

Distribution:

- Worldwide ☒
Americas ☐
PacRim ☐
RoW ☐
GV Service ☐
Service Partner ☐
Dealer/Reseller ☐
Customer ☐

Product: LDK 4502 HD analogue Triax Base Station
Subject: New SW release

overview

Software update for LDK 4502 HD analogue Base Station.

priority

Low

System parts involved:

- LDK 4502 Standard Base Unit HDTV

LDK 4502 Standard Base Unit HDTV

After updating the software, the new version of the LDK 4502 HD analogue Base Station application software becomes status **27** with file name:

392240738041_165_001_**S27**

Description of bugs, improvements and added functionalities:

- Solving the problem that sometimes the data communication between Camera <--> Basestation is missing when switching from LDK5860 adapter to LDK5861 adapter.

procedures

Updating software

A comprehensive overview about the latest releases of Grass Valley Camera Software and Software/Firmware packages can be found on our Grass Valley Knowledge Base. Please follow this link:

[Grass Valley Cameras Software / Package \(SW/FW\) Overview](#)

For instructions about updating camera system components, refer to the LDK Scripter instructions described in Service Bulletin SI-1275, available for download at the following FTP-location:

ftp://ftp.grassvalley.com/cameras/SERVICE_INFO/Service_Information_Bulletin

contact

Grass Valley Product Support

Web-based support is available for many Grass Valley products. Please visit our online Knowledgebase:

<http://mygrassvalleyportal.force.com/gvknowledge>

For or technical assistance, please contact us by e-mail or phone. For more information refer to:

<http://www.grassvalley.com/support/contact>

Overview

For an overview of released camera service bulletins, fault descriptions, related products and filter options, refer to:

<ftp://ftp.grassvalley.com/cameras/>

Phone & Email Support

Zone	Customer	Phone	Email Local Support
North America	Broadcasters	+1 800 547 8949	desktop.support.na@grassvalley.com
	Prosumer	+1 530 478 4148	
International	For a list of service contacts in your region, refer to: http://desktop.grassvalley.com/GVDES/contact.php		