

## TSI-4000 Firmware Update Procedure

After downloading the file from the above link, unzip the downloaded file to obtain "TSI40V1.NEW".

To update the first TSI-4000 (you may start with the backup TSI-4000 if the system is redundant):

1. Open an SFTP session (for example using FileZilla FTP Client) with the TSI-4000 using credentials:

user: tsi4000

pw: IVTSI4000

2. Navigate to the "/root" folder in the right (TSI-4000) pane.

3. Copy "TSI40V1.NEW" to the /root folder.

4. Power cycle the TSI-4000 (or use the front panel command Tools > Commands > Restart Only, which provides a faster restart).

5. Force first (updated) TSI-4000 to the "Active" state (press "Active" button twice).

6. Check system to confirm that operation is normal.

7. Repeat above steps 1-6 for second or other TSI-4000s.