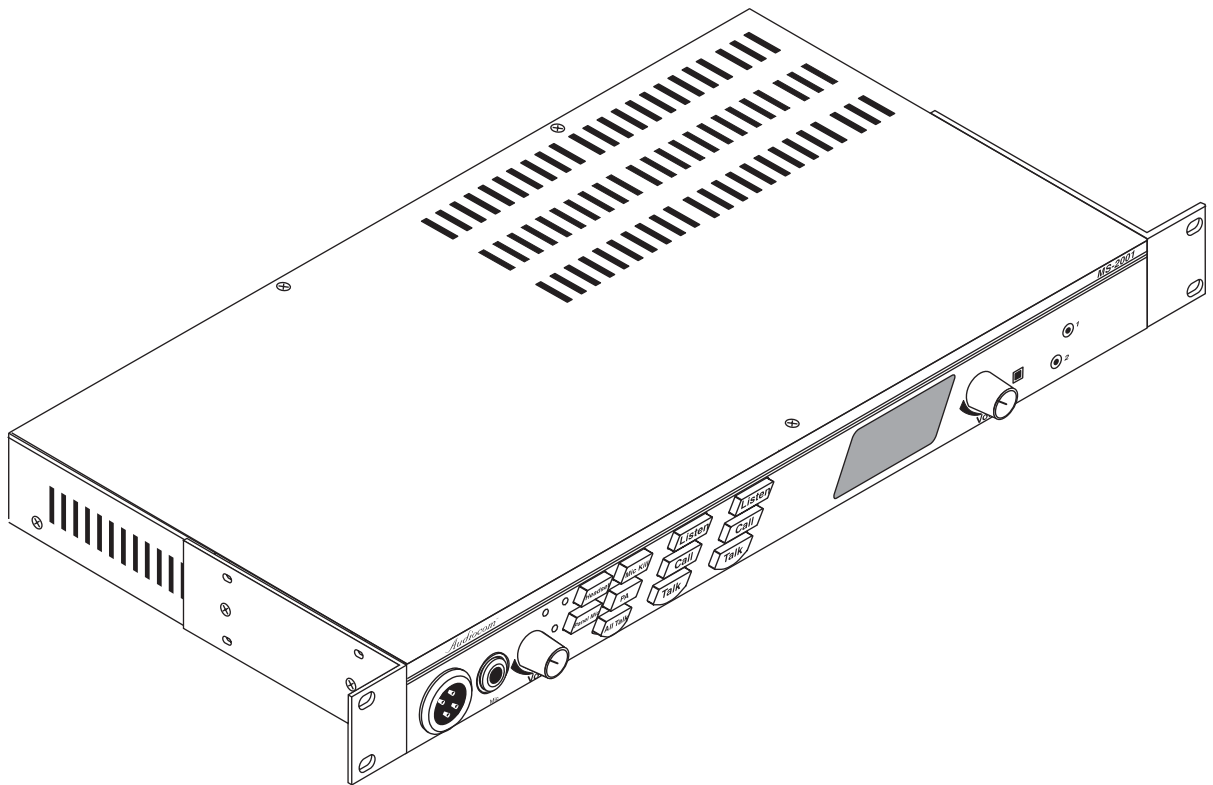


# *MS-2002*

## *Master Station and Power Supply*

### *User Manual*



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### CUSTOMER SUPPORT

Technical questions should be directed to:

Customer Service Department  
RTS/Telex Communications, Inc.  
12000 Portland Avenue South  
Burnsville, MN 55337 USA  
Telephone: 800-392-3497  
Fax: 800-323-0498  
Factory Service: 800-553-5992

### RETURN SHIPPING INSTRUCTIONS

Customer Service Department  
Telex Communications, Inc. (Lincoln, NE)  
Telephone: 402-467-5321  
Fax: 402-467-3279  
Factory Service: 800-553-5992

Please include a note in the box which supplies the company name, address, phone number, a person to contact regarding the repair, the type and quantity of equipment, a description of the problem and the serial number(s).

### SHIPPING TO THE MANUFACTURER

All shipments of product should be made via UPS Ground, prepaid (you may request from Factory Service a different shipment method). Any shipment upgrades will be paid by the customer. The equipment should be shipped in the original packing carton. If the original carton is not available, use any suitable container that is rigid and of adequate size. If a substitute container is used, the equipment should be wrapped in paper and surrounded with at least four (4) inches of excelsior or similar shock-absorbing material. All shipments must be sent to the following address and must include the Proof of Purchase for warranty repair. Upon completion of any repair the equipment will be returned via United Parcel Service or specified shipper, collect.

Factory Service Department  
Telex Communications, Inc.  
8601 East Cornhusker Hwy.  
Lincoln, NE 68507 U.S.A.  
Attn: Service

This package should include the following:

---

QTY	DESCRIPTION	PART NUMBER
1	Power Cord Requirements	38109-668
1	Statement of Conformity	38109-675
1	Warranty	38110-390
1	User Manual	9350-7749-000
1	1/1/4" Face Plate, Right, Black	91607353-003
1	1/1/4" Face Plate, Left, Black	91607353-002
1	Power Cord	25040003-00
1	MS2002 Final Assembly	9010-7749-000

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# Introduction

## Description

The MS-2002 is a complete 2-channel master station and system power supply (24 VDC, 2 Amps total power) in a single unit. Simply plug it into any AC power outlet from 100 to 240 volts, add a microphone or headset, connect intercom stations to the back panel, and you're ready to communicate. It even has both 1-channel and 2-channel connectors, so you don't have to add a separate breakout box if you want to mix 1-channel and 2-channel stations. The MS-2002 fits in a standard 19-inch equipment rack and is 1 rack unit high. The basic MS-2002 can communicate with two intercom channels. This number can be increased by connecting optional EMS-4001 Expansion Stations. Each EMS4001 adds four additional channels, and up to four of these expansion stations can be connected for a total of eighteen channels.

