



LSM-VIA

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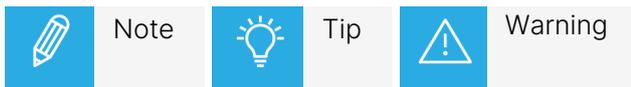
User Manuals on EVS Website

The latest version of the user manual and other EVS product documentation can be found on the EVS documentation portal. The documentation portal can be accessed through the VIA Portal on the following webpage: <https://viaportal.evs.com/>.

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ICONOGRAPHY



1. Introduction

This Quick Guide document will help you go through the specificities of the LSM-VIA 1.9 deployment. At the end of this document, you will find a checklist to help you during the process.



2. Prerequisites

Through this procedure, you will reghost your LSM-VIA workstation, meaning you will restore a factory default. You will have to redo some basic configurations, so it is preferable to be well prepared.

1. Check if you have a valid **license file** stored on your LSM-VIA workstation.

If a file is stored,

- back it up so you can re-import it after the deployment of the ISO.

The locking code of your LSM-VIA workstation stays the same after the reghost, meaning your license will still be valid.

If the file is no longer stored on the LSM-VIA workstation, you can do one of the following actions:

- Check your emails for mails received from EVS to see if you still have the license file provided by EVS.
- Retrieve the license installed on the LSM-VIA workstation through the following command line (which will also rename the license file with the serial number of the unit):

```
sudo cp /etc/gemalto/lserv.lic /home/evs/Desktop/$(cat /etc/evs/serial) &&  
sudo chmod 777 /home/evs/Desktop/$(cat /etc/evs/serial)
```

Then, back up the "Axxxxxx" file (where "xxxxxx" is the serial number of the XClient-VIA) which is on the desktop to another storage (USB key, other computer, ...).



You can retrieve the license file by connecting remotely in SSH with PuTTY.

2. Write down the **serial number** of your LSM-VIA workstation. This information will be needed later during the reghosting process. You can either:
 - Check the label on the chassis of the workstation: Axxxxxx (6 digits),
 - Check the content of the `/etc/evs/serial` file on the LSM-VIA workstation hard-drive.



If you connect remotely with PuTTY, use the command `cat /etc/evs/serial`.

3. Take a screenshot/picture to keep a trace of your **LSM-VIA RCU shortcuts**.
4. Back up your **keyword files**. Your LSM-VIA settings will be back to default after the reghost.
5. Export the **System settings**.



The export/import functionality introduced in the LSM-VIA configuration tool with the LSM-VIA 1.8 release will not work for Shortcuts, Shotbox content & Trains Filter, since there is no compatibility between the Setting files from different major versions (1.8 <> 1.9). However, the import/export will work properly for the **System settings**.

6. Document all your **Infrastructure settings** like the IP addresses from the LSM-VIA workstation wired settings, LSM-VIA remote IP settings, EVS server PC LAN you are connecting to, VIA Xsquare IP address (+ user/password).
7. Export your **bookmarks** in Google Chrome, like the MultiViewer links, VIA Xsquare monitoring page,...



We know some older generation USB keys can cause the reghost process to fail. Would you encounter this problem, use a different type of USB key, preferably a newer model. Make sure the key is FAT32, and can at least hold 8 GB.



