2. At the prompt, type tracert and type the url or IP Address you want to trace.



3. Press Enter.

The details of the tracer route are displayed.



- **NOTE:** You will the message "request timed out" if the IP Address/ port IN or OUT is denied to the incoming or outgoing message.
 - 4. When you are finished, type **exit** to close the Command Prompt screen.

RVON Configuration

RVON cards use ports for communication of audio and control packets. Because routers can be configured to block certain incoming and outgoing requests, you will need to open the following ports in your network to allow WAN connections to and from a Network Interface Device. See Table X for the ports that need to be opened for the RVON cards to operate properly.

Port	Port Description
2076	UDP Call Control Signalling
2077	UDP Audio Packets
2079	UDP Telex Proprietary Signalling
2080	TCP Telex Keypanel Protocol
2081	UDP Pass Through Serial
2082	TCP Firmware Download
2100	Remote Administration
2102	Authentication Server

 TABLE 19. Ports necessary for RVON card functionality.

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