



---

# HDCC Product Line

## HD/SD-SDI Captioning Solution

Installation Guide  
(All Standards and All 1st Gen Hardware)

**Part Number 821135, Revision A**

---



VIDEO

31055 Huntwood Avenue  
Hayward, California  
94544 USA



AUDIO

1 800 5 WOHLER  
+1 (510) 870-0810  
Fax +1 (510) 870-0811



CAPTIONING

[www.wohler.com](http://www.wohler.com)  
[info@wohler.com](mailto:info@wohler.com)



LOUDNESS

© 2011 Wohler Technologies, Inc. All rights reserved.

This publication is protected by federal copyright law. No part of this publication may be copied or distributed, stored in a retrieval system, or translated into any human or computer language in any form or by any means electronic, mechanical, manual, magnetic, or otherwise, or disclosed to third parties without the express written permission of Wohler Technologies.

## Reproduction

Licensed users and authorized distributors of Wohler Technologies, Inc. products may copy this document for use with Wohler Technologies, Inc. products provided that the copyright notice above is included in all reproductions.

## Customer Support

Wohler Technologies, Inc.  
31055 Huntwood Avenue  
Hayward, CA 94544  
www.wohler.com

Phone: 510-870-0810  
FAX: 510-870-0811  
US Toll Free: 1-888-596-4537  
(1-888-5-WOHLER)  
Web: www.wohler.com  
Sales: sales@wohler.com  
Support: support@wohler.com

## Disclaimers

Even though Wohler Technologies, Inc. has tested its equipment and software, and reviewed the documentation, Wohler Technologies, Inc. makes no warranty or representation, either express or implied, with respect to software, documentation, their quality, performance, merchantability, or fitness for a particular purpose.

Wohler Technologies, Inc. reserves the right to change or improve our products at any time and without notice.

In no event will Wohler Technologies, Inc. be liable for direct, indirect, special, incidental, or consequential damages resulting from any defect in the hardware, software, or its documentation, even if advised of the possibility of such damages.

Some states do not allow the exclusion or limitation for incidental or consequential damages, so the above exclusion or limitation may not apply to you.

## Printing

This document is intended to be printed on a duplex printer, such that the copy appears on both sides of each page. This ensures that all new chapters start on a right-facing page.

This document looks best when printed on a color printer since some images may be indistinct when printed on a black and white printer.

## Other Technologies and Products

Microsoft Windows and Internet Explorer are registered trademarks of Microsoft Corporation.

Evertz is a trademark or registered trademark of Evertz Microsystems, Ltd.

Codan is a trademark or registered trademark of Codan Broadcast Products Ltd.

IRT is a trademark or registered trademark of IRT Electronics Ltd.

## Last Update

March 31, 2011

# Table of Contents

---

<b>Chapter 1. Installing the Hardware</b> . . . . .	<b>1</b>
Introduction . . . . .	1
Overview . . . . .	1
Topics . . . . .	1
Safety Instructions . . . . .	2
Unpacking . . . . .	2
Installing the Adaptors and the Card . . . . .	3
Requirements . . . . .	3
Frame Types . . . . .	3
Installing the Hardware . . . . .	3
Installing into a Codan Frame . . . . .	4
Installing into an Evertz Frame . . . . .	7
Installing into an IRT Frame . . . . .	12
Next Steps . . . . .	15
 <b>Appendix A. Creating a Virtual Serial Connection</b> . . . . .	 <b>17</b>
Introduction . . . . .	17
Overview . . . . .	17
Topics . . . . .	17
Downloading the Software . . . . .	18
Requirements . . . . .	18
Logging In . . . . .	18
Downloading the .zip File . . . . .	19
Installing the Software . . . . .	19
Configuring a Virtual Serial Port . . . . .	22
Finding an Available Port . . . . .	22
Using the Connection Wizard . . . . .	23



# CHAPTER 1

# Installing the Hardware

---

## Introduction

### Overview

---

Thank you for purchasing Wohler's HDCC card, a product that provides a variety of captioning functions. This chapter explains how to install your new card and its corresponding rear panel adaptor.

### Topics

---

Topics	Page
Introduction	1
Safety Instructions	2
Unpacking	2
Installing the Adaptors and the Card	3
Next Steps	15

# Safety Instructions

1. Read, keep, and follow all of these instructions; heed all warnings.
2. Do not use this equipment near water or expose the equipment to rain or moisture.
3. Use only the adaptors specified by the manufacturer.
4. Unplug the equipment during lightning storms or when unused for long periods of time.
5. Refer all servicing to qualified service personnel. Servicing will be required under all of the following conditions:
  - The equipment has been damaged in any way.
  - Liquid had been spilled or objects have fallen onto the equipment.
  - The equipment has been exposed to rain or moisture.
  - The equipment does not operate normally.
  - The equipment has been dropped.

## Unpacking

**CAUTION!** Static discharge can cause serious damage to sensitive semiconductor devices. Avoid handling the circuit boards in high static environments such as carpeted areas, and when synthetic or wool fiber clothing is worn. Always exercise proper grounding precautions when handling circuit boards.

Unpack each HDCC that you have received from its shipping container and check the contents against the packing list to ensure that all items are included. If any items are missing or damaged, please contact your Wohler sales representative immediately.

# Installing the Adaptors and the Card

## Requirements

---

To install and use the HDCC, you will need the following:

- A PC with either an Ethernet and/or serial cable connected to the HDCC
- A small Phillips screwdriver for attaching the rear panel adaptor to the frame
- A small slot screwdriver to rotate Switches 1 and 2
- A monitor (or two) on which to view the output data
- At least one HD or SD SDI input video stream

## Frame Types

---

Your HDCC card is intended to be used within a frame. Wohler supports three types of commercial frames:

- Codan,
- Evertz, and
- IRT.

## Installing the Hardware

---

To install the adaptor into the frame:

1. Ensure that the frame is properly installed.
2. Power down the frame.

**Note:** You can install the HDCC (and its adaptors) into a live frame, but we do not recommend it.

**Decision Point:**

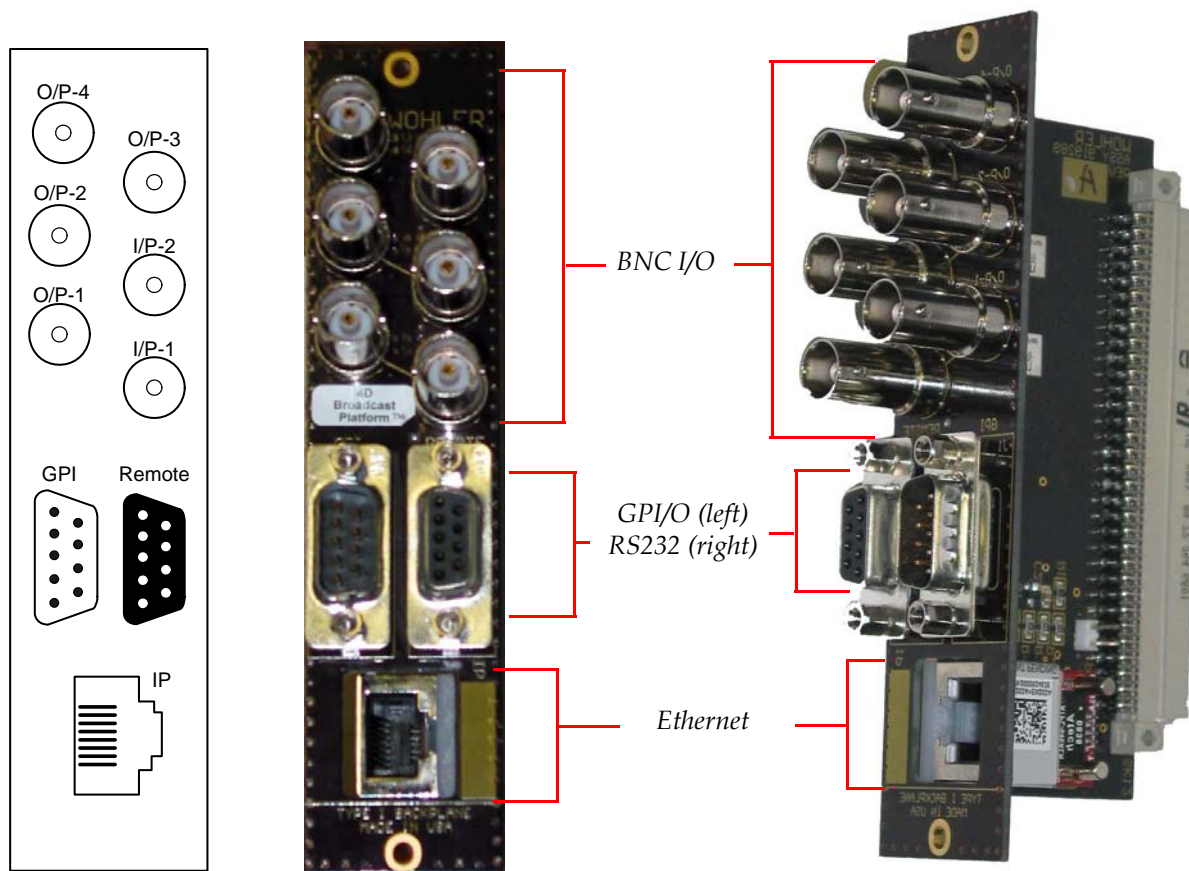
If you have a **Codan** frame, continue on to [Installing into a Codan Frame](#) immediately below.

If you have a **Evertz** frame, continue on to [Installing into an Evertz Frame](#) on page 7.

If you have an **IRT** frame, continue on to [Installing into an IRT Frame](#) on page 12.