## Features

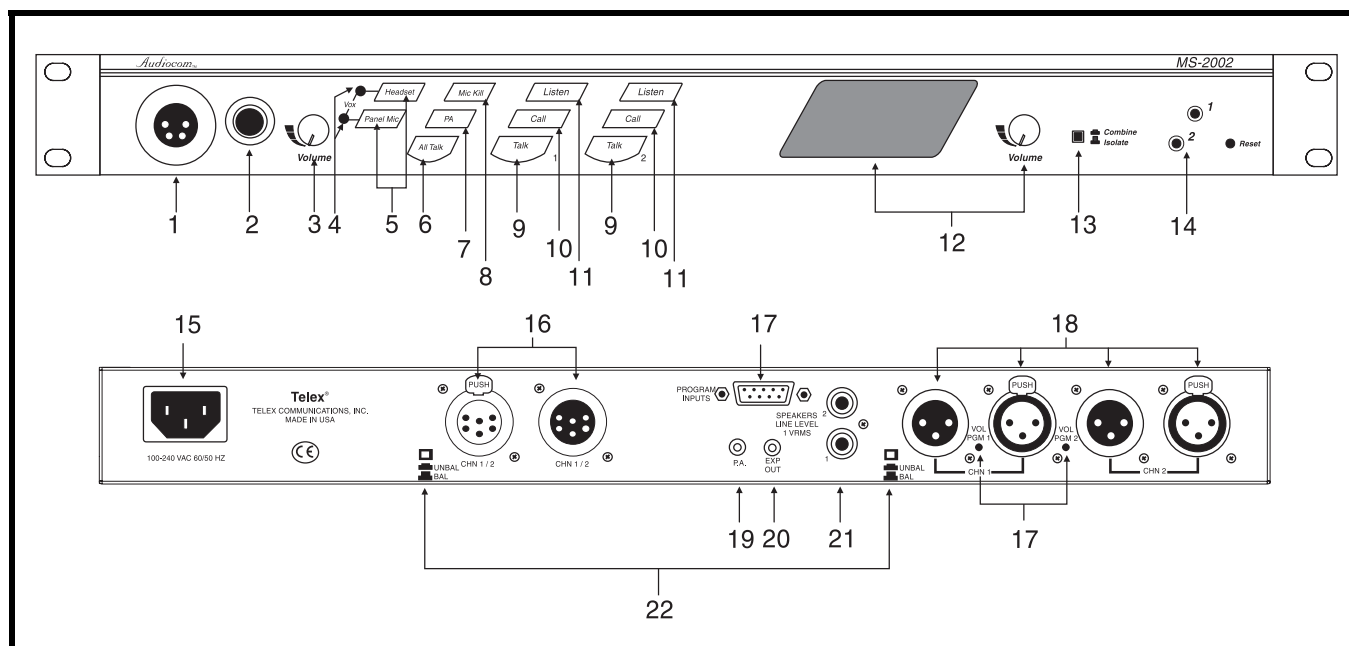


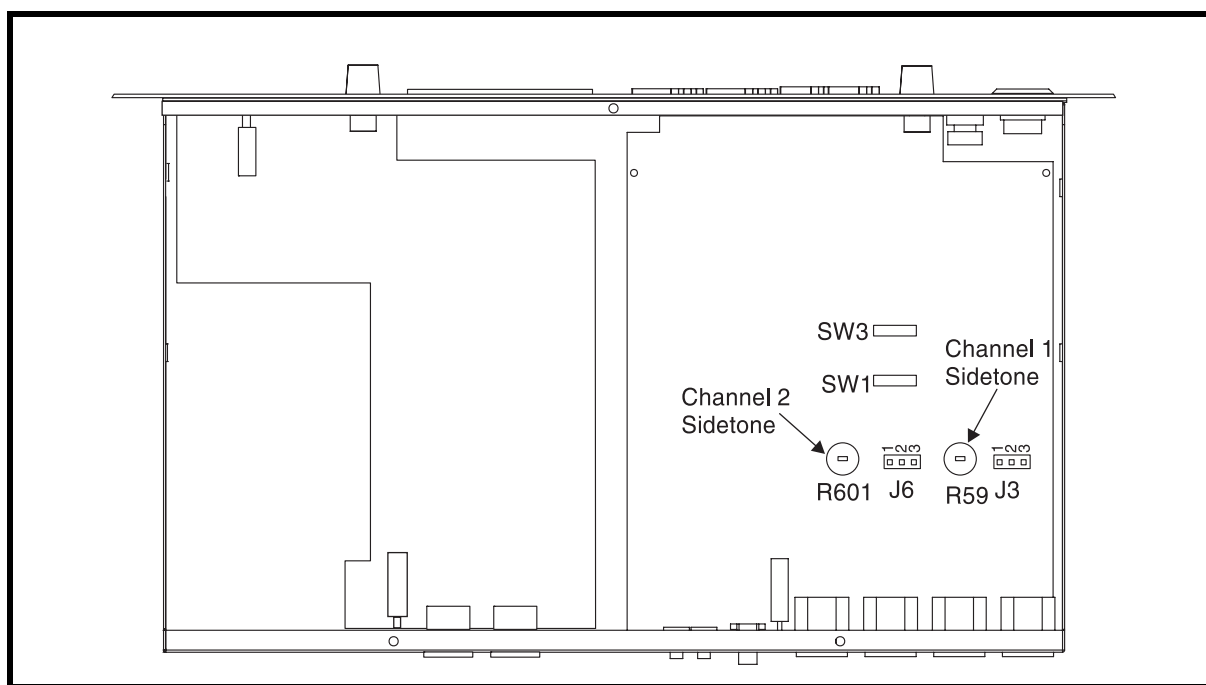
FIGURE 1. MS-2002 Reference View.

1. Dynamic-Mic Headset Connector - Accepts headsets with monaural headphones and either a balanced or unbalanced dynamic microphone.
2. Panel Mic / Electret-Mic Headset Connector - Accepts an electret gooseneck microphone, such as the Telex Model MCP-90-XX. The model MCP-90 series panel mic connector is a 1/4" stereo plug, with a threaded shaft for easy installation.
3. Volume Control - Adjusts headphone volume only.
4. Vox Trimmers - Used with the voice-activated microphone feature. Separate trimmers adjust the voice activation level for the headset and panel microphones.
5. Headset and Panel Mic Keys - Used to manually activate either the headset or panel microphone, whichever is being used.
6. All Talk Key - Used to talk to all stations that are listening on all channels. This includes both MS-2002 channels and all channels of any connected EMS4001 Expansion Stations.
7. PA Key - If the MS-2002 is connected to a public address system, this key may be used to talk over the public address system.
8. Mic Kill Key - Used to turn OFF the microphones on any intercom stations on a channel. Also used to activate the program inputs and the audible beep feature for incoming calls.
9. Intercom Talk Keys - Momentary or latching (hands-free) operation possible.
10. Call Keys - Used to place calls on intercom channels and to indicate incoming calls.
11. Intercom Listen Keys - Momentary or latching operation possible.
12. Speaker Volume Control - The volume control adjusts the level to the front panel speaker. If an external speaker is used, volume must be adjusted at the external speaker.
13. Combine / Isolate Switch - This recessed, push-button switch lets you combine the audio signals of the two channels to create a single audio channel where all users can intercommunicate. Or, you can isolate each channel to create two groups of completely independent users. For normal operation, it should be set in the isolate position.
14. Channel Status Indicators and Reset Push-buttons - The indicators are green for normal operation and red when there is an overload or short circuit. The Reset push-button restores normal operation after the short-circuit or overload has been located and fixed.
15. Universal AC Power Input - The MS-2002 accepts any input power in the range of 100-240 VAD, 50/60 Hz.
16. 2-channel Intercom Cable Connectors - One male and one female XLR-6 connector for 2-channel operation with SS2002, BP-2002, etc.
17. Program Inputs Connector and Trimmers - Each intercom channel has its own program input and level adjust trimmer. The program inputs may be turned ON or OFF via the front panel and they may be set to interrupt during talk, if desired.
18. 1-channel Intercom Cable Connectors - Two connectors are provided for each channel for loop-through connection of 1-channel intercom stations, such as the SS1002, BP1002, etc.
19. PA Output - Connects to a public address system.
20. Expansion Out Connector - Connects to an EMS4001 Expansion Station.
21. Speaker Output Jacks - May be used with external, powered loudspeakers for monaural or binaural listening configurations.
22. Balanced / Unbalanced Selector Switches - The selector switches sets the MS-2002 for compatibility with either Audiocom or Clear-Com<sup>®</sup> channel connector pin-outs, channel power requirements, and call signaling requirements. Both switches must be in the same position.

---

### *Configuration Pre-check*

Before connecting the MS-2002 make sure it is properly configured for your intended usage. Figure 2 shows the locations of the configuration switches. To access internal switches, remove three screws from the top cover and three screws from the bottom portion of each side.



**FIGURE 2. Locations of Configuration Jumpers and Switches**

Switch #	Description	Settings	Default
<b>DIP SWITCH SW1 (INTERNAL)</b>			
SW1-1	Headset Microphone Type	On: Unbalanced Off: Balanced	Off
SW1-2	Call Signal Send, channel 1	On: Enabled Off: Disabled	On
SW1-3	Call Signal Receive, channel 1	On: Enabled Off: Disabled	On
SW1-4	Call Signal Send, channel 2	On: Enabled Off: Disabled	On
SW1-5	Call Signal Receive, channel 2	On: Enabled Off: Disabled	On
SW1-6	Mic Kill Signal Send	On: Enabled Off: Disabled	Off
SW1-7	Program 2	On: Interrupt During Talk Off: No Interrupt	Off
SW1-8	Program 1	On: Interrupt During Talk Off: No Interrupt	Off
<b>BALANCED (BAL - UNBALANCED (UNBAL) OPERATION</b> <b>BOTH SWITCHES MUST BE SET THE SAME</b> <b>FACTORY DEFAULT IS BALANCED</b>			
Rear Panel	Audiocom or Clear-Com operation	Out: Balanced (Audiocom) In: Unbalanced (Clear-Com)	Out (BAL)
Rear Panel	Audiocom or Clear-Com operation	Out: Balanced (Audiocom) In: Unbalanced (Clear-Com)	Out (BAL)
<b>DIP SWITCH SW3 (INTERNAL)</b> <b>*SET ALL TO MONAURAL OR ALL TO BINAURAL</b>			
SW3-1	Incoming Call Beep	On: Disabled Off: Enabled	Off
SW3-2*	Listen 1 to speaker 1 only	On: Enabled (Binaural) Off: Disabled (Monaural)	Off
SW3-3	Incoming Call Beep, Speaker 1	On: Enabled (SW3-1 must be OFF) Off: Disabled	Off
SW3-4	Incoming Call Beep, Speaker 2	On: Enabled (SW3-1 must be OFF) Off: Disabled	Off
SW3-5	Listen 2 to Right Headphone	On: Enabled (Monaural) Off: Disabled (Binaural)	On
SW3-6	Listen 2 to Speaker 1	On: Enabled (Binaural) Off: Disabled (Monaural)	Off
SW3-7	Listen 2 to Speaker 2	On: Enabled (Monaural) Off: Disabled (Binaural)	On
SW3-8	Listen 1 to Left Headphone	On: Enabled (Monaural) Off: Disabled (Binaural)	On