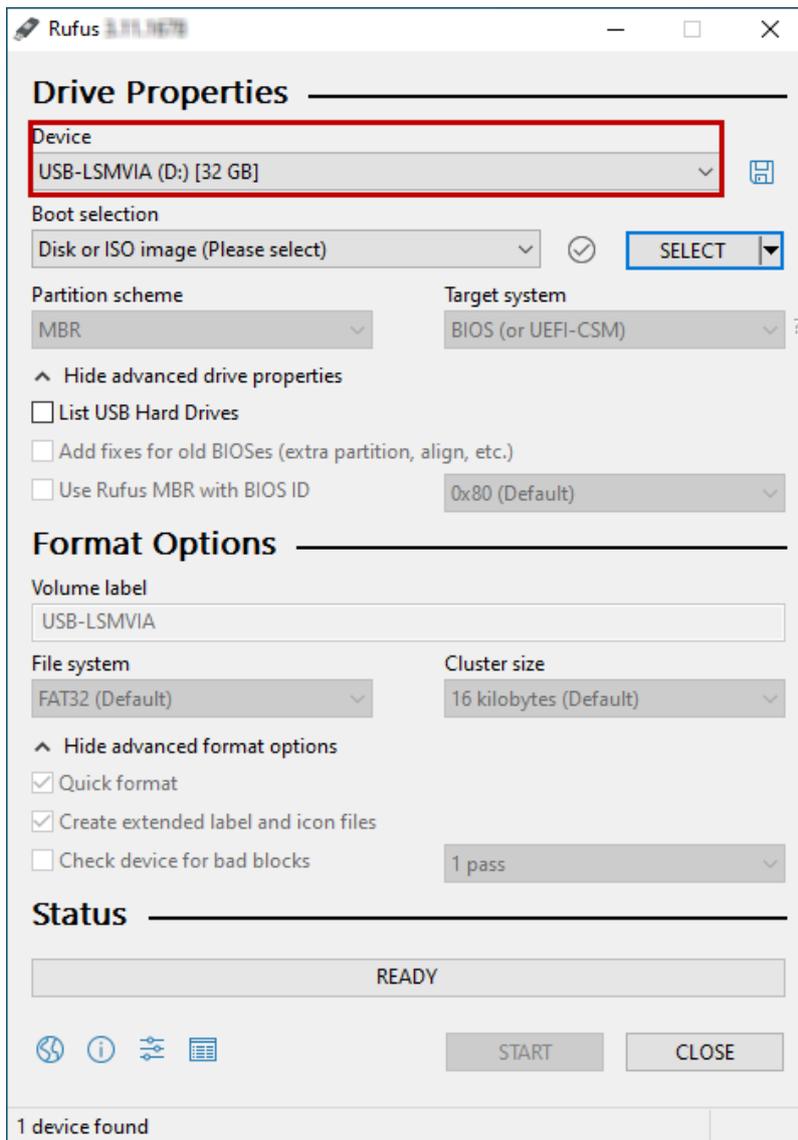
3. Tips and Tricks

- Before you start the procedure described below, check the LSM-VIA version you are running currently, which should be 1.7.x or 1.8.x. Keep this in mind for a later step (Factory install of the LSM-VIA RCU).
- Make sure to follow the steps exactly as written in the LSM-VIA Installation and Configuration manual. However, the screenshots in the manual can be slightly different of what is displayed on your screen.
- To boot from the USB key you need to press **F12** during startup. However, the small EVS keyboards have no **F12** key. You will have to press **Fn+F2** to trigger the secondary function of **F2**, which is **F12**.
- Make sure only one screen is connected to your XClient-VIA before starting the reghost. Otherwise you might miss the Startup Device Menu after pressing **F12**.
- The user and password of the account on the XClient-VIA is **evs / evs123**.

