



# XFILE3 | VERSION 6.9.2

## RELEASE NOTE

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## WARNINGS

- > **XFile3 6.9 version is not compatible with the Hardware “REF: XF3-2U-4” as this hardware is end of support.**
- > Since XFile3 6.8 version, a new Sentinel licensing version is integrated. Therefore, when upgrading to version 6.8, then downgrading to version 6.7 and only then upgrading again to version 6.8, this last upgrade will fall into installation error due to Sentinel versions incompatibilities caused by previous downgrade.
  - > Being 6.8 version compatible with older Multicam versions, a downgrade to 6.7 or other previous versions should be avoided.
  - > In case of facing the issue, the workaround to solve the situation is as follows:
    1. Remove the *Sentinel 9.4* server through "*Add/Remove Programs*"
    2. Then, go to the *Thales* directory (*C:\Program Files (x86)\Common Files\Thales\Sentinel RMS License Manager\WinNT*) and use the "*loadls.exe*" app to add the server.
- > Since XFile3 6.7 version, Truck Manager integration is no longer supported, as Truck Manager is end of support from January 2024.
- > Since XFile3 6.6 version, the Contribution workflows (C-NEXT integration) are no longer supported, as C-NEXT it's end of support from January 2024. Contribution settings and options have been removed from XFile3 UI.
- > Since XFile3 6.2 version, Xfile3 installer consists of 3 files instead of one. All the 3 files need to be copied in the same local folder before launching the Xfile3 installation by running the .exe file.

## NEW FEATURES

### IN 6.9

- > More metadata information is displayed in 2 new dedicated columns:
  - o "*Creation Date*" with creation date and time information
  - o "*SLSM*" with type of SLSM information
- > Deselect all selected folders in MediaManager tab via a new "*Unselect All*" button
- > Integration of VIA-XSQuare 4.13 (includes XTAccess 4.13)
- > Integration of XViewer 4.13
- > Compatibility with Multicam 21.1

### IN 6.8

- > Support of the EVS Licensing Manager for XFilelite, allowing to manage XFilelite licenses.
- > When changing the selected template while creating a rule, Xfile3 will keep the selected configuration choice for "*Supermotion clips*" template option.
- > XFile3 persists rules immediately after main changes. Auto-archive rules will be automatically saved just after the relevant user actions like create Auto Archive job, update rule, import, copy and delete.
- > Integration of VIA-XSQuare 4.12 (includes XTAccess 4.12)
- > Integration of XViewer 4.12
- > Compatibility with Multicam 21.0

### IN 6.7

- > Support of UNICODE in Archive interfaces for Clip Name, Keywords and PL name when using Linx connection to XT-Server, (It was already supported when using Hammer services connection).
- > Integration of VIA-XSQuare 4.11 (includes XTAccess 4.11)
- > Integration of XViewer 4.11
- > Compatibility with Multicam 20.7 and Multicam 17.0

### IN 6.6

- > For Archive and Auto-Archive tabs, when using "*to EVS server*" templates there is a new "*Same as source*" option allowing to archive the selected clip next to the original/source clip in the XT-Server. The goal is to improve the XtraMotion workflows when used with Xfile3. It's recommended to use this feature in combination with Multicam 20.6 (see KNOWN ISSUES & LIMITATIONS section).
- > Support of ProRes 4K codec
- > Integration of VIA-XSQ 4.8
- > Compatibility with Multicam 20.6

### IN 6.5.2

- > Update of the integrated 4.7 VIA-Xsquare version. XFile3 6.5.2 integrates now the 4.7.2.62 VIA-Xsquare version.

### IN 6.5

- > The VIA Xsquare encoder profiles used in the Restore tab can now be updated from XFile3. A new edit button gives access to Xsquare encoder profile editor.
- > When previewing a Clip or File with the integrated XViewer, the *Camera Label* information is now displayed and editable.
- > The XFile Lite Media Manager only mode, that can be deployed in a non XFile3 HW, has been validated with Windows 11. The XFile3 full package and other modes do not yet support Windows 11.
- > Compatibility with Multicam 20.5
- > XFile3 6.5 integrates VIA Xsquare 4.7 that includes a new UI for Xsquare user interfaces.

