 4	64X	
5	TD 5	64X	

Key	Name/Cat	Cat 2
1	SRC BLACK	
2	SRC CAM 1	
3	SRC CAM 2	
4	SRC CAM 3	
5	SRC CAM 4	
6	SRC CAM 5	
7	SRC CAM 6	
8	SRC CAM 7	
9	SRC CAM 8	
10	SRC CAM 9	

#	Srcs
1	AUX 1
2	AUX 2
3	AUX 3
4	AUX 4
5	AUX 5

#	Dsts
1	VT 1
2	VT 2
3	VT 3
4	VT 4
5	VT 5

#	Levels
1	VIDEO
2	AUDIO 1
3	AUDIO 2
4	AUDIO 3
5	AUDIO 4

Cats
APRISA
AUDIO
AUDSUB
AUX
BARS

List Name
SINGLE
TD

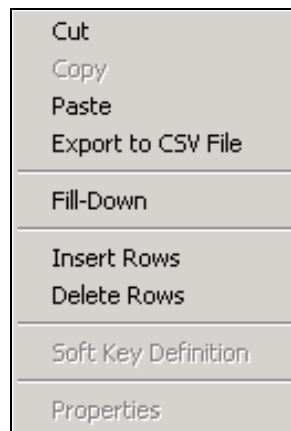
  

New DK List  
Copy DK List  
Del DK List

Exit

**Figure 106: Data Key Definition Tab**

If you right-click in the data key list grid, located on the **Data Key Definitions** tab of the panel screen, a pop-up menu will be displayed (see Figure 107). If you click the item labeled **Export To CSV File**, a standard file save dialog will be displayed allowing you to create a “\*.csv” (comma separated variable) file that contains the data key definitions for all data key lists in the controller configuration. This file can be loaded directly into Excel® and a host of other programs. The file contains a header row, followed by the key list data. Each key list in the CSV file is separated by a blank row and contains the list name, panel type, and the key definition data. Once loaded into Excel®, the data can be formatted to your specifications/requirements and printouts can then be performed.



**Figure 107: Data Key List Grid Menu**

- **Definition List**

This identifies the **Key Type** and **Name/Category** associated with a specific button on the panel. When you select an item from this list, the graphic at the top of the screen will highlight the button you selected. To change the definition, double-click items in the **Sources**, **Destinations**, **Levels**, or **Categories** lists.

- **Sources**

This lists all of the available sources for the panel. Double-click any item in this field to assign it to the currently selected key. You can also copy and paste.

- **Destinations**

This lists all of the available destinations for the panel. Double-click any item in this field to assign it to the currently selected key.

- **Levels**

This lists all of the available levels. Double-click any item in this field to assign it to the currently selected key.

- **Categories**

This lists all of the available categories. Double-click any item in this field to assign it to the currently selected key.

- **Soft Sources/Soft Destinations**

Typing SSRC or SDST sets the data key type to a soft key. A soft key can be programmed by the user at a panel.

- **List Name**

This shows the existing Data Keys. These items display in the Data Key List pull-down in the Panel Specific Data tab. When you select the New DK List button, a new line displays in this section. You can double-click any name in this list, and type in a new name.

- **New DK List**

Adds a new Data Key List to the List Name field. Type in the name for the new list.

- **Copy DK List**

Copies the information in the currently selected Data Key List and creates a new Data Key List with identical information. The new Data Key List will display in the List Name field and you can specify a new name for the list.

- **Del DK List**


This deletes the Data Key List that is selected in the List Name field.



**Make sure you really want to delete the list before selecting this command. You cannot "Undo" this action.**

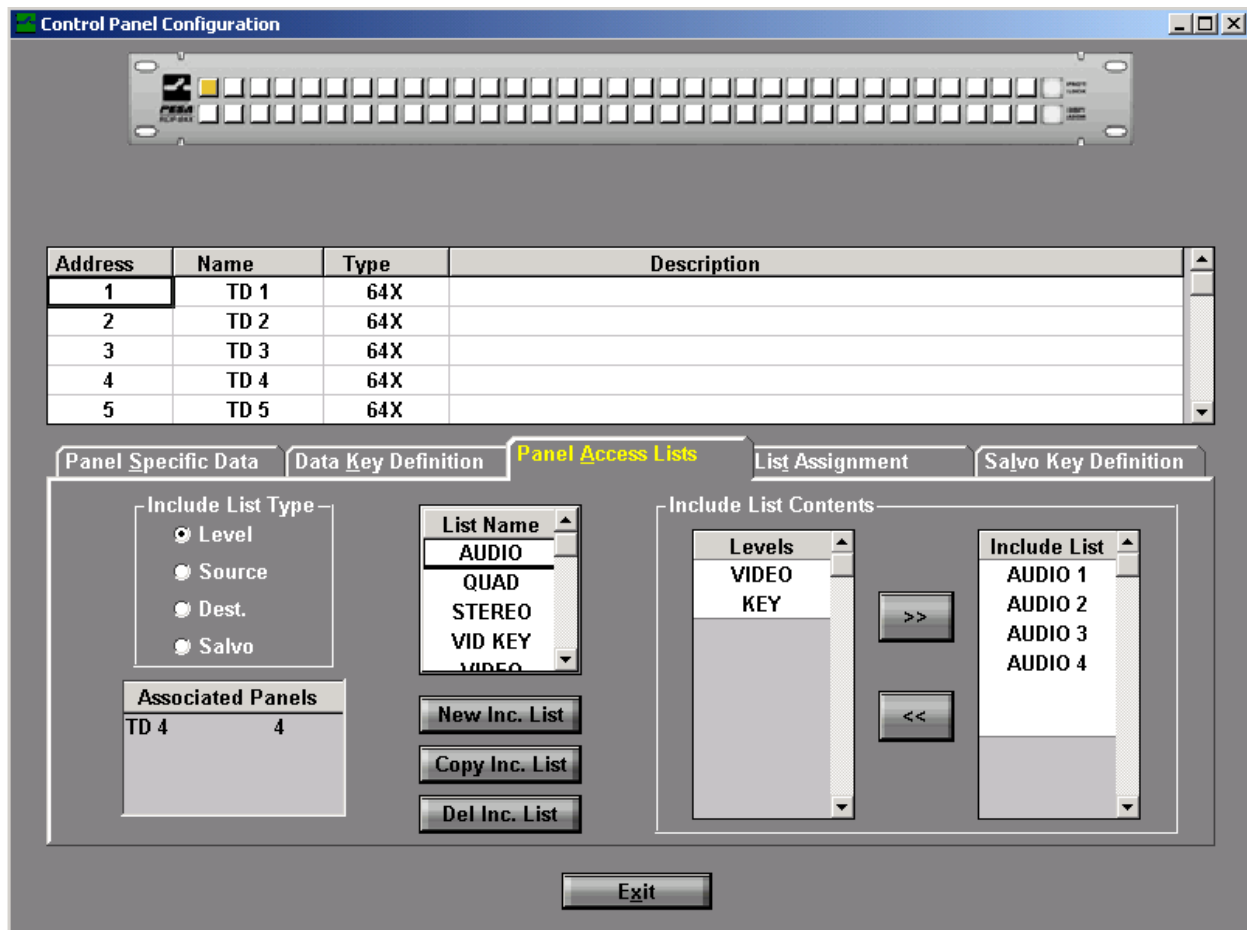
#### 7.11.5.5 Soft Key Definition

Soft Keys can be configured locally at the panel using Store Mode, or with 3500Pro.

	<p><b>Soft Keys cannot be configured until at least one soft key has been defined in the Data Key List assigned to the panel.</b></p>
---	---

#### 7.11.5.6 Panel Access Lists

The Panel Access Lists tab (see Figure 108) shows the include lists for Levels, Sources, Destinations, and Salvos. Included lists are named lists of the Levels, Sources, Destinations, and Salvos a specific control panel is authorized to control. A source include list may be shared by multiple panels.



**Figure 108: Panel Access List Tab**

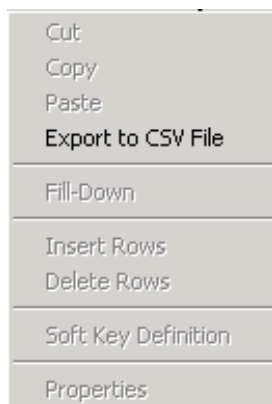
- **Include List Type**

Lists the types of include lists you can review or edit. Click on the button to the left of the list.

- **List Name**

Lists the names of the lists associated with each list type. Click on each item in this list to review its contents.

If you right-click in the List Name grid, located on the Panel Access Lists tab of the panel screen, a pop-up menu will be displayed (see Figure 109). If you click the item labeled **Export To CSV File**, a standard file save dialog will be displayed allowing you to create a “\*.csv”(comma separated variable) file that contains the include list definitions for all include lists in the controller configuration. This file can be loaded directly into Excel® and a host of other programs. The file contains a header row, followed by the include list data. Each include list in the CSV file is separated by a blank row and contains the list name, list type, and the definition data depending on whether it is a **Level**, **Source**, **Destination**, or **Salvo** include list. Once loaded into Excel®, the data can be formatted to your specifications/requirements and printouts can then be performed.



**Figure 109: List Name Popup**

- **Associated Panels**

Shows the panels associated with each list you select in the List Name field. To associate a list with a panel, go to the Panel Specific Data tab. Select an item from the Level List, Src Include List, Dst Include List, or Slv Include List. After you select a list to associate with the panel, the panel name and number will display in this field.

- **New Inc. List**

Create a new Include list in the **List Name** field. Be sure to first select the type of list you want to create in the **Include List Type** field. After you select this button, type a name for the new list.

- **Copy Inc. List**

Copies the **Level** and **Include List** settings for the selected **List Name** and creates a new item in the **List Name** field. You can then enter a different name for the new list item.

- **Del Inc. List**

This deletes the selected list from the **List Name** field.



**Make sure you really want to delete the list before selecting this command. You cannot "Undo" this action.**

- **Include List Contents**

Levels/Sources/Destinations/Salvos

The title and contents of this section will change depending on the item you select in the **Include List Type** field are as follows:

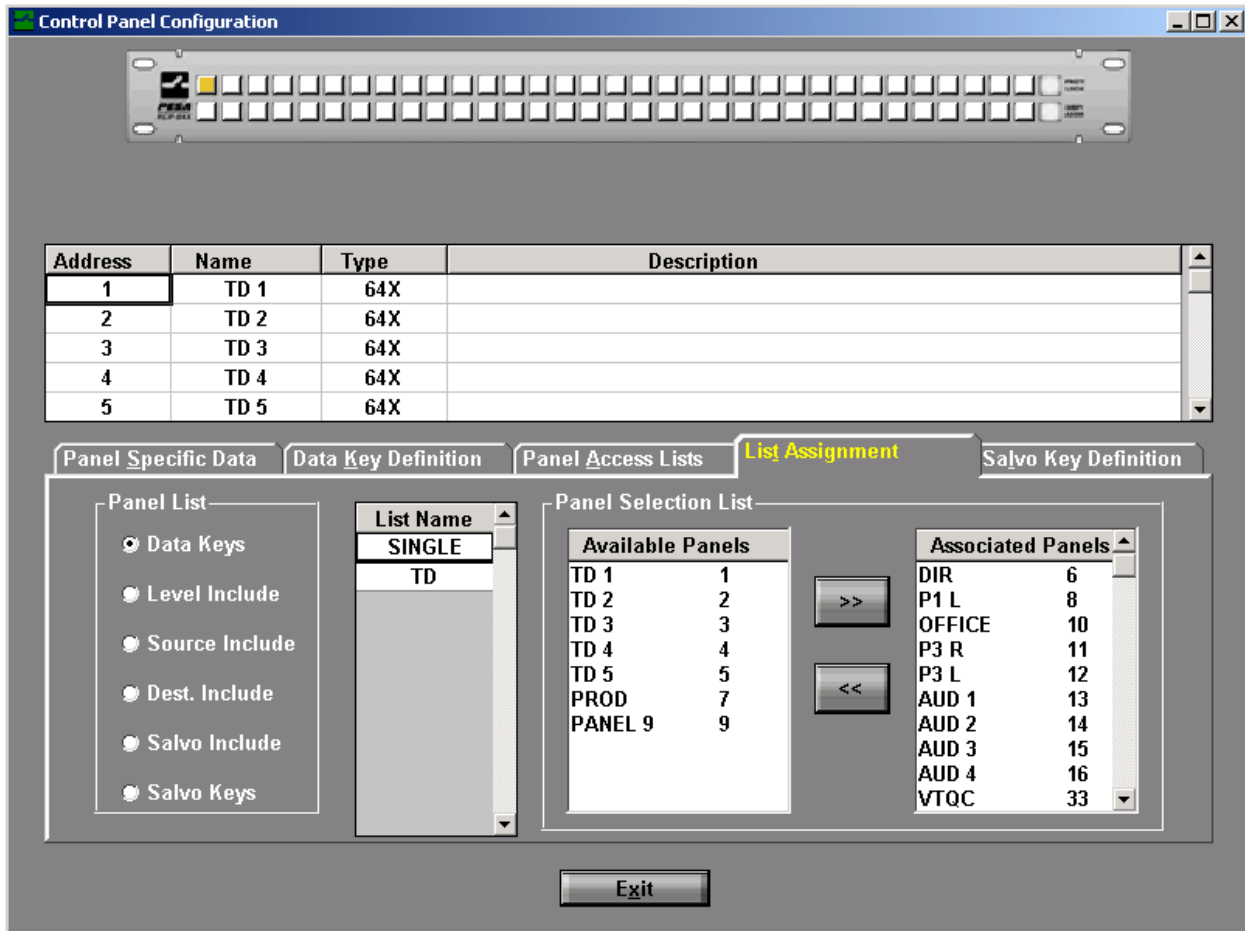
1. **Level:** This section will show all of the available levels.
2. **Source:** This section will show all of the available sources.
3. **Dest:** This section will show all of the available destinations.
4. **Salvo:** This section will show all of the available salvos.