**TABLE 1.** Configuration Switch Table



---

### *Headset Microphone Type Selection DIP Switch*

SW1-1 applies only to a dynamic-mic headset connected to the dynamic-mic headset jack on the front panel. If the headset specifications indicate the microphone type is balanced, or if you are unsure, leave this switch in the OFF (default) position. If the specifications indicate an unbalanced microphone set SW1-1 to ON.

**NOTE:** For best results in noisy environments, a noise canceling (directional or cardioid) microphone is highly recommended. This is especially true if you are using the Vox feature.

---

### *Mic Kill Send Enable DIP Switch*

The MS-2002 can generate an inaudible signal which will turn OFF the microphones on all intercom stations on a channel (for stations that detect this signal). This feature is useful, for example, when an unattended microphone has been left on and is causing unnecessary noise on a channel. By default, Mic Kill is not enabled. To activate this feature set SW1-6 to the ON position.

---

### *Program Interrupt DIP Switches*

If you plan on using external program sources with the MS-2002, you have a choice of whether or not you want the program audio to shut off on the intercom channel while you are talking. By default, program audio does not interrupt during talk. You can change this as follows:

1. For channel 1 program interrupt during talk, set SW1-7 to ON.
2. For channel 2 program interrupt during talk, set SW1-8 to ON.

---

### *Incoming Call Beep DIP Switches*

If call signal receive is enabled (switches SW1-3 and SW1-5), incoming calls will be indicated by red-flashing Call keys. An optional beep tone can also be used. Internal switches enable the beep tone. You can then turn the beep tone ON or OFF via the front panel during normal operation. Enable the beep tone as follows:

1. Make sure the call signal receive DIP switches are ON (SW1-3 and SW1-5).
2. For incoming call beep in a headset, set SW3-1 to OFF.
3. For incoming call beep in speaker 1, set SW3-1 to OFF and SW3-3 to ON.
4. For incoming call beep in speaker 2, set SW3-1 to OFF and SW3-4 to ON.
5. The procedure to turn incoming call beep ON or OFF during operation can be found on page 21.

---

### *Monaural or Binaural Operation DIP Switches*

The MS-2002 can be used with a single speaker or monaural headphones (single- or double-sided) for monaural operation. In this case, all audio signals are combined and sent to the headphones and the front panel speaker. The combined signals also go to the Speaker 1 jack on the back panel. The MS-2002 can also be used with two speakers for binaural operation. In this case, channel 1 is sent to the Speaker 1 jack and channel 2 is sent to the Speaker 2 jack. Binaural headphone operation is not supported.

For monaural operation with headphones or one speaker (factory default):

- 1. Set SW3-2 to OFF.
- 2. Set SW3-5 to ON.
- 3. Set SW3-6 to OFF.
- 4. Set SW3-7 to ON.
- 5. Set SW3-8 to ON.

For binaural operation with two speakers:

- 1. Set SW3-2 to ON.
- 2. Set SW3-5 to OFF.
- 3. Set SW3-6 to ON.
- 4. Set SW3-7 to OFF.
- 5. Set SW3-8 to OFF.

---

### *Balanced Unbalance Switches*

Both of the BAL-UNBAL Switches on the back panel are set at the factory to the balanced (BAL) position for use with Audiocom intercom channels. Set the switches to the unbalanced (UNBAL) position for use with a Clear-Com intercom system.

---

### *Direct Program Listen Enable / Disable Jumpers*

By default, each MS-2002 program input can be heard by all intercom stations that are listening on the corresponding intercom channel. This includes the MS-2002. Program input routing to the intercom channels can be turned ON or OFF via the MS-2002 speaker or headset. This lets the MS-2002 operator hear the program inputs even if they are not being routed to the intercom channels. To disable direct program listening in the speaker or headset for one or more program inputs, reset the appropriate jumper as shown in Table 2.

Jumper	Description	Settings for Jumpers
J3	Program 1 direct to Headset or Speaker	Pins 2 & 3 Shorted: Enabled Pins 1 & 2 Shorted: Disabled
J4	Program 2 direct to Headset or Speaker	Pins 2 & 3 Shorted: Enabled Pins 1 & 2 Shorted: Disabled

**TABLE 2.** Direct Program Listen Enable / Disable Jumpers

---

## *Mounting*

The MS-2002 mounts in a standard 19-inch equipment rack and is 1 rack unit (RU) high. When mounting the MS-2002 install the supplied black face plates on the appropriate side. The face plates should be mounted with the grooves on the top.

**NOTE:** You will have to perform the sidetone adjustment (page 17) after all components are connected. With the MS-2002 being rack mounted, you may not be able to access the sidetone trimmers. In this case, you can position the MS-2002 in the rack and make all required connections. Then, adjust the sidetone trimmers before installing and tightening all rack mount screws.

---

## *Connections*

Refer to the following paragraphs, and the sample connection drawings shown in Figures 3 to 6.

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## *External Program Input and PA Output*

Connection for external program input and PA output are shown in Figure 6 on page 14, EMS4001 Expansion Station Connection (Optional Component).

Refer to the EMS4001 User Instruction Manual for detailed connection information.

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## *Cables*

The numbers below correspond to the cable numbers in the connection drawings on the following pages.

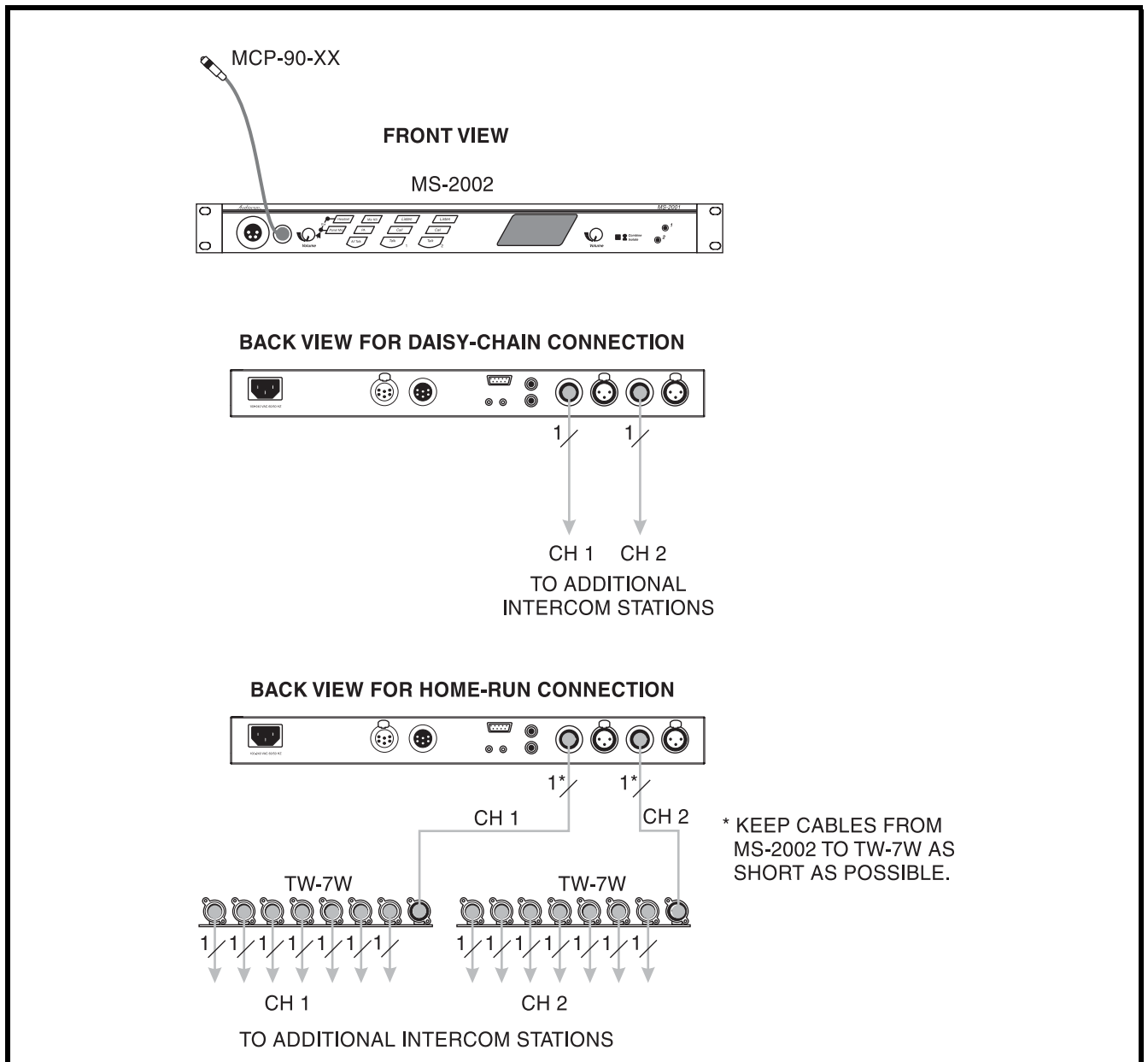
1. 1-channel intercom cable. Sold Separately. Use Telex “ME” cables, below. Or, build per Figure 7 on page 15.  
ME-25: 25’ (7.6 m) cable with Male and Female 3-pin XLR connectors.  
ME-50: 50’ (15.2 m) cable with Male and Female 3-pin XLR connectors.  
ME-100: 100’ (30.4 m) cable with Male and Female 3-pin XLR connectors.

