



# **Customer Service BULLETIN**

Distribution	Customer Service Bulletin	000023696			
APAC EMEA JAPAN LATAM NAM	Title	Package update XCU Universe			
Internal Only	Date	2021-03-12			
	Product	XCU Universe			
	Product Version	All			
	Overview				
	System parts involved:				
	- XCU Universe	0031 126 00200 V09			
	Overall Message				
	New functionality:				
	<ul> <li>Menu control of XCU available in the App, now also for Universe XCU (via Setup &gt; Camera or Setup &gt; Basestation)</li> </ul>				
	Construction     Construction       Construction     Construction       Marco     Baselitation       Approx     Construction       Sequences     Construction       Sequences     Construction       Sequences     Construction	Come been at the case of the c			
	App. It can a	lso be controlled via the CGP rotary/push button.			
	Note: Creativ	ve Grading Engine is <mark>v2.0.0023</mark> or higher.			

# **Universe XCU eXchangable Control Unit (10G)**

After updating the package, the status of the Universe XCU becomes: Package\_XCU\_Univ\_392240764761\_09

PC Board Name	PC Board No (12NC)	Firmware No (12NC)	Version
Generic Board Appl. SW	3922 406 57241	3922 407 63011	24.00
Generic Board FW 1	3922 406 57241	3922 407 64131	00.39
Generic Board FW 2	3922 406 57241	3922 407 64751	00.23
Generic Board SW	3922 406 57241	3922 407 63021	05.15
Transmission Board FW 1	3922 406 57211	3922 407 64111	00.70
Transmission Board FW 2	3922 406 57211	3922 407 64741	00.43
Transmission Board SW	3922 406 57211	3922 407 64811	00.33
User Interface Board	3922 406 57441	3922 407 64691	00.16

## Contacts

### **Grass Valley Product Support**

Web-based support is available for many Grass Valley products. Please visit our online Knowledgebase: <u>http://mygrassvalleyportal.force.com/gvknowledge</u>

For or technical assistance, please contact us by e-mail or phone. For more information refer to: <u>http://www.grassvalley.com/support/contact</u>

### Overview

For an overview of released camera service bulletins, fault descriptions, related products and filter options, refer to: <u>htp://ftp.grassvalley.com/cameras/</u>