



## Installing the iSQ Service from the supplied CD

The provided installation disk contains software needed for installation or upgrade to ISQ. The initial start up screen provides shortcuts to software and documentation.

<i>i5</i> 0		
ISQ 2.3		Chyron <sup>®</sup> ISQ Installation Utility
OFFICIAL RELEASE		Use the navigation menu on the left to install programs or view documentation. PDF and HTML documents will open
ISQ Service Installation Notes	1	in the browser. Note that there may be a delay of several seconds after clicking, depending on the size of the application. You can return to this page at any point by clicking the Home link at the upper left.
ISQ Viewer Installation Notes	1	The ISQ software consists of two components:
ISQ Service Release Notes	1	<ol> <li>ISQ Service is installed on the CAMIO playout systems such as a HyperX and XClyps.</li> <li>ISQ Viewer is installed on a customer supplied ISQ Viewer Workstation,</li> </ol>
ISQ Viewer Release Notes	Z	Both ISQ software packages requires the installation of Microsoft .NET Framework (included on this disk) for operation. Please read the "ISQ Installation Notes" documents before proceeding. If there are any questions, please contact CHYRON Customer Support on 1 888 4 CHYRON OR +1 631 845-2132 should you have any questions.
Addendums		Training courses are available both in house and on site for all Chyron products. For more information, please contact Chyron Customer Training ( <u>training@chyron.com</u> ) at (631) 845-2133.
Setting up CAMIO for Improved ISQ Viewer	-	No Acrobat Reader? You can install the Adobe Acrobat Reader here or get the most recent version from the Adobe
Thumbhail performance		website
ISQ Installation Files		©2011 Chyron Corporation
ISQ Service 2.3.54.11	279	
ISQ Viewer 2.3.54.11	2	
Miscellaneous Installation Files		
Microsoft .NET 3.5 Framework	<b>U</b>	
iTech Logger	2	
Links		
Training	6	
Chyron Web Site	0	
Chyron Knowledge Base	0	
Chyron CAMIO Podcasts	0	
Chyron LUCI Podcasts	<b>@</b>	
Chyron Product Catalog	1	
	-	







You can launch the iSQ Service Installer from the supplied disk or from the location where the software was downloaded from the Chyron website. Click on the item iSQ Service, located in the navigation are on the left-side column of the webpage, to launch the self-extracting archive.



NOTE: If this is the first time ISQ Service is being installed on a particular machine it may require the installation of Microsoft's dotNet Framework and/or iTech's Logging software. You will be prompted by the ISQ installer if these are required and these two components can be found on the installer disk.

## Installation of the Microsoft .Net Framework (if required)

1. Click on the provided installation link under Miscellaneous Installation Files. Proceed with the installation, selecting all default options as they appear in the dialog boxes.

## Installation of the iTech Logging Application (if required)

- 1. Once the .NET Framework installation has completed, you can begin to install the iTech Logging application using an install wizard provided on the installation disk. Proceed with the installation, selecting all default options as they appear in the dialog boxes.
- 2. At one point in the installation, the iTech Logging Tool Install Wizard will prompt for Customer Information and a serial number. Your ISQ Service License entitles you to one installation of the iTech Logging tool for the purpose of gathering information from iSQ Viewer. Use the following Serial Number: *E5EEF3-F2DFD5-C8CF9B-9E9A9E-DFF401* and provide the proper customer information in the User and Company Name field. The selection of "install the application for:" should be set to: *Anyone who uses this computer (all users).*
- 3. The ITech logging application wizard will continue by requesting the desired language for displaying the license. Chose either English or German.
- 4. Carefully read the license agreement and click on the **I Accept** button to continue if you agree.
- 5. The iTech Logging application will prompt for the destination to install. The Default path in C:\Program Files\iTech Logging 2\ should be used.





- 6. Tech will prompt for the preferred setup type to use. Select *Complete including the .NET related parts.*
- 7. Proceed with the installation selecting all default options and folder paths.
- 8. iTech Logging Application wizard may prompt that the iSQ Extractor application is open or currently in use. Click on the **Ignore** button to continue.
- 9. Once the iTech Logging application has completed the installation. The wizard will prompt to display
  - ☑ Open IT Logging Program Group
  - ☑ Show Getting Started Help

at this time, *deselect* both items and click on the **Finish** button to continue.







## Installation of the iSQ Service Application

1. The iSQ Service Setup Wizard will appear to indicate that the iSQ Service application will be installed on the computer. Click on the **Next** button to continue.



2. The iSQ Service Setup Wizard will prompt for a location to install the iSQ Service application. The default location of C:\Program Files\Chyron\iSQ (C:\Program Files (x86)\Chyron\iSQ for 64-bit OS installations)Service should be used.

For the radio box choice of *Install iSQ Service for yourself, or for EVERYONE who used this computer.* 

Select Everyone. Click on the Next Button to continue.

FiSQ Service	
Select Installation Folder	isq
The installer will install iSQ Service to the following folder.	
To install in this folder, click "Next". To install to a different folder, enter it bel	ow or click "Browse".
Eolder: C:\Program Files (x86)\Chyron\iSQ Service\	Browse
	Disk Cost
Install ISQ Service for yourself, or for anyone who uses this computer:  © Everyone © Just me Cancel < Back	Next 2





3. The iSQ Service Setup Wizard will display a confirm dialog to allow the user to cancel out of the installation before the actual installation occurs. Click on the **Next** button to continue.



4. The iSQ Service Setup Wizard will display the Installation Complete dialog to inform the user all installation has been completed. Click on the **Close** button to continue.