- **Include List**

Shows all of the items in the include list. To add an item to the include list, select it from the left portion of the window, then select the >> button. The items will move from the left column to the right column.

#### 7.11.5.7 List Assignment

The List Assignment tab (see Figure 110) shows all of the panel lists that are currently defined, the panels that are actually available, and the panels that are associated with each different list.



Address	Name	Type	Description
1	TD 1	64X	
2	TD 2	64X	
3	TD 3	64X	
4	TD 4	64X	
5	TD 5	64X	

Panel List

- ☒ Data Keys
- ☐ Level Include
- ☐ Source Include
- ☐ Dest. Include
- ☐ Salvo Include
- ☐ Salvo Keys

List Name

SINGLE

TD

Panel Selection List

Available Panels		Associated Panels	
TD 1	1	DIR	6
TD 2	2	P1 L	8
TD 3	3	OFFICE	10
TD 4	4	P3 R	11
TD 5	5	P3 L	12
PROD	7	AUD 1	13
PANEL 9	9	AUD 2	14
		AUD 3	15
		AUD 4	16
		VTQC	33

Exit

Figure 110: List Assignment Tab



- **Panel List**

This section lists each of the different types of panel lists. Select each button to review the lists available.

- **List Name**

Shows the lists available for the type of panel list you select in the **Panel List** section. Select each individual list to review the panels that are currently available and the panels that are currently associated with the list.

- **Available Panels**

This section shows all of the panels that are currently available to associate with the selected **List Name**. To associate an available panel with the selected list, select the panel then select the >> button. The panel will move from the **Available Panels** to **Associated Panels** column.

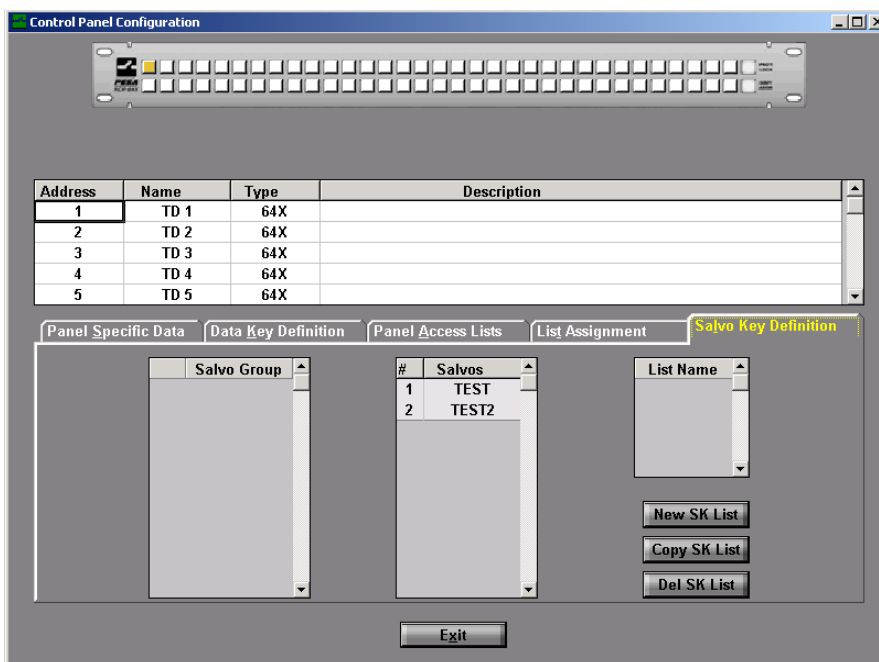
- **Associated Panels**

Shows the panels actually associated with the selected **List Name**. To disassociate a panel from the list, select the panel name then select the << button. The panel will move from the **Associated Panels** column to the **Available Panels** column.

#### 7.11.5.8 Salvo Key Definition

A salvo key (see Figure 111) is a user configurable control panel key, whose assigned function is used when the panel is in salvo select mode.

A salvo key list is a named list of the functions assigned to each salvo key on a panel. A salvo key list may be shared by multiple panels as long as they are the same type of panel. Different panel types may not use the same salvo key list.




Address	Name	Type	Description
1	TD 1	64X	
2	TD 2	64X	
3	TD 3	64X	
4	TD 4	64X	
5	TD 5	64X	

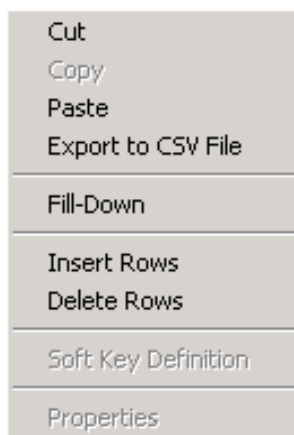
Salvo Group		#	Salvos	List Name
		1	TEST	
		2	TEST2	

Buttons: New SK List, Copy SK List, Del SK List, Exit

**Figure 111: Salvo Key Definition Tab**

	<p><b>A Salvo Key List cannot be created until at least one salvo has been configured.</b></p>
---	--

If you right-click in the **Salvo Key List** grid, located on the **Salvo Key Definitions** tab of the panel screen, a pop-up menu will be displayed (see Figure 112). If you click the item labeled **Export To CSV File**, a standard file save dialog will be displayed allowing you to create a “\*.csv” (comma separated variable) file that contains the data key definitions for all data key lists in the controller configuration. This file can be loaded directly into Excel® and a host of other programs. The file contains a header row, followed by the key list data. Each key list in the CSV file is separated by a blank row and contains the list name, panel type, and the key definition data. Once loaded into Excel®, the data can be formatted to your specifications/requirements and printouts can then be performed.



**Figure 112: Salvo Key List Grid Menu**

- **Salvo Group**

This field shows the salvo group associated with each individual button on the panel. You can click on the button on the panel at the top of the window to see that salvo group associated with it, or, you can select the row to highlight the associated panel button.

- **List Name**

This shows the names of the defined salvo lists. This window shows the salvo groups associated with the list.

- **Salvo Grps**

The Salvo Grps shows the currently defined Salvos (using the Configuration > Salvo command).

- **New SK List**

This adds a new Salvo list to the List Name field. Type in a new name for the lists, then select the salvos to associate with it from the Salvo Grps field.

- **Copy SK List**

Copies the information in the currently selected **Salvo List** and creates a new List with identical information. You can then change the name of the new **Salvo List**.

- **Delete SK List**

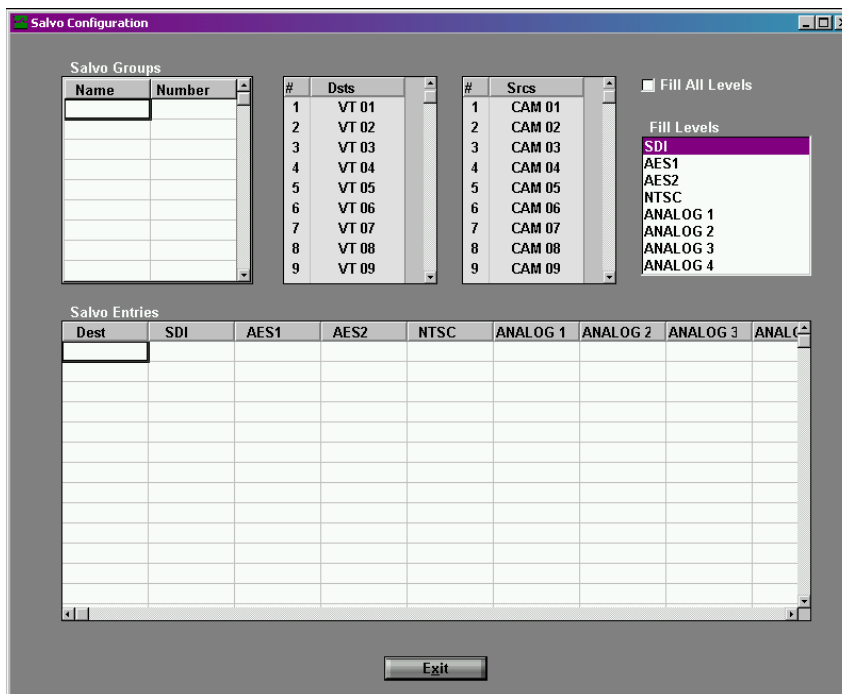
This deletes the selected List Name.



**Make sure you really want to delete the list before selecting this command.  
You cannot "Undo" this action.**

### 7.11.6 Salvo

The Configuration > Salvo command allows you to add, edit, and delete Salvos (see Figure 113). A Salvo is a group of predefined logical switches taken at the same time. All switches in a Salvo are taken within the same vertical interval. The maximum number of Salvos is 128 (64 for the 3500Pro/LE). The maximum number of Salvo entries is 1024 that is spread across the 128 (64) Salvo Groups.



The Salvo Configuration window contains the following sections:

- Salvo Groups:** A table with columns 'Name' and 'Number'.
- Dsts:** A list of destinations with indices 1 through 9 and labels VT 01 through VT 09.
- SrCs:** A list of sources with indices 1 through 9 and labels CAM 01 through CAM 09.
- Fill All Levels:** A checkbox.
- Fill Levels:** A list of levels including SDI, AES1, AES2, NTSC, ANALOG 1, ANALOG 2, ANALOG 3, and ANALOG 4.
- Salvo Entries:** A large table with columns: Dest, SDI, AES1, AES2, NTSC, ANALOG 1, ANALOG 2, ANALOG 3, and ANALOG 4.
- Exit:** A button at the bottom center.

**Figure 113: Salvo Configuration Screen**

#### 7.11.6.1 Before Using This Command

- You must have already set up Levels and Components (with the Configuration > System Configuration Level/Comp command).
- You must have already set up Sources and Destinations (with the Configuration > Matrix Configuration command).

#### 7.11.6.2 Adding a New Salvo:

1. Select Configuration > Salvo to open the Salvo Configuration window.
2. In the Salvo Groups section, enter a name for the salvo. The number field will be automatically populated.
3. Make sure you do not highlight another row in the Salvo Groups field, then click in the Destination field in the top row of the Salvo Entries section.

