Customer Service BULLETIN

Severity Level: LOW

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Customer Service Bulletin	**22813**
Title	**Package update XCU UXF**
Date	**2020-08-26**
Product	**XCU UXF**
Product Version	**All**

Overview

System parts involved:

- XCU UXF Universe/Enterprise **V14** Package_XCU UXF_392240765131_**14**

Overall Message

- Support for LDX 100

- XCU menu to be controlled on Creative Grading App.
  Note that Creative Grading Engine v2.0.0023 is needed. (See also CSB_22815)

Problem solved in UXF XCU UXF:

- Live selection for IP Live stream always HD.
  Now the selection HD/3G is stored at power down.

- Image has unexpected Black and White contours due to pixelshift in the HD / 3G Live output.

- j2k redundant stream has 0.0.0.0 as source IP address.

- j2k ethernet filter for destination IP address is set to unicast local address after link is removed and coming back.

XCU UXF eXchangable Control Unit

After updating the package, the status of the XCU UXF becomes:

Package_XCU_UXF_392240765131_**14**

PC Board Name	PC Board No (12NC)	Firmware No (12NC)	Version
Linux Platform	522-00034-01	3922 407 65161	00.16
Application Software	522-00034-01	3922 407 65171	12.00
Transmission Software	522-00034-01	528-00014-01	03.11
User Interface SW	3922 406 57441	3922 407 64691	00.16
GEB Image 1 FW	522-00034-01	528-00015-01	01.45
GEB Image 2 FW	522-00034-01	528-00016-01	01.45
GEB Image 3 FW	522-00034-01	504-00014-01	01.45
GEB Image 4 FW	522-00034-01	12-00137-000	01.45
GEB Image SW 1-4 (tx)	522-00034-01	3922 407 65181	00.20
GEB Image SW 1-4 (Ctrl)	522-00034-01	3922 407 65191	00.30

Contacts

Grass Valley Product Support

Web-based support is available for many Grass Valley products. Please visit our online Knowledgebase:

http://mygrassvalleyportal.force.com/gvknowledge

For or technical assistance, please contact us by e-mail or phone. For more information refer to:
http://www.grassvalley.com/support/contact

Overview

For an overview of released camera service bulletins, fault descriptions, related products and filter options, refer to:
ftp://ftp.grassvalley.com/cameras/