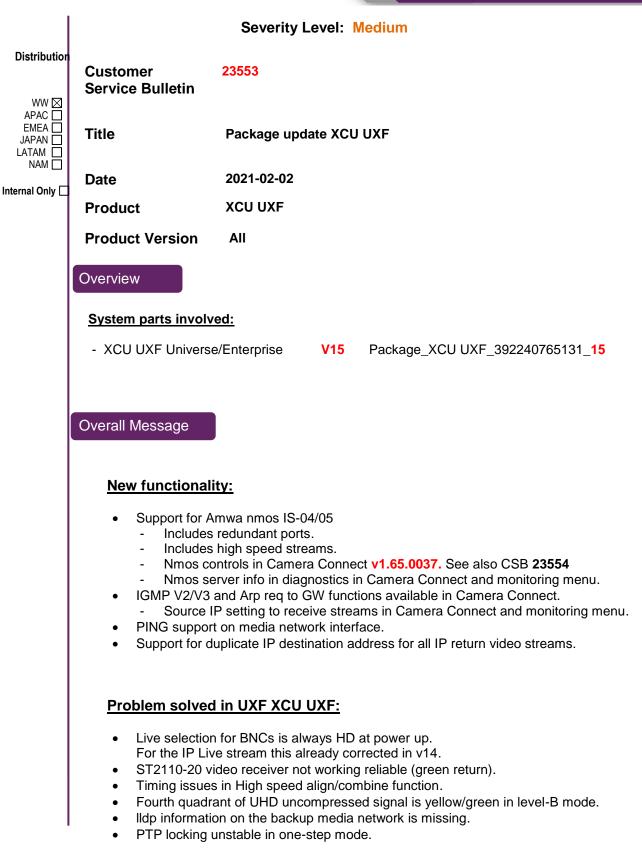
# **Customer Service BULLETIN**



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## Known issues:

- Changing video modes causes a change of number of streams in GV Orbit.
  - This will cause GV Orbit to confuse known labels in the Logical Device table.
  - SD-SDI input only available on BNC "Ext2" in 4Kn modes with the LDX86N or the LDX100.
- Video format 1080psf24 is not ok for the Main video outputs on BNC A/B/C.
- Manual IP settings are not restored after switching from auto IP to manual IP

## **XCU UXF eXchangable Control Unit**

After updating the package, the status of the XCU UXF becomes:

Package\_XCU\_UXF\_392240765131\_15

PC Board Name	PC Board No (12NC)	Firmware No (12NC)	Version
Linux Platform	522-00034-01	3922 407 65161	00.18
Application Software	522-00034-01	3922 407 65171	14.00
Transmission Software	522-00034-01	528-00014-01	03.18
User Interface SW	3922 406 57441	3922 407 64691	00.16
GEB Image 1 FW	522-00034-01	528-00015-01	01.47
GEB Image 2 FW	522-00034-01	528-00016-01	01.47
GEB Image 3 FW	522-00034-01	504-00014-01	01.47
GEB Image 4 FW	522-00034-01	12-00137-000	01.47
GEB Image SW 1-4 (tx)	522-00034-01	3922 407 65181	00.20
GEB Image SW 1-4 (Ctrl)	522-00034-01	3922 407 65191	00.31

## Contacts

### **Grass Valley Product Support**

Web-based support is available for many Grass Valley products. Please visit our online Knowledgebase:

http://mygrassvalleyportal.force.com/gvknowledge

For or technical assistance, please contact us by e-mail or phone. For more information refer to: <u>http://www.grassvalley.com/support/contact</u>

### Overview

For an overview of released camera service bulletins, fault descriptions, related products and filter options, refer to:

ftp://ftp.grassvalley.com/cameras/