4. Scroll through the **Destinations** list at the top of the window. When you find the destination that you want to assign to the Salvo, double-click it. The destination name displays in the **Salvo Entries** list.
5. Follow the same procedures for the sources. In the **Salvo Entries** section, highlight the source field that you want to define. Scroll through the **Sources** list and then, double-click the source you want to use.
6. If you want to fill in several levels all at once, you can click **Fill All Levels**. This will assign one source to all levels, or, you can select specific levels you want to automatically populate by select items from the **Fill Level** section. Each level that is highlighted will be automatically assigned a source that you double-click.
7. After completing one salvo, you can go back to the **Salvo Groups** section, click on the second row, and repeat this process.
8. When you are finished entering salvos, click **OK** to save your changes and to close the window.

#### 7.11.6.3 Editing a Salvo

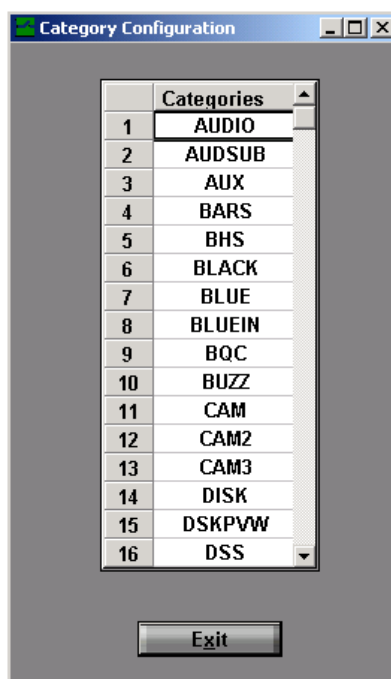
1. Select **Configuration > Salvo** to open the **Salvo Configuration** window.
2. In the **Salvo Groups** section, select the salvo you want to edit.
3. Change any of the destination and source information following the procedures outlined for adding a new salvo.
4. When you are finished editing one salvo, you can select another from the **Salvo Groups** list, and edit it.
5. When you are finished editing, select the **OK** button to save your changes and close the window.

#### 7.11.6.4 Deleting a Salvo

1. Select **Configuration > Salvo** to open the **Salvo Configuration** window.
2. In the **Salvo Groups** section, select the Name of the salvo you want to delete.
3. Select the **Delete** button, and the salvo will be deleted.
4. When you are finished deleting one salvo, you can select another from the **Salvo Groups** list, and delete it.
5. When you are finished, select the **OK** button to save your changes and close the window.

### 7.11.7 Categories

The Configuration > Category option defines categories (see Figure 114). A category is an optional entity assigned to a panel key that may be used alone, or with other categories, to select a source, destination, or reentry. Categories, if used, are simply sub strings used to build names (source, destination, and reentry) by linking together. When the user presses a category button on a panel, the category is linked onto the right side of the name in the preset. If necessary, the left side of the name will be trimmed to bring its length to a maximum of eight characters.



**Figure 114: Category Configuration Window**

Functionally, categories only affect panel operations where panels have been defined to have categories assigned to their data keys.

Panels can have one or two categories assigned to a data key. When the user presses a category button, the panel concatenates the category to the source or destination name on the panel.

When two categories are assigned to a button, the panel uses the first category if the preset is blank. Otherwise, the panel concatenates the second category. This requires the user to use the CLEAR button to clear out the preset name before accessing the first category assigned to a key.

When there is only one category assigned to a button, it is always linked to the name in the preset.

For example, given a panel with the following definitions:

Button 1	Button 2	Button 3	Button 4	Button 5
Cat1: VTR	Cat1: CAM	Cat1: CG	Cat1: 3	Cat1: 4
Cat2: 0	Cat2: 1	Cat2: 2	Cat2:	Cat2:

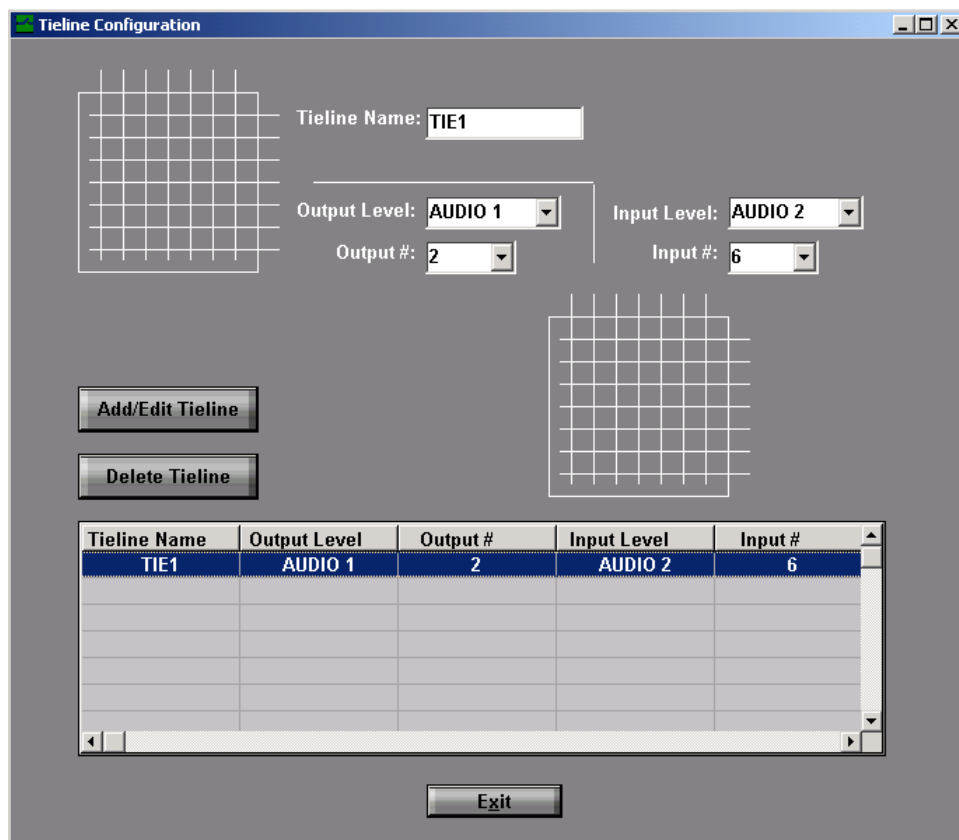
To access VTR13 and take it online, the user would press:

1. CLEAR (Clears out the name in the preset display)
2. Button 1 (**VTR** in the preset display)
3. Button 2 (**VTR1** in the preset display)
4. Button 4 (**VTR13** in the preset display)
5. TAKE (Causes **VTR13** to be taken to the active destination.)

You can assign up to 254 categories. To enter a category, click in the field and type the category name. A category can contain any combination of leading, trailing, embedded spaces, or simply be a space. When representing a leading or trailing space, the space character must be substituted with the “~” (tilde) character. Spaces in the middle of a category must be represented with the space character. A “~” that is embedded within a category will cause an error.

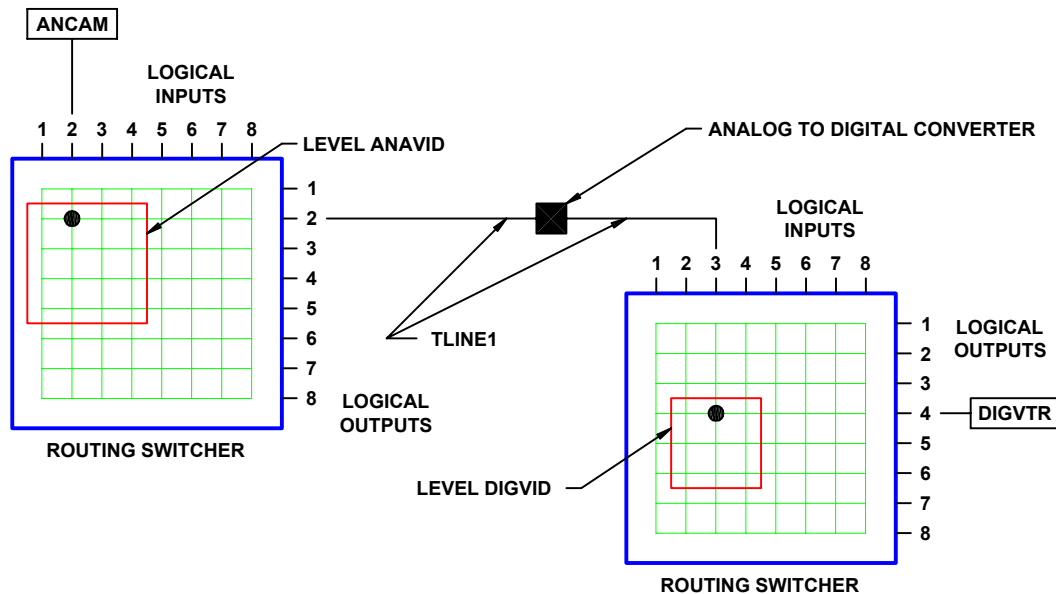


The **Configuration > Tielines** command defines tielines, which are special types of logical switches that allow a logical input on one level to be switched to a logical output on a different level (see Figure 115).



The maximum number of tielines is 64.

The example shown (see Figure 116) demonstrates a tieline being used to route a video signal from an analog camera, through an external analog-to-digital converter, to a digital VTR.



**Figure 116: Tieline Example**

	<p><b>Once a Tieline has been configured, it may then be used by a source.</b></p>
---	--

#### 7.11.8.1 Adding a Tieline

To add a tieline, follow these steps.

1. Click in a blank field at the bottom of the screen. If you do not select a blank field, an existing tieline will be overwritten. A blank row will highlight.
2. At the top of the window, enter a name in the Tieline Name field.
3. Select the Output Level and Output # for the tieline. The output cannot be used by any other tieline or destination.
4. Next, select the Input Level and Input # for the tieline.
5. Select Add/Edit Tieline. The tieline displays in the list at the bottom of the window.

#### 7.11.8.2 Editing a Tieline

To edit a tieline, follow these steps.

1. Select the tieline you want to edit.
2. Enter the new information in the upper portion of the window.

After you are done editing information, select the **Add/Edit Tieline** button. The new information will display in the tieline.

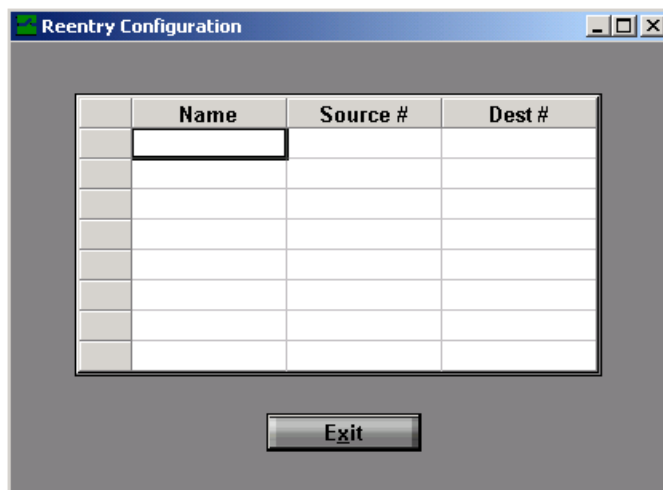
#### 7.11.8.3 Deleting a Tieline

To delete a tieline, follow these steps.

1. Select the tieline you want to delete.
2. When the row highlights, select the **Delete Tieline** button. The tieline will be removed from the list.

#### 7.11.9 Reentry

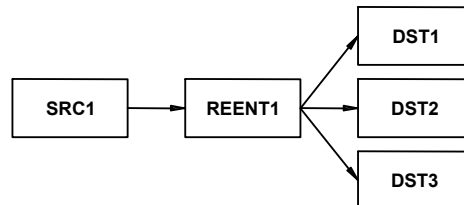
The **Configuration > Reentry** command adds reentries and entities, which exist as both a source and destination at the same time (see Figure 117). The function of reentries is to facilitate switching a single source to multiple destinations with a single, logical switch.



**Figure 117: Reentry Configuration Window**

Reentries are not available with the 3500ProLE.