## Installing into a Codan Frame

**Figure 1–1** Codan Adaptor and Interface Layout

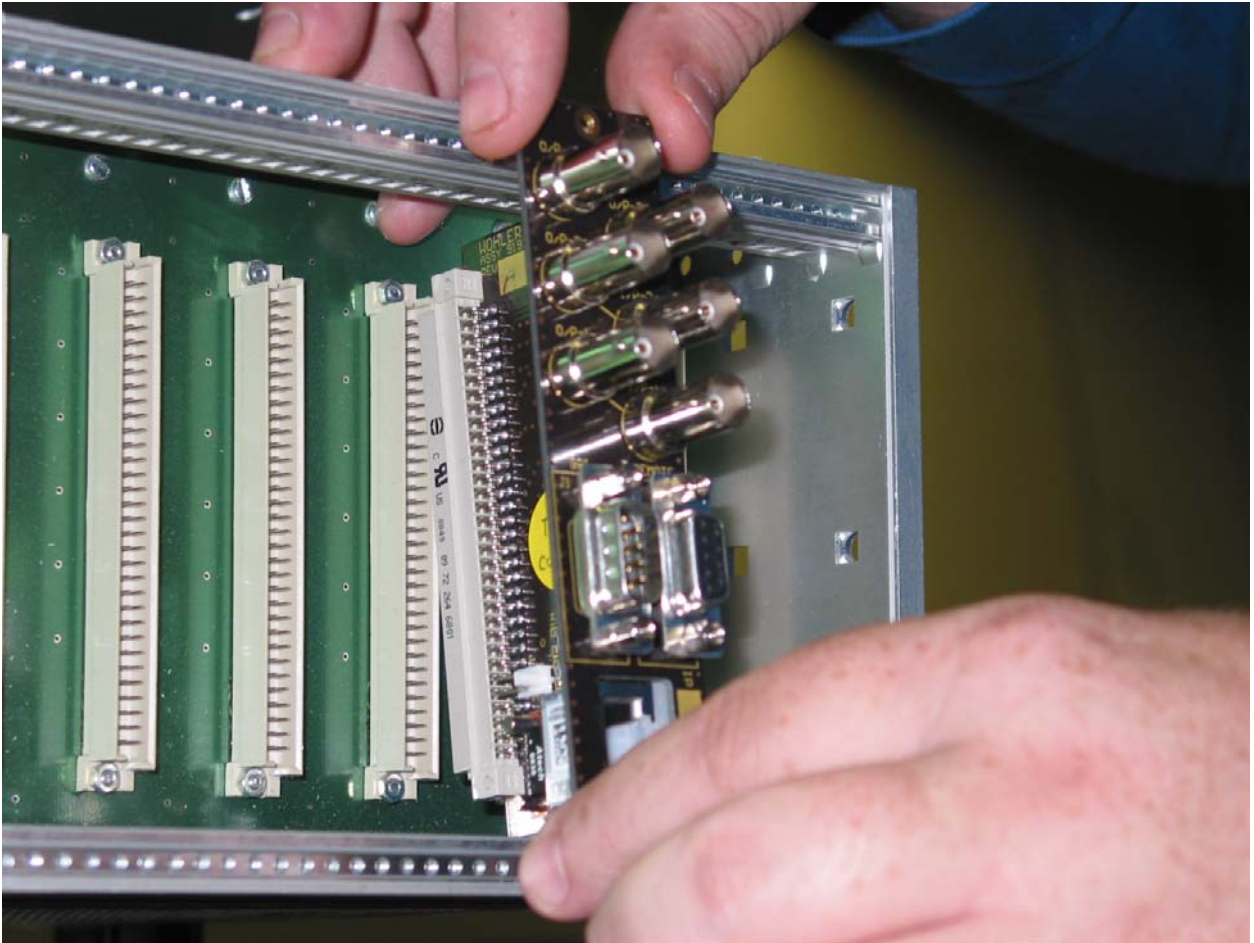


**Note:** You can insert up to 10 cards into a Codan 3RU-FPSN-10-DUAL frame and up to two cards into a Codan 1RU-FPSN frame.



1. Place the rear panel adaptor against the back, outside slot of the frame (with the connectors facing you) being careful to line up the pins and their connectors. Insert and tighten the screws on the top and bottom of the adaptor with a small screwdriver. See [Figure 1-2](#) below.

**Figure 1-2 Attaching the External Adaptor Piece**

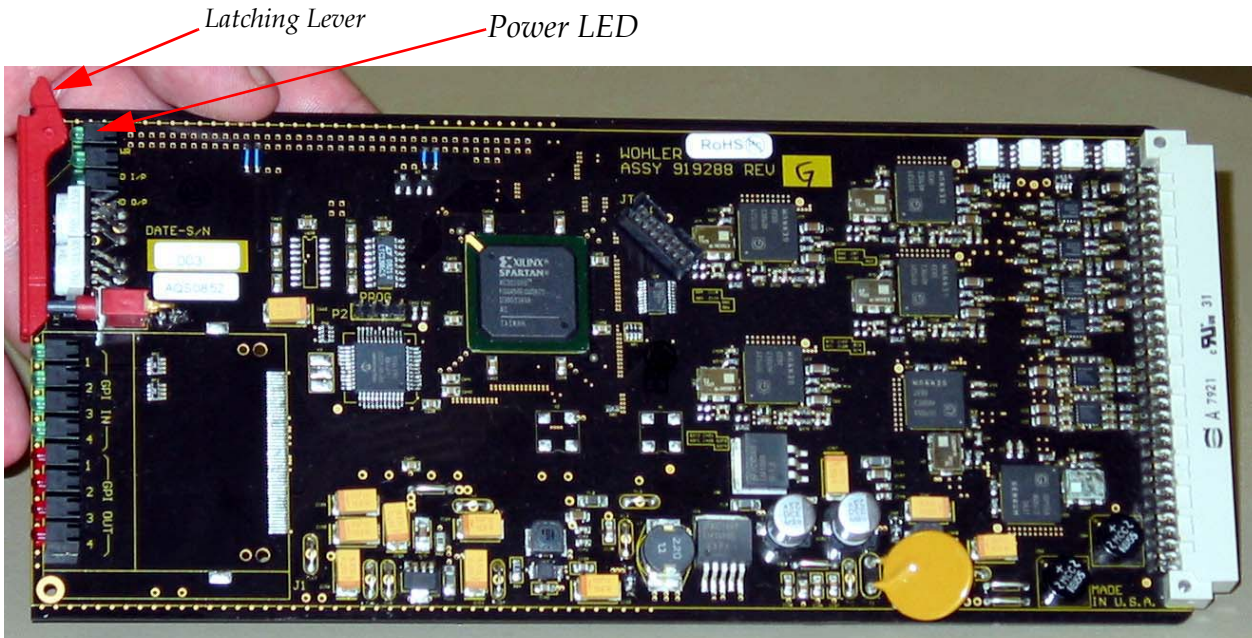


## Chapter 1 Installing the Hardware

### Installing the Adaptors and the Card

2. Pull the red latching lever (shown in [Figure 1-3](#) below) on the front of the HDCC away from the card.

**Figure 1-3 HDCC Card (Without Adaptor)**



3. From the front of the frame, carefully align the card with the slot containing the adaptor in the back, and fully insert the card into the frame so that it attaches securely to the adaptor.
4. Press the red latching lever back down again on the front face of the card latching it securely into the frame.
5. Turn the frame power on. Once the power is restored to the frame, you should see the power LED on the front of the card light up ([Figure 1-3](#) above).

#### Decision Point:

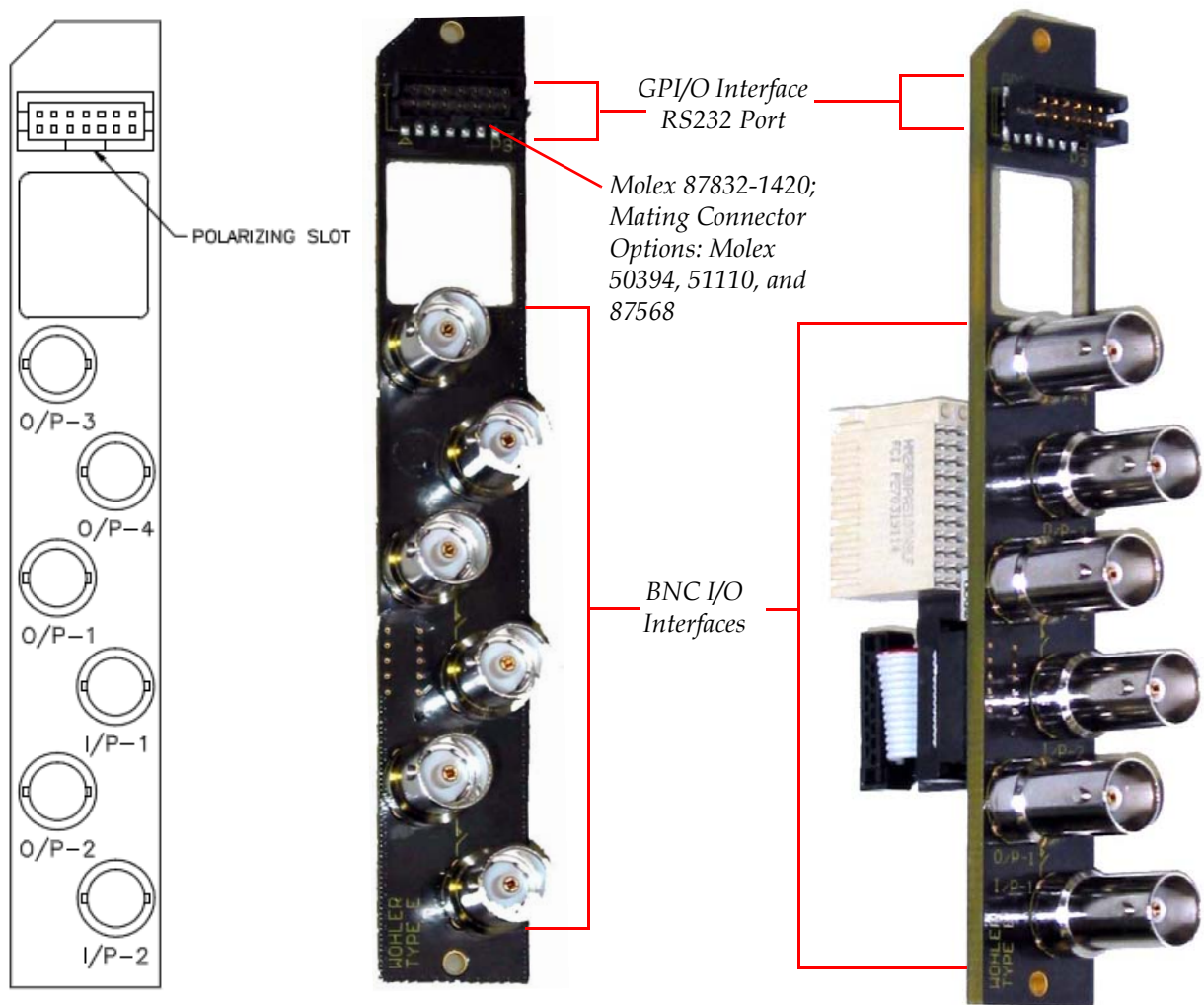
If you intend to connect to the HDCC from your PC using the serial port, then this concludes the Codan adaptor/card installation procedure. Continue on to [Next Steps on page 15](#).

Otherwise, if you intend to connect to the HDCC from your PC using the Ethernet port, then you must establish a virtual serial connection. Because the Codan adaptor is equipped with an Ethernet transceiver module, you will need to install the Ethernet connectivity application on the PC to connect to the HDCC. Refer to [Appendix A: Creating a Virtual Serial Connection on page 17](#) for detailed instructions.

Once you have completed the procedure for creating a virtual serial connection, continue on to [Next Steps on page 15](#).

