





Contacting Grass Valley

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Grass Valley Web Site

The www.thomsongrassvalley.com web site offers the following:

Online User Documentation — Current versions of product catalogs, brochures, data sheets, ordering guides, planning guides, manuals, and release notes in .pdf format can be downloaded.

FAQ Database — Solutions to problems and troubleshooting efforts can be found by searching our Frequently Asked Questions (FAQ) database.

Software Downloads — Software updates, drivers, and patches can be downloaded.

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END-OF-LIFE PRODUCT RECYCLING NOTICE

Grass Valley's innovation and excellence in product design also extends to the programs we've established to manage the recycling of our products. Grass Valley has developed a comprehensive end-of-life product take back program for recycle or disposal of end-of-life products. Our program meets the requirements of the European Union's WEEE Directive, the United States Environmental Protection Agency, and U.S. state and local agencies.

Grass Valley's end-of-life product take back program assures proper disposal by use of Best Available Technology. This program accepts any Grass Valley branded equipment. Upon request, a Certificate of Recycling or a Certificate of Destruction, depending on the ultimate disposition of the product, can be sent to the requester.

Grass Valley will be responsible for all costs associated with recycling and disposal, including freight. However, you are responsible for the removal of the equipment from your facility and packing the equipment to make it ready for pickup.



For further information on the Grass Valley product take back system please contact Grass Valley at + 800 80 80 20 20 or +33 1 48 25 20 20 from most other countries. In the U.S. and Canada please call 800-547-8949 or 530-478-4148, and ask to be connected to the EH&S Department. Additional information concerning the program can be found at: www.thomsongrassvalley.com/environment





Release Notes Addendum

Kayak HD

Software Issues Corrected in Release Version 6.9.0

| Area | a Corrected Issue | |
|---------------|---|--|
| Auto-detect | Autodetection of Videostandard is not safe | |
| Boot | Autodetection of Videostandard is not safe | |
| Chroma Key | Auto-Chroma-Key with FGD is working only every second try | |
| Control Panel | Activating the control panel's Key BorderOn button has no effect. This does work for Preset Pattern border. | |
| DPM | Numeric entry doesn't work for all delegated channels in DPM menu. | |
| DPM | Edit Gang does not work for DPM lighting | |
| E-MEM | In Default mode if you have an E-MEM (Snapshot) that recalls an DPM effect and that effect is currently set prior to E-MEM recall with some minor Transform changes, it will not set the iDPMs back to the correct values set by the effect's first keyframe. Workaround: If 'Autorun' for DPM effects is turned on then this function works as expected. | |
| RamRec | Trim Clip function in Ram Recorder not working. | |
| RamRec | RamRec: From Webpage, Stills load into Clip list. | |

Known Restrictions

| Area | Known Issue | | |
|---------------------|---|-------|--|
| Convergence Mode | rgence Convergence Mode working incorrectly when Global is involved | | |
| DPM | Performing a Factory Preset recalls DPM 0,but it should recall the system default values. Workaround: Store default values in DPM 0 on all M/E's available. Don't use DPM 0 for general effects. | | |
| DPM | The DPM cannot be controlled as a VTR by using the BVW emulation protocol. | 63066 | |
| DPM | DPM auto run doesn't run the effect. It will only auto run if you manually rewind the effect. | | |
| DPM | DPM Depth Priority not working correctly | 67576 | |
| DPM | DPM "Use Source" conflicts with EMEM source recall. | 69709 | |
| DPM | Can't modify DPM path in Multi-channel effect. | | |
| DPM | Current manufacturing, 671663100 boards are failing DPMs on Key 1 and Key 2 | | |
| Effects | Wipe-shapes using maximum H+V modulation are popping In/Out at the start/end of a transition. | | |
| E-MEM | E-MEM does not recall clips from media player. Workaround: It is possible to recall the clips from an external device by importing a Macro into the timeline. First program a Macro that loads a clip from an external device and test it to make sure it works. Second, create your timeline and import the contents of the Macro into the timeline. Currently you must use the Sidepanel for this workaround. Store the timeline, and the clip will be recalled in the effect. | | |
| E-MEM | Background Transition not working correctly with E-MEM | | |
| Flash Disk | Description of erasing effects from Flash 3 disk is misleading | 67607 | |
| Key Frame | Modify All KF's doesn't work with Define MEMo | 72798 | |
| Keyer Matte | Keyer 3 & 4 Matte / Wash Control / Wash Source incorrect and Utility 1 and 2 video is swapped. | 66763 | |
| Keyers | Combining Matte Fill and Glow on a key can cause Noise in image. | 71270 | |
| M/E | M/E couple does not support utility buses. | 61954 | |
| RAM | RAM video flashes when recording stills in SD. (Flash is not recorded.) | 71646 | |
| RamRec | RamRec file transfers are not accessable from Kayak GUI | | |
| RamRec | Can't reset the RamRec without losing Stills and Clips in memory. | 71736 | |
| RamRec | In SD mode reseting the Main Frame causes the RamRec to sometimes have black or no output. | | |
| RamRec | Timecode is changing when Mode is changed from VTR to Simple loop. | 76088 | |
| Reference | Autodetection of Video standard is not reliable after software load or changing partition. | 66981 | |
| Transition | Add Transition Type is not implemented. | | |
| Transition | DSK keys can't be transitioned without also doing a background transition. | | |
| USB Flash Drive | If a USB flash drive is detected on a USB port during startup the Kayak Panel remains black. Workaround: Remove the USB flash drive and reboot the system by turning the power off and then back on. | | |

Kayak DD

Software Issues Corrected in Release 6.9.0

| Area | Corrected Issue | |
|--------|---|-------|
| DPM | VTR-emulation for DPM | 61161 |
| RamRec | Loading RamRec Stills from Memo-Stick or Sidepanel allows duplicate Stills-Names. | 68524 |

Known Restrictions

| Area | Known Issue | ID |
|------------|--|-------|
| Chroma Key | It's not possible to do auto adjustment of the chroma key for a second time when the chroma key adjustment is done in the FGD Fade Mode. | |
| E-MEM | Emem (TiM/E Memo) recalls of paired RamRec channels fails in Video-Video mode | 68133 |
| RamRec | Sometimes RamRec filetransfer doesn't transfer Clip/Stills data | 68588 |

Version 6.9.0