## BUG FIXES

### IN 6.9

- > The EVSMediaTool, included in Xfile3, failed to create the XML companion file with files containing special characters (XFILE-3438, SWP-2150)
- > In some cases, and in particular units, Xfile3 application couldn't start. When it occurred, the error message "connecting to indexing service failed" was displayed. (XFILE-3384).
- > [AutoArchive] When some XT Servers were removed via the settings "*Server discovery*", the list of XT Servers was correctly adapted on the "*Sources*" panel but the removed Servers were still present in the "destination" panel when the template to EVS Server was used (XFILE-3371).
- > When opening the Template/Encoder Profile editor window(s), this one could be displayed out of the limit of the Xfile3 screen. Users might have to resize and place the window within the screen limits to reach the "*save / cancel*" buttons (XFILE-3373).
- > In the Streaming tab, if user sets a wrong destination path, the Xfile3 application will freeze due to an unhandled exception if the button "*stop*" is used for the concerned stream (XFILE-3347).
- > Audio Swap Keyframes that were in the middle of the Playlist element were not well managed when exporting a Playlist (EDL + clip) (XFILE-3434 & XFILE-3433)

### IN 6.8.4

- > In some cases, and in particular units, Xfile3 application couldn't start. When it occurred, the error message "connecting to indexing service failed" was displayed. (XFILE- 3387).

### IN 6.8

- > In some situations, Linx Protocol was not able to reach the correct ports. When opening a physical connection to an XT Server, LinX was using ports from the dynamic range (50100 -> 50107). Sometimes, when other applications were also using random ports from that same port range, it could happen that they choose a port from the LinX port range (e.g. SNMP). When this situation occurred, it could happen that Xfile3 was not responding or that XFile3 was not able to add some of the discovered servers. (LINX-167, XFILE-3021 & XFILE-3315).
- > Clip counter in the XFile3 UI was correct at XT Server level but was sometimes showing "0" clips at Page level even if some clips were present in the page (XFILE-3340).
- > The Playlist counter (next to Playlist bank) in the XFile3 UI was reset to "0" when a new Playlist was created in the XT Server (XFILE-3376).

### IN 6.7

- > In some situations, LSM-Via was unstable if several XFile3 applications were running (XFILE-3293)
- > Sometimes when using the "Unselect All button", the XFile3 UI still showed clips (XFILE-3290)
- > Some XT servers were slow to appear in the XFile UI (XFILE-3318)
- > XFile3 discovers XT server but showed 0 Clips. Impossible to reproduce in R&D, Logs have been added (XFILE-3283).
- > If a Clip IN Point or OUT Point is created near a drop frame, Archive job was failing when using Limit Short In/Out option (XFILE-3279)
- > When Xfile3 was running for more than 30 minutes and user was trying to "edit" a user or non-user template, the template editor window displayed "*template could not be found*" making impossible to edit template after a while (XFILE-3284)
- > XFile3 AutoArchive was not updating archived clips TC correctly when Clip TC was modified by LSM Operator (XFILE-3314 & XTA-6348).
- > In some cases, with heavy load of LSM-VIA activity, WebSocket could get disconnected between Xfile3 and XT Server services, this situation could even impact LSM-VIA positions when it occurs. The issue was caused by XT Clip DB notifications (Clip creation and delete) that were taking too much time to be processed by XFile3. We have adapted the way XFile3 reacts and treats those notifications, reducing the processing time consequently and, therefore, avoiding WebSocket disconnection. This, together with the improvements made in 6.6.4, fixes the mentioned issue (XFILE-3295 & XFILE-3287).



- > When, for whatever reason, a stream failed and the stop button was used (Instead of "x" button), streams got stuck in a retry loop till the application was restarted (XFILE-3273)
- > When a Playlist with cut transitions was flattened, sometimes an extra video frame was added
- > When flattening a Playlist from LSM-VIA with CUT transitions between Playlist items, a false frame was sometimes inserted at the transition point in the resulting Clip (XFILE-3135 & LSMVIA-12376).

## KNOWN ISSUES & LIMITATIONS

### ISSUES

#### SINCE 6.9

- > When indexing network drives with many video files lacking evs.xml companions, XFile3 must run EVSMediaTool to create the xml files concurrently. This process can slow down XFile3 indexation (XFILE-3431).

#### SINCE 6.8

- > When opening the Template/Encoder Profile editor window(s), this one could be displayed out of the limit of the Xfile3 screen. Users might have to resize and place the window within the screen limits to reach the "save / cancel" buttons (XFILE-3373).
- > In the Streaming tab, if user sets a wrong destination path, the Xfile3 application will freeze due to an unhandled exception if the button "stop" is used for the concerned stream (XFILE-3347).

#### SINCE 6.7

- > In some situations, Linx Protocol is not available to reach the correct ports. When opening a physical connection to an XT Server, LinX is using ports from the dynamic range (50100 -> 50107). Sometimes, when other applications may also use random ports from that same port range, and it may happen that they chose a port from the LinX port range (e.g. SNMP). When this situation occurs, it might happen that Xfile3 does not respond or that XFile3 is not able to add some of the discovered servers. (LINX-167, XFILE-3021 & XFILE-3315).
- > Deleting Clips from Multicam while XFile3 is indexing clips could cause sync problems in XFile3 (XFILE-3208).