## Installing into an Evertz Frame

**Figure 1–4** Evertz Adaptor (External) Component and Interface Layout

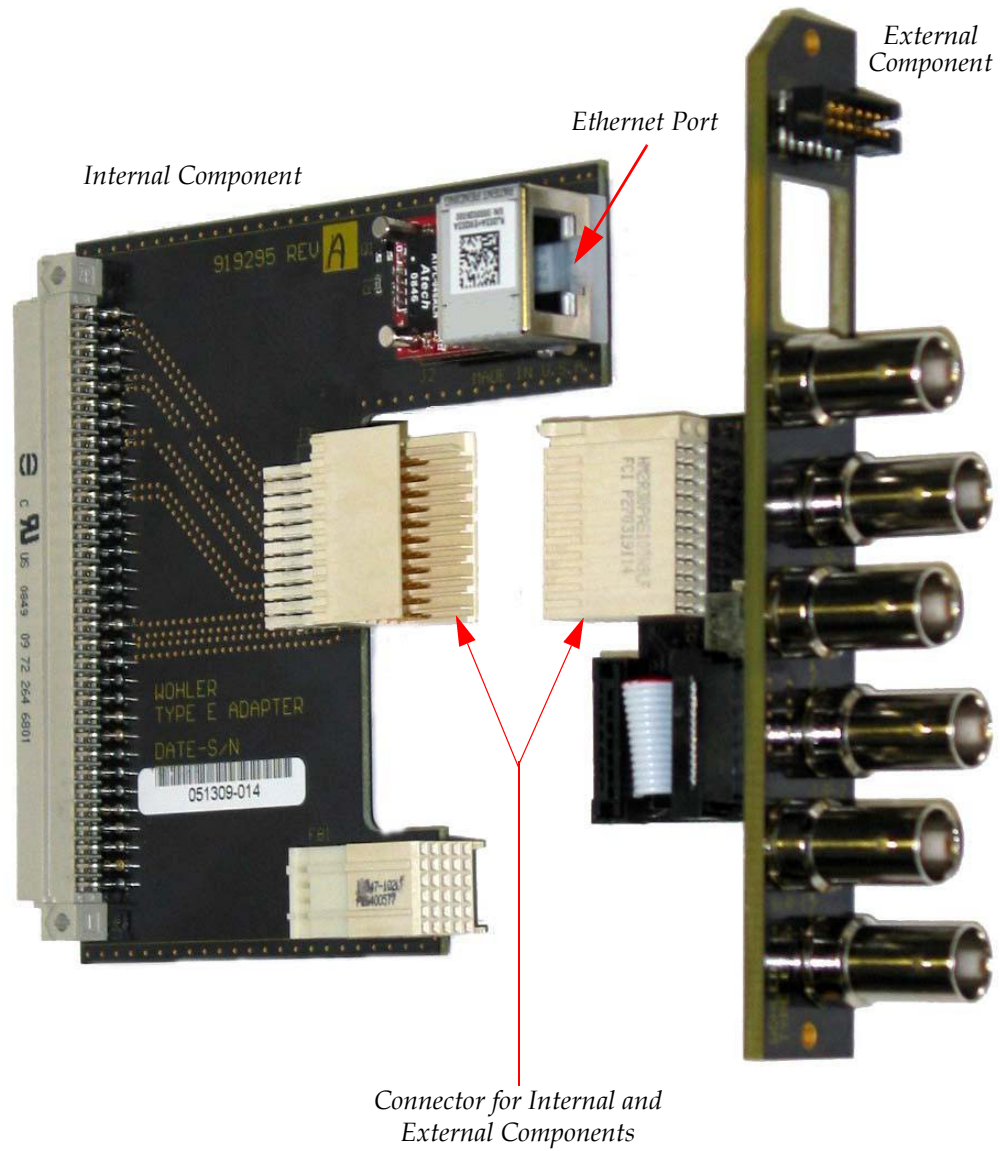


**Important:** The line drawing in Figure 1-4 on page 7 illustrates the corrected connector labeling. Some older versions of the Evertz adaptor were incorrectly labeled.

1. Separate the two components of the adaptor, as shown in Figure 1-5 below.



**Figure 1–5** Separating the Two Components of the Evertz Adaptor



2. Carefully attach the internal piece of the adaptor to the HDCC-200A card making sure the holes in the adaptor line up with the pins in the card. Press the two pieces together firmly.

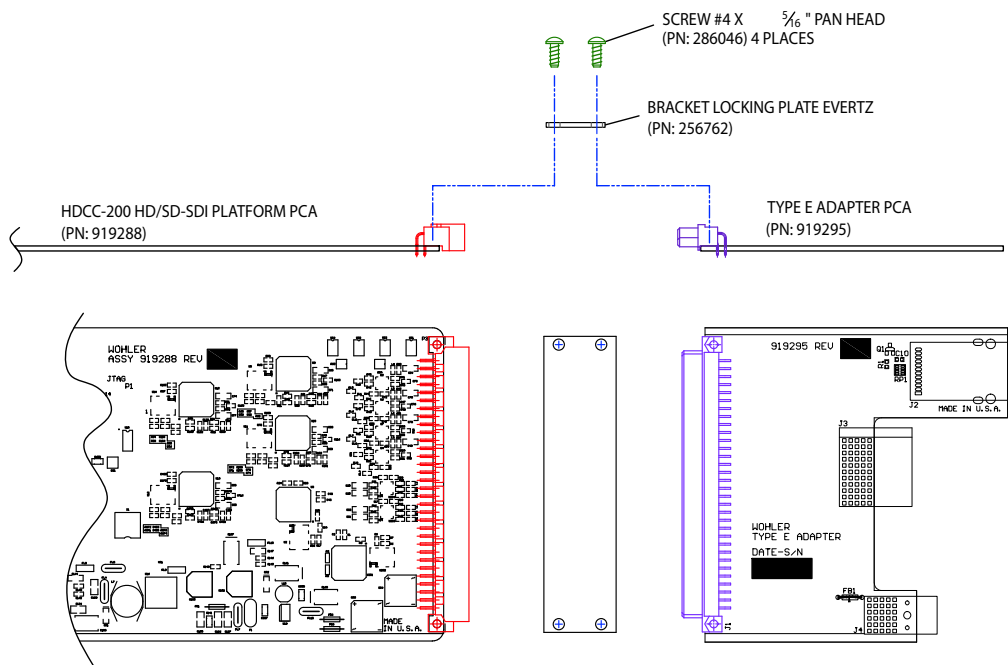
## Chapter 1 Installing the Hardware

### Installing the Adaptors and the Card

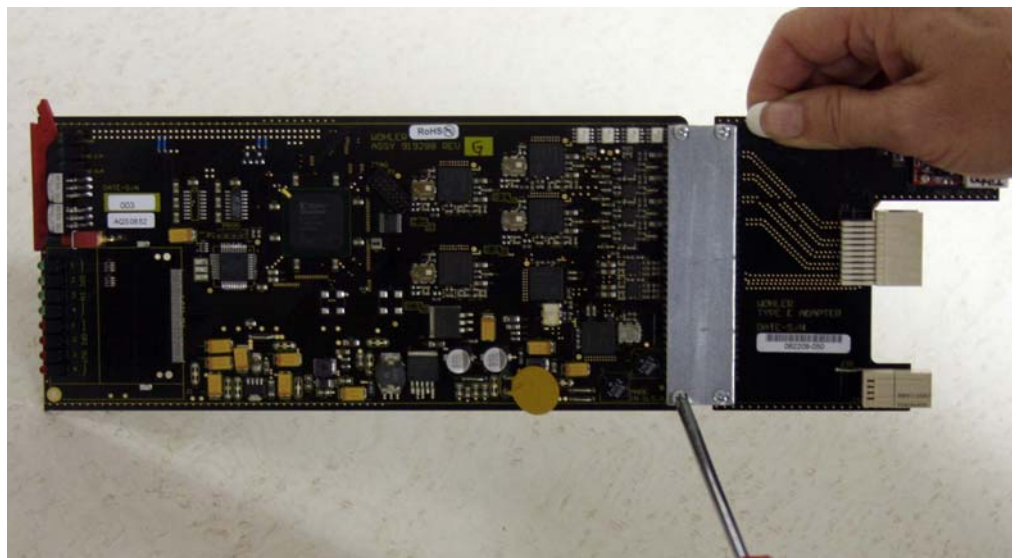
3. Attach the metal connecting bracket to the exterior of the plastic connectors in the card and the adaptor as shown in [Figure 1-6](#) and [Figure 1-7](#) below.

**Note:** Do not over-tighten the screws.

**Figure 1-6 Attaching the Connecting Bracket to the Evertz Adapter and the HDCC**



**Figure 1-7 Completed Bracket Attachment**



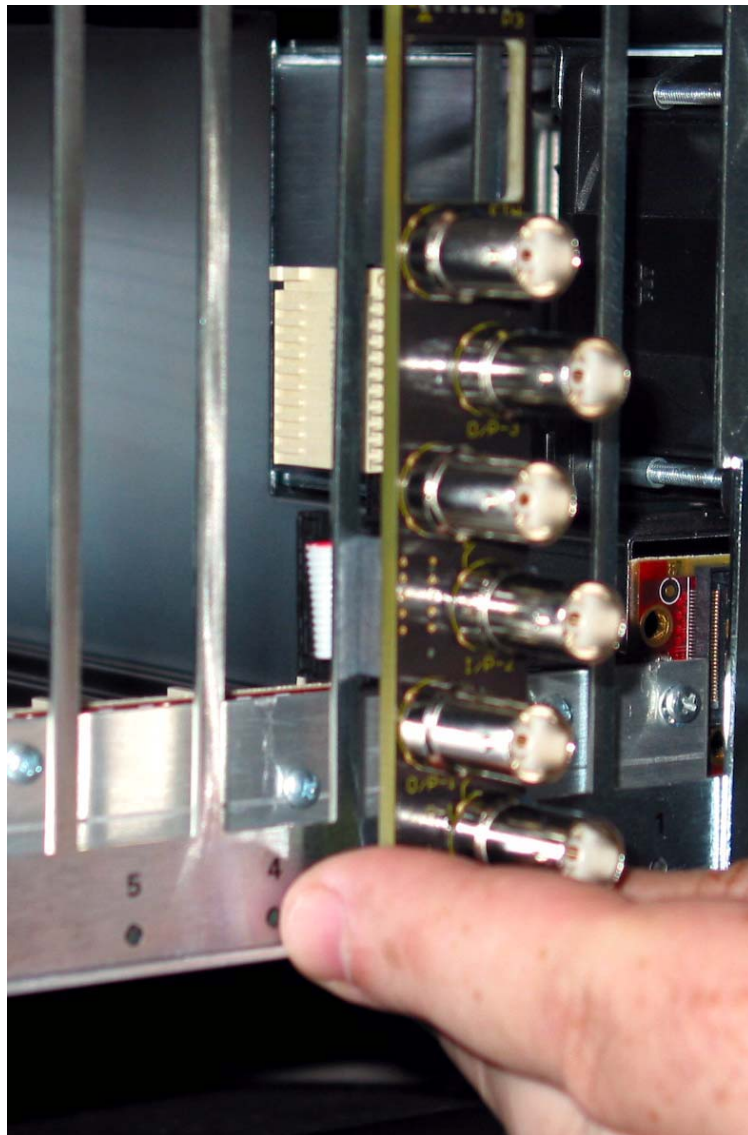
## Chapter 1 Installing the Hardware

### Installing the Adaptors and the Card

**Note:** Should you ever need to remove the HDCC (and the internal adaptor) from the Evertz frame, the bracket will keep the card and the adaptor connected, so you can remove both components simultaneously (i.e., without leaving the internal adaptor inside the frame and therefore difficult to retrieve).