**NOTE:** When connecting from the MS-2002 to a TW-7W, keep cables as short as possible. Also, heavier gage wire is recommended.

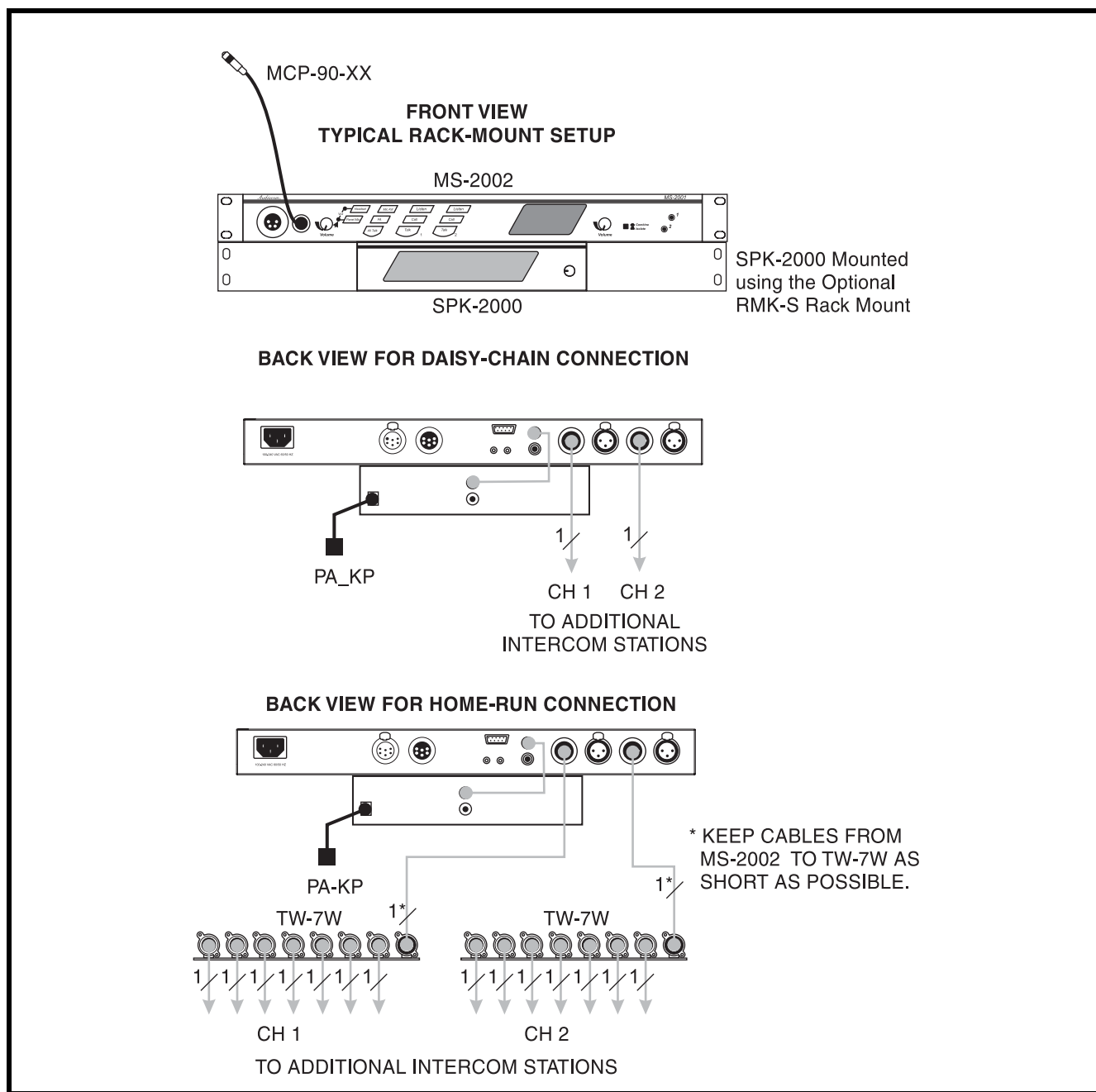
2. 2-channel intercom cable. Sold separately. Use Telex “ME/2 cables, below. Or build per Figure 7 on page 15.  
ME-25: 25’ (7.6 m) cable with Male and Female 6-pin XLR connectors.  
ME-50: 50’ (15.2 m) cable with Male and Female 6-pin XLR connectors.  
ME-100: 100’ (30.4 m) cable with Male and Female 6-pin XLR connectors.
3. Y adapter cable. Sold Separately. Use Telex CA-23-16. Or build per Figure 7 on page 15.
4. 3 ft. (0.91 m) speaker cable with RCA plugs. One supplied with each SPS2001, and SPK2000.
5. 18” (457 mm) EXP IN/OUT cable, stereo miniplug to stereo miniplug. One supplied with each EMS4001.
6. 18” (457 mm) CHANNEL OUTPUT cable, 15-pin Male Dsub to 15-pin Male Dsub. One supplied with each EMS4001. (Optional component. See EMS4001 User Manual for connection information.)
7. Shielded patch cable, 9-pin Male Dsub to 9-pin Female Dsub. Customer local purchase: available at most electronic stores.