4. Reghosting the LSM-VIA Workstation to Rocky Linux

USB Key Preparation

1. Download Rufus on <https://rufus.ie/>
2. Launch Rufus and select the USB device



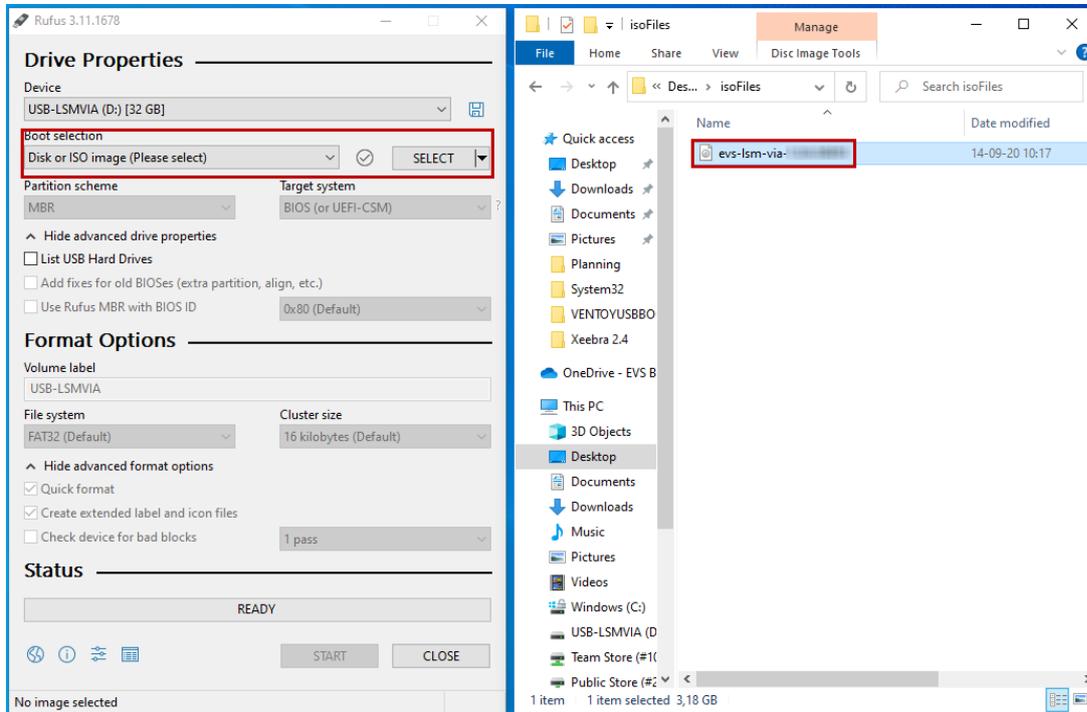
In case some files are missing, the following message will be displayed:

The screenshot shows the Rufus application interface. At the top, there is a slider for 'Persistent partition size' set to '0 (No persistence)'. A 'Download required' dialog box is open, displaying a warning icon and the following text: 'This image uses Syslinux 6.04 but this application only includes the installation files for Syslinux 6.04/pre1. As new versions of Syslinux are not compatible with one another, and it wouldn't be possible for Rufus to include them all, two additional files must be downloaded from the Internet ('ldlinux.sys' and 'ldlinux.bss'); - Select 'Yes' to connect to the Internet and download these files - Select 'No' to cancel the operation. Note: The files will be downloaded in the current application directory and will be reused automatically if present.' Below the dialog box, there are checkboxes for 'Quick format', 'Create extended label and icon files', and 'Check device for bad blocks'. The 'Check device for bad blocks' dropdown is set to '1 pass'. At the bottom of the window, the 'Status' field shows a green progress bar at '100.0%' and the text 'Downloading ldlinux.bss (512 bytes)'. There are 'START' and 'CANCEL' buttons at the bottom right.

1. Click **Yes** to download the missing files.
The download status will be indicated in the **Status** field at the bottom of the window:
2. Continue the procedure.