4. Attach the back piece (the one with the connectors) onto the frame from the back and screw it securely into the frame, as shown in [Figure 1-8](#) below.

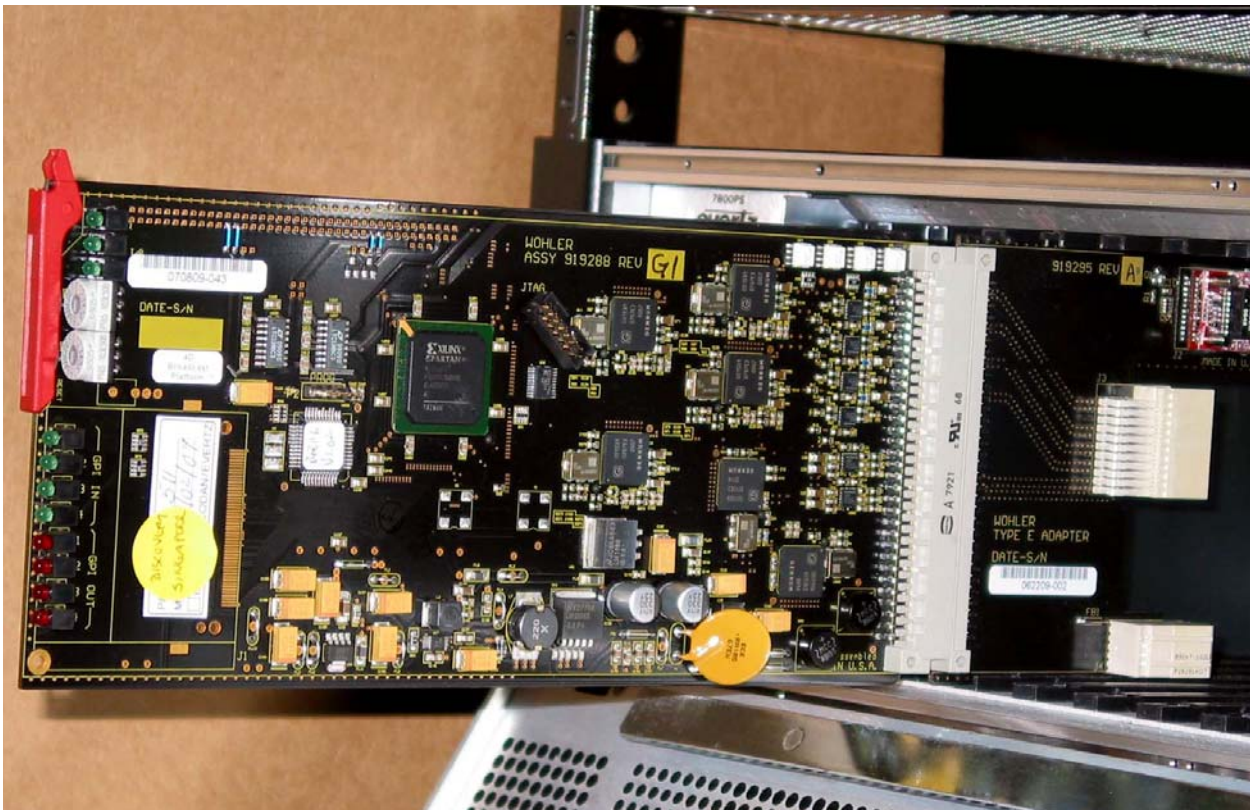
**Figure 1-8**      **Attaching the External Piece of an Evertz Adaptor to the Frame**





5. Slide the card (with the LEDs facing you) into the frame from the front and connect it securely to the back piece, as shown in [Figure 1-9](#) below.

**Figure 1-9**      **Inserting the HDCC Card and the Internal Piece of the Evertz Adaptor into the Frame**



**Decision Point:**

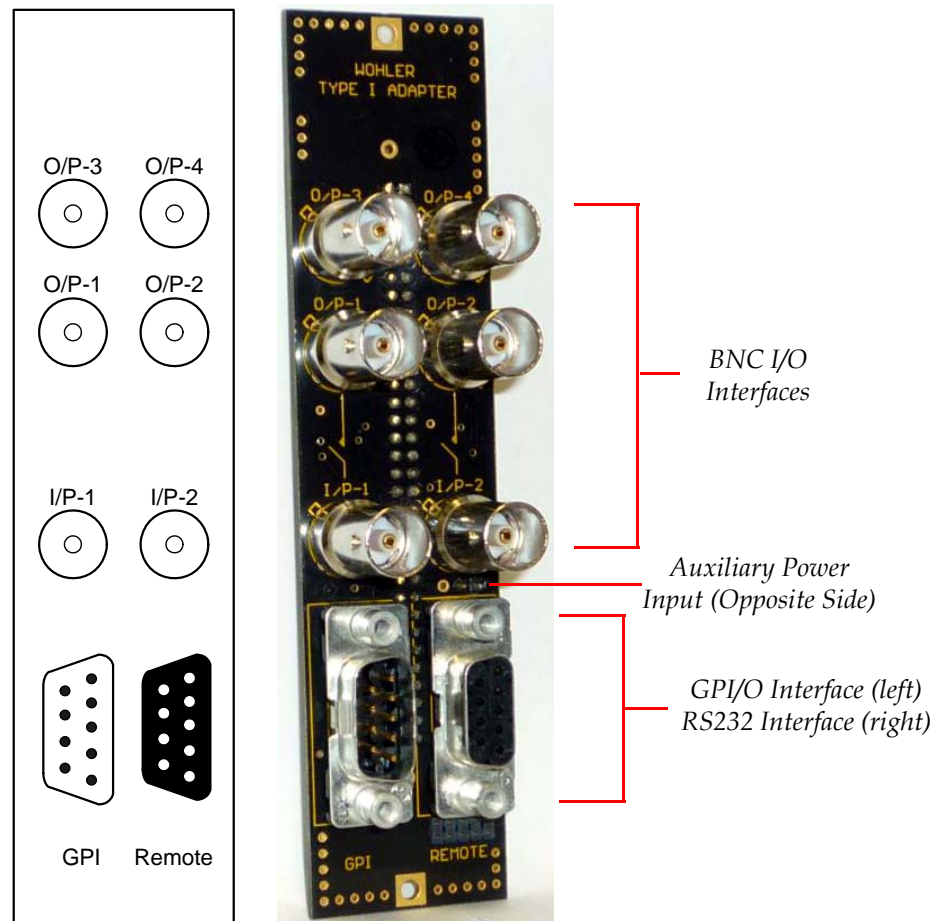
If you intend to connect to the HDCC from your PC using the serial port, then this concludes the Evertz adaptor/card installation procedure. Continue on to [Next Steps on page 15](#).

Otherwise, if you intend to connect to the HDCC from your PC using the Ethernet port, then you must establish a virtual serial connection. Because the Evertz adaptor is equipped with an Ethernet transceiver module, you will need to install the Ethernet connectivity application on the PC that you will use to connect to the HDCC. Refer to [Appendix A: Creating a Virtual Serial Connection on page 17](#) for detailed instructions.

Once you have completed the procedure for creating a virtual serial connection, continue on to [Next Steps on page 15](#).

## Installing into an IRT Frame

**Figure 1–10 IRT Adaptor and Interface Layout**



**Note:** You can insert only one adaptor/card into a 1 RU IRT frame because of the power supply constraints.

**Note:** Older IRT frames may require the auxiliary power input connection to this adaptor.

1. Slide the HDCC card into the front of the frame with the LEDs facing you.



2. Attach the rear panel adaptor to the card (not to the frame) from the back of the frame, being careful to line up the connector pins on the card with the holes in the adaptor.

**Figure 1–11**      **Connecting the IRT Rear Panel Adaptor to the HDCC Card**

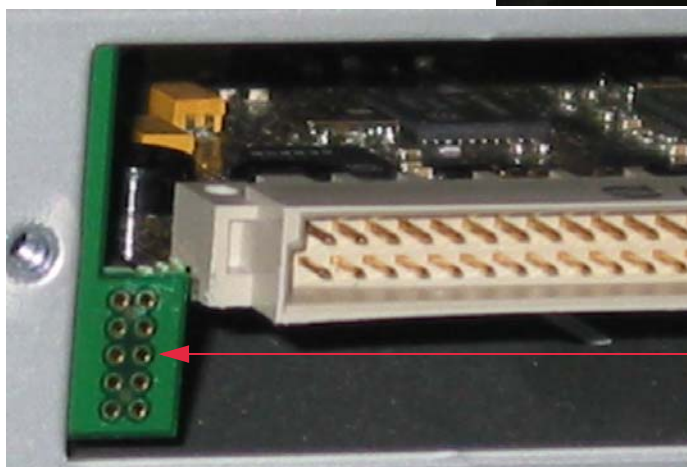
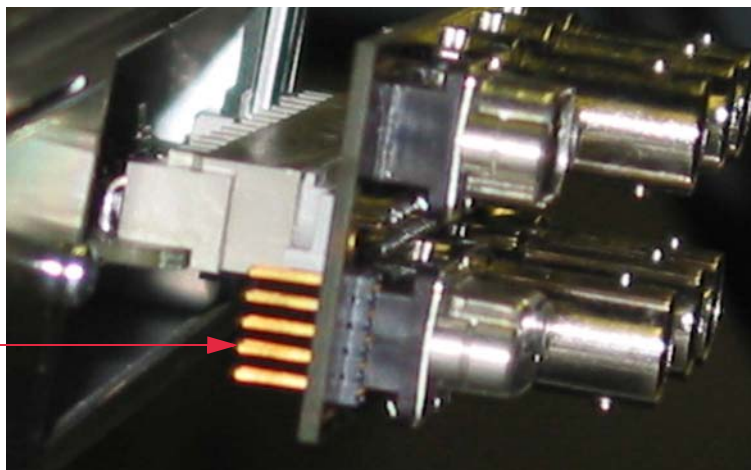


3. Very carefully line up the 10-pin header pins on the left side of the adaptor with the holes in the frame. See [Figure 1–12 on page 14](#) for an example.