**NOTE:** All pins must be connected straight through: do not use an RS232 computer cable.

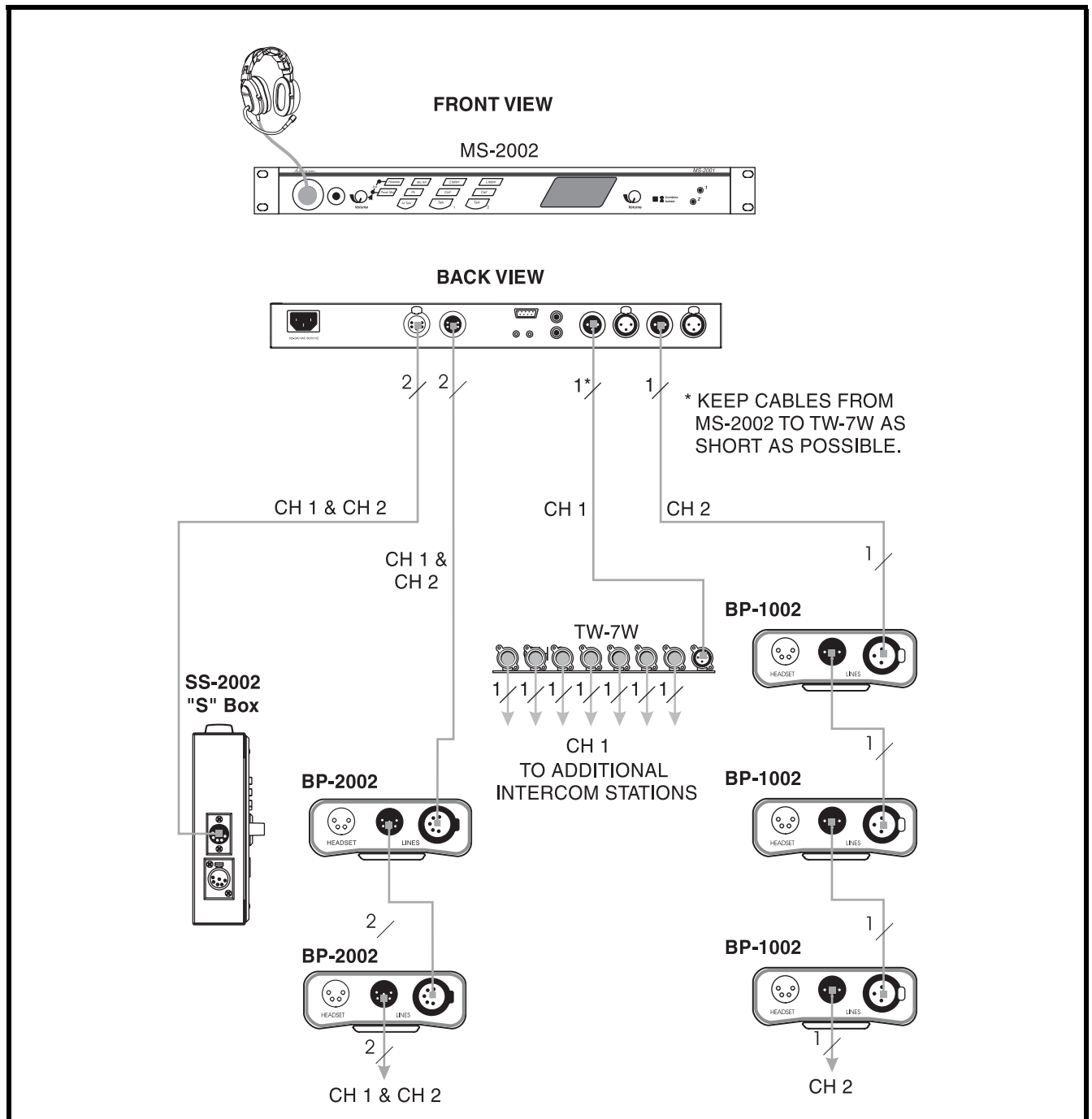
8. Shielded patch cable, stereo miniplug to stereo miniplug. Customer local purchase. Available at most electronic stores.
9. Shielded audio cable. Must have male 3-pin XLR connector at one end for connection to the XP-USPG or XP-4PGM program inputs. Pin-out for program inputs is as follows:
  - Pin 1: common
  - Pin 2: + program input
  - Pin 3: - program input
10. Shielded audio cable. Must have male 3-pin XLR connector at one end for connection to the XP-USPG PA output. Pin-out for PA output is as follows:
  - Pin 1: common
  - Pin 2: + program input
  - Pin 3: - program input
11. 18" (457 mm) CHANNEL OUTPUT cable, 15-pin Male Dsub to 15-pin Female Dsub. One supplied with each XP-ES4000A. (Optional component. See EMS4001 User Manual for connection information.)



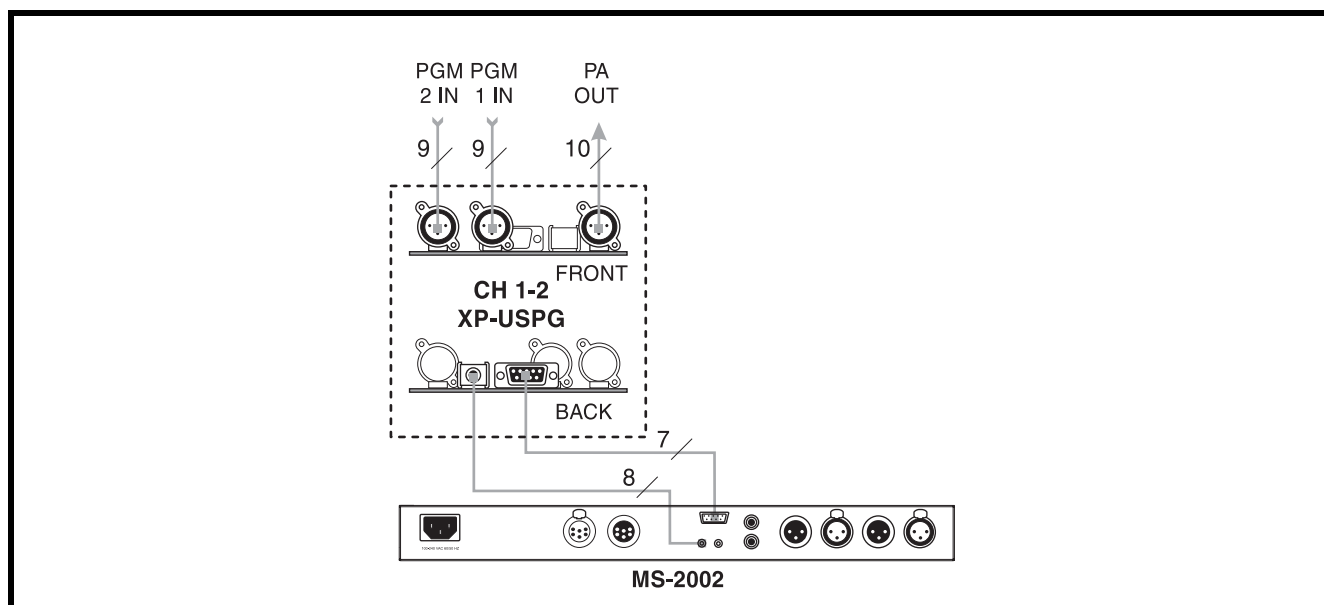
**FIGURE 3. MS-2002 Monaural Master Speaker Station Configuration.** This is good configuration for smaller intercom systems when you want to operate the MS-2002 as a master speaker station, with one speaker to monitor both intercom channels. In this configuration, the Combine/Isolate switch is set to the Isolate position. With this setting the 2 intercom channels are completely separated. The MS-2002 dip switches are set to monaural operation so that both intercom channels are heard in the speaker.



**FIGURE 4. MS-2002 Binaural Master Speaker Station Configuration.** This is a good configuration for smaller intercom systems when you want to operate the MS-2002 as a master speaker station, with a separate speaker for each intercom channel. Make sure the MS-2002 intercom DIP switches are set for binaural speaker operation as described on page 8. Also, set the Combine/Isolate switch to the Isolate position. With this setting, the two intercom channels are completely separated. The internal amplified speaker is used as the speaker output for channel 1, and the SPK-2000 is used for channel 2.

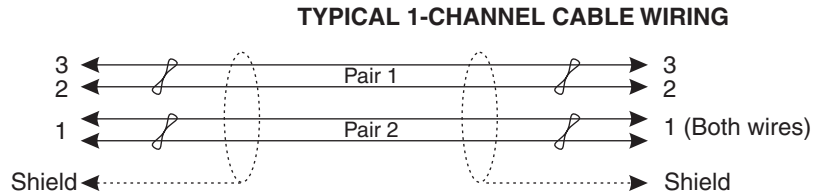


**FIGURE 5. MS-2002 Typical Speaker Station and Belt Pack Connections.** Typically, a headset is connected to the front panel of the MS-2002, and the DIP switches are set to the monaural operation (default setting) so that both intercom channels are heard in the monaural headphones (binaural headphone operation is not supported). Note, beltpacks use less power than speaker stations, and you can daisy-chain more of them on a single cable run. Avoid very long cable runs with daisy-chained speaker stations. This example shows how you would “home run” a SS2002 speaker station when the cable is very long. Also, set the Combine/Isolate switch to the Isolate position. With this setting the 2 intercom channels are completely separated.



