

Customer Service Bulletin

 FUTURE-READY



SI-CAM SI-2119
Effective Date: 21-07-2016
Reference ECR: ECR-000970

Distribution:

Worldwide ☒
Americas ☐
PacRim ☐
RoW ☐
GV Service ☐
Service Partner ☐
Dealer/Reseller ☐
Customer ☐

Product: LDK 4640, LDK 4630, MCP 450

Subject: Software update

overview

System parts involved:

- LDK 4640 OCP400 Operational Control Panel
- LDK 4630 MCP400 Master Control Panel
- MCP450 Master Control Panel Application Software on Box PC
- Camera Connect Application

priority

Medium

LDK 4640 OCP 400 Operational Control Panel

After updating the software, the new version of the LDK4640 OCP400 Application software becomes version **31** with file name:

392240738101_165_001_**S32**

New functionality:

- HDR support with new control interface for detail
- OCP Preview indications made realtime for interoperability with VSM

LDK 4630 MCP400 Master Control Panel

After updating the software, the new version of the LDK4630 MCP400 application software becomes:

Software_LDK4630_392240740291_**18**

New functionality:

- HDR support with new control interface for detail added

MCP450 Application SW

After updating the software, the new status of the MCP450 application software becomes version **1.2.0.0**

New functionality:

- HDR support with new control interface for detail added
- Mouse right click gives unpredictable results

Camera Connect Application

After updating the software, the new status of the Camera Connect application software becomes version **1.15.0012**

New functionality:

- GUI improvements in web interface for Direct IP (See also SI-2118)

SW overview MCP450 Box PC

Component	Version
MCP450 Platform	0.03.0005
Camera Connect application	1.15.0012
MCP450 application	1.2.0.0

SW Install Instructions MCP450

1. Copy the following 3 files into the root of the D:\ drive, e.g. by using an USB flash drive or by using remote desktop:
 - MCP450 Platform v0.03.0005.exe
 - Camera Connect Installer v1.12.0010.exe
 - MCP450 Application Installer v1.1.0.0.exe
2. MCP450 Platform:
Update the MCP450 platform by executing the MCP450 Platform v0.03.0005.exe
3. Camera Connect:
Update the Camera Connect application by executing the Camera Connect Installer v1.15.0012.exe
4. MCP450:
Update the MCP450 application by executing "MCP450 Application Installer v1.2.0.0.exe"
When ready, delete installation files. If needed empty the recycle bin as well.

Updating software

A comprehensive overview about the latest releases of Grass Valley Camera Software and Software/Firmware packages can be found on our Grass Valley Knowledge Base. Please follow this link:

[Grass Valley Cameras Software / Package \(SW/FW\) Overview](#) (< click text)

For instructions about updating camera system components, refer to the LDK Scripter instructions described in Service Bulletin SI-1275, available for download at the following FTP-location:

ftp.grassvalley.com/cameras/SERVICE_INFO/Service_Information_Bulletin

contact

Grass Valley Product Support

Web-based support is available for many Grass Valley products. Please visit our online Knowledgebase:

<http://mygrassvalleyportal.force.com/gvknowledge>

For or technical assistance, please contact us by e-mail or phone. For more information refer to:

<http://www.grassvalley.com/support/contact>

Overview

For an overview of released camera service bulletins, fault descriptions, related products and filter options, refer to:

<ftp://ftp.grassvalley.com/cameras/>

Phone & Email Support

Zone	Customer	Phone	Email Local Support
North America	Broadcasters	+1 800 547 8949	desktop.support.na@grassvalley.com
	Prosumer	+1 530 478 4148	
International	For a list of service contacts in your region, refer to: http://desktop.grassvalley.com/GVDES/contact.php		