**WARNING!**      Be careful not to bend or brake the pins. Doing so will ruin the adaptor.

**Figure 1–12** Connecting the Rear Panel Adapter's 10-Pin Header to the Frame

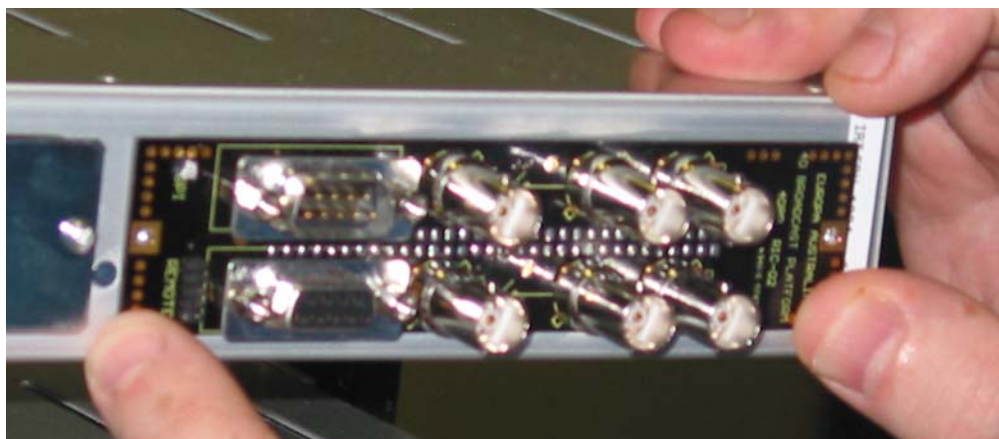
*Connect the 10-pin header...*



*...to the holes in the frame.*

4. Finally, insert and tighten the screws on the left and right ends of the adaptor with a small screwdriver. See [Figure 1-13](#) below.

**Figure 1–13** Attaching an IRT Adaptor to the Frame



**Note:** The card's latching lever cannot engage the IRT frame as it does the Codan frame. However, it is useful for removing the card from the frame when needed.

5. This concludes the IRT adaptor installation.

## Next Steps

**Important:** This concludes the procedure for installing the HDCC card and its rear panel adapter.

If you want to configure your Ethernet port as a virtual serial port, continue on to [Appendix A on page 17](#).

After you have completed all the installation steps appropriate to your production environment (from this manual) continue on to the configuration manual for configuration manual for your HDCC card model.



# APPENDIX A

# Creating a Virtual Serial Connection

---

## Introduction

### Overview

---

This appendix describes how to download the Ethernet connectivity application for the HDCC. This application allows you to create a virtual serial connection over an Ethernet connection.

### Topics

---

Topics	Page
Introduction	17
Downloading the Software	18
Installing the Software	19
Configuring a Virtual Serial Port	22

# Downloading the Software

## Requirements

---

To perform this procedure you will need a PC with an Internet connection.

## Logging In

---

Before you can download the Ethernet connectivity application, you must register on the site.

6. Launch a web browser and navigate to [www.tibbo.com](http://www.tibbo.com).

### Decision Point:

If you already have an account, then skip to Step 10 to log in.

Otherwise, if you do *not* already have an account, continue on with Step 2 immediately following this decision point.

7. To create a user ID and password, click **register** (as shown in Figure A-14 below).

**Figure A-14 Registration Link**

Don't Have an Account?

Worry not! You can [register](#) right now, for free.

Login:	<input type="text"/>
Password:	<input type="password"/>
<input type="button" value="Login"/>	

8. Fill out the registration information and then submit.
9. When the confirmation email appears in your email, click the confirmation link.

10. Log in.

## Downloading the .zip File

1. Click the **Downloads** link at the top of the page.
2. In the **Serial-over-IP** section, click **Tibbo Device Server Toolkit**.

Figure A–15 Download Selection

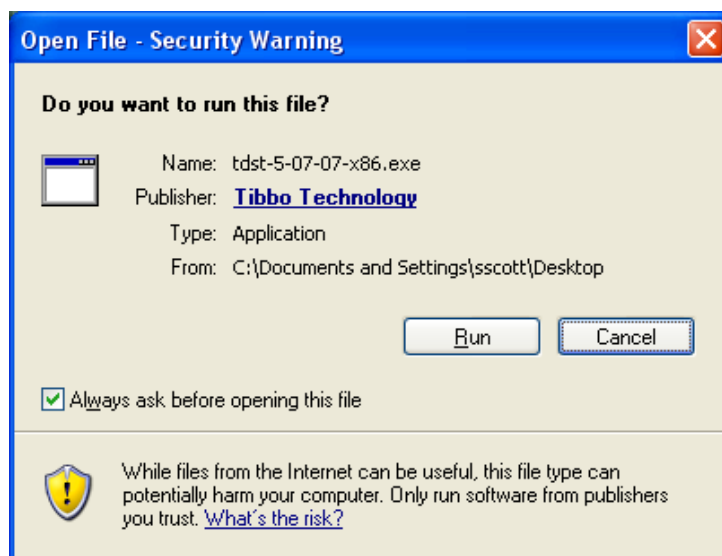
x32 build ( <a href="#">more info</a> )	5.07.11	03/02/2010	<a href="#">tdst-5-07-11-x86.exe</a>
---	---------	------------	--------------------------------------

3. Save it to the desktop.

## Installing the Software

1. Double-click the **tdst-5-07-11-x86.exe** to launch the installer from the desktop.

Figure A–16 Tibbo Software Installation Launcher



## Appendix A Creating a Virtual Serial Connection

### Installing the Software

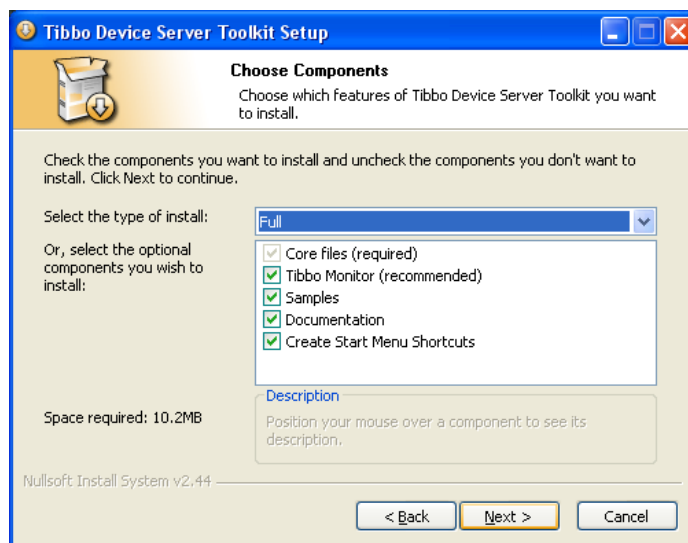
2. Click **Run**.

**Figure A–17 License Agreement Dialog**



3. Click **I Agree**.

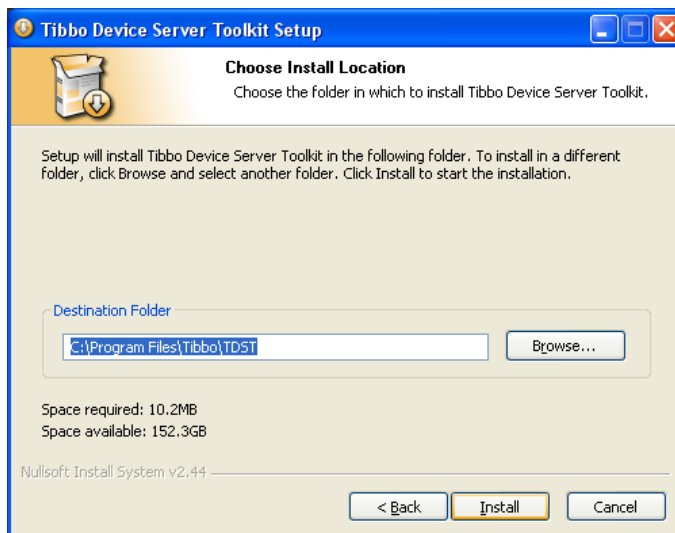
**Figure A–18 Choose Components Dialog**



4. Click **Next**.



Figure A–19 Choose Install Location



5. Click **Install**.

Figure A–20 Installation Completion Dialog



6. Click **Finish**.

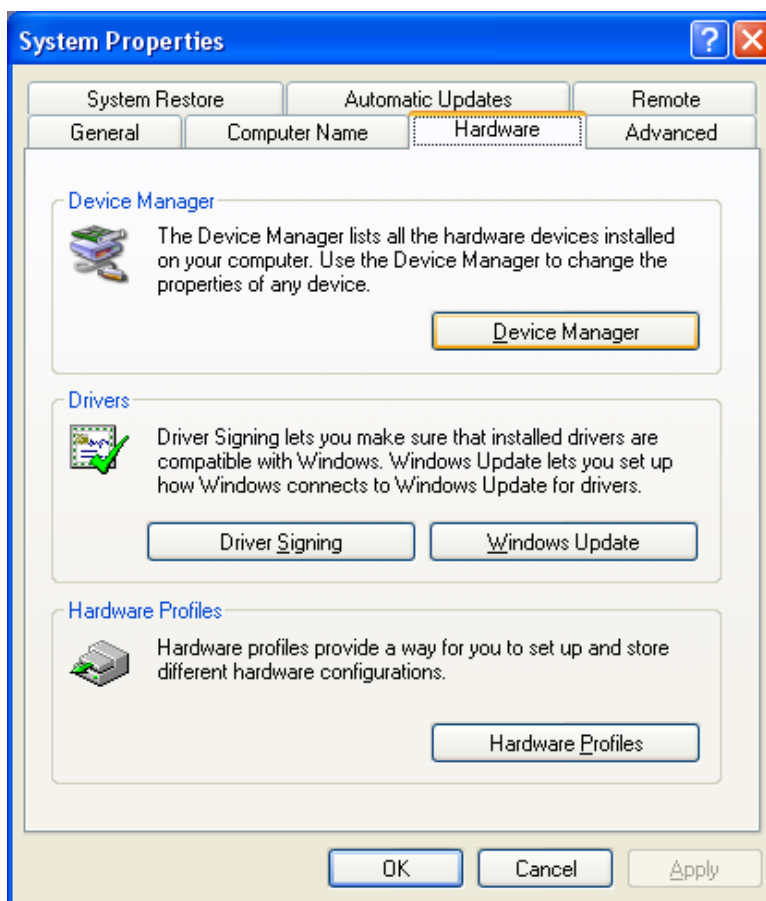
# Configuring a Virtual Serial Port

## Finding an Available Port

---

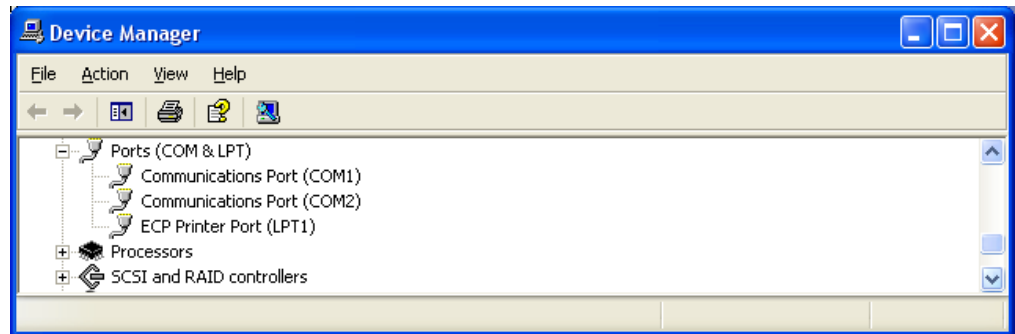
1. Launch the Microsoft Windows® **Control Panel**.
2. Double-click on **System**.
3. When the **System Properties** dialog appears, click the **Hardware** tab.

