



Broadcast Products Technical Bulletin 20-2006-101

DATE: **June 12, 2006**SUBJECT: **ZOOM CANNOT BE CONTROLLED WITH CANON
LENS (XJ25×6.8B)**

MODEL: **BVP-E10H//U**
BVP-E10PH//U
BVP-E30//U
BVP-E30//U1
BVP-E30//U2
BVP-E30P//U
BVP-E30P//U1
BVP-E30P//U2
BVP-E30W
BVP-E30WS//U
BVP-E30WSP=U
BVP-E30WSPH
HDC1000//ULW
HDC1000/LB
HDC1000/LB
HDC1000/LB1
HDC1000/LW
HDC1000/LW
HDC1000/LW1
HDC1000/LW2
HDC1500//UL
HDC1500/L
HDC1500/L
HDC1500/L1
HDC1500/L2
HDC1500/T
HDC1550//UF
HDC1550/F
HDC1550/K
HDC1550/K1

DESCRIPTION

When using a Canon XJ25×6.8B lens (produced between April 2004 and October 2005) in serial communication mode, zoom cannot be controlled.

The symptom occurs because of a software problem with the lens. To resolve the symptom, contact Canon Inc.

SERIAL NO: **ALL**

Italicized information in green applies to customers outside the United States.

BVPM05-040, HDVM05-157