Customer Service BULLETIN

Severity Level: High

Customer Service Bulletin	23554
Title	Camera Connect Software update V1.65.0037
Date	2021-03-x02
Product	CCS-One Cameras Control Server and MCP 450
Product Version	Camera Connect application

Overview

System parts involved:

- CCS-One Cameras Control Server
- MCP 450 Box PC

Overall Message

The Camera Connect Application is available for the CCS-One and MCP450

This version is also an update for the application running at the MCP450 hardware.

After updating the software, the new status of the Camera Connect application becomes version **1.65.0037**

There are 2 installers available:
- For the CCS-One installer "Camera Connect for **CCS-One** v1.65.0037.exe" to be used.
- For the MCP 450 installer "Camera Connect for **MCP450** v1.65.0037.exe" to be used.

    Note: For installation on the CCS-One, the CCS-One Platform version v0.04.0004 need to be installed.
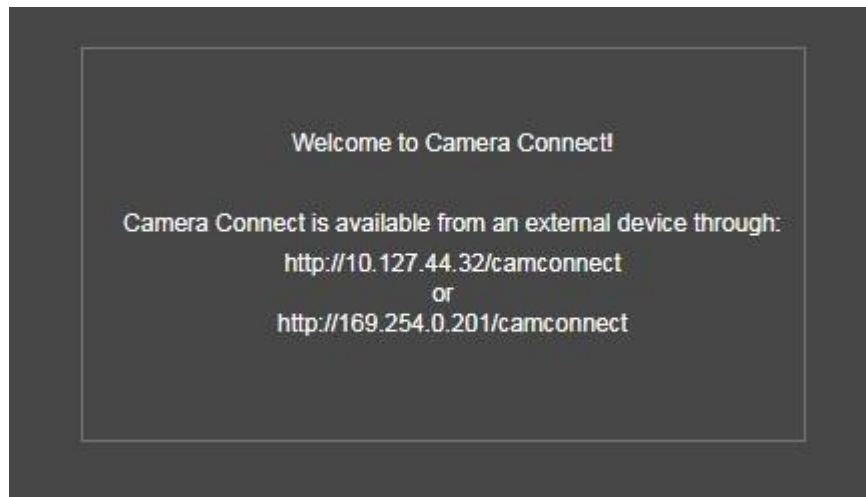
Use of Camera Connect on CCS-ONE:

As the CCS-ONE is intended as server device, access to the Camera Connect Web interface is not possible from a local web browser on the CCS-ONE.
The Camera Connect Web interface is available using a browser on an external device through http://<ip-address>/camconnect
(<ip-address> refers to the IP address of either the C2IP or Public network interface of the CCS-ONE)

Therefore, if you do start the Camera Connect application from the shortcut on the CCS-One, the following message will appear on the screen.

Welcome to Camera Connect!

Camera Connect is available from an external device through:
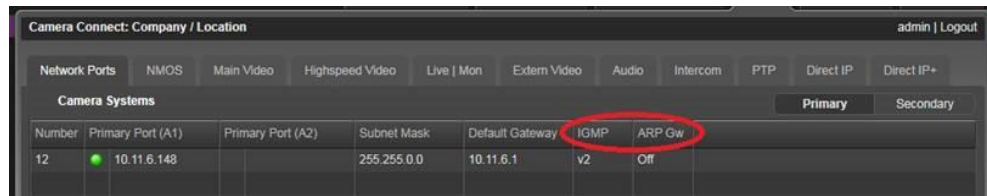http://10.127.44.32/camconnect
or
http://169.254.0.201/camconnect

The URL's as mentioned above are the actual IP addresses from C2IP and Public network interface of the CCS-ONE itself.

The Camera Connect application operates independently of the Creative Grading Engine installed on the CCS-ONE.
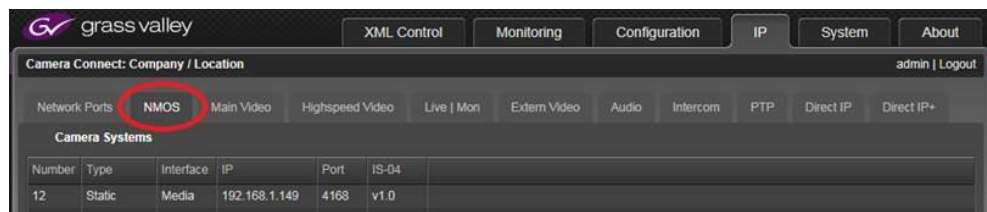In case one of both applications is not used, it's recommended to uninstall the unused application.

New functionality:

- Additional support for LDX100 IP redundancy: Main Video, Live Video, Extern Video, Audio and Intercom
  De individual redundant audio/video streams can be configured is the "Secondary" pages.
- Possibility to set IGMP versie and ARP Default GW settings.

- New IP tab page with NMOS control settings.
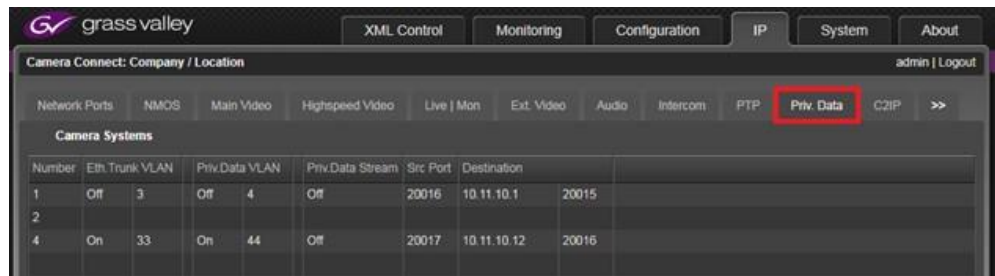
- IP mode (DHCP/Manual) selection for IP ports.
- NMOS server status diagnose.

- Private Data tab with Trunk / Private data (VLAN) settings.

- C2IP tab with overview of C2IP IP and VLAN settings.
  Note:
  This is an overview only.
  The C2IP settings can **NOT** be changed, to avoid the risk of losing communication which cannot be easily restored.

Contacts

Grass Valley Product Support

Web-based support is available for many Grass Valley products. Please visit our online Knowledgebase:

http://mygrassvalleyportal.force.com/gvknowledge

For or technical assistance, please contact us by e-mail or phone. For more information refer to:
http://www.grassvalley.com/support/contact

Overview

For an overview of released camera service bulletins, fault descriptions, related products and filter options, refer to:
ftp://ftp.grassvalley.com/cameras/