



## Customer Service BULLETIN

### Distribution

WW ☒  
APAC ☐  
EMEA ☐  
JAPAN ☐  
LATAM ☐  
NAM ☐

Internal Only ☐

**Customer** 22729  
**Service Bulletin**

**Title** Package update Creative Grading Panel

**Date** 2020-08-18

**Product** Creative Grading Panel  
**Product Version** CGP500/10 and /20

### Overview

#### System parts involved:

- 1-5000100-0100 CGP 500/10
- 1-5000100-0200 CGP 500/20

### Overall Message

#### **Creative Grading Panel**

After updating the package, the new version of the CGP500 package becomes version **02** with file name: 92-00036-000\_**02**

PC Board Name	PC Board No (12NC)	Firmware No (12NC)	Version
Application SW	522-00086-01	12-00079-000	<b>00.07</b>
Firmware	522-00086-01	504-00018-01	<b>00.03</b>

#### New Functionality:

- Support for new type nr. CGP 1-5000100-0200 with MiniDin connector.
- Addition of new HDR Output level function to assignable functions.  
When new function is available, it replaces current HDR Mapping point function.

## Contacts

### **Grass Valley Product Support**

Web-based support is available for many Grass Valley products. Please visit our online Knowledgebase:

<http://mygrassvalleyportal.force.com/gvknowledge>

For or technical assistance, please contact us by e-mail or phone. For more information refer to:

<http://www.grassvalley.com/support/contact>

### **Overview**

For an overview of released camera service bulletins, fault descriptions, related products and filter options, refer to:

<ftp://ftp.grassvalley.com/cameras/>