**Figure A–21**     **Device Manager Dialog**



4. On the **Hardware** tab, click **Device Manager**.

Figure A–22 Ports Dialog

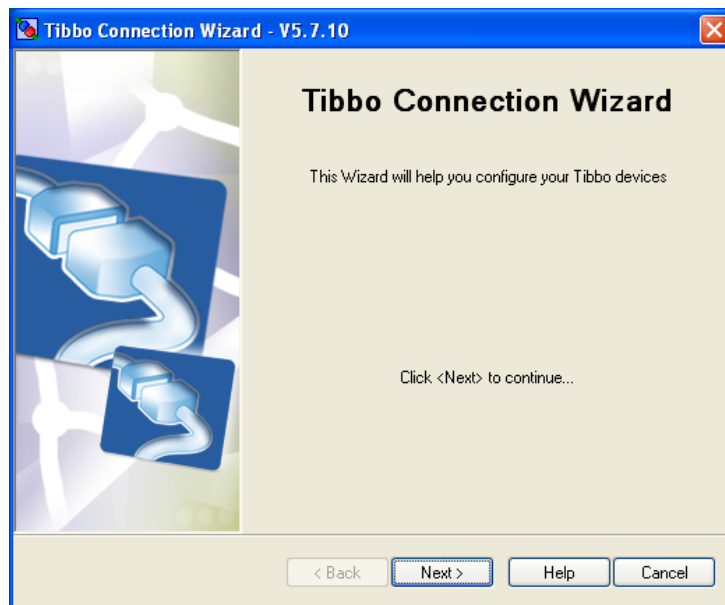


5. When the **Ports** dialog appears, look at the serial (COM) ports (Figure A–22 above) to find a number that is available. In our example, we're using COM8 since it does *not* already exist in the hardware configuration.

## Using the Connection Wizard

1. Double-click the **tdsman.exe** icon on the desktop to launch the **Tibbo Connection Wizard** (Figure A–23 below).

Figure A–23 The Auto-Discovery Tab



2. Click **Next**.
3. Click the **Auto-Discovery** tab if it is not already highlighted.

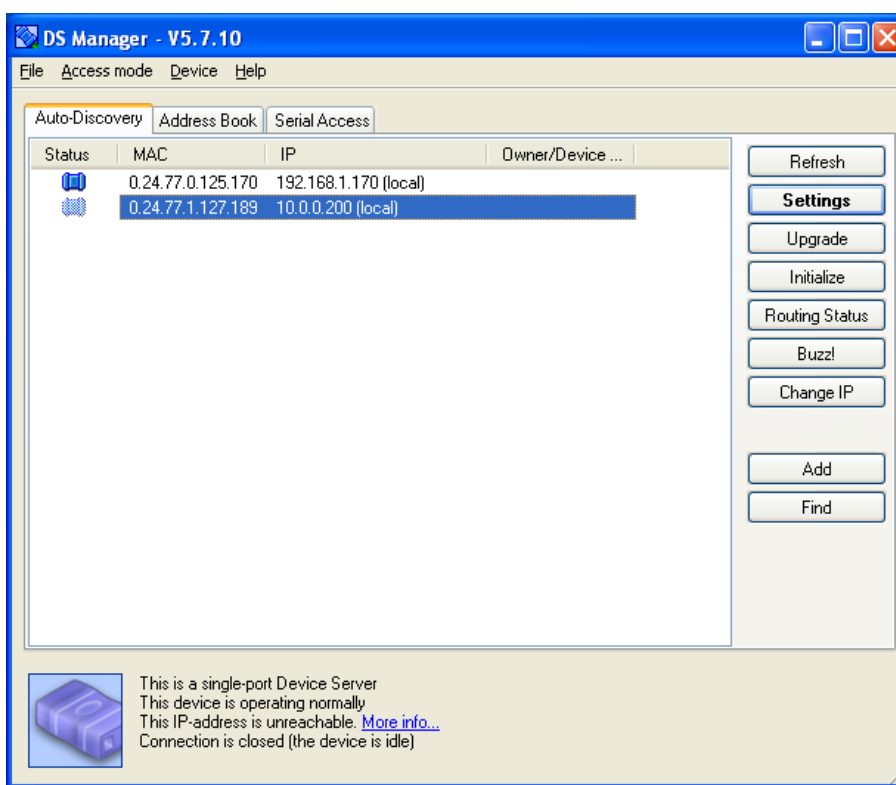
## Appendix A Creating a Virtual Serial Connection

### Configuring a Virtual Serial Port

4. New HDCC cards (with Codan or Evertz backplanes) will have a default IP address of 10.0.0.200. Highlight the HDCC with IP 10.0.0.200.

**Important:** If your HDCC card did not come with the 10.0.0.200 IP address already installed, and the **Auto-Discovery** tab displays more than one IP address, you may need to disconnect the HDCC card you are trying to connect to so you can see which of the addresses disappears. Alternatively, your IT support person may have a list from which he/she assigned the IP address for this connection.

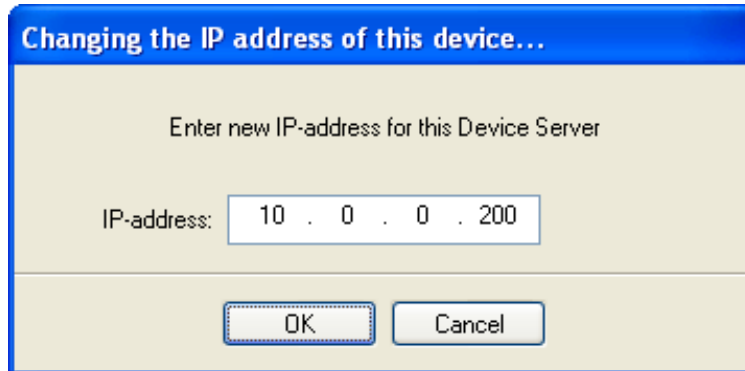
Figure A–24 DS Manager Configuration Screen



Note that the color under the **Status** column shows IP 10.0.0.200 disabled (i.e., this card is currently not accessible to the network). The card with IP 192.168.1.170 is an existing HDCC on the network.

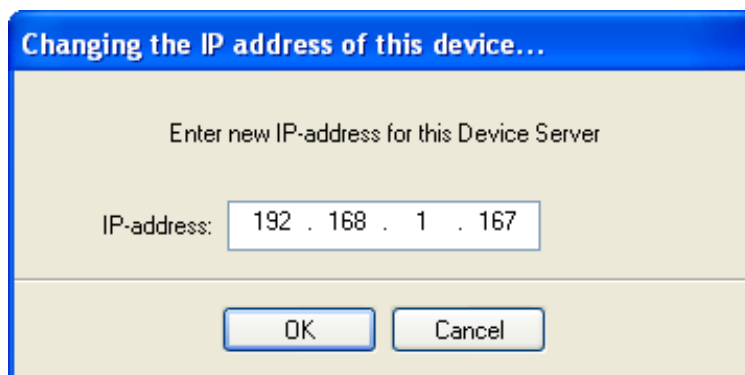
5. Click the **Change IP** button.