Example (see Figure 118): assume there exists source SRC1 and destinations DST1, DST2, and DST3. Reentry REENT1 is created and switched to the three destinations. With a single logical switch, SRC1 can now be switched to REENT1 and the signal will arrive at all three destinations at the same time.



**Figure 118: Reentry Example**

The maximum number of reentries is 8.

#### 7.11.9.1 Adding a Reentry

1. Select **Configuration > Reentry** to open the Reentry Configuration window.
2. In the **Name** field, type the name of the Reentry.
3. In the **Source #** field, type the source number. When a reentry name is created, an unused source number is automatically assigned to the source number field. You may use this number or change it to some other unused source number.
4. In the **Dest #** field, type the destination number. When a reentry name is created, an unused destination number is automatically assigned to the destination number field. You may use this number or change it to some other unused destination number.
5. Select **OK** to close the window.

#### 7.11.9.2 Editing a Reentry

1. Select **Configuration > Reentry** to open the Reentry Configuration window.
2. Change any of the information in the window.
3. Select **OK** to close the window.

#### 7.11.9.3 Deleting a Reentry

1. Select **Configuration > Reentry** to open the Reentry Configuration window.
2. Highlight name of the Reentry you want to delete.
3. Press the **Delete** button. The reentry is deleted.
4. Select **OK** to close the window.



#### 7.11.10.2 Adding a New Remote Client

1. Select **Configuration > Remote Client** to open the **Remote Client Configuration** window.
2. In the **User Name** field, type in the user's name.
3. In the **Password** field, type in a password for the user. As you type the password, it will display in the field. As you select the next field, however, the password will be encrypted and you will no longer be able to tell what the password is. Be sure the remote user knows his/her user name and password.
4. Select the **Lev Include** field for the user and then, from the **Level Incl.** field, select the **Level List**, which defines the levels that you want the user to access. If they should have access to all levels, select **All**. The options that display in the **Level Incl.** field are defined in the **Configuration > Panels** window in the **Panel Access List** tab as **Level Include Lists**.
5. Select the **Src Include** field for the user. In the **Src Incl** box at the top of the window, select the **Source Include List**, which defines the sources that the user should be able to access. If they should have access to all sources, select **All**. The options that display in the **Level Incl.** field are defined in the **Configuration > Panels** window in the **Panel Access List** tab as **Source Include Lists**.
6. Select the **Dst Include** field for the user. In the **Dst Incl** box at the top of the window, select the **Destination Include List**, which defines the destinations the user should be able to access. If they should have access to all destinations, select **All**. The options that display in the **Level Incl.** field are defined in the **Configuration > Panels** window in the **Panel Access List** tab as **Destination Include Lists**.
7. Select the **Slv Include** field for the user. In the **Slv Incl** box at the top of the window, select the **Salvo Include List** that defines the salvo groups the user should be able to access. If they should have access to all salvo groups, select **All**. The options that display in the **Slv Incl** box at the top of the window are defined in the **Configuration > Panels** menu item on the **Panel Access Lists** tab as **Salvo Include Lists**.
8. The **Options** field provides a place to enter additional information about the user. You can enter a text string here.
9. Now you can add additional users if necessary.
10. When you are finished, select **OK** to save your changes and to close the window.

#### 7.11.10.3 Editing a Remote Client

1. Select **Configuration > Remote Client** to open the Remote Client Configuration window.
2. In the lower part of the window, select the user you want to edit. The user name field highlights.
3. Make changes to any of the information for the user.
4. When you are finished, you can add, edit, delete other users, or select **OK** to save your changes and close the window.

#### 7.11.10.4 Deleting a Remote Client

1. Select **Configuration > Remote Client** to open the Remote Client Configuration window.
2. In the lower part of the window, select the user you want to delete. The user name field highlights.
3. Select **Delete**, then press **Enter**. The user will be deleted.

You can now add, edit, or delete additional users, or select **OK** to save your changes and close the window.

## **7.12 WINDOW MENU**

The Window menus arrange the windows that display in the 3500Pro interface. The following commands are available:

- New Window
- Cascade
- Tile Horizontal
- Tile Vertical
- Arrange Icons

### **7.12.1 *New Window***

The Window > New Window command opens a second window that displays the same information as the currently active window.

### **7.12.2 *Cascade***

The Window > Cascade command arranges all of the open windows so that they slightly overlap one another.

### **7.12.3 *Tile Horizontal***

The Window > Tile Horizontal command arranges all of the open windows so that they all appear on the screen in a horizontal row.

### **7.12.4 *Tile Vertical***

The Window > Tile Vertical command arranges all of the open windows so that they all appear on the screen in a vertical row.

### **7.12.5 *Arrange Icons***

The Window > Arrange Icons command aligns the icons of collapsed window in a row along the bottom of the screen.

### **7.12.6 *Open Windows***

The currently open windows are listed at the bottom of the Window menu. The currently active menu has a check mark next to it. To quickly switch to another open window, select another window from this list, and it will become active and display.



## **7.13 HELP MENU**

The Help menu displays the 3500Pro help file and the current version number of the 3500Pro software. The following commands are available:

- Contents
- Search for Help On
- About

### **7.13.1 Contents**

The Help > Contents option opens the contents tab of the help file. From there, you can browse for the topic you want to review.

### **7.13.2 Search for Help On**

The Help > Search for Help On option opens the Index tab of the help file. Type in a word you need help on, and matching items will highlight in the window. Double-click an item to open the help topic.



**You can also use the Find tab to search on any word in the help file. Try this option if the topic you are looking for is not listed in the index.**

### **7.13.3 About**

The Help > About option displays the version of the 3500Pro software. In addition, if you select the System Info button, detailed information about your computer hardware and software displays. This information is useful to review if you need to call Technical Support.

## Chapter 8 - 3500Pro Status and Diagnostics

The 3500Pro Status module shows the status of different parts of the 3500Pro system. The following menu items are available:

- File Menu
- View Menu
- Tools Menu
- Status
- Preset
- Tielines
- Panel
- Readback
- Window Menu
- Help Menu

### 8.1 FILE MENU

The File menu logs you into the 3500Pro Status module, closes open windows, and exits the module. The following commands are available (see Figure 120):



Figure 120: File Menu

#### 8.1.1 Login

The File > Login menu logs you into the Status module.

- Before using this command, you must have a User name and password. Refer to 3500Pro User Manager for information on creating and editing users.

### 8.1.2 *Close*

The File > Close command closes the currently active window.

- Before using this command, make sure the window you want to close is active (the top border is highlighted).

### 8.1.3 *Exit*

The File > Exit command closes the 3500Pro Status window.

## 8.2 VIEW MENU

### 8.2.1 *View Menu*

The View menu displays and hides the toolbar and status bar, and open different status windows. The following commands are available (see Figure 121):



**Figure 121: View Menu**

### 8.2.2 *Toolbar*

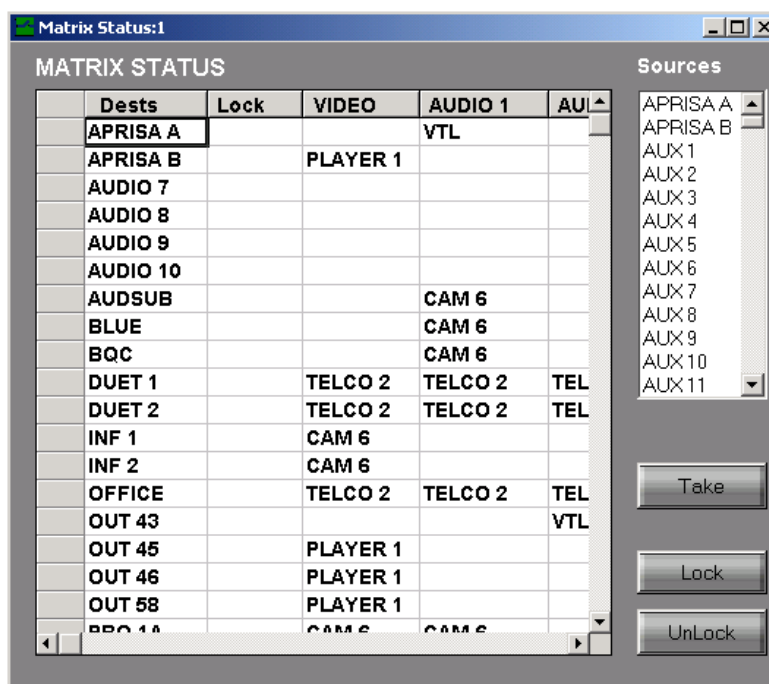
The View > Toolbar command hides or displays the bar with the shortcut icons. Select this command to display or hide the toolbar.

### 8.2.3 *Status*

The View > Status Bar command hides or displays the bar with the status information that displays at the bottom of the 3500Pro window. Select this command to display or hide the status bar.

## 8.2.4 Matrix Status

The View > Matrix Status command displays the status of the available destinations. The information shown in this window automatically updates as changes occur. Three types of columns display in this window (see Figure 122):




**Figure 122: Matrix Status Window**

### 8.2.4.1 Dests

This displays all of the destinations.

### 8.2.4.2 Lock

This indicates if the destination is locked or unlocked. If it is locked, a "lock" icon  displays in the field. Click on the Lock field next to the destination to Lock or Unlock the destination (toggle function).

### 8.2.4.3 Levels

The remainder of the columns in this section display all of the levels that are defined for the configuration. For each destination, the source displays on the Destination's row.

### 8.2.4.4 Sources

This displays the available sources.

#### 8.2.4.5 Take

The **Take** button switches a specific physical switch. You can perform a **Take** on single or multiple destinations.

1. Select the fields for the routers on which you want to perform a take. When you select a field, the border of the field highlights. You can select multiple fields:
2. Select the first field, press the Shift key, then select the last field. All fields in between will highlight.
3. Select the first field, then press the Ctrl key. Keep the Ctrl key pressed down while you select additional fields. Each one you select highlights.
4. After you select all of the fields, select the **Source**.
5. Select **Take**, and the source you selected displayed in the highlighted fields.



**You cannot perform a take on a locked destination.**

#### 8.2.4.6 Lock

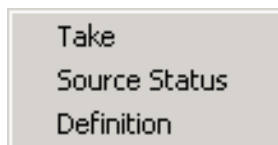
The **Lock** button locks the selected destination.

#### 8.2.4.7 Unlock

The **Unlock** button unlocks the selected destination.

#### 8.2.4.8 Right-click Menu Options

If you right-click your mouse, three menu options display (see Figure 123):

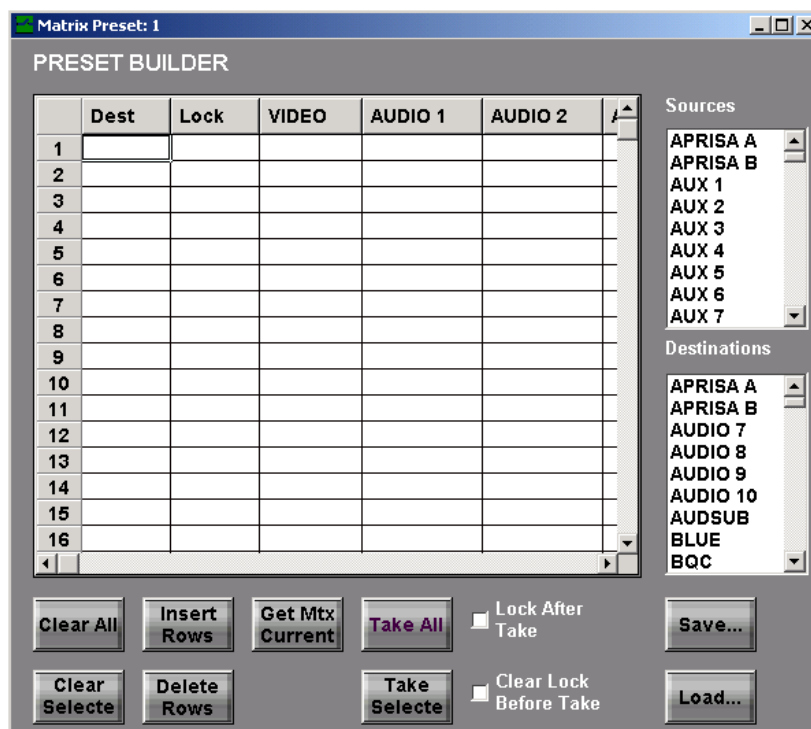


**Figure 123: Menu Options**

- **Take:** performs a take. Select the **Destinations**, then the **Sources**, then right click and select this button.
- **Source Status:** Displays matrix status information for the selected Source.
- **Definition:** Displays the Level number and Input/Output number for the selected destination or source.

