



# Customer Service BULLETIN

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**Customer Service Bulletin** 22815

**Title** Software update Creative Grading Engine

**Date** 2020-08-26

**Product** Creative Grading Engine part of CCS-One control server  
**Product Version** CGE

## Overview

**System parts involved:**

- 1-5500100-0100 CCS-ONE Control Server

## Overall Message

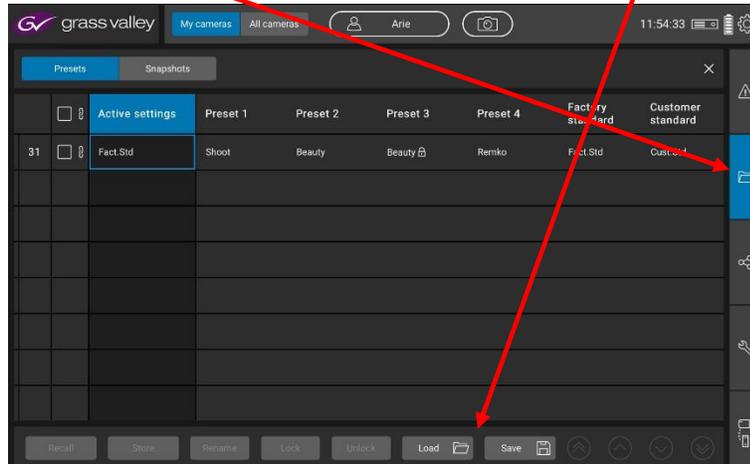
### Creative Grading Engine

After updating the software, the new version of the Creative Grading Engine becomes version **v2.0.0023** with file name: Creative Grading Engine Installer v2.0.0023.exe

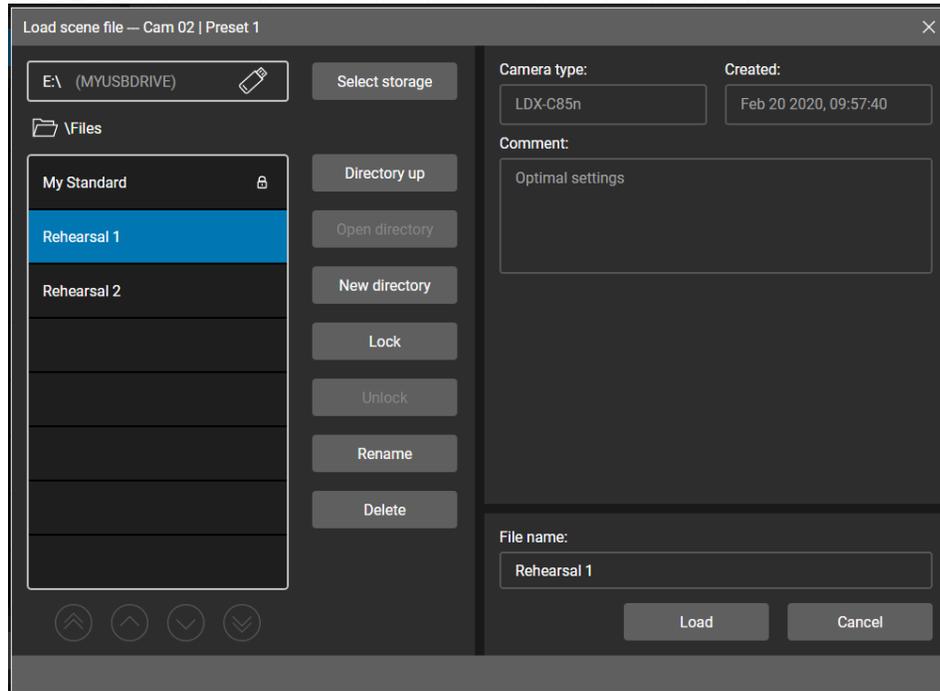
## **New Functionality:**

- Scene file Load/Save functionality:

In the File tab, 2 new buttons are added to be “Load” and “Save”.



When selecting Load or Save the following File Browser dialog will be opened:  
A USB stick must be inserted into the CCS-One control server !