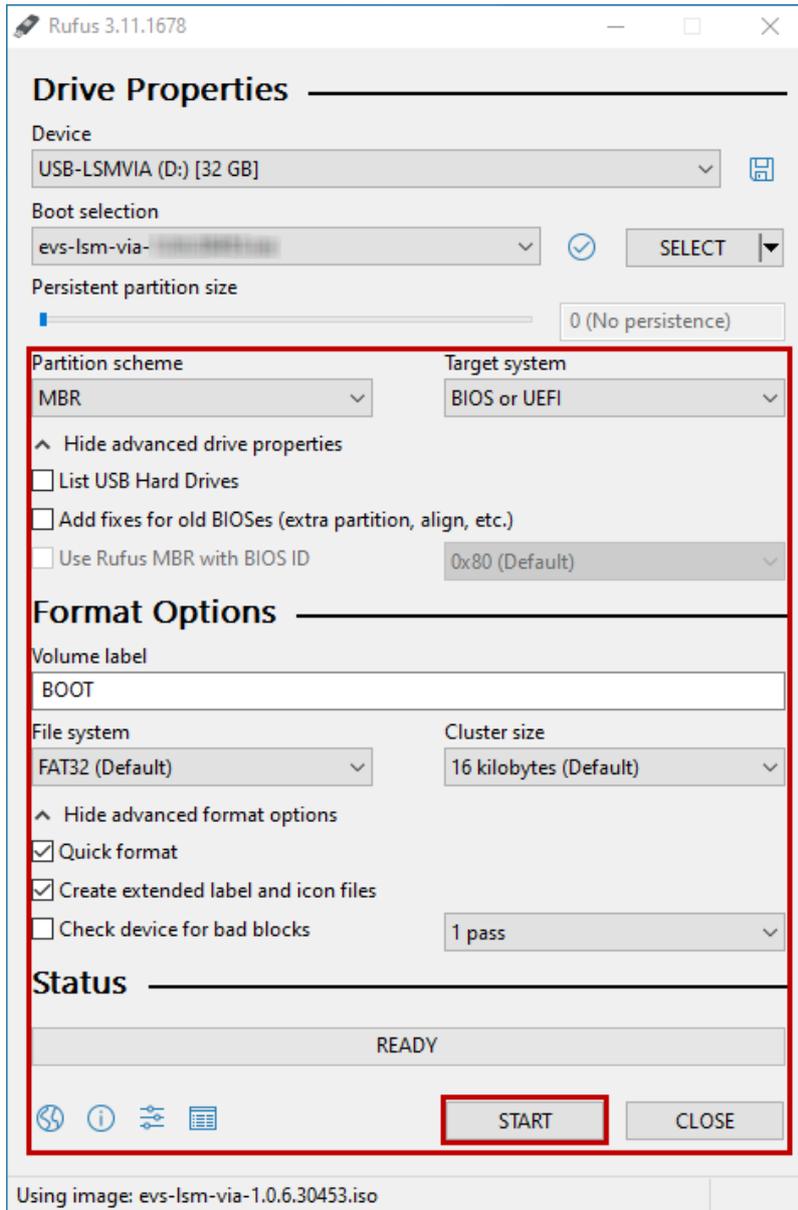
3. Select your LSM-VIA iso image.

You can download the right image version from the download area (<https://download-area.evs.com/en>).

