

# Customer Service BULLETIN

## Distribution

- WW ☒
- APAC ☐
- EMEA ☐
- JAPAN ☐
- LATAM ☐
- NAM ☐

Internal Only ☐

**Customer** 23857  
**Service Bulletin**

**Title** Package update Creative Grading Panel

**Date** 2021-04-30

**Product** Creative Grading Panel  
**Product Version** CGP500/10 and /20

## Overview

### System parts involved:

- 1-5000100-0100 CGP 500/10
- 1-5000100-0200 CGP 500/20

## Overall Message

### Creative Grading Panel

After updating the package, the new version of the CGP500 package becomes version **03** with file name: 92-00036-000\_**03**

PC Board Name	PC Board No (12NC)	Firmware No (12NC)	Version
Application SW	522-00086-01	12-00079-000	00.09
Firmware	522-00086-01	504-00018-01	00.03

### New Functionality:

- Make alias of connected camera visible in Camera Connect (equal to OCP400)
- Colored **Page 1**, **Page 2** and **Page 3** indication for better visibility of selected page.



- Added Color Temperature select as assignable function to select AW1/AW2, without CGA, to rotaries with detents.



The green indicated rotaries are the rotaries with detents.

## Contacts

### **Grass Valley Product Support**

Web-based support is available for many Grass Valley products. Please visit our online Knowledgebase:

<http://mygrassvalleyportal.force.com/gvknowledge>

For or technical assistance, please contact us by e-mail or phone. For more information refer to:

<http://www.grassvalley.com/support/contact>

### **Overview**

For an overview of released camera service bulletins, fault descriptions, related products and filter options, refer to:

<https://community.grassvalley.com/>