**FIGURE 6. External Audio Input and PA Output.** You can connect to two audio sources to the Program Inputs connector: one for each channel. Audio sources can be directly connected with a user-supplied DB9M connector. (Refer to the program input connector specifications, starting on page 22, for connector pin-out.) However, a more convenient method is to use an XP-USPG Breakout Panel as shown. The XP-USPG also interfaces the PA jack of the MS-2002 to a standard, 2-pin XLR audio cable. Note: The SP-USPG Breakout Panel can be rack mounted using a BOP-1000 Rack Mount Plate.





Cable Type: 22AWG Stranded, 2-Pair Twisted-wire, with Shield

Connector Type: 3-Pin XLR Audio (Neutrik or Switchcraft)\*

Pin 1: Common

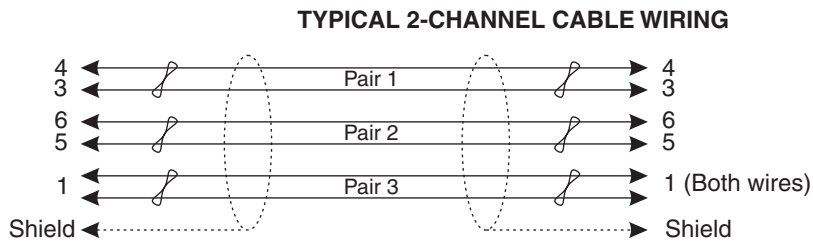
Pin 2: Channel Audio / Power

Pin 3: Channel Audio / Power

Shield: Earth ground

Denotes twisted pair.

Denotes shield.



Cable Type: 22AWG Stranded, 3-Pair Twisted-wire, with Shield

Connector Type: 6-Pin XLR Audio (Neutrik only, not compatible with 6-pin Switchcraft)\*

Pin 1: Channel 1 & 2 Common

Pin 2: No connection

Pin 3: Channel 1 Audio / Power

Pin 4: Channel 1 Audio / Power

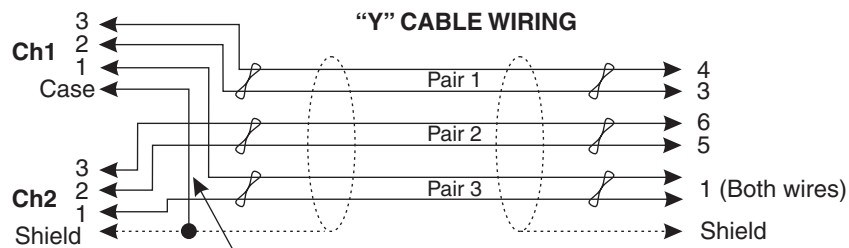
Pin 5: Channel 2 Audio / Power

Pin 6: Channel 2 Audio / Power

Shield: Earth ground

Denotes twisted pair.

Denotes shield.



Use second drain wire if available, or add an extra section of wire.

\* Standard cables are generally constructed using a male connector at one end and a female connector at the other end. This allows several cables to be interconnected to create longer cable runs. Audiocom master stations, speaker stations and belt packs also typically provide both a male and female Neutrik connector for each intercom channel. This permits loop-through connection of several intercom stations using the standard cables. Audiocom power supplies use a 3-pin male Neutrik connector for each channel. Audiocom wallplates use male Neutrik connectors.

**FIGURE 7. Audiocom Intercom Cables**



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## *Operation and Specifications*

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### *Power-Up Check*

Plug in the MS-2002. When power is first applied to the MS-2002, it will perform a power-up reset, in which the front panel indicators will cycle through all of their possible colors and then turn OFF. This verifies the general operation of the intercom station and indicators. The MS-2002 also reads the settings of all DIP switches at this time and configures itself accordingly.

---

### *Test Tone*

The MS-2002 can generate a test tone, which can be used to verify intercom channels operation after installation or to locate a malfunction. This test tone is also used for the sidetone adjustment which follows. Use the test tone as follows:

1. Simultaneously press the **All Talk** and **PA** keys to activate the test tone.
2. Tap the **Call** key for the channel that you want to test (can be either a MS-2002 channel or an EMS4001 channel).
3. Verify that the test tone can be heard at all intercom stations on the channel.
4. Replace any **defective cable** or **intercom stations where the test tone is being lost**.
5. Tap the **same Call key** to stop the test signal on that channel.
6. Press **any key**, *except a Call key* to turn off the test tone.

---

### *Sidetone Adjustment*

The MS-2002 uses full-duplex audio (the same as a conventional telephone line) in which the talk and listen audio are sent and received on the same line. Thus, when you talk on a channel, you will also hear your own voice back in the speaker or headphones. This is called **sidetone**. If you are using the MS-2002 with a microphone and speaker, sidetone could cause unwanted feedback, since the microphone may pick up your returned voice audio and reamplify it. This could also happen if you are using a headset when the ear cushions do not completely cover the ears, although it is probably much less likely. In either of these cases, you should minimize the amount of sidetone. On the other hand, if you are using headphones that completely enclose the ears, a certain amount of your own voice level is desirable to overcome the muffled sensation when talking. See Figure 8 on page 18, for the adjustment locations.

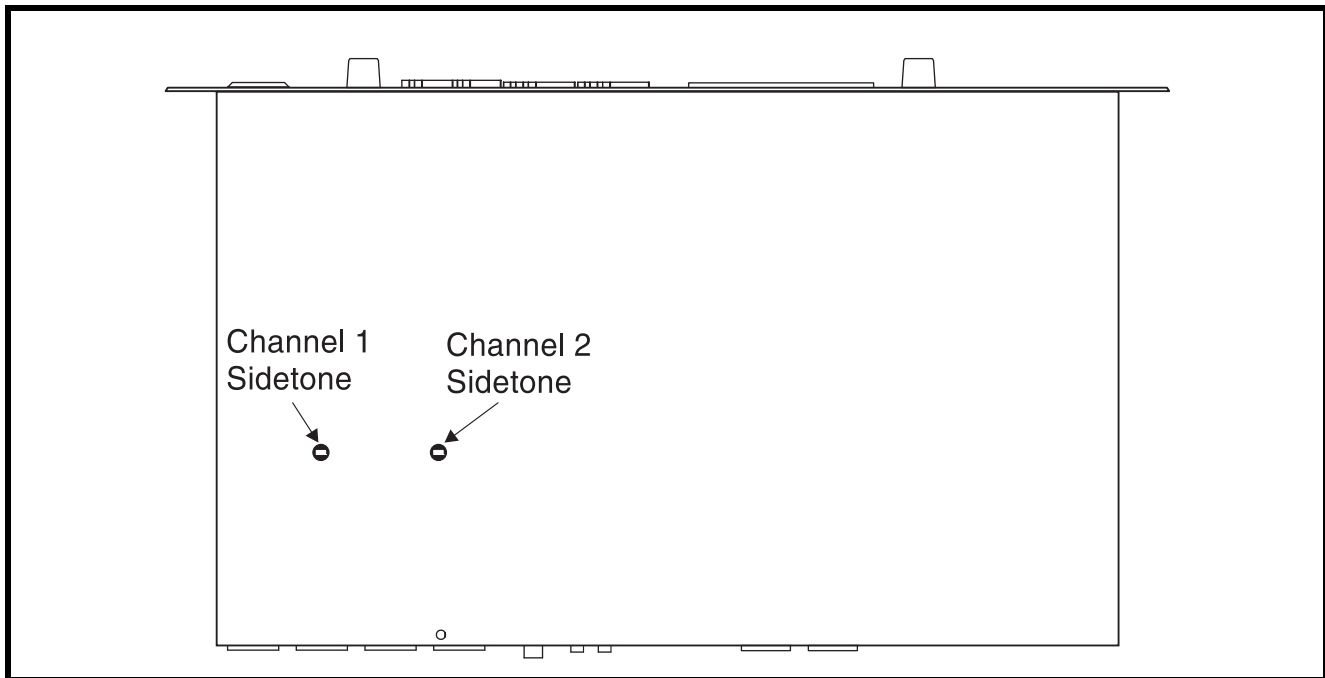
**If you are using a speaker and microphone, or open-ear style headphones, adjust sidetone as follows:**

1. Simultaneously press the **All Talk** and **PA** keys to activate the test tone.
2. Tap the **channel 1 Call** key to send the test tone on channel 1.