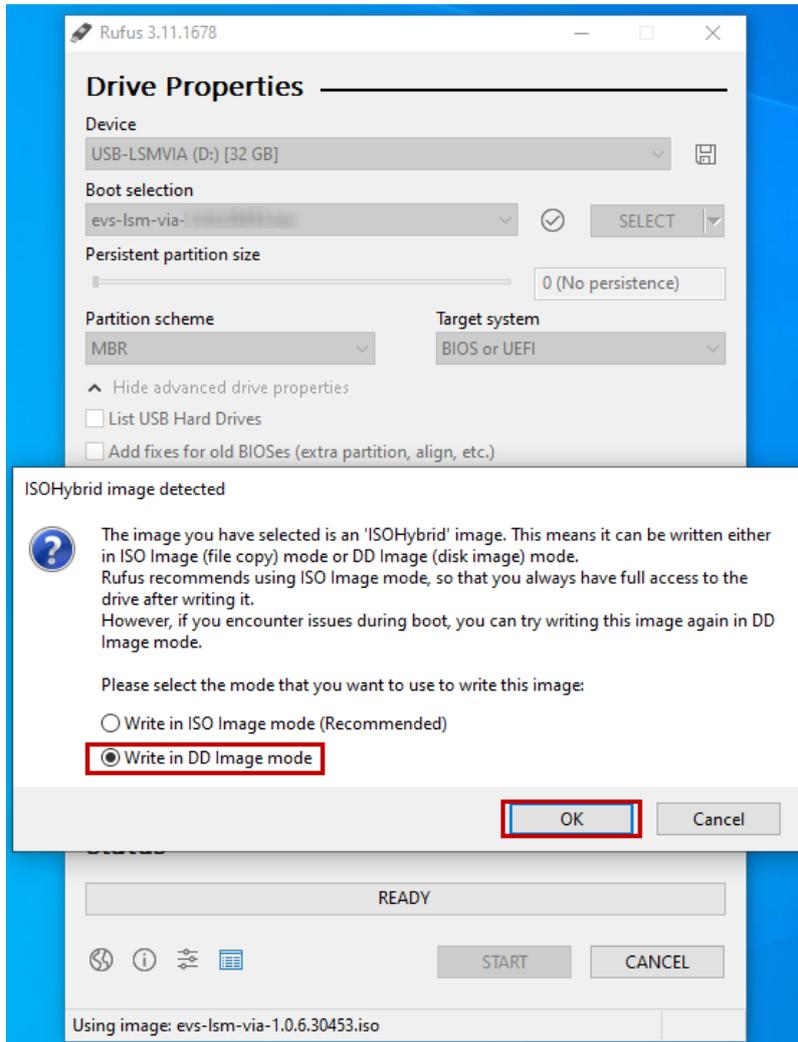




4. Check all the parameters and click **Start**.



5. Select the **Write in DD image mode** option and click **OK**.



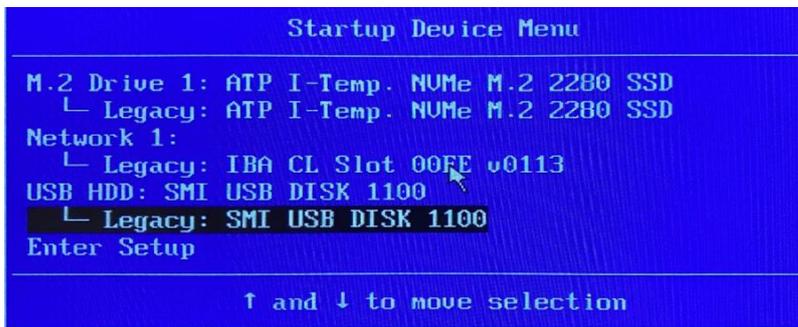
6. Wait a few minutes until the USB stick is ready to be used.

Client Installation

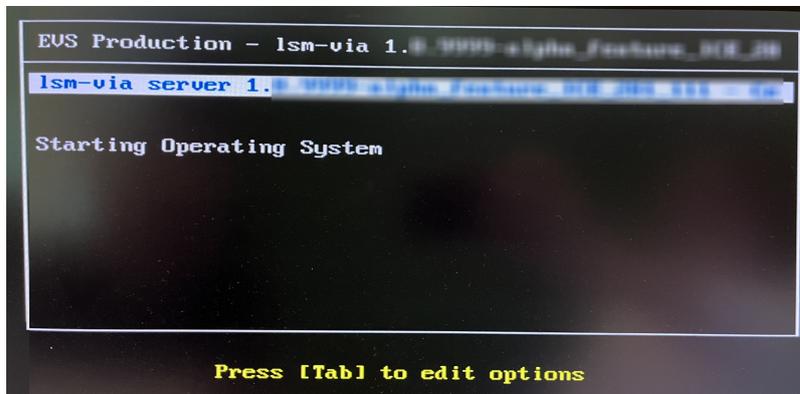


This operation will result in the loss of the XClient-VIA Infrastructure configuration and the existing licenses. Make sure you copy and save the license files and you take note of your configuration.

1. Plug the USB key on the computer.
2. Boot on the USB key:
 - a. Press **F12** during startup (or **Fn+F2** on small EVS keyboards).
 - b. From the Startup Device menu, select the USB key created with Rufus.

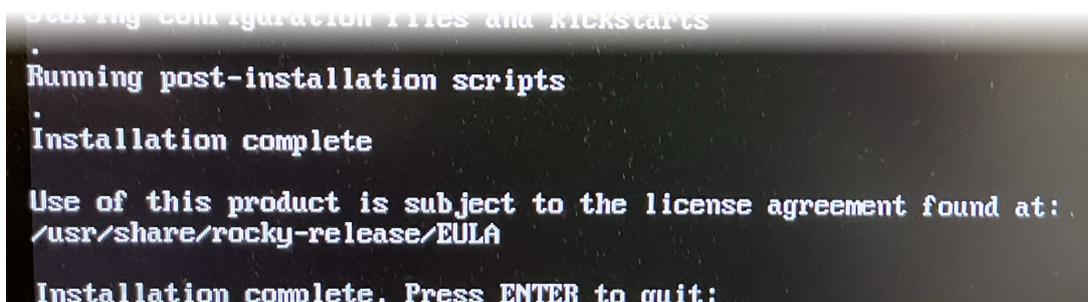


- c. From the next screen, select **LSM-VIA Server**.



