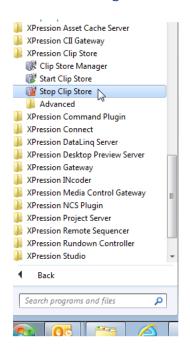
What you really only need to install is:

- XPression Studio
- ClipStore
- INcoder
- Media Control Gateway

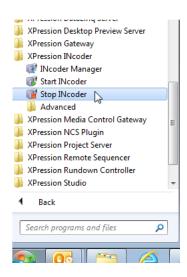
The other elements (XPression Video Coder, XPression Video CODEC, and Dataling™ server) are already installed with XPression Studio, but some customers like to have them as separate installers.

Before installing, be sure to close all the XPression applications. Studio is obvious, it is an application with a full window, etc. The Media Gateway has an icon in the tool tray (next to the clock) that you need to right-click and select SHUTDOWN if it is already running. The INcoder and ClipStore both have Manager applications you may see open on the desktop, but there are also services for each. Find them in the Start menu

Start>All Programs>XPression Clip Store> Stop Clip Store



Same thing for the INcoder manager: Start>All Programs>XPression INcoder>Stop INcoder



Now, you can install the applications:

XPression Studio

XPression Clip Store

XPression INcoder

XPression Media Gateway

I would perform them in the order shown above. Each application has an option to RUN the application at the end of the install wizard. I would suggest unchecking that option, prior to clicking *finish* on all the installers.

I have attached links to how to install the required software videos, in case you have questions:

Installing the XPression Studio Software (the install password is: doinstall)

Installing the Clips Options Software

Once the software is installed, launch XPression Studio, Start Clip Store Service and INcoder Service. Then launch the Clip Store and INcoder Managers. Now you can start working with XPression Clips again. The two features that were requested are documented in video for as follows:

- Setting Videos to cue to first frame on framebuffers
- Importing Still files into the Clip Store database

Once you make the changes to the configuration shown in the video, the features should be working for you.

I am traveling today and tomorrow, but I will try to check messages to make sure you have the help you need, if there are questions.