3. Increase the **volume** until you can hear the test tone.
4. Using a small, flat-bladed screwdriver, adjust the **channel 1 sidetone** through the access hole in the bottom of the MS-2002 (Figure 8) to minimize the tone volume.
5. Tap the **channel 1 Call** key to turn off the test tone on channel 1 when finished.
6. Tap the **channel 2 Call** key, and repeat the adjustment for channel 2 sidetone.
7. Tap any **other key**, except a Call key, to turn off the test tone when finished.

If you are using headphones that completely enclose the ears, adjust the sidetone as follows:

1. Tap the **Headset** key to turn the headset microphone ON.
2. Tap the **channel 1 Talk** key to turn it ON.
3. While speaking into the microphone, use a small flat-bladed screwdriver to adjust the **channel 1 sidetone** so that you hear your voice at an acceptable level in the headphones.
4. Tap the **channel 1 Talk** key to turn it OFF when finished.
5. Tap the **channel 2 Talk** key to turn it on, and adjust the **channel 2 sidetone** as for channel 1.
6. Tap the **channel 2 Talk** key to turn it off when finished.



**FIGURE 8. MS-2002 Bottom View**

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### *Voice-Activated Microphone (Vox) Setup*

If you are going to use vox, you must adjust the vox level for proper operation. If the vox level is too low, room noise will activate the microphone. If the Vox level is too high, the microphone will not activate when you begin talking.

Check and set the level as follows:

1. If you are using a headset, tap the **Headset** key twice to turn on headset Vox. Or, if you are using a panel microphone, tap the **Panel Mic** key twice to turn ON panel mic Vox.  
*Whichever key you tap, it will glow orange when the microphone is OFF and will flicker or turn green when sound is picked up by the microphone.*

2. Position the microphone at its **normal operation location**.  
*If you are using a headset, put the headset on and position the microphone close to your mouth. Insure that background noise is at the normal operating level.*
3. Do not speak into the microphone.
4. Check the **Headset** or **Panel Mic** key, whichever you are using.  
*If the key is constantly glowing orange, turn the Vox trimmer clockwise until the key begins to flicker green (mic activating) then turn the trimmer slightly back in the counter-clockwise direction until the Panel Mic key just returns to steady orange (mic off). If you are wearing a headset, make sure that breathing and movement do not cause the Panel Mic key to flicker green. If they do, adjust the Vox control slightly more in the counter-clockwise direction to eliminate this.*
5. Speak into the microphone in a normal voice, and check that the headset key immediately turns green when you talk. *If it does not, move the microphone closer to your mouth. If you are still unable to get satisfactory results, it may be that the microphone does not have the directional characteristics required for the noise level in the room. A directional, or cardioid, microphone is recommended when using Vox. Omnidirectional microphones mode, the Mic Kill key will be unlit, and in programming mode it will be lit continuously. To return the MS-2002 to normal operation if it has been left in programming mode, tap the Mic Kill key.*

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## Operation

**NOTE:** A quick reference to the following features can be found on the inside of the back cover.

### Normal vs. Programming Mode

The MS-2002 has two operating modes: normal operating mode and programming mode. In normal operating mode, the Mic Kill key will be unlit, and in programming mode it will be lit continuously. To return the MS-2002 to normal operation if it has been left in programming mode, tap the Mic Kill key.

### Volume Adjustment

If you are using a headset, adjust the intercom listen level with the left Volume control on the front panel of the MS-2002. If you are using a speaker, adjust the intercom listen level with the right Volume control next to the speaker. External speakers will require their own volume controls.

### Receiving Calls

1. When there is an incoming call signal on a channel, the Call key for that channel will flash red. There will also be a beep tone if the beep feature has been activated (page 21).
2. Activate the microphone. If you are using a dynamic-mic headset tap the **Headset** key to turn the mic ON; if you are using a panel-mounted microphone or an electret-mic headset, tap the **Panel Mic** key to turn the mic on.

**NOTE:** You can also use the voice-activated microphone (Vox) feature. See page 21.

3. Turn on the **Talk** and **Listen** keys for the calling channel and begin your conversation.
4. Turn the **keys** off when finished.

**NOTE:** When you tap the Headset key, or the Panel Mic key, or any Talk or Listen key, it will lock in the ON position. You may then tap the key again to turn it off. For momentary activation, press and hold the key. It will remain on as long as you hold it and it will turn OFF when you release it.

### Call and Intercom Channel

1. Press and hold the Call key for the channel that you want to call. An inaudible call signal will be sent, and your listen key for that channel will automatically turn on in preparation to receive a verbal response.

2. When you hear a response, release the Call key.
3. If you are using manual microphone activation instead of Vox, make sure your microphone is on: for a dynamic mic headset, tap the Panel Mic key to turn it on.
4. Turn on the Talk key for the channel you called to begin your conversation.
5. Turn off you Talk and Listen keys to end the conversation.

### **Microphone Mute During Talk**

You can mute the microphone while talking. Simply tap either the Headset key or the Panel Mic key, whichever is currently being used. Tap the key again to turn the microphone back ON. (If you are using Vox, tap the key twice to reactivate vox.)

### **All Talk**

You can talk to all intercom stations that currently have their listen keys activated. This applies to both channels of the MS-2002 as well as all talk channels of any connected EMS4001 Expansion Stations. Use All Talk as follows:

1. If you are using manual microphone activation instead of Vox, make sure the proper microphone switch is turned ON (either Headset or Panel Mic).
2. Press and hold the All Talk key while talking. Release it when finished.

**NOTE:** To insure that the All Talk key is never accidentally left in the ON position, it does not latch.

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### ***Public Address (PA)***

If the PA output on the back panel of the MS-2002 is connected to a public address system, you can talk on the public address system as follows:

1. If you are using manual microphone activation instead of Vox, make sure the proper microphone switch is turned ON (either Headset or Panel Mic).
2. Press and hold the PA key while talking. Release it when finished.

**NOTE:** To insure the PA key is never accidentally left in the ON position, it does not have latching operation.

### **Turning the Program Inputs ON and OFF**

1. Insure that program inputs have been connected at the back panel and that the program sources are ON.
2. Press and hold the Mic Kill key for about 2 seconds, then release it. It should now be glowing green to indicate that the MS-2002 is in programming mode.
3. The current status of the program inputs is indicated by the Talk keys. If the channel 1 Talk key is lit, the program 1 input is currently activated to channel 1; if channel 2 talk is lit, program 2 is activated to channel 2. Tap either Talk key to turn the program input ON or OFF.
4. When the program inputs are configured as desired, tap the Mic Kill key to exit programming mode and return to normal operation.
5. Adjust program 1 and 2 levels via the trimmers on the back panel of the MS-2002.

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### ***Using Mic Kill***

If the Mic Kill feature has been enabled you can use it to deactivate all talk keys on a single channel or on all channels. This feature is useful when a remote talk key has been left ON and is causing unwanted noise on a channel.

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### *Using Voice-Activated Microphone (Vox)*

If you use Vox, you will not have to insure the microphone key is turned ON whenever you want to talk. Activate Vox as follows:

1. Make sure the Headset and Panel Mic keys are OFF.
2. If you are using a headset, tap the Headset key twice to turn ON headset vox. Or, if you are using a panel microphone, tap the Panel Mic key twice to turn ON panel mic vox. Whichever key you tap, it will glow orange when the microphone is OFF and will flicker or turn green when the microphone is OFF and will flicker and turn green when the microphone turns ON.

NOTE: The Vox level may require adjustment, see “Voice-Activated Microphone (vox) Setup”, page 21.