The installation process starts:

3. At the end of the first installation step, keep the USB key plugged to the XClient-VIA and reboot:



- After the reboot, you will be asked to enter the serial number (available at the front of your computer).

```
[2024-06-04 09:52:54]
[2024-06-04 09:52:54] ##### ## ## #####
[2024-06-04 09:52:54] ##### ## ## ##
[2024-06-04 09:52:54] ##### ## ## #####
[2024-06-04 09:52:54] ##### ## ## ##
[2024-06-04 09:52:54] ##### ##### #####
[2024-06-04 09:52:54]
[2024-06-04 09:52:54] Proceeding with installation of evs-lsmvia-server
[2024-06-04 09:52:54] Executing /opt/evs/evs-product-installer/lib/evs-product-installer/install.d/10-check
[2024-06-04 09:52:54] *** Stop services
[2024-06-04 09:52:54]
[2024-06-04 09:52:54] *** Stop containers
[2024-06-04 09:52:54] *** Check graphical context
[2024-06-04 09:52:54] *** Check modules usage
[2024-06-04 09:52:54] Check kernel module usage of nvidia_uvm... (not loaded) [OK]
[2024-06-04 09:52:54] Check kernel module usage of nvidia_drm... (not loaded) [OK]
[2024-06-04 09:52:54] Check kernel module usage of delta_x300... (not loaded) [OK]
[2024-06-04 09:52:54] Check kernel module usage of mlx5_ib... (not loaded) [OK]
[2024-06-04 09:52:54] Executing /opt/evs/evs-product-installer/lib/evs-product-installer/install.d/20-hardw
[2024-06-04 09:52:54] [EUS] Checking hardware profile specifics.
[2024-06-04 09:52:54] Detecting hardware profile using evs-config-io
[2024-06-04 09:52:54] Set system serial number system - allowed pattern: 'A[0-9]{6}' []:
```

- At the end of this process, restart your computer to finalize the installation.

```
[EUS] System is configured
[2024-06-04 10:07:08] logs are available at /var/log/evs/evs-lsmvia-server/install_evs-lsmv
Removed "/etc/systemd/system/multi-user.target.wants/evs-setup@evs-lsmvia-server.service".
[EUS] Press ENTER to reboot
```

If you have any question(s), please contact us: support@evs.com.

5. Installing the Licenses

Valid license keys must be installed from the VIA Licensing Manager on the XClient-VIA. The procedure is the same would you use the license file received from EVS or the license file previously backed up from your LSM-VIA workstation.



1. Open the LSM-VIA Licensing Manager by clicking on the desktop shortcut:

The following panel opens with a command line and various menu options to perform the various steps.

```

+-----+
| LSM-VIA-BP LICENSING MANAGER |
+-----+

SERVER MODE : SINGLE

Generate locking code
Show installed licenses
Show installed license ids
Install a license
Remove a license
Setup redundant configuration
Show redundant configuration members
Show redundant configuration leader
Resynchronize redundant servers
Revert to single configuration
Revert to redundant configuration
Exit

<RETURN>, <SPACE> or <TAB> validate - <ESC> cancel  ===
  
```

2. Install the license as follows:
 - a. From the LSM-VIA Licensing Manager, select the **Install a license** option.
 - b. Drag & drop the file or enter the file path on the displayed screen.
3. Once the license(s) are installed, you can select the **Show installed licenses** option to display them.
4. Restart your LSM-VIA workstation.

6. Reflashing the LSM-VIA RCU



This step is only needed when you upgrade from LSM-VIA 1.7.



This operation will result in the loss of the Remote Panel configuration. Make sure you take note of your configuration from the Welcome screen.

Use a USB stick formatted in FAT32 with up to 4GB memory.

