ST500 & ST100/ST102/ST200 update instructions

Rev.1



quicklink.tv

Updating your ST500 (Studio-in-a-box)

On your ST100 interface, press the 🏟 icon, then select 🖒 icon to open the power options. You will now need to hard close your ST500 software, to do this select the 🕐 icon, then click 🛞 .

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Once the software has closed you will be presented with the Windows desktop. Open a web browser, navigate to the Blackmagic Design website and download & install Blackmagic v11.5.1.

Once prompted, click '**Update**' to update the DeckLink Mini Recorder 4K software.



Once DeckLink Mini Recorder 4K has updated, you will be prompted to shut down your computer. Click '**Close**'.



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Next, open '**Programs and features**'. Locate '**Remote Studio**' and '**QLTXcontroller**' and click '**Uninstall**'.

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•	Turn Windows features on or off	Organize 🔻 Uninstall
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		🚭 TeamViewer Host
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		\mathcal{O} Remote Studio
		📿 Quicklink Updater
		Network Camera View 4S
		븅Microsoft Visual C++ 2015-2019 Redistributable (x86) - 14.23.27820
		闄Microsoft Visual C++ 2015-2019 Redistributable (x64) - 14.23.27820
		闄Microsoft Visual C++ 2013 Redistributable (x64) - 12.0.30501
		🔠 Intel® Graphics Driver
		Intel(R) Network Connections 23.5.2.0
		詞Intel(R) Chipset Device Software
		📀 Google Chrome

Once you've uninstalled the two programs, open Local Disk (C:). If the folders '**4bn**' and '**path**' are visible, please delete these files.

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This DC		Program Files (x86)	09/12/2020 17:08	File folder		
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Next, navigate to Local Disk (C:) > Program Files. If the folder '**Quicklink**' is visible, please delete the file.

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Pictures	*	FocusriteUSB	19/06/2020 10:54	File folder		
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inis PC		Internet Explorer	18/11/2020 13:30	File folder		
💣 Network		OpenSSH	13/08/2020 10:10	File folder		
JAKEPC			10/12/2020 11:52	File folder		
SIB-91600201		- Samsung	27/03/2019 13:57	File folder		
	I-FI	Uninstall Information	27/03/2019 11:47	File folder		
		Windows Defender	24/05/2019 10:16	File folder		

Finally, navigate to Local Disk (C:) > Program Files (x86) > Quicklink. If the folders 'QLTXController' and 'QLTXController' are visible, please delete these files.

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Open a web browser and navigate to; https://s3-eu-west-

1.amazonaws.com/qlupdatesrepo/Beta_Releases/StudioInABox_Beta/ RemoteStudio_2.11.4.exe

Once the file has been downloaded, run the .exe file to start the update.

10 When your software has been installed, the ST500 interface will start. To check the current software version, select the 🔅 icon, then select 🖒 . The version number will be displayed on the popup.

Updating your ST100, ST102 and ST200

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	Skype TX (Channel 1) @ 127.0.0.1	8		Input Device	SDI 1			Settings
				Output Device	SDI 1	tput to NDI		Settings
				Tally Light	> OFF	Output Text	OFF Config	gure

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Open a web browser, then navigate to the Blackmagic Design website and download & install Blackmagic v11.5.1.

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Once prompted, click '**Update**' to update the DeckLink Studio 4K software.



Once DeckLink Studio 4K has updated, you will be prompted to shut down your computer. Click '**Close**'.



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Next, open '**Programs and features**'. Locate '**QLTXControlPanel**' and '**Studio**' then click '**Uninstall**'. If '**Skype TX**' and '**Skype TX 4**' appear, then please also uninstall.