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### *Incoming Call Beep ON / OFF*

Normally, incoming calls are indicated by red-flashing Call keys. An optional beep tone can also be enabled as follows:

1. Ensure that this feature has been activated via internal switches (page 7).
2. Press and hold the Mic Kill Key for about 2 seconds, then release it. It should now be glowing green to indicate that the intercom station is in programming mode.
3. Tap either Call key on the MS-2002 to turn the beep feature ON or OFF. (It doesn't matter which one you tap, since this feature affects both channels.)
4. Tap the Mic Kill key to return to normal operation.

Specifications

General

- Power Requirements:**
  - AC Input: 100-240 VAC, 50/60 Hz
  - Channel Power: 24 VDC nominal (12 to 30 VDC), 65 to 150 mA
  - MS2002 is capable of supplying 2 amps overall*
- Dimensions:**
  - 1.75" (44.5 mm) high x 19" (483 mm) wide x 10.31" (261.9 mm) deep
- Weight:**
  - approximately 4.5lb. (2kg)
- Environmental Requirements:**
  - Storage: -20°C to 80°C; 0% to 95% humidity, non-condensing
  - Operating: -15°C to 60°C; 0% to 95% humidity, non-condensing

Dynamic-mic Headset

- Microphone:**
  - 50 to 200 ohm, dynamic (balanced or unbalanced)
- Headphones:**
  - 150 to 600 ohm, monaural
- Connector Type:** XLR-4M
  - Pin 1 - Microphone low
  - Pin 2 - Microphone high
  - Pin 3 - Headphone high
  - Pin 4 - Headphone low

Panel Microphone Input

- Microphone Type:** Electret condenser
- Power:**
  - Phantom (+5 VDC)
- Nominal Level:**
  - 42 dBu
- Maximum Level:**
  - 25 dBu
- Connector Type:**
  - IKP12 (MCP-90 series, stereo plug connector)

Program Input

- Input Level:**
  - 100m V maximum
- Voltage Gain:**
  - 25 ±3 dB
- Output Level (to intercom channel):**
  - 1.0 VRMS nominal, 2.3 VRMS max.
- Input Impedance:**
  - 75 kohm
- Common Mode Rejection:**
  - Greater than 50 dB

Connector Type: 9-pin female D-sub (DE9S)

- Pin 1 Ground
- Pin 2 Program 1 input low
- Pin 3 Program 2 input low
- Pin 4 NC
- Pin 5 NC
- Pin 6 Program 1 input high
- Pin 7 Program 2 input high
- Pin 8 NC
- Pin 9 NC

Intercom Channels, Balanced Mode (Both Back Panel and Internal Switches (BAL/UNBAL) must be set to the same setting)

- Output Level:**
  - 1VRMS nominal
- Input Impedance:**
  - 300 ohms
- Bridging Impedance:**
  - greater than 10,000 ohms
- Sidetone:**
  - 40dB, 35 dB, adjustable range
- Call Signaling:**
  - Send: 20 kHz ±100 Hz, 0.5 VRMS ±10%
  - Receive: 20 kHz ±800 Hz, 100 mVRMS
- Mic-Kill Frequency:**
  - Send: 24 kHz ±300 Hz, 0.5 VRMS ±10%
  - Detect: 24 kHz ±800 Hz, 100 mVRMS

- Noise Contribution:**
  - less than -70 dB

- Common Mode Rejection Ratio:**
  - greater than 50 dB

**Connector Type:** One XLR-3M and XLR-3F pair, wired in parallel, for each channel (permits "loop-thru" connection). Two XLR-6M (Neutrik) connectors for 2-channel connection

XLR-3 Balanced Configuration Pinouts

- Pin 1 Common
- Pin 2 Intercom audio low and +24 VDC input
- Pin 3 Intercom audio high and +24 VDC input

XLR-3 Balanced Configuration Pinouts

- Pin 1 Audio and DC Common
- Pin 2 Local Power (12 to 15 VDC, 65 to 150mA)
- Pin 3 Intercom channel 1 audio low and +24 VDC phantom power
- Pin 4 Intercom channel 1 audio high and +24 VDC phantom power
- Pin 5 Intercom channel 2 audio low and +24 VDC phantom power
- Pin 6 Intercom channel 2 audio high and +24 VDC phantom power

Intercom Channel, Unbalanced Mode (Both Back Panel and Internal Switches (BAL / UNBAL) have to be set to the same setting).

- Output Level:**
  - 1VRMS ±10%
- Input Impedance:**
  - 150 ohms
- Bridging Impedance:**
  - greater than 10,000 ohms



**Call Signaling:**

Send: 11  $\pm$ 3 VDC

Receive: 4 VDC minimum

**Connector Type:** Uses same connectors as for balanced mode, above, but without pinouts modified by BAL/UNBAL switch on back panel as follows

**XLR-3 Unbalanced Configuration Pinouts**

Pin 1 Common

Pin 2 +24 VDC input

Pin 3 Intercom audio high

**XLR-3 Unbalanced Configuration Pinouts**

Pin 1 Common

Pin 2 Local Power (12 to 15 VDC, 65 to 150mA)

Pin 3 Channel 1 +24 VDC input

Pin 4 Channel 1 Intercom audio high and DC call

Pin 5 Channel 2 +24 VDC input

Pin 6 Channel 1 Intercom audio high and DC call

**Frequency Response:**

200 Hz to 8 kHz  $\pm$ 1/-3 dB

**Incoming Call Beep Tone:**

2 kHz, at the headphones

**Total Harmonic Distortion:**

Less than 0.2% at 200 mW

**Sidetone:**

18  $\pm$  dB, adjustable

**PA Output****Output Level:**

235 m VRMS nominal

**Connector Type:** 1/8-inch Stereo Phone Jack:

Tip: PA output high

Ring: Not used

Sleeve: Common

**Speaker Output****Output Level:**

0 dB nominal (1.0 VRMS)

**Output Impedance:**

1000 ohms nominal

**Frequency Response:**

200 Hz to 8 kHz  $\pm$ 1/-3 dB

**Connector Type:** RCA Phono Jack

Tip: Speaker output high

Sleeve: Common

**Expansion Input/Output****Type:**

2.0 mm stereo phone jack

Tip: Tip Output

Ring: Listen input

Sleeve: Common

**Headphone Amplifier****Voltage Gain:**

30  $\pm$ 3 dB

**Maximum Output:**

250 mW  $\pm$ 10% into 150 ohms, 65 mW  $\pm$ 10% into 600 ohms

*Notes*

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*Quick Reference*

Description	Action
Reset MS-2002	Press All Talk and Listen 1
Reset EMS-4001	Press All Talk and Listen 5
Test signal ON	Press All Talk and PA, then tap Call
Test signal OFF	Tap Call, then tap any other key
Mic latched ON	Tap Headset or Panel Mic (key is green)
Mic latched OFF	Tap Headset or Panel Mic
Mic momentary ON	Hold Headset or Panel Mic
VOX mode ON	Tap twice: Headset or Panel Mic
VOX mode OFF	Tap Headset or Panel Mic
All talk ON	Hold All Talk when Headset or Panel Mic is lit (All Talk key is green)
All talk OFF	Release All Talk
Public address	Hold PA when Headset or Panel Mic is lit (PA key is green)
Mic kill, one channel	Tap Mic Kill, then tap Talk or Listen (Mic Kill key will blink green and the Talk and listen keys are green). Tap Mic Kill to exit
Mic kill, all channels	Tap Mic Kill, then tap All Talk (Mic Kill key will blink green and all Talk and Listen keys are green). Tap Mic Kill to exit
Program ON	Hold Mic Kill, then tap channel's Talk key (key is green). Tap Mic Kill to exit.
Program OFF	Hold Mic Kill, then tap the channel's talk key. Tap Mic Kill to exit
Audible call alert ON	Hold Mic Kill, then tap either Call (all Call keys are red). Tap Mic Kill to exit
Audible call alert OFF	Hold Mic Kill, then tap either Call. Tap Mic Kill to exit
Turn mic kill key OFF	Tap Mic Kill
Talk latched ON	Tap Talk (key is green)
Talk latched OFF	Tap Talk
Talk momentary ON	Hold Talk
Talk momentary OFF	Release Talk
Call signal ON	Hold Call
Call signal OFF	Release Call
Receive call signal	(Call key blinks red)
Listen latched ON	Tap Listen (key is green)
Listen latched OFF	Tap Listen
Listen momentary ON	Hold Listen