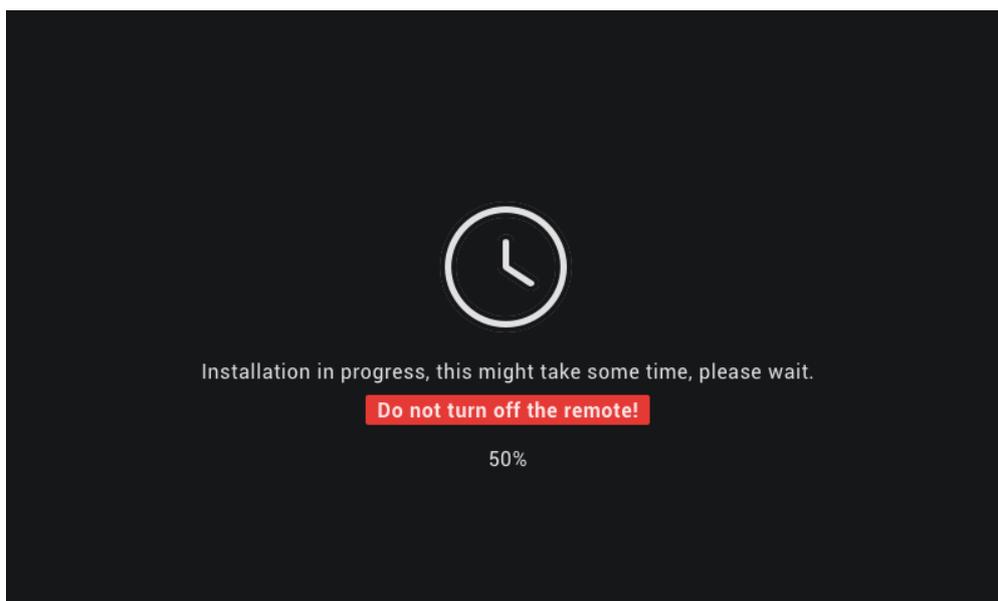
1. Extract the content of the Factory Install version of the Operating System archive (evs-remote-factory-os-1.9.0.557.tar) at the root location of a USB stick (unzipped content).

Name	Date modified	Type	Size
res	25/09/2020 16:21	File folder	
install.scr	25/09/2020 16:21	Screen saver	4 KB
mbr	25/09/2020 16:21	File	1 KB
recovery.ext2	25/09/2020 16:21	EXT2 File	614 400 KB
update.scr	25/09/2020 16:21	Screen saver	1 KB

2. Power OFF the Remote Panel.
3. Plug the USB stick to one of the USB port of the Remote Panel.
4. Power ON the Remote Panel.

The Operating System located on the USB stick will automatically be installed.

The following message is displayed on the touchscreen:



5. Once the installation is done, power OFF the Remote Panel.



6. Remove the USB stick.
7. Power ON the Remote Panel.

The LSM-VIA Welcome Screen is displayed.



This update of the Remote Panel Operating System will update the recovery partition on the Remote Panel at the same time.

7. Checklist

- Current LSM-VIA version = _____
- Create a copy of my VIA license file
- Check XClient-VIA Serial Number = _____
- Document my current LSM-VIA shortcuts
- Export my LSM-VIA System settings
- Copy my Keywords files
- Document my LSM-VIA Infrastructure settings

XClient-VIA	IP address	_____
	Subnet Mask	_____
	Default Gateway	_____
	DNS	_____
LSM-VIA	Workstation IP	_____
	Remote Panel IP	_____
	Subnet Mask	_____
	Default Gateway	_____
VIA Xsquare	IP address	_____
	Login	_____
	Password	_____
EVS server	IP address	_____
- Document any unique items on my XClient-VIA
 - Export Chrome bookmarks
 - Configurations for Multi-screen layouts
 - Extra tools or apps installed
- Get a USB key with 8GB storage for formatting
- Download the ISO image for LSM-VIA 1.9
- Download RCU OS files (if needed)
- Download and install RUFUS exe on your computer for making a Rocky Linux installation key
- Proceed to various installation steps
 - in RUFUS, create the Rocky Linux installation key
 - Reghost the XClient-VIA
 - Reconfigure XClient-VIA wired settings
 - Reinstall LSM-VIA licenses
 - Format USB key to create LSM-VIA RCU OS key (if needed)



- Reflash LSM-VIA remote (if needed)
- Restore your keywords files
- Reset LSM-VIA configuration as required (Infrastructure settings) and preferred (System settings)
- Restore Chrome bookmarks or other unique install / configs



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