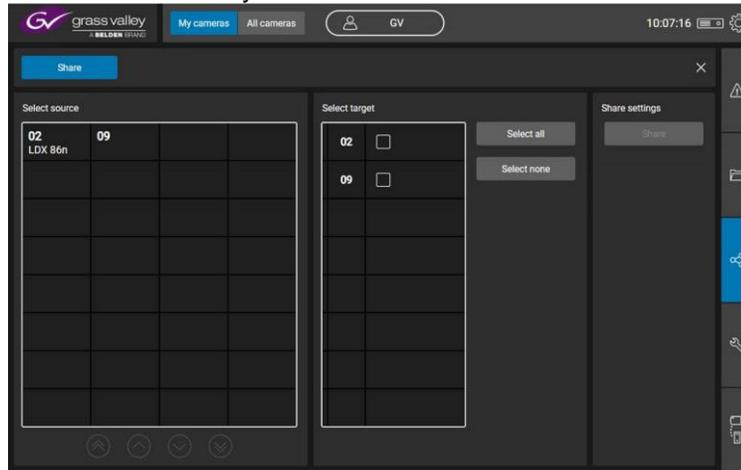


In this menu you can save/load scenefiles on USB-disk which must be available in the CCS-One.  
Here it is also possible to create directories, rename, delete and lock/unlock saved files and adding comments to a saved file.  
Note that the files are NOT compatible with MCP450, and can NOT be used on the camera head directly !

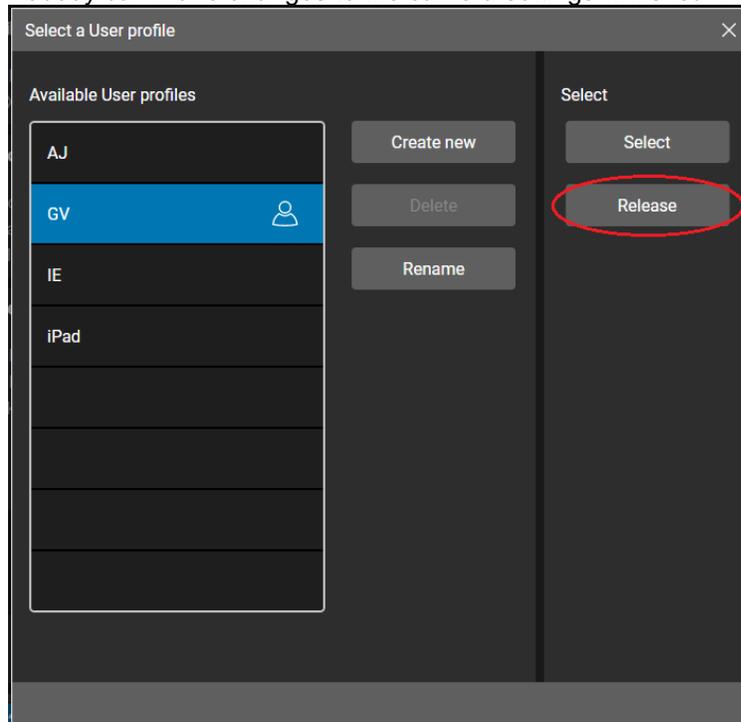
- Share scene settings across multiple cameras:  
This button is available via the “Share” tab.



In this menu it is possible to select any camera and directly copy the scene file settings to one or more of MyCameras.



- Possibility to release selected User Profile when leaving desk in order to secure that nobody can make changes to the camera settings while leaving the desk.



- Snapshots functionality:

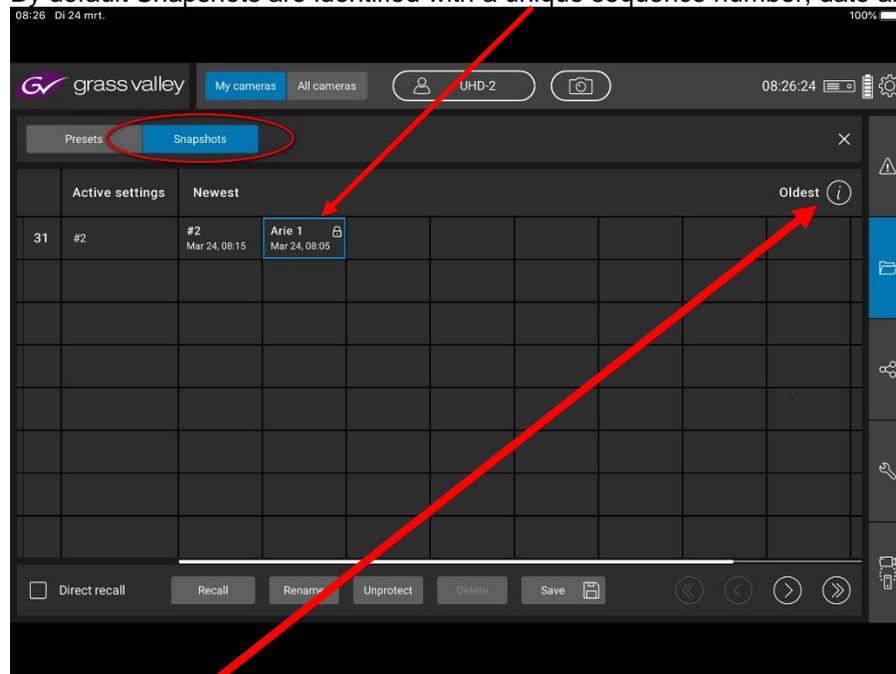
Create Snapshots for a single camera with the CGP Snapshot button,



or for every camera in My Cameras using the button on the CGA.



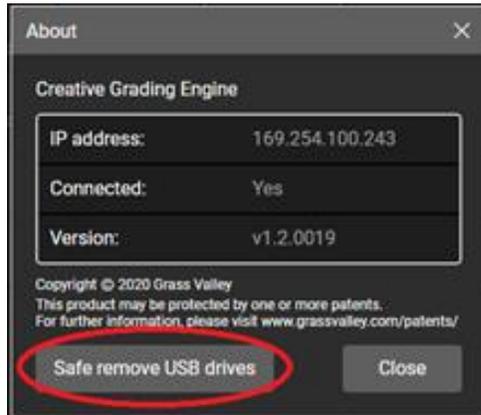
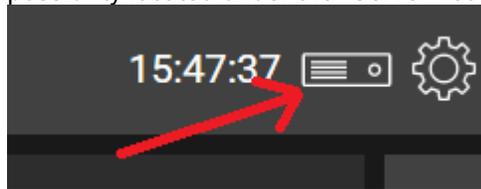
By default Snapshots are identified with a unique sequence number, date and time



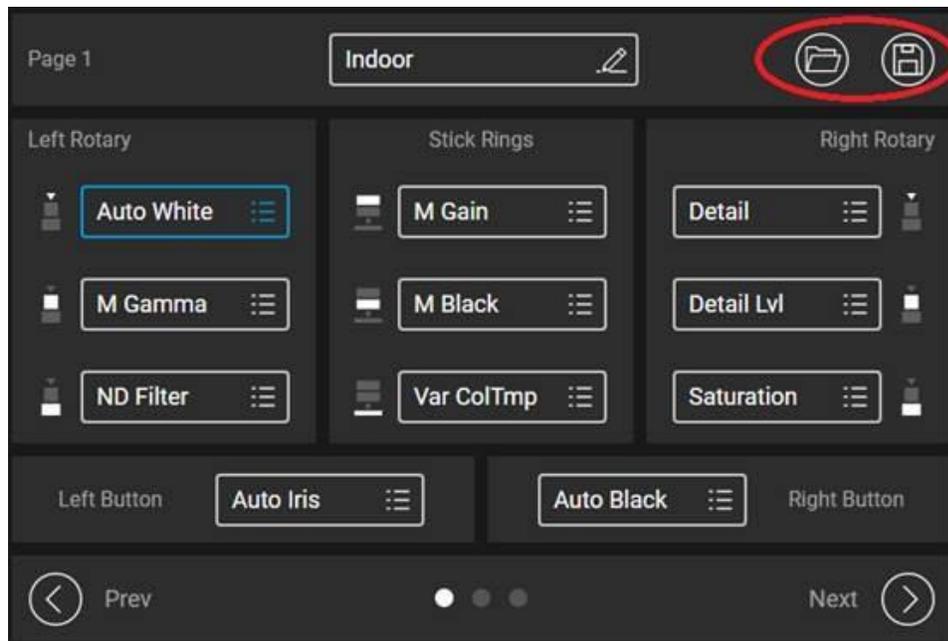
Selecting the *i* button, the following additional information will appear on the screen:

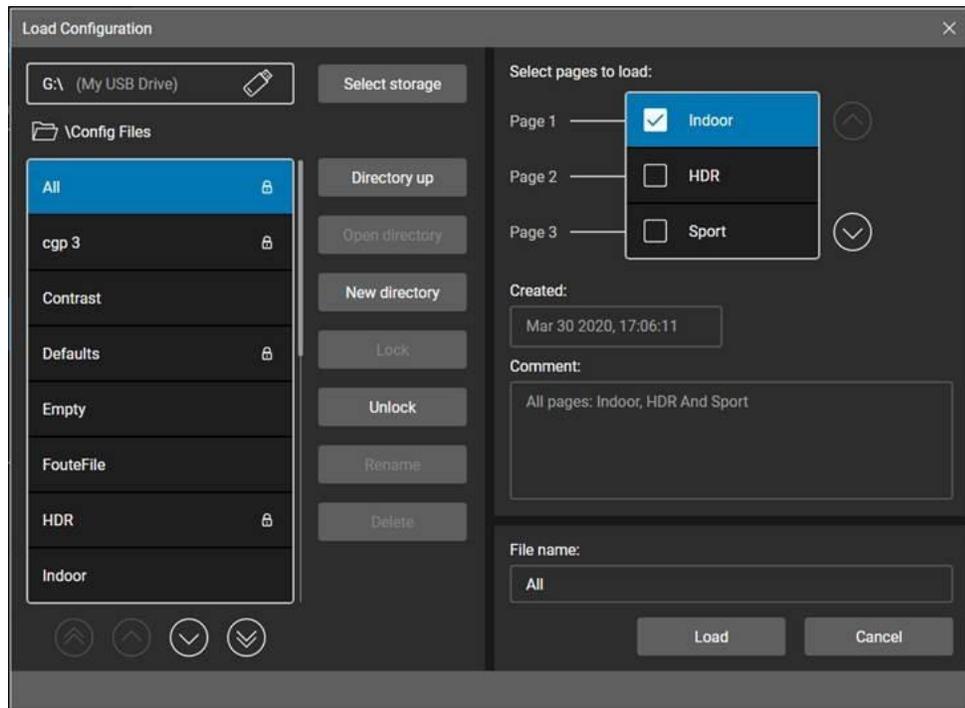
- Rename a Snapshot for easier recognition
- Recall any previous Snapshot to compare results
- For each camera, up to 10 Snapshots are kept for recall
- When creating more than 10 Snapshots, the oldest Snapshot is automatically removed
- Snapshots can be protected against removal in case limit of 10 is reached
- Save the best Snapshot as real scene-file
- Snapshots are kept within your User Profile
- When a camera is removed from MyCameras, corresponding Snapshots are deleted
- Snapshots are lost with a reboot of the Creative Grading Engine
- Any Snapshot is automatically deleted 48 hours after creation

- Safe removal of USB drives.  
To avoid corrupted files when removing the USB stick there is a “Safe Removal” possibility located under the “Server” icon:

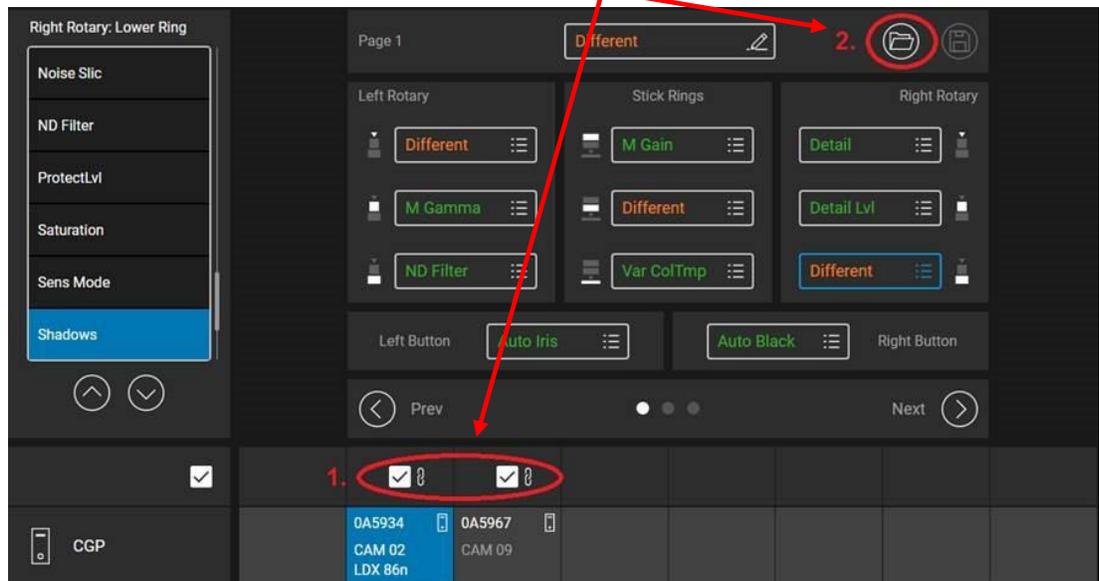


- Load/Save of CGP configurations (the Rotary/Button/Stick assignments)

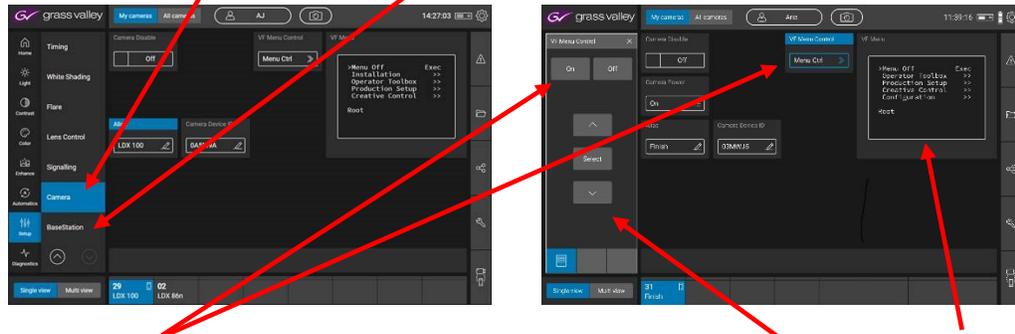




- Possibility to copy configured pages to 1 (or more) selected CGP's. Therefore select the CGP's you want to configure. (1.) Then use the Load button (2.) for configuration of the selected CGP's



- Menu control of Camera/XCU available in the App (via Setup > Camera or Setup > Basestation)



Once “Menu Ctrl” is selected, the Camera/XCU menu can be controlled (and is visible) via the App. It can also be controlled via the CGP rotary/push button.

Note:

For this functionality, in combination with the new CG Engine software, the following package versions for the individual system parts are required:

- |                         |                                    |     |
|-------------------------|------------------------------------|-----|
| - LDX 86N and LDX 85N   | Package_LDX86N_85N_392240765101    | >19 |
| - LDX 86                | Package_LDX86_392240764361         | >26 |
| - LDX 82                | Package_LDX82_538_00001            | >10 |
| - LDX 80                | Package_LDX9020_392240761901       | >38 |
| - Focus Live            | Package_Focus_Live_392240764821    | >20 |
|                         |                                    |     |
| - LDX C86N and LDX C85N | Package_LDX_C86n_C85n_538-00005-01 | >10 |
| - LDX C86               | Package_LDX_C86_538-00004-01       | >08 |
| - LDX C82               | Package_LDX_C82_538-00003-01       | >08 |
| - LDX C80               | Package_LDX9025_392240764311       | >22 |
|                         |                                    |     |
| - XCU Universe XF       | Package_XCU_Univ_392240764761      | >08 |
| - XCU UXF               | Package_XCU_UXF_392240765131       | >12 |

## Contacts

### **Grass Valley Product Support**

Web-based support is available for many Grass Valley products. Please visit our online Knowledgebase:

<http://mygrassvalleyportal.force.com/gvknowledge>

For or technical assistance, please contact us by e-mail or phone. For more information refer to:

<http://www.grassvalley.com/support/contact>

### **Overview**

For an overview of released camera service bulletins, fault descriptions, related products and filter options, refer to:

<ftp://ftp.grassvalley.com/cameras/>