### 8.2.5 Preset

The View > Preset window allows you to build complex combination of switches and to take them simultaneously on the router (see Figure 124).




**Figure 124: Preset Builder Window**

#### 8.2.5.1 Dest

This displays the destinations. Double-click an item in the Destinations field on the right side of the window to assign it to this field.

#### 8.2.5.2 Lock

This indicates if the Destination is locked. If it is locked, a "lock" icon  displays in the field. Click on the Lock field next to the destination to Lock or Unlock the destination.

#### 8.2.5.3 Router

This displays the sources for the router. Double-click an item in the Sources field on the right side of the window to assign it to this field.

#### 8.2.5.4 Sources

This displays the available sources.

#### 8.2.5.5 Destinations

This displays the available destinations.

#### 8.2.5.6 Clear All

This removes all of the information from the Preset Builder.

#### 8.2.5.7 Clear Selected

This removes the information from the selected rows in the **Preset Builder**. To select multiple rows, select the first field, press the Shift key, then select the last field. All fields in the selections highlight.

#### 8.2.5.8 Insert Rows

This adds a new row above the currently selected row.

#### 8.2.5.9 Delete Rows

This removes the currently selected row.

#### 8.2.5.10 Get Mtx Current

This loads the current matrix that is configured with the **View > Matrix Status** option.

#### 8.2.5.11 Take All

This performs a Take on all of the destinations.

#### 8.2.5.12 Take Selected

This performs a Take on only the selected destinations. To select multiple destinations, perform one of the following:

1. Select the first field, press the Shift key, then select the last field. All of the selected fields in between will highlight.
2. Select the first field and then, press the Ctrl key. Keep the Ctrl key pressed down while you select additional fields. Each one that you select will highlight.

#### 8.2.5.13 Lock After Take

This locks the destinations after performing a Take. (Locks are set per destination on the preset grid.)

#### 8.2.5.14 Clear Lock Before Take

Clears all locked Destinations before performing a Take.

#### 8.2.5.15 Save

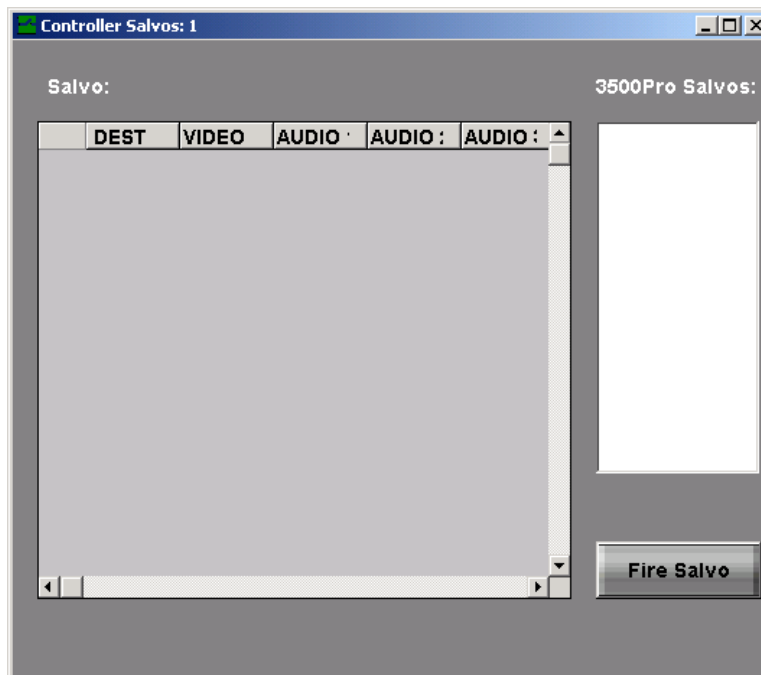
This saves the Preset settings in this window. The file will have a .preset extension.

#### 8.2.5.16 Load

Loads preset settings into the Preset Builder. You must have used the Save button in this window to save your settings before you will be able to load information with this button.

### 8.2.6 Salvo

The View > Salvo option displays information about the salvos that are defined in the configuration (see Figure 125). A salvo is a group of predefined logical switches taken at the same time. All switches in a salvo are taken within the same vertical interval.



**Figure 125: Salvo Status Window**

#### 8.2.6.1 Salvo

This shows specific information about the salvo that is selected in the 3500Pro Salvos section.

#### 8.2.6.2 3500Pro Salvos

Shows a list of the salvos currently defined in the configuration file. Select each salvo to review information about it in the Salvo section.

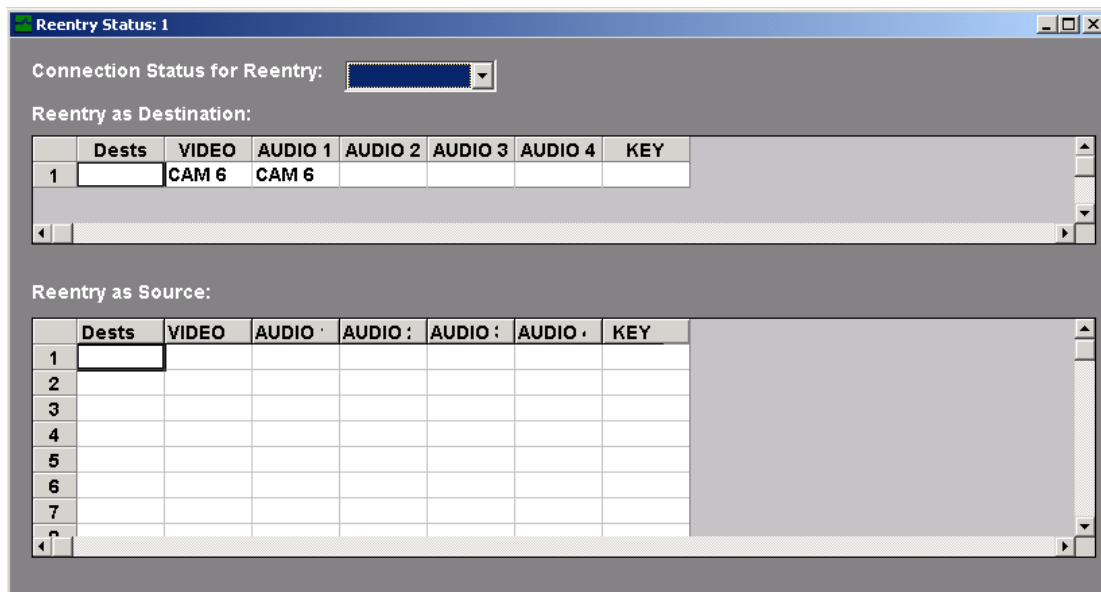


### 8.2.6.3 Fire Salvo

This executes the selected salvo.

## 8.2.7 Reentry

The View > Reentry option displays direct source-to-destination status for every configured reentry (see Figure 126).



The screenshot shows a window titled "Reentry Status: 1". It contains a dropdown menu for "Connection Status for Reentry:". Below this are two sections: "Reentry as Destination:" and "Reentry as Source:". Each section contains a table with columns for "Dests", "VIDEO", "AUDIO 1", "AUDIO 2", "AUDIO 3", "AUDIO 4", and "KEY".

**Reentry as Destination:**

	Dests	VIDEO	AUDIO 1	AUDIO 2	AUDIO 3	AUDIO 4	KEY
1		CAM 6	CAM 6				

**Reentry as Source:**

	Dests	VIDEO	AUDIO 1	AUDIO 2	AUDIO 3	AUDIO 4	KEY
1							
2							
3							
4							
5							
6							
7							

**Figure 126: Reentry Status Window**

### 8.2.7.1 Connection Status for Reentry

This displays the reentries that are currently available. To define a reentry, use the Configuration > Reentry command in the Configuration Editor module.

### 8.2.7.2 Reentry as Destinations

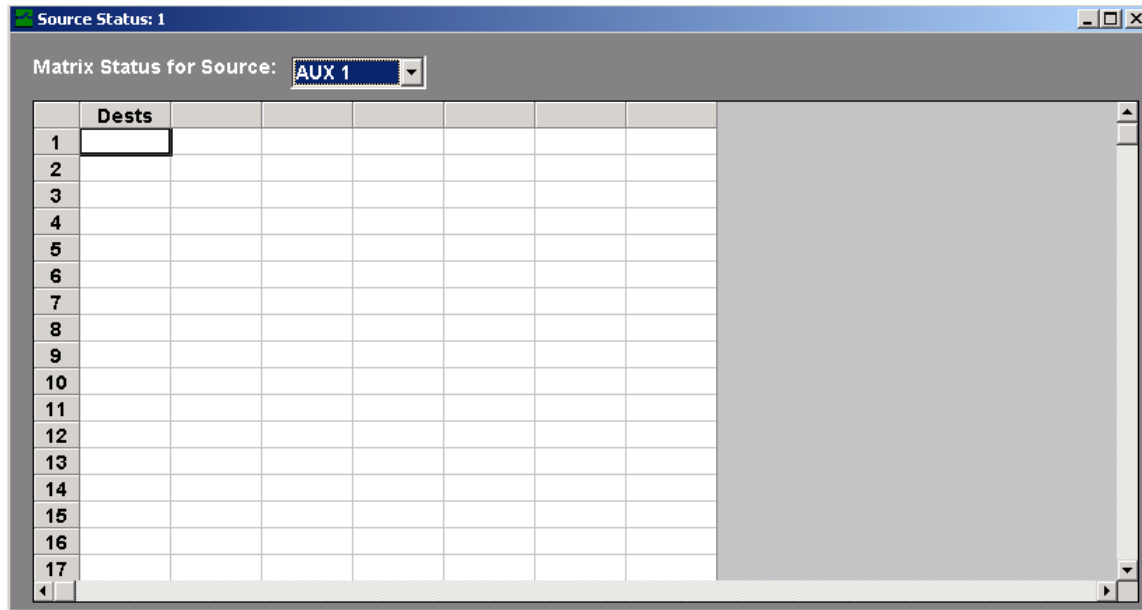
This shows the destination status of the selected reentry.

### 8.2.7.3 Reentry as Source

This shows the source status of the selected reentry.

### 8.2.8 *Source Status*

The View > Source Status command shows the destinations (by level) that are currently switched to the specified source (see Figure 127).



**Figure 127: Source Status Window**

### 8.2.9 *Tieline*

The View > Tielines window shows all of the defined tielines and allows you to "free up" existing tielines. Tielines are special types of logical switches that allow a logical input on one level to be switched to a logical output on a different level. The following example (see Figure 128 on the next page) demonstrates a tieline being used to route a video signal from an analog camera, through an external analog-to-digital converter, to a digital VTR.

