# **Ultri**touch

# Installing and Cabling the ULTRITOUCH



Before you set up and operate your Ultritouch-2 or Ultritouch-4, refer to the "Important Regulatory and Safety Notices to Serive Personnel" document that was included with your panel. It is also **CAUTION** recommended to refer to the *Ultritouch User Guide* which is available for download from our website.



Have a question? Call our free, 24-hour technical support hotline to speak with a live product specialist located right here in our facility.

Tel: (+1) 613 • 652 • 4886 Email: techsupport@rossvideo.com

#### 1.0 Rack Mounting

- 1. Unpack your Ultritouch from its shipping box.
- 2. Mount the Ultritouch to the front of the rack cabinet using rack screws.

CAUTION: Adequate ventilation within a rack frame must be maintained. Ensure side to side ventilation is

3. Remove the plastic film from the Ultritouch front panel.



ULTRITOUCH-2	
Height	3.5" (9cm)
Width	19.0" (48cm)
Depth	2.5" (6cm)
Weight	5.25lb (2.40kg)
Temperature	Op: 0°C to +40°C
	Non-op: -20°C to +60°C

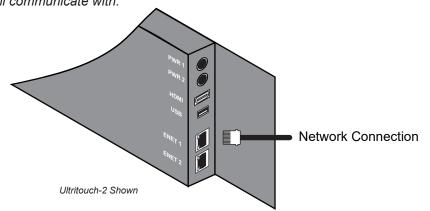
ULTRITOUCH-4	
Height	7.0" (17.8cm)
Width	18.0" (46cm)
Depth	2.6" (7cm)
Weight	12lb (5.40kg)
Temperature	Op: 0°C to +40°C
	Non-op: -20°C to +60°C

#### 2.0 LAN or Network Cabling

#### To connect the Ultritouch to your LAN or network

 Plug an Ethernet cable from your network into ENET 1. This is the network connection for the Ultritouch.

Note: The Ultritouch must be connected to the same subnet as the devices it will communicate with.

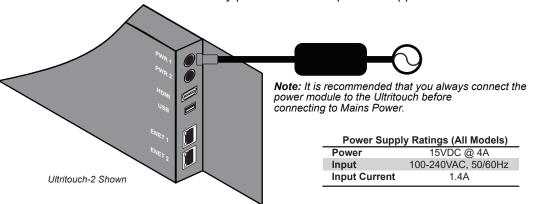


#### 3.0 Power Cabling

#### To connect the primary power module

- 1. Connect the power module cable to the **PWR 1** port on the Ultritouch.
- 2. Using the supplied power cord, connect the power module to a suitable AC mains supply.

**Note:** The Ultritouch automatically powers on when power is applied.



# To connect the optional redundant power module

- 1. Connect the second power module to the **PWR 2** port on the Ultritouch.
- 2. Using the suplied power cord, connect the second power module to a suitable AC mains supply.

# 4.0 Specify the IP Address

1. Download and install the DashBoard client software to a computer connected to the same IP address subnet as the Ultritouch. The software is available from our website.

**Note:** Ultritouch ships with the default IP Address of 192.168.20.160.

- 2. Launch the DashBoard client software on your computer.
- 3. Select Window > Preferences > Selected network interface.
- 4. Select the specific ENET port that is connected to the Ultritouch LAN
- 5. Click **Apply**, then click **OK**.
- 6. Re-start the DashBoard client software.
- 7. Select **File > Show Walkabout** to display the Walkabout table.
- Click Refresh.
- 9. In the Walkabout table, find the entry for the Ultritouch you want to configure.
- 10. Use the **Name** field to assign a unique identifier to the Ultritouch panel.

Note: After you edit a cell in the Walkabout table, wait 1 minute, then click Refresh.

- 11. Use the Address field to assign the new IP Address specified by your IT Deparment.
- 12. Ensure the **Netmask** field is set to match your network requirements.
- 13. Use the Gateway field to specify the IP Address specified by your IT Department.
- 14. Click **Reboot** in the row of the Walkabout table for the Ultritouch.

### 5.0 Ultritouch in the Tree View

- 1. In the DashBoard client main toolbar select File > New > TCP/IP DashBoard Connect or openGear Device.
- 2. In the **IP Address** field, enter the IP Address that you assigned to the panel in the previous procedure.
- 3. Click **Detect Frame Information** to automatically retrieve the appropriate settings for the Ultritouch.
- 4. Click Finish to display the Ultritouch in the Tree View of DashBoard.

#### **6.0 Initial Device Connection**

- 1. In the DashBoard client window, locate the Ultritouch in the Tree View.
- 2. Expand the **Ultritouch** node to display the Ultritouch Device sub-node.
- 3. Double-click the **Ultritouch Device** sub-node.
- 4. In the Ultritouch Device interface, click **Connected Devices**.
- 5. In the Tree View of DashBoard, locate the device you want to connect to.
- 6. Drag and drop the device node to the Connected Devices interface. The device displays in the Connected Devices table.
- 7. Repeat steps 5-6 for each device that the Ultritouch will communicate with.

# 7.0 Installing a License Key

If a device-specific license key is required for Ultritouch to communicate with your device(s), the Enter License Key dialog displays.

Note: Ultritouch comes pre-installed with an Ultrix license key.

#### To install a device-specific license key

- 1. Make a note of the character string in the **Request Code** field of the Enter License Key dialog.
- 2. Display the **Ultritouch Device** interface in DashBoard as outlined above.
- 3. Click Manage Licenses.
- 4. Contact your Ross representative to obtain your License Key.
  - a. Provide your name, your facility name, and the Request Code from step 1.
  - b. You will be given a License Key that must be entered in the applicable field in the Manage Licenses > Licenses table.
- 5. Enter the provided License Key in the applicable field of the License Management table.
- 6. Click **Install Key** in the row for the License Key you entered in step 5.
- 8. Verify that the **Count** field now reports each installed License Key.