**Figure A–25** Default IP Address Screen



6. In our example we're changing the IP to 192.168.1.167. Type in the address your network administrator gave you.

**Figure A–26** New IP Address Screen

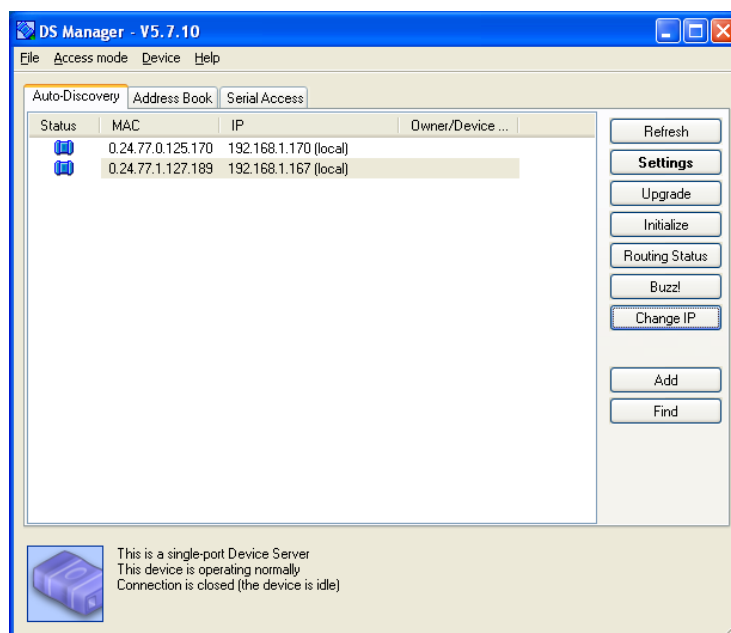


7. Click **OK**.

## Appendix A Creating a Virtual Serial Connection

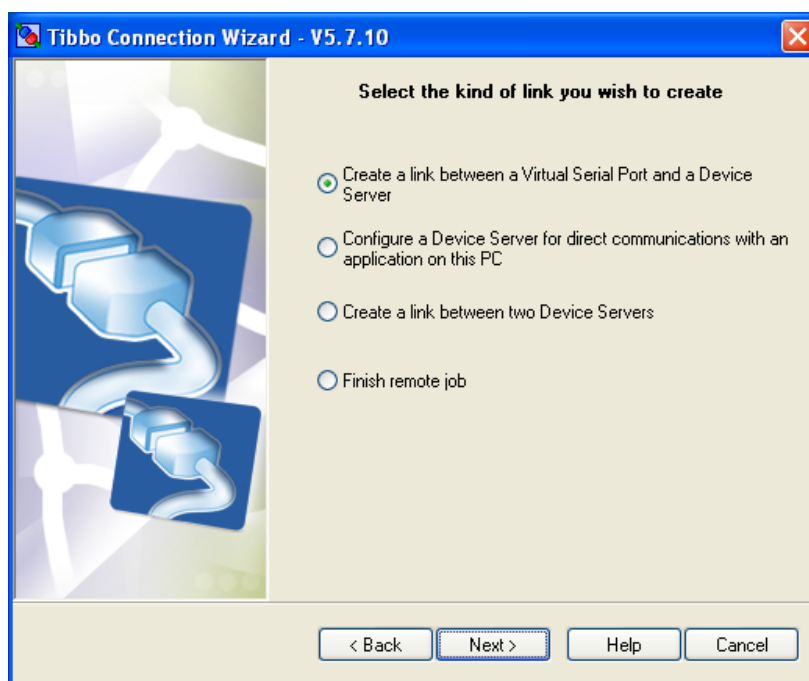
### Configuring a Virtual Serial Port

Figure A–27 Enabled New IP Address



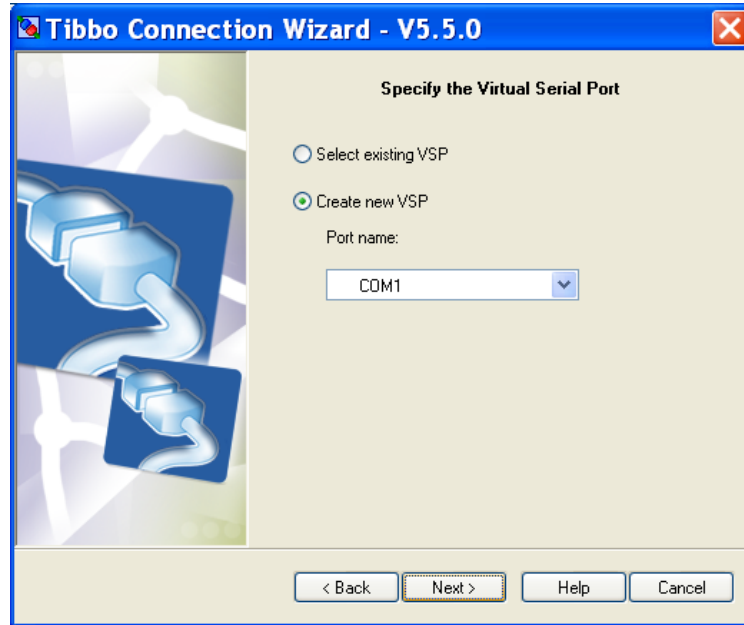
The new HDCC200A with IP 192.168.1.167 is now accessible through the network.

Figure A–28 Link Creation Dialog



8. Click the **Create a link between a Virtual Serial Port...** radio button and then click **Next**.

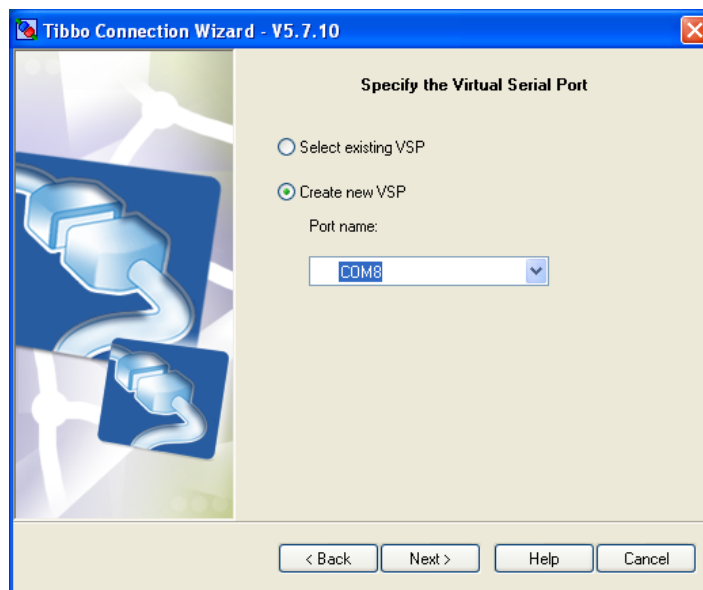
Figure A–29 Specify the Virtual Serial Port Dialog



9. Click the **Create a new VSP** radio button.

Click the drop-down button for the **Port name** and select the one you decided to use when you were looking through the COM ports in the **Control Panel**. In our example we're using COM8.

Figure A–30 Specify the Virtual Serial Port

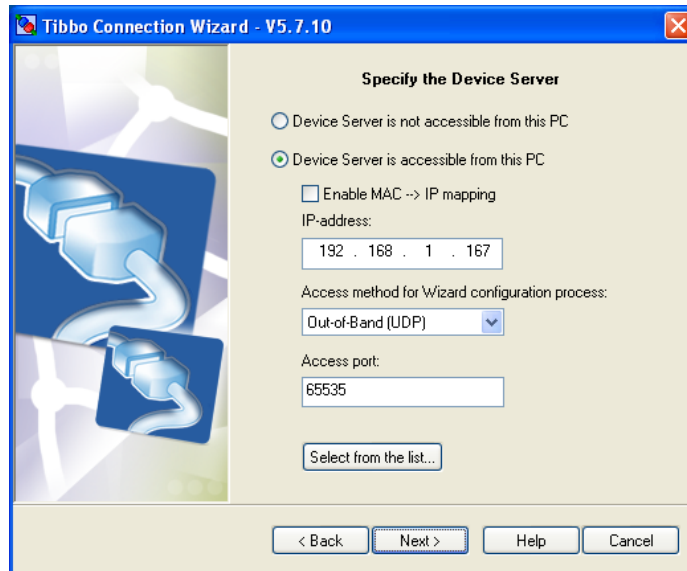


10. Click **Next**.

## Appendix A Creating a Virtual Serial Connection

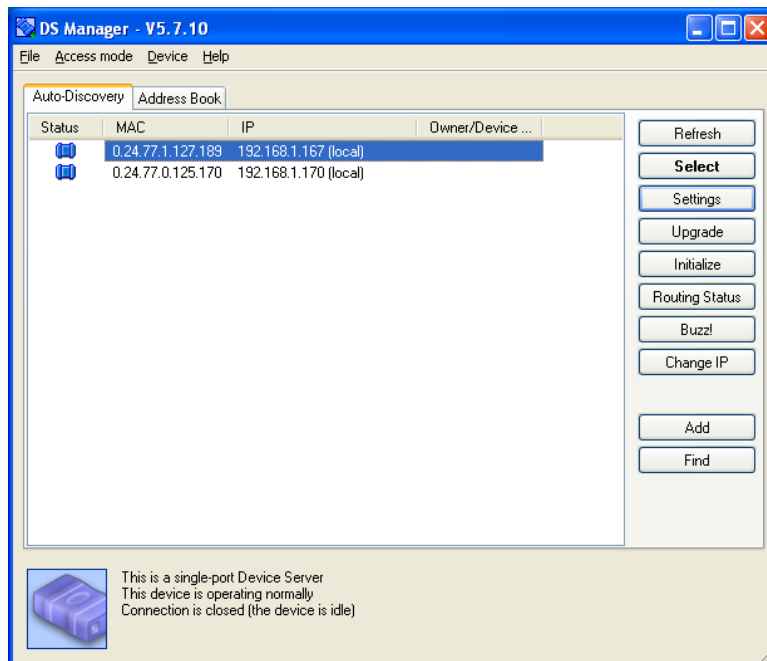
### Configuring a Virtual Serial Port

Figure A–31 Specify the Device Server Dialog



11. Click the **Select from the list...** button at the bottom of the dialog.

Figure A–32 DS Manager Dialog

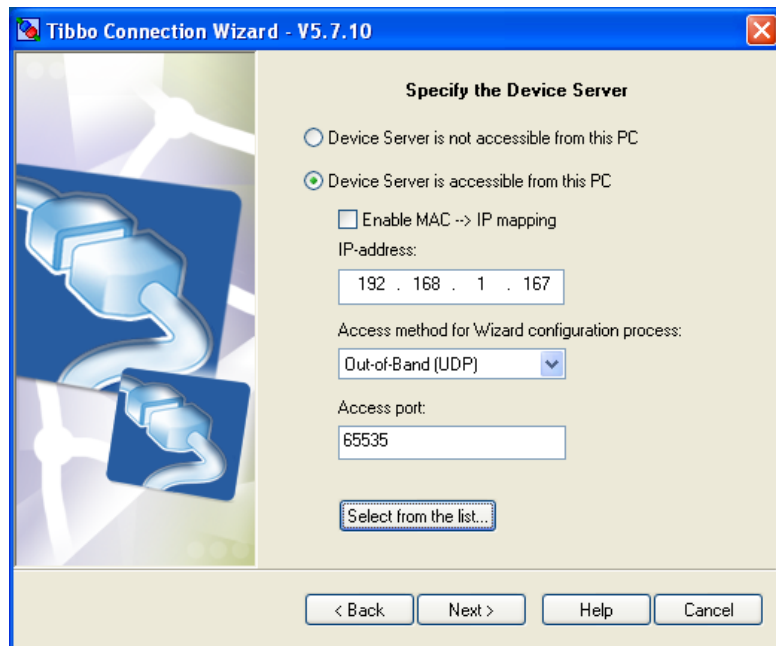


12. On the **Auto-Discovery** tab, double-click on the card you're setting up (192.168.1.167, in our example). Be careful not to select an already established card on the network.



## Appendix A Creating a Virtual Serial Connection Configuring a Virtual Serial Port

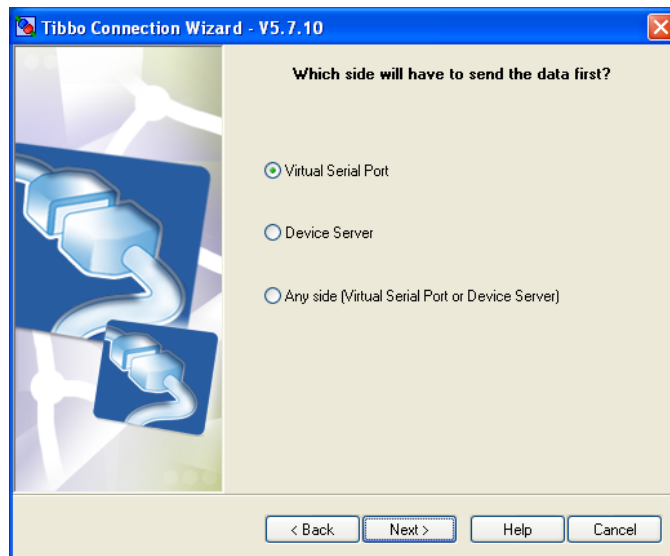
Figure A–33



13. Click **Next**.

The DS Manager will automatically close and populate the IP address field of the previous dialog. Click **Next** to continue.