#### SINCE 6.6

- > XFile3 is unable to start when using multiple user accounts. E.g., logging on to Windows with a different user than a previous one that has already launched Xfile3 and trying to start Xfile3 from this second user account. Issue detected in Xfile3 6.4 version. (XFILE-3150).
- > [Archive] If a Clip IN or OUT points are created near a Drop Frame timecode and archive option Limit to Short In/Out is used, Archive job of this Clip will fail. Workarounds are, to not use Limit to Short In/Out for that specific clip, or to adjust IN/OUT Clip points before archiving it (XFILE-3279).
- > [Autoarchive] When using the new option "Same as source" in combination with XMO workflows, when using Multicam 20.5 or older and depending on the rule configuration, the resulting clip from XMO might be taken again by the same rule and send it to XMO again and again. This is not the case when working with Multicam 20.6.

#### SINCE 6.5

- > [MediaManager] When editing the metadata of a file via the *Player*, selecting then other file before saving the changes and then selecting "Cancel" on the "unsaved changes" popup message, the message will be displayed a second time (XFILE-3065).
- > [Archive] When working in 1080p, an extra frame might be added when launching a Flatten Playlist from Xfile3 (XFILE-3135).
- > [Archive] When working with setups with LSM remote (not LSM-VIA), Flatten a Playlist might sometimes not work, the job fails with the following message "Object reference not set to an instance of an object". This bug is not systematic, retrying the same operation can work as a workaround (XFILE-3139).



## LIMITATIONS

- > EVS video servers in the same VLAN as XFile3 are automatically discovered by the LinX protocol and displayed in the Servers Discovery tab. It is possible to manually discover EVS servers outside the range of IP addresses. However, XFile3 will be able to connect and work **with a maximum of 31 servers at the same time**.
- > XFile3 is unable to start when using multiple user accounts. E.g., logging on to Windows with a different user than a previous one that has already launched Xfile3 and trying to start Xfile3 from this second user account. Issue detected in Xfile3 6.4 version (XFILE-3150).
- > XFile3 *Restore/Autorestore* tabs only show XSQ encoder profiles that have 'to XT server' set as destination.
- > Cannot export custom encoder templates created by XFile3. When configuring a template to use this custom encoder and user tries to export it with the XFile3 interface, the export won't occur and will display an error message. The workaround is to export custom encoder templates created by XFile3 directly from the XSquare UI (XFILE-3392).
- > It's not possible to flatten a playlist with speed > 300% (XFILE-2075)
  - Message has been adapted to improve user feedback
- > [Monitoring] No progress information in case of post processing (XFILE-1503)
- > Using the auto archive features, filenames containing updated metadata are only updated if an XML companion file is created during archive.
- > If several XFile3 are used on configurations with several SDTI networks, the list of servers in the XFile3 GUI may be ordered differently.
- > If all servers are not fed the same TC, XFile3 streaming may not function properly.
- > If existing clips are backed up to a folder and the user deselects the archive status (0), if clip is then re-flagged to be archived, XFile3 backs up the clip, but archived value won't be updated.
- > XFile3's server detection mechanism requires all PC LAN server ports to be visible from the same network card inside the XFile3 hardware.
- > Restore: source file name must be less than 260 characters and folder name must be less than 248 characters.

## COMPATIBILITY

### SOFTWARE

- > XFile3 6.9 is compatible with:
  - o Windows 10 64 bits version 2019 LTSC
  - o Windows 10 64 bits (Validated version: Windows 10 version 1607 [LSTB or CBB])
- > XFile3 6.9 is not compatible with
  - o Windows 32 bits version
  - o All the other Windows versions not mentioned upper (Windows 7 64 bits, Windows XP, Windows 8, Windows Server 2003, Windows Server 2012, Windows Server 2016, etc)
- > EVS compatibilities:
  - o Compatible with Multicam 16.6 or higher, Multicam 17.0, Multicam 20.1 or higher Multicam 21.0 and Multicam 21.1.
  - o Compatible with VIA-XSquare 4.13 (Includes XTAccess 4.13)
  - o Compatible with XtraMotion 3.0.
- > This is a 64-bit version of XFile3.
  - o This version is not compatible with previous 32-bit versions. The 32-bit (4.15.0 and older) versions and 64-bit version (from 5.0) of XFile3 should not be installed at the same time.
- > The XFile3 installer will first remove any previous version of XFile3 and the dependencies before installing the new version.

### HARDWARE

- > The XFile3 6.9 application is supported on the following XFile3 Hardware
  - o REF: PMA2-6801S
  - o REF: PMA2-6501S
- > When running in XFile Lite mode, the application can be installed on another hardware.
- > If 4 or more XFile3 are used, an H3XP board is needed on the XT3, XT4K, XS3 and XS4K Servers.
- > EVS compatibilities
  - o Compatible with XT3, XT4K, XT-VIA & XT-GO
  - o Compatible with XS, XS3, XS4K & XS-VIA



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