The tielines menu item is available when a **Tieline Status** screen is being displayed. It contains the following menu selections:

- Sort Ascending
- Sort Descending

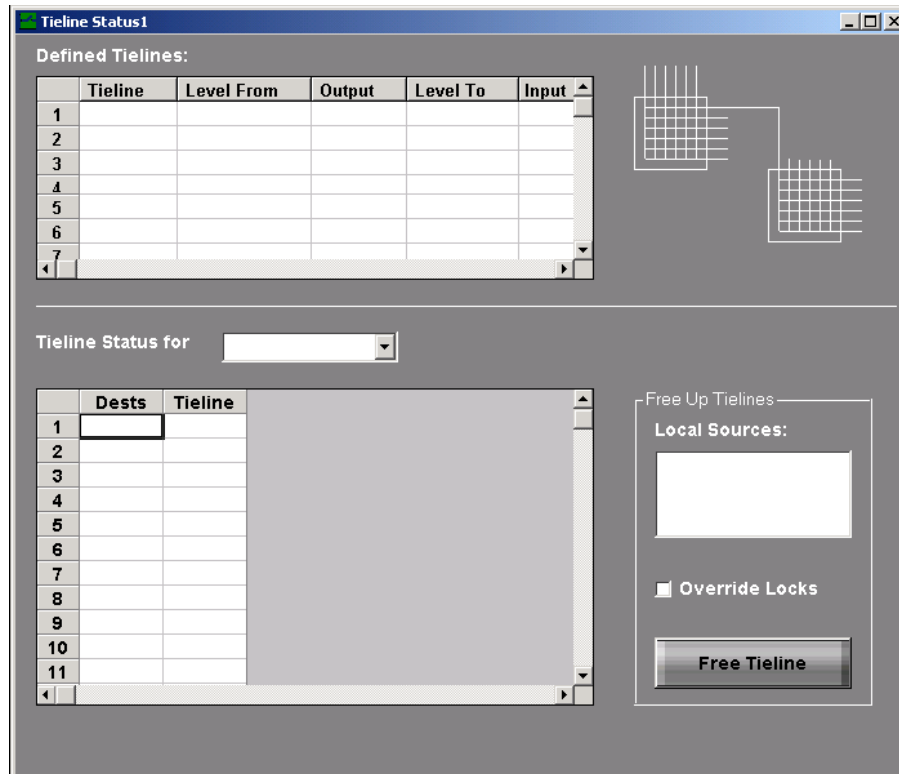


Figure 128: Tieline Status Window

#### 8.2.9.1 Before Using This Command

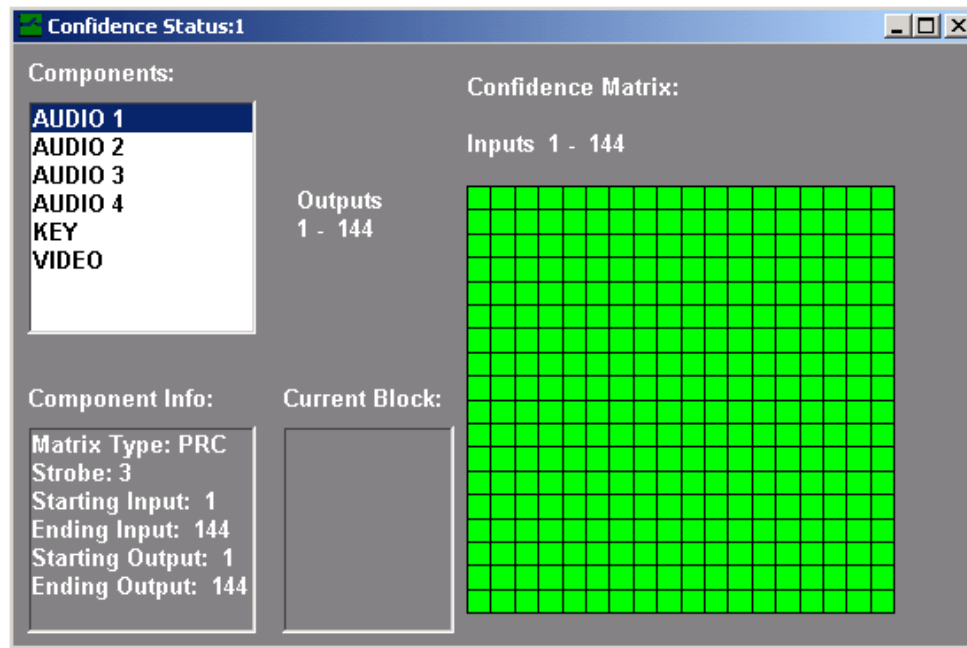
You must define tielines before they will display in this window. To define tielines, use the Configuration > Tielines command in the Configuration Editor module.

#### 8.2.9.2 Options

- **Defined Tielines:** shows all of the currently defined tielines.
- **Tieline Status For:** displays the status of a specific tieline. Select a tieline from the drop-down list.
- **Free Up Tielines:** remove tieline definitions you created in the Configuration Editor (Configuration > Tieline command). Select the source containing the tieline, and select Free Tieline.
- **Local Sources:** displays the sources that have assigned tielines
- **Override Locks:** overrides locked sources.
- **Free Tieline:** frees tieline associations.

### 8.2.10 Matrix Confidence

The View > Matrix Confidence command displays information about the matrix status (see Figure 129). You cannot edit any of the information in this window. If the matrix confidence charts display in green, there is high confidence that the controller can communicate with the matrix. If the chart displays in red, there is not confidence in the matrix.



**Figure 129: Matrix Confidence Window**

#### 8.2.10.1 Before Using This Command

- You must have set up the configuration for each component with the 3500Pro Configuration Editor module with the Configuration > System Configuration > Level/Comp command (in the Configuration module).
- The configuration files you are working with are valid.

#### 8.2.10.2 Components:

At the top of the window, the available components display. You can click on each component to view the matrix status.

- **Component Info**

When you click on each component in the top portion of the window, information about the component displays in this area. The information includes Matrix Type, Strobe, Starting Input, Ending Input, Starting Output, and Ending Output.

- **Confidence Matrix**

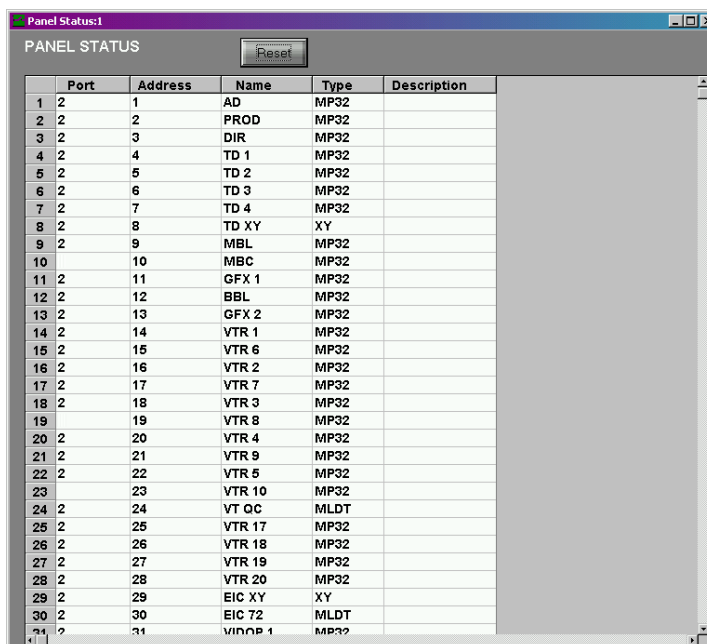
This window is a map of the physical inputs and physical outputs of the selected component. Each small square represents one physical switch. If the confidence is good, the block displays in green. Physical switches in blocks having a confidence error will be display in red. Move your cursor over the different blocks to review information about it in the Current Block section.

- **Current Block**

This displays the Inputs and Outputs for the block that you have the mouse cursor over in the Confidence Matrix graphic.

### 8.2.11 *Panel Status*

The View > Panel Status command displays information about the available panels (see Figure 130). You cannot edit any of this information. To change configuration information for the panels, use the Configuration Editor module. Refer to Panels in the 3500 Pro Configuration Editor.



The screenshot shows a window titled "Panel Status:1" with a "Reset" button. Below the button is a table with the following data:

	Port	Address	Name	Type	Description
1	2	1	AD	MP32	
2	2	2	PROD	MP32	
3	2	3	DIR	MP32	
4	2	4	TD 1	MP32	
5	2	5	TD 2	MP32	
6	2	6	TD 3	MP32	
7	2	7	TD 4	MP32	
8	2	8	TD XY	XY	
9	2	9	MBL	MP32	
10		10	MBC	MP32	
11	2	11	GFX 1	MP32	
12	2	12	BBL	MP32	
13	2	13	GFX 2	MP32	
14	2	14	VTR 1	MP32	
15	2	15	VTR 6	MP32	
16	2	16	VTR 2	MP32	
17	2	17	VTR 7	MP32	
18	2	18	VTR 3	MP32	
19		19	VTR 8	MP32	
20	2	20	VTR 4	MP32	
21	2	21	VTR 9	MP32	
22	2	22	VTR 5	MP32	
23		23	VTR 10	MP32	
24	2	24	VT QC	MLDT	
25	2	25	VTR 17	MP32	
26	2	26	VTR 18	MP32	
27	2	27	VTR 19	MP32	
28	2	28	VTR 20	MP32	
29	2	29	EIC XY	XY	
30	2	30	EIC T2	MLDT	
31	2	31	VIDOP 1	MP32	

**Figure 130: Panel Status Window**

The following information displays for each panel:

1. Port: Displays the port number of the panel.
2. Address: Displays the address for the panel.
3. Name: Displays the name of the panel.
4. Type: Displays the type of panel.
5. Description: Displays the description information entered in the Configuration Editor.

 **TIP:** Double-click the column title to sort the column in ascending or descending order.

Select the **Reset** button to reset the panel.



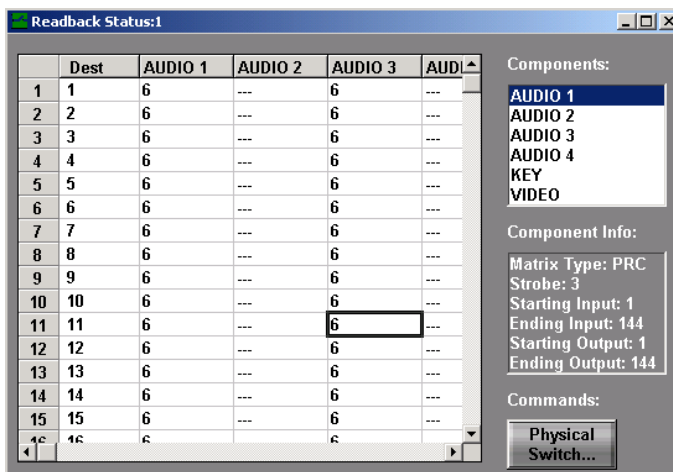
**The panel will be offline until the reset procedure is complete!**

### 8.2.12 Readback Status

The View > Readback Status command displays the physical switches that are currently active as reported by the routing switcher (see Figure 131).



**You cannot edit any of the information in this window.**



	Dest	AUDIO 1	AUDIO 2	AUDIO 3	AUDIO 4
1	1	6	---	6	---
2	2	6	---	6	---
3	3	6	---	6	---
4	4	6	---	6	---
5	5	6	---	6	---
6	6	6	---	6	---
7	7	6	---	6	---
8	8	6	---	6	---
9	9	6	---	6	---
10	10	6	---	6	---
11	11	6	---	6	---
12	12	6	---	6	---
13	13	6	---	6	---
14	14	6	---	6	---
15	15	6	---	6	---
16	16	6	---	6	---

**Components:**

- AUDIO 1
- AUDIO 2
- AUDIO 3
- AUDIO 4
- KEY
- VIDEO

**Component Info:**

Matrix Type: PRC  
 Strobe: 3  
 Starting Input: 1  
 Ending Input: 144  
 Starting Output: 1  
 Ending Output: 144

**Commands:**

**Physical Switch...**

**Figure 131: Readback Status Window**

#### 8.2.12.1 Components

This displays the currently active components. Click on each component to review information about it in other parts of the window.

#### 8.2.12.2 Dest

Displays the physical outputs defined for the component selected in the Components section. The first column displays the Destination names and the second column displays physical outputs.