Figure A–34 First Device to Send Dialog

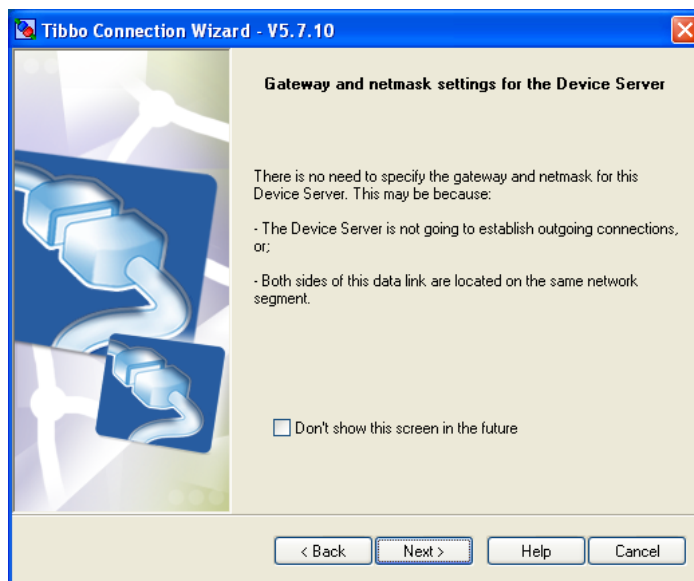


14. The **Virtual Serial Port** radio button should already be selected. Click **Next** to continue.

## Appendix A Creating a Virtual Serial Connection

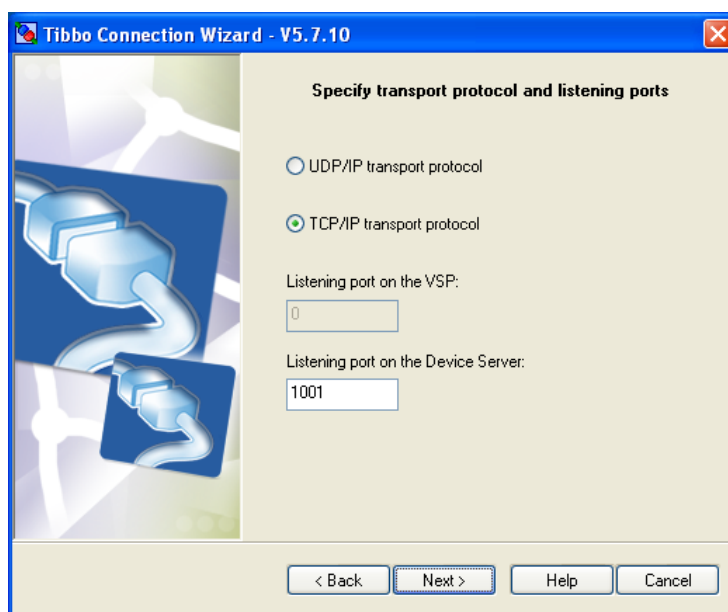
### Configuring a Virtual Serial Port

Figure A–35 Gateway and Netmask Settings Dialog



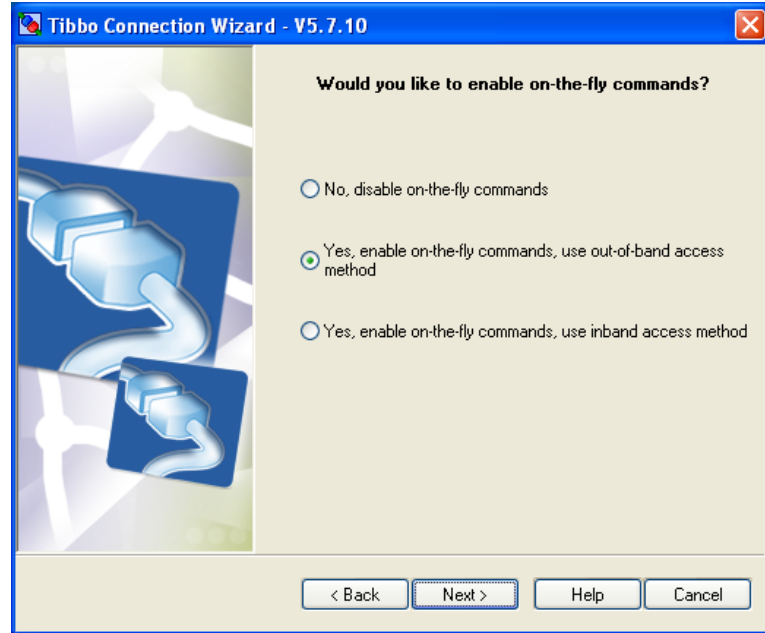
15. Click **Next** to continue.

Figure A–36 Specify Transport Protocol Dialog



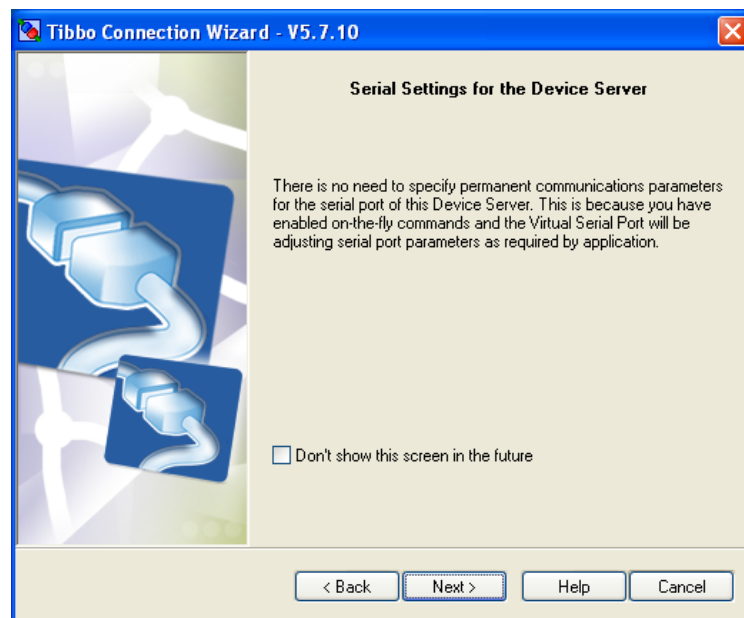
16. Click **Next** to Continue.

Figure A–37 Enable On-the-Fly Commands Dialog



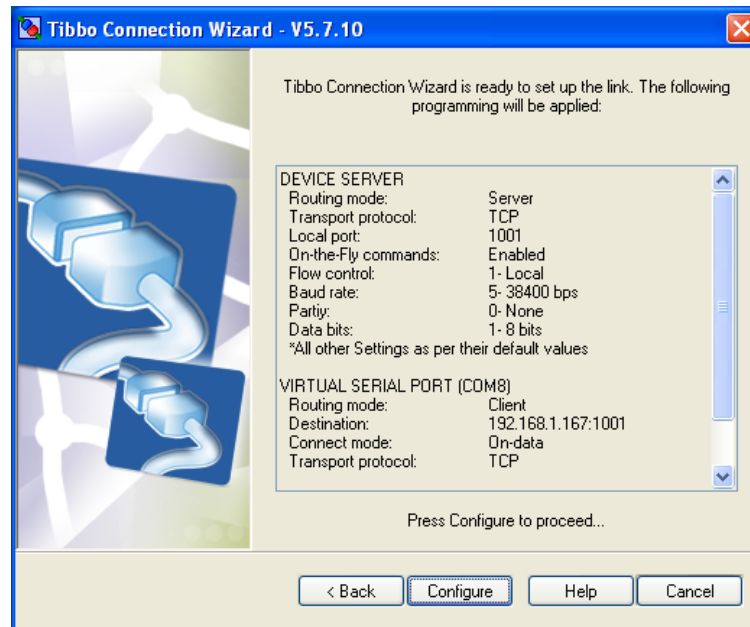
17. The option to enable on-the-fly commands (using the out-of-band access method) should already be selected. Click **Next** to continue.

Figure A–38 Serial Settings Dialog



18. Click **Next** to continue.

**Figure A–39 Connection Settings Dialog**



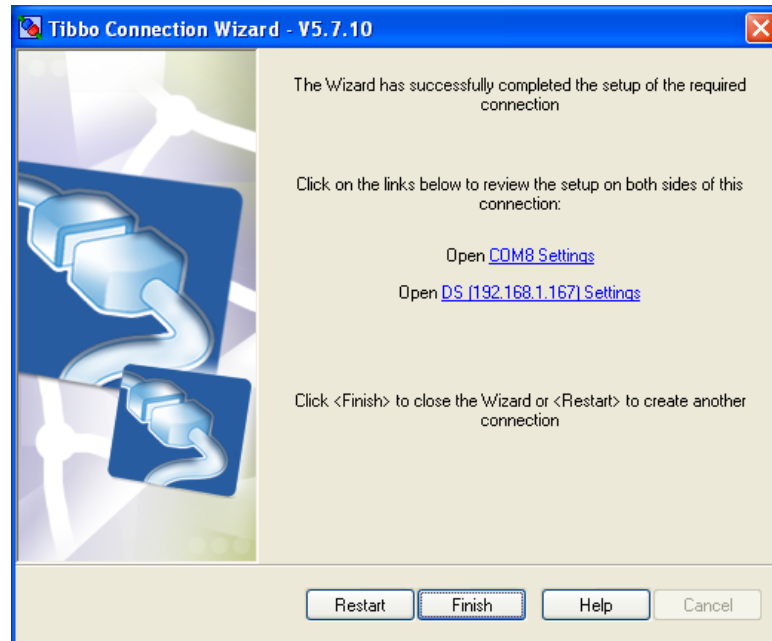
19. Click **Configure**.

**Figure A–40 Logo Test Warning Dialog**



20. Click **Continue Anyway**. You may need to click this button on multiple dialogs very similar to this one.)

Figure A–41 Wizard Complete Dialog



21. Click **Finish** to close the wizard.

**Important:** This concludes the Tibbo Device Server Toolkit virtual serial port configuration. Continue on to the *HDCC Multi-Function Card: Configuration and Setup Guide* (PN: 821047).

## **Appendix A** Creating a Virtual Serial Connection Configuring a Virtual Serial Port