

Upgrading to V2.3 of the 3500Pro Software

The 3500Pro V2.3 software will require a complete reinstall of the 3500Pro software. A reinstall of MSDE may also be required. All releases of 3500Pro prior to V1.3.2 used MSDE V1.0, which is based on MS SQLServer V7.0. All releases of 3500Pro from V1.3.2 to date use MSDE2000, which is based on MS SQLServer 2000. Following are the steps required for upgrading to V2.3:

1. Start the current version of the 3500Pro Configuration Editor and open any configurations that are stored as *.db files. Export the configuration to a *.txt file. This should be done for each and every configuration that is stored as a *.db file if you wish to use it in the new version of 3500Pro. Delete the *.db files as they will not be compatible with the new version of 3500Pro.
2. Close all open databases. This step will vary depending on the currently installed version of 3500Pro. If the version is V1.0 or V1.1, execute the file "C:\Program Files\3500Pro\config\DbStop.exe". (Note: If the 3500Pro software was installed in a path other than the default path, then that path should replace "C:\Program Files\" as stated previously.) If the version is V1.3 or higher, use the 3500ProDbAdmin.exe program to close all open databases.
3. **If the currently installed version of 3500Pro is V1.3.2 or higher, skip this step.** Right-click the MSSQLServer icon in the system tray and select "Open SQL Server Service Manager" from the menu. Select each of the services (Distributed Transaction Coordinator, SQL Server, and SQL Server Agent) and stop them if they are running. When they are all stopped, close the SQL Server Service Manager. Right-click the MSSQLServer icon in the system tray and select "Exit" from the menu. This should close the SQL Server Service Manager and the MSSQLServer icon that was in the system tray should be gone.
4. Go to CONTROL PANEL->ADD OR REMOVE PROGRAMS and select 3500Pro. Select the Change/Remove button to uninstall 3500Pro. If the uninstaller asks whether you want to remove a file that is not located in the 3500Pro folder, it is OK to say NO.
5. **If the currently installed version of 3500Pro is V1.3.2 or higher, skip this step.** Go to CONTROL PANEL->ADD OR REMOVE PROGRAMS and select MSDE. Select the Change/Remove button to uninstall MSDE. It is OK to say "No To All" when the uninstaller asks about removing shared files.
6. Delete the 3500Pro folder from "C:\Program Files\". (Note: If the 3500Pro software was installed in a path other than the default path, then that path should replace "C:\Program Files\" as stated previously.)
7. Reboot the machine.
8. Install 3500Pro V2.3. Instructions for installing 3500Pro V2.3 are in Chapter 3 of the 3500Pro users manual.