

9A

Log Sampling

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- Insert a Compact Flash.
- At page 7317 [ENG SETUP -> System -> aintenance], check the Compact Flash is set to "Pri".
- Go to Page 9999.
- Press "Log Sampling Button".
- Send the "Log" folder in the Compact Flash for investigation.

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What data will be saved?

- **PanelIntId.log**
 - Communication log between GUI and CA-45 (Panel CPU)
 - Mainly for Control LAN communication log
- **devices**
 - USB Devices information
- **dmesg.log**
 - Linux kernel log (system diagnostic messages)
- **etc**
 - Menu CPU Network Setup information
- **pg2.log**
 - GUI application log
- **pg2err.log**
 - Error from GUI application
 - Same as listed in Menu 9900 "Error Information".

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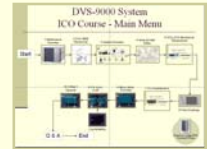
What data will be saved?

- **ps.log**
 - Menu CPU processes status list
- **scsi**
 - USB storage devices list
- **selfdiag.log**
 - Self Diagnosis Log
- **usb_check.log**
 - USB boot test program log
- **usb_check.result**
 - USB device check program test result

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Questions?

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