→ < ↑ Ontrol P	anel > Programs > Programs and Features		√ Ū	Search Progr	ams and Features 🔎	
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off	Organize 🕶 Uninstall Change Repair					
	Name	Publisher	Installed On	Size	Version	
	Advanced IP Scanner 2.5	Famatech	10/07/2020	53.9 MB	2.5.3850	
	Audacity 2.3.3	Audacity Team	24/03/2020	62.5 MB	2.3.3	
	Blackmagic Design Desktop Video	Blackmagic Design	15/12/2020	346 MB	10.8.5.0	
	Dante Control and Monitoring	Audinate Pty I td	07/05/2020	696 KB	4.0.4.1	
	Dante Controller	Audinate Pty Ltd	04/12/2020	248 MB	4.2.3.1	
	Dante Discovery	Audinate Pty. Ltd.	16/07/2020	2.14 MB	1312	
	Dante Undate Helper	Audinate Pty I td	22/07/2020	3.71 MB	1.0.1.1	
	A Dante Undater	Audinate Pty Ltd	22/07/2020	126 MB	1.0.4.2	
	Dante Via	Audinate Pty Itd	06/01/2020	243 MB	12.0.6	
	Dante Virtual Soundcard	Audinate Pty I td	22/07/2020	80.4 MB	4.1.0.4	
	FileZilla Server	FileZilla Project	15/07/2020	4.47 MB	heta 0.9.45	
	Focusrite Control 3.5.0.1754	Encustite Audio Engineering Ltd.	08/04/2020	56.9 MB	3.5.0.1754	
	Eccusrite Thunderholt 4,25,0,335	Encustite Audio Engineering Ltd.	08/04/2020	4.60 MB	4.25.0.335	
	Focusrite USB 4.64.15.598	Focusrite Audio Engineering, Ltd.	08/04/2020	15.7 MB	4.64.15.598	
	Google Chrome	Google LLC	08/12/2020	437 MB	87.0.4280.88	
	GoTo Opener	LogMein Inc.	15/08/2020	336 KB	1.0.533	
	M Intel® Graphics Driver	Intel Corporation	13/01/2020	5.01 MB	26.20.100.7263	
	Magical Jelly Bean KeyFinder	Magical Jelly Bean	11/06/2020	2.02 MB	2.0.10.13	
	Microsoft Visual C++ 2013 Redistributable (v64) - 12.0	Microsoft Corporation	21/07/2020	20.5 MB	12.0.30501.0	
	Wicrosoft Visual C++ 2015-2019 Redistributable (x64)	Microsoft Corporation	15/12/2020	23.1 MB	14 23 27820 0	
	Wicrosoft Visual C++ 2015-2019 Redistributable (x86)	Microsoft Corporation	15/12/2020	20.1 MB	14.23.27820.0	
	NDI 4 Runtime	NewTek inc.	25/08/2020	74.2 MB	T ALL TOLOGO	
	NDI 4 Tools	NewTek inc	31/03/2020	279 MB		
	Metwork Time Protocol	new requirer	06/07/2020	4.77 MB	42.6n5@london-o-	
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	obs-ndi version 4.9.0	Stephane Lenin	25/08/2020	2.53 MB	490	
		Quicklink	15/12/2020	204 MB	1 13 0	
		Quicklink	15/12/2020	32.2 MB	193	
		Generality	13/12/2020	June HILD	1.5.5	
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Next, navigate to Local Disk (C:) > Program Files. If the folder '**Quicklink**' is visible, please delete the file.

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JAKEPC		10/12/2020 11:52	File folder		
SIB-91600201		27/03/2019 13:57	File folder		
	Uninstall Information	27/03/2019 11:47	File folder		
	📙 Windows Defender	24/05/2019 10:16	File folder		

Finally, navigate to Local Disk (C:) > Program Files (x86) > Quicklink. If the folders '**QLTXController**' and '**QLTXController**' are visible, please delete these files.

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Open a web browser and navigate to; https://s3-eu-west-

1.amazonaws.com/qlupdatesrepo/Beta_Releases/Studio_Beta/Studio _7.3.3.exe

Once the file has been downloaded, run the .exe file to start the update.

IMPORTANT: If your ST100, ST102 or ST200 also includes Skype TX channels, you will also need to update the Skype TX software. To do this, open a web browser and navigate to; https://s3-eu-west-1.amazonaws.com/qlupdatesrepo/Beta_Releases/SkypeTX_Beta/Skyp eTXGeneral_Beta/SkypeTX4Setup_5.4.0.exe

Once the file has been downloaded, run the .exe file to start the update.

When your software has been installed, open the Quicklink Control Panel from the desktop. The version number will be displayed on the bottom right of the interface.