#### 8.2.12.3 Component Info

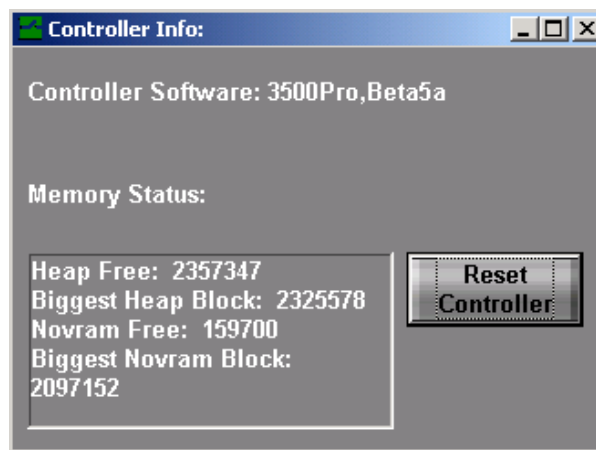
Displays the following information about the component that is selected in the Components section: Matrix Type, Strobe, Starting Input, Ending Input, Starting Output, and Ending Output.

#### 8.2.12.4 Physical Switch

This opens a second window that allows you to perform simple takes and all call/diagonal diagnostic procedures.

### 8.2.13 *Memory Status*

The View > Memory Status command displays memory information about the controller (see Figure 132). The Reset Controller button resets the controller. You cannot edit any of the information in this window.



**Figure 132: Memory Status Window**

The following information displays:

1. **Controller Software:** Displays the name and current version of the controller software.
2. **Memory Status:** Displays general information about the memory status, including Help Free, Biggest Heap Free, Novram Free, and Biggest Novram Block.
3. **Reset Controller:** Causes the controller to reset.

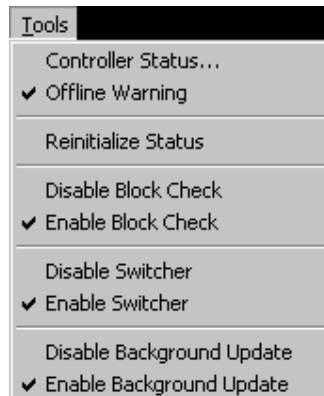


**This will take the controller off line during the reset period and will reset all user panels. Only select this option if you are sure that this is what you want!**



### 8.3 TOOLS MENU

The Tools menu provides options to refresh the currently open window, enable and disable the switcher, and view the current controller status (see Figure 133).



**Figure 133: Tools Menu**

#### 8.3.1 *Controller Status*

The Tools > Controller Status command displays status information about the controller.

#### 8.3.2 *Offline Warning*

The Tools > Offline Warning command, if selected, displays a message when the controller is offline. Select this command to turn this option on and off.

#### 8.3.3 *Reinitialize Status*

The Tools > Reinitialize Status command updates the display in the selected window. This ensures that the information that displays is up to date.

#### 8.3.4 *Disable Block Check*

The Tools > Disable Block Check command turns block checking off. This can be useful when troubleshooting system problems. This will cause the current state to be reported and, if desired, allows it to be toggled.

#### 8.3.5 *Enable Block Check*

The Tools > Enable Block Check command turns block checking on. If you used the Tools > Disable Block Checking command to turn block checking off, use this command to turn block checking back on.

### **8.3.6    *Disable Switcher***

The Tools > Disable Switcher command disables the switcher. To enable the switcher again, select Tools > Enable Switcher.

### **8.3.7    *Enable Switcher***

The Tools > Enable Switcher enables a switcher.

### **8.3.8    *Disable Background Update***

The Tools > Background Update Disable! turns off standard background activity that occurs during the readback status screen.

### **8.3.9    *Enable Background Update***

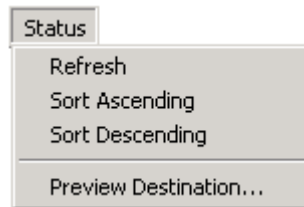
The Tools > Enable Background Update turns on standard background activity the 3500Pro performs in displaying the read-back window. At times, this background activity could cause the computer to run slower, so you can turn off the background checking to increase CPU performance. If you use the Tools > Disable Background Update command to turn off background activity, use the same command to enable it.

### **8.3.10   *Controller Status***

The Tools > Controller Status command displays status information about the controller.

## 8.4 STATUS MENU

The Status Menu options (see Figure 134) define how items in the Matrix Status window display. This menu will not be available until you select View > Matrix Status and the Matrix Status window is active.



**Figure 134: Status Menu**

### 8.4.1 *Refresh*

The Status > Refresh option updates the information in the Matrix Status window. This option ensures that the information that display is up to date.

### 8.4.2 *Sort Ascending*

The Status > Sort Ascending option displays information in the Matrix Status window in numeric ascending order (smaller numbers display at the top of the window).

### 8.4.3 *Sort Descending*

The Status > Sort Descending option displays information in the Matrix Status window in numeric descending order (larger numbers display at the top of the window).

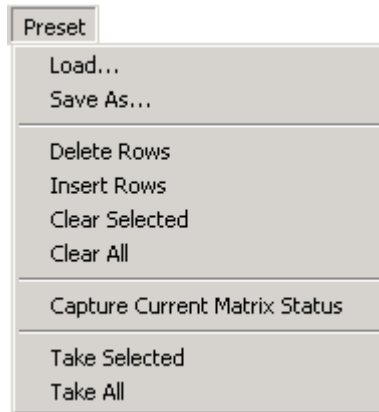
### 8.4.4 *Preview Destination*

The Status > Preview Destination command allows you to preview what is occurring in the status window.

Click on a cell in the status window and the preview destination is switched to the same status as the destination corresponding to the active cell.

## 8.5 PRESET MENU

The Preset menu (see Figure 135) provides options for working with the Preset window. This menu will not be available until you select **View>Preset** and the Preset window is active. The following options are available:



**Figure 135: Preset Menu**

### 8.5.1 Load

The **Preset > Load** command opens a Preset Configuration (.preset file). You can save preset configurations with the **Save** button on the Preset window or the **Save As** command in this menu.

#### 8.5.1.1 Before Using This Command

You must have used the **Save** button in the Preset window or the **Save As** command in this menu to save preset settings.

#### 8.5.1.2 Loading a Preset File

1. Select this option, and the **Open** window displays
2. Change to the directory that contains the preset file you want to load.
3. Select the file you want to load. You can select files with either .preset or .txt extensions.
4. Select **Open** and the file will load into the Preset window.

### **8.5.2    *Save As***

The Preset > **Save As** command saves the information in the Preset window to a file name and directory location that you select. The files will be saved as a .preset file.

#### **8.5.2.1    Before Using This Command**

Use the Preset window to build your preset settings.

#### **8.5.2.2    Saving the Preset Builder Settings**

1. Set up the Preset window.
2. Select the Preset > **Save As** command. The **Save As** window displays.
3. Select the directory location to store the file.
4. Type in a file name. The file will automatically have a .preset extension.
5. Select **Save** and the file will be saved to your computer that you can open the file later.

### **8.5.3    *Delete Rows***

The Preset > **Delete Rows** command deletes the selected row in the Preset window. This option is the same as selecting the **Delete Rows** button in the Preset window.

### **8.5.4    *Insert Rows***

The Preset > **Insert Rows** command adds a new row above the selected row in the Preset window. This option is the same as selecting the **Insert Rows** button in the Preset window.

### **8.5.5    *Cleared Selected***

The Preset > **Clear Selected** option removes the information from the selected rows in the Preset window. To select multiple rows, select the first field, press the Shift key, then select the last field. All fields in between will highlight. This option is the same as selecting the **Clear Selected** button in the Preset window.

### **8.5.6    *Clear All***

The Preset > **Clear All** option removes all of the information from the Preset Builder. This option is the same as selecting the **Clear All** button in the Preset window.

### **8.5.7    *Capture Current Matrix Status***

The Preset > **Capture Current Matrix Status** option loads the current matrix that is configured with the View > **Matrix Status** option into the Preset Builder window. This option is the same as selecting the **Get Mtx Current** button in the Preset Builder.

#### **8.5.8     *Take Selected***

The Preset > Take Selected option performs a take on only the selected destinations. To select multiple destinations:

Select the first field, press the Shift key, then select the last field. All fields in between will highlight.

Select the first field, then press the Ctrl key. Keep the Ctrl key pressed down while you select additional fields. Each one you select will highlight.

This option is the same as selecting the Take Selected button in the Preset Builder window.

#### **8.5.9     *Take All***

The Preset > Take All button performs a take on all of the destinations. This option is the same as selecting the Take All button in the Preset Builder window.

## 8.6 TIELINE MENU

The Tieline menu provides options for working with the Tieline window. You cannot access this menu until you select **View > Tieline** to display the tieline window and the tieline window is active (the border of the window will highlight).

### 8.6.1 *Sort Ascending*

The Tieline > Sort Ascending command sorts the tielines in ascending order.

- Before using this command, you must have selected **View > Tieline** to open the Tieline window, and the Tieline window must be active. To make the Tieline window active, select **Window > Tieline Status**.

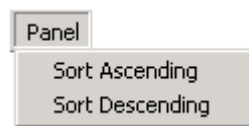
### 8.6.2 *Sort Descending*

The Tieline > Sort Descending command sorts the tielines in descending order.

- Before Using This Command, you must have selected **View > Tieline** to open the Tieline window, and the Tieline window must be active. To make the Tieline window active, select **Window > Tieline Status**.

## 8.7 PANEL MENU

The Panel menu (see Figure 136) sorts information in the **View > Panel Status** window. Before you can access these commands, you must select **View > Panel Status** and the Panel Status window must be displayed. The following commands are available:



**Figure 136: Panel Menu**

### 8.7.1 *Sort Ascending*

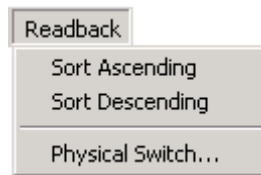
The Panel > Sort Ascending command sorts information in the Panel Status window in ascending order.

### 8.7.2 *Sort Descending*

The Panel > Sort Descending command sorts information in the Panel Status window in descending order.

## 8.8 READBACK MENU

The Readback menu (see Figure 137) sorts information in the View > Readback Status window. Before you can access these commands, you must select View > Readback Status and the Readback Status window must be displayed. The following commands are available:



**Figure 137: Readback Menu**

### 8.8.1 *Sort Ascending*

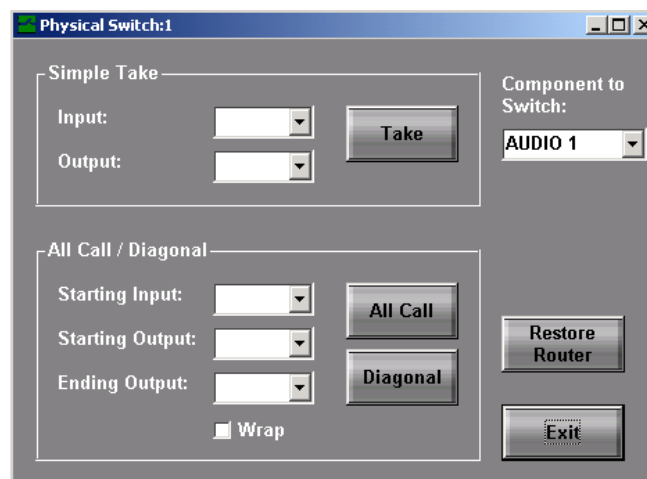
The Readback > Sort Ascending command sorts information in the Readback Status window in ascending order.

### 8.8.2 *Sort Descending*

The Readback > Sort Descending command sorts information in the Readback Status window in descending order.

### 8.8.3 *Physical Switch*

The Readback > Physical Switch command allows you to perform simple takes, all call, and diagonal diagnostic procedures (see Figure 138).



**Figure 138: Physical Switch**

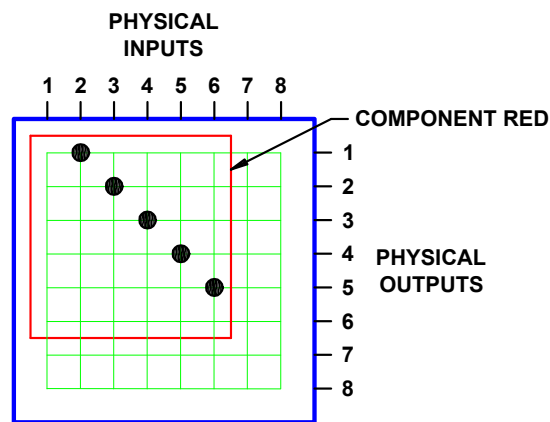




#### 8.8.3.4 Diagonal

A diagonal is a diagnostic procedure that causes a range of physical inputs to be switched to a range of physical outputs, in a diagonal pattern starting from a specified coordinate and continuing until either the inputs or outputs are exhausted, for a specified component, with a single command.

Example (see Figure 140): Assume the existence of component RED spanning physical inputs 1 through 6 and physical outputs 1 through 6. A diagonal with a starting input of 2 and a starting output of 1 would cause the following physical switches to be taken: (2,1), (3,2), (4,3), (5,4), and (6,5).



**Figure 140: Diagonal Diagnostic Example**

Complete the following to perform a Diagonal sequence:

1. Select the Starting Input
2. Select the Starting Output.
3. Select the Ending Output.
4. Select the Wrap option to ensure that all of the inputs and outputs are processed.
5. Select the Diagonal button.

#### 8.8.3.5 Restore Router

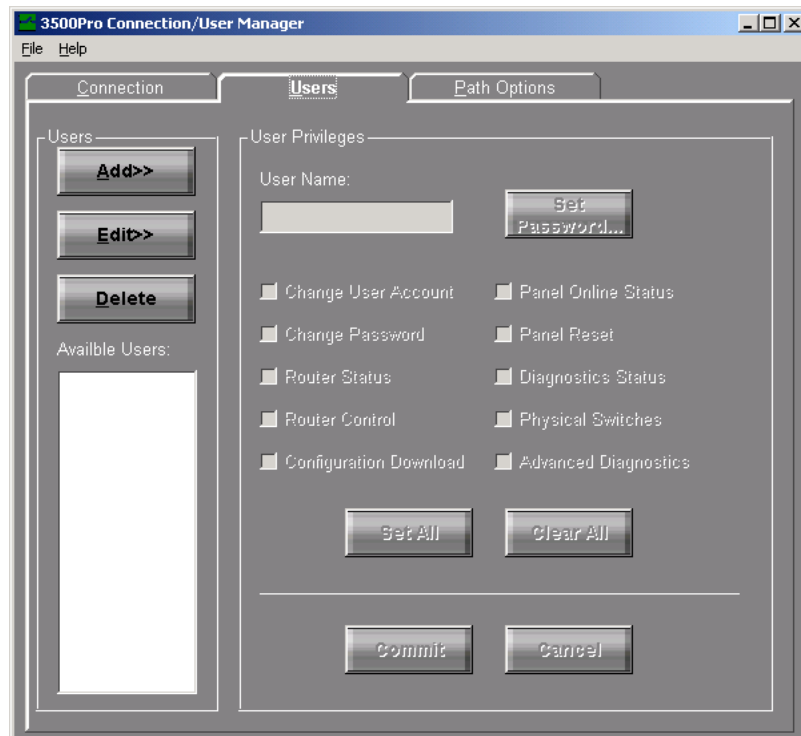
Select the Restore Router button to return the routing switcher to the original state before you performed takes, all calls, or diagonal diagnostic procedures.

#### 8.8.3.6 Exit

This function closes the Physical Switch window.

## Chapter 9 - 3500Pro User Manager

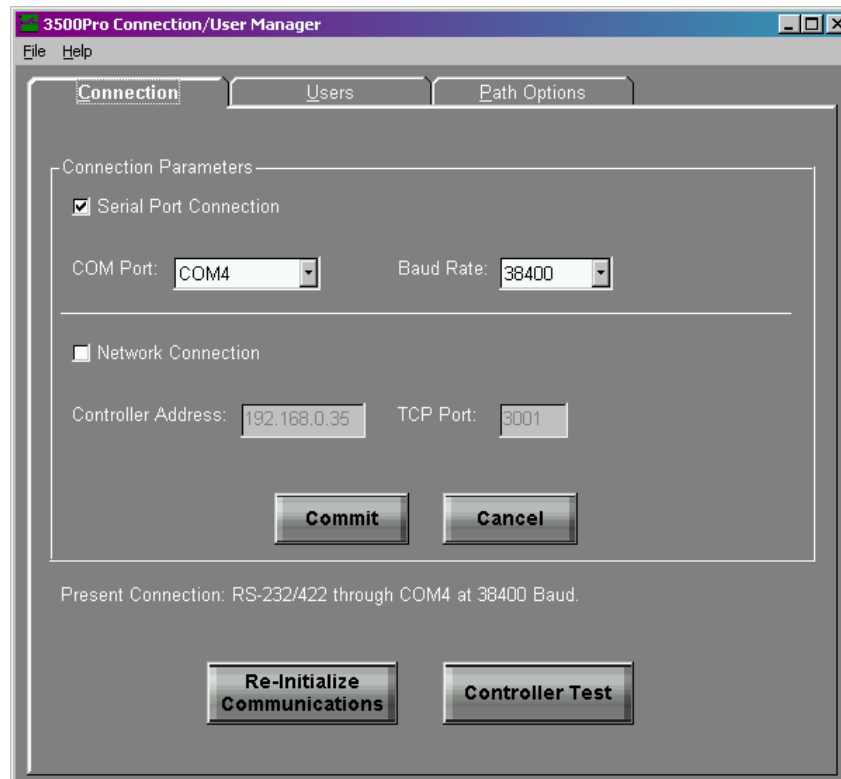
The 3500Pro Connection/User Manager (see Figure 141) module allows you to configure your computer connections and to add and edit users who can access the 3500Pro software.



**Figure 141: User Manager Window**

## 9.1 CONNECTION TAB

The Connection tab defines connection parameters used to connect the PC to the actual controller (see Figure 142).



**Figure 142: Connection Tab**

### 9.1.1 *Serial Port Connection*

Select this check box if you will connect to the controller through a serial port.

### 9.1.2 *COM Port*

Select the COM Port you are using to connect to the controller if you are using a serial port connection.

### 9.1.3 *Baud Rate*

Select the baud rate for the connection if you are using a serial port connection.

### 9.1.4 *Network Connection*

Select this check box if you will connect to the controller through the network.

#### **9.1.5    *Controller Address***

Enter the TCP/IP address of the controller.

#### **9.1.6    *Commit***

This applies your connection settings. The settings you selected will display at the bottom of the window.

#### **9.1.7    *Present Connection***

Displays the current method you are connecting to the controller, such as "RS-232/422 through COM1 at 38400 baud".

#### **9.1.8    *Reinitialize Communications***

Reinitialize serial communications based on what is stored in registry.

#### **9.1.9    *Controller Test***

This command performs a test to verify communication to the controller, similar to the Controller Status test in an earlier section of this manual. A window will be displayed indicating whether communication was established. If there is a communication error, you must recheck the physical connections to the controller.

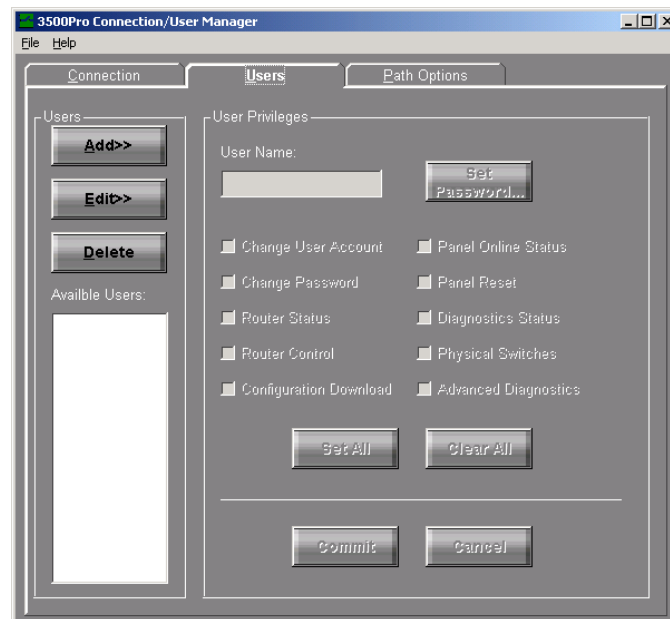
Refer to the Hardware chapter in this manual for detailed information about hardware setup.

## 9.2 USERS TAB

The Users tab allows you to add, edit, and delete users (see Figure 143).



**User accounts are optional. If used, at least one user account must be assigned all privileges. If no user accounts are configured, all users have all privileges.**



**Figure 143: Users Tab**

### 9.2.1 Adding a User

1. Select the Add>> button.
2. Enter a name for the user.
3. Select the Set Password button, and enter a password for the user.



**Make sure each user knows his or her initial username and password.**

4. Select the privileges the user should have. Just select each check box, and a check mark will display. If the user needs access to everything, select the Set All button. At least one user must be assigned all privileges.
5. When you are done, select Commit. The user will be added to the Available Users section in the left portion of the screen, and the user will now have access to the software.

### **9.2.2    *Editing a User***

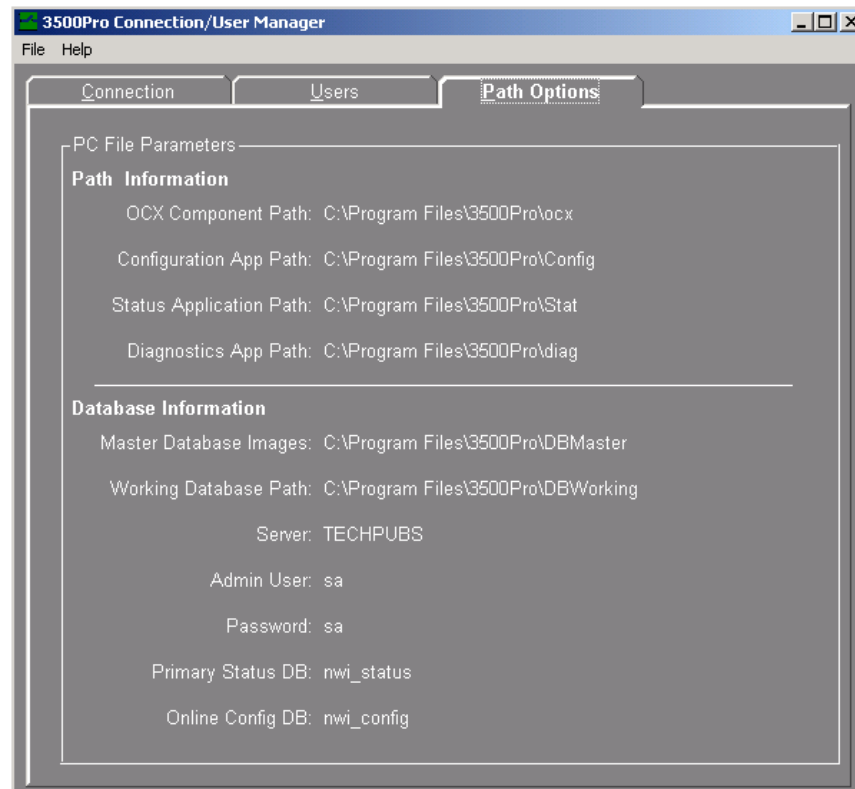
1. Select the user you want to edit from the **Available Users** list.
2. Select the **Edit>>** button.
3. Change any of the settings. To change the password, select the **Set Password** button and enter the new password.
4. Select the **Commit** button, and your changes will be saved.

### **9.2.3    *Deleting a User***

1. Select the user you want to delete from the **Available Users** list.
2. Select the **Delete** button. The user is removed from the **Available Users** list.

### 9.3 PATH OPTIONS TAB

The Path Options tab (see Figure 144) displays information about the directory location of items in the 3500Pro configuration. You cannot edit any of this information.



**Figure 144: Path Options Tab**



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## Chapter 10 - Runtime Database Initialization

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The Runtime Database Initialization module makes new copies of the configuration and runtime databases (from the master copies). Then, old versions of the databases are purged. Use this option when you first install the software. In addition, you can use this option if you are having problems with modules correctly reading current controller information. For example, if you download a configuration to the controller, but the **Status** module is not recognizing the current setting, use this command. This command will ensure that the databases the software